







Medi-Cal Managed Care External Quality Review Organization

Report of the

2005 Performance Measures for Medi-Cal Managed Care Members

Submitted by Delmarva Foundation August 2005





## **Table of Contents**

Introduction	1
Health Plan Results	4
Child and Adolescent Health	4
Women's Health	
Living with Illness	24
Health Plan Results by Model Type	27
Child and Adolescent Health	27
Women's Health	47
Living with Illness	67

## Results of the 2005 Performance Measures for the California Medi-Cal Managed Care Program

## I. Introduction

In 2004, California's Medi-Cal Managed Care Program funded medical services for approximately 3.2 million Medi-Cal beneficiaries in 22 counties across California. Utilizing three models of health care delivery, Geographic Managed Care (GMC), the County-Organized Health System (COHS), and the Two-Plan Model, which includes commercial plans (CPs) and Local Initiatives (LIs), the California Department of Health Services (CDHS) contracted with 22 managed care plans to provide health care services for Medi-Calqualified adults and children.

Table 1 provides an overview of the models and their characteristics.

Table 1. Medi-Cal Managed Care Health Plan Models

Model	Characteristics
Geographic Managed Care (GMC)	Mandatory enrollment of Temporary Assistance to Needy Families (TANF) population into commercially operated managed care plan, with enrollee choosing between multiple plans in area.
County-Organized Health System (COHS)	Mandatory enrollment of nearly all Medi-Cal eligible population into managed care system developed by the county.
Two-Plan Model (includes Commercial Plans [CPs] and Local Initiatives [LIs])	Mandatory enrollment of TANF population into one of two managed care entities. CP is a commercially operated managed care plan and LI is a community-developed plan designed to meet the specific needs of the community served.

Table 2 lists the plans, contract/model type, and counties served.

**Table 2. Medi-Cal Managed Care Contracted Health Plans** 

Plan Name	Plan	Contract Type	County (ies) of Operation
	Abbreviation	71	* * * * * * * * * * * * * * * * * * * *
		-	Alameda
			Fresno
		CP -	Contra Costa
		-	San Joaquin
Blue Cross of California	BC of CA	_	San Francisco
			Santa Clara
		GMC	Sacramento
		GMC	San Diego
		LI	Stanislaus
		LI	Tulare
			Fresno
Heelth Net	Llocith Not	СР	Los Angeles
Health Net	Health Net		Tulare
		GMC	Sacramento
		GMC	San Diego
Kaiser Foundation (North)	Kaiser (N)	GMC	Sacramento
Kaiser Foundation (South)	Kaiser (S)	GMC	San Diego
		GMC	Sacramento
Molina Healthcare	Molina	0.5	San Bernardino
		СР	Riverside
Alameda Alliance for Health	AAH	LI	Alameda
Contra Costa Health Plan	CCHP	LI	Contra Costa
Health Plan of San Joaquin	HPSJ	LI	San Joaquin
			Riverside
Inland Empire Health Plan	IEHP	LI	San Bernardino
Kern Family Health Care	KFHC	LI	Kern
L.A. Care Health Plan	LA Care	LI	Los Angeles
San Francisco Health Plan	SFHP	LI	San Francisco
Santa Clara Family Health Plan	SCFHP	LI	Santa Clara
Cal Optima	CalOptima	COHS	Orange
Health Plan of San Mateo	HPSM	COHS	San Mateo
			Solano
Partnership Health Plan of California	PHP of CA	сонѕ	Yolo
	5. 5		Napa
Santa Barbara Regional Health Authority	SBRHA	COHS	Santa Barbara
,			Santa Cruz
Central Coast Alliance for Health	CCAH	COHS -	Monterey
Western Health Advantage	WHA	GMC	Sacramento
Community Health Group	CHG	GMC	San Diego
Sharp Health Plan	Sharp	GMC	San Diego
Universal Care	Universal	GMC	San Diego
Universal Care	Universal	GIVIC	San Diego

To effectively assess the quality of care provided by contracted health plans during 2004, the CDHS required each plan to report rates for a series of performance measures from the Health Employer Data and Information Set (HEDIS®¹). Developed by the National Committee for Quality Assurance (NCQA), HEDIS is a nationally recognized, standardized set of performance indicators that measure access, utilization, and quality. CDHS selected 11 HEDIS measures that assess the care provided to the largest segment of the Medi-Cal population, young women, and children. Additionally, CDHS required County Organized Health System plans to report a rate for provision of retinal eye exams as a substitute for reporting Well-Child Visits in the Third through Sixth Year of Life. As the CDHS model of care serves a greater percentage of older enrollees, many of whom have chronic care conditions, screening for diabetes is essential as a preventive measure and in treatment of this chronic condition. Each of the 11 HEDIS measures selected by CDHS were audited by NCQA certified auditors. This report presents the results of the performance measures, as reported in June 2005.

For all measures, there is a continuous eligibility requirement defined as the time in months or years that the beneficiary must be enrolled in the Medi-Cal managed care plan before a particular date or event. The rates presented reflect select services for a portion of the Medi-Cal managed care population, providing a proximal gauge of plan access, timeliness of services and quality of care. Several factors may influence a plan's scores including the plan's ability to capture and report data, the unique characteristics of the member population, and the organization of the provider networks within specific geographic areas. Therefore, this information is best used to develop a composite sketch of the systems of quality employed by the managed care plans in delivering care and services.

## **II. Report Organization**

This report is organized into two sections, reflecting health plan rates and rates by model type. For each measure, a Medi-Cal managed care weighted average has been calculated to provide a comparative statistic as to the average score for all participating plans. By establishing the weighted average, versus a simple average, this statistic accounts for variations in membership across plans.

For each measure, the report also identifies Minimum Performance Levels (MPLs) and High Performance Levels (HPLs). These indicators are based upon the 25th and 90th percentiles, respectively, of the 2004 national Medicaid averages<sup>2</sup>. Establishment of MPLs not only permits health plans and CDHS to detect opportunities for improvement, but use of HPLs allows for identification of performance that exceeds national achievement. Used alongside the program-wide weighted averages, these benchmarks facilitate the assessment of quality and provide the basis for strategic planning among the plans and CDHS.

<sup>&</sup>lt;sup>1</sup> HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

<sup>&</sup>lt;sup>2</sup> Source: 2004 Quality Compass published by the National Committee for Quality Assurance (NCQA).

Figure 1. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) 2005 Weighted Medi-Cal Managed Care Average (50.7%) IEHP - San Bernardino and Riverside 74.3% BC of CA - San Francisco 73.9% Kaiser (N) - Sacramento 67.4% 65.7% CCAH - Monterey & Santa Cruz 61.4% BC of CA - Alameda 60.7% AAH - Alameda 60.6% HPSJ - San Joaquin 58.6% Health Net - Fresno BC of CA - San Joaquin 57.0% SCFHP - Santa Clara 56.5% SFHP - San Francisco 56.3% HPSM - San Mateo 56.3% BC of CA - Fresno 56.3% Molina - San Bernardino & Riverside 55.6% PHP of CA - Solano, Yolo, & Napa 55.5% SBRHA - Santa Barbara 53.9% BC of CA - Sacramento 53.4% WHA - Sacramento 51.2% CCHP - Contra Costa 51.1% Molina - Sacramento 48.1% BC of CA - Tulare 47.7% KFHC - Kern 46.7% Health Net - Sacramento 46.7% BC of CA - Stanislaus 45.7% 45.2% BC of CA - Contra Costa CalOptima - Orange 44.7% BC of CA - San Diego 44.4% LA Care - Los Angeles 44.0% Health Net - Tulare 43.1% BC of CA - Santa Clara 41.5% СР CHG - San Diego 36.5% COHS GMC-N Health Net - Los Angeles 36.4% GMC-S Health Net - San Diego Kaiser (S) - San Diego NA\* 0% 20% 30% 40% 100% 10% 50% 60% 70% 80% 90% \*Study Population <30 members MPL (38.0%) **HPL (63.0%)** 

Figure 2. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) Rates from Administrative Data and Medical Record Review Data

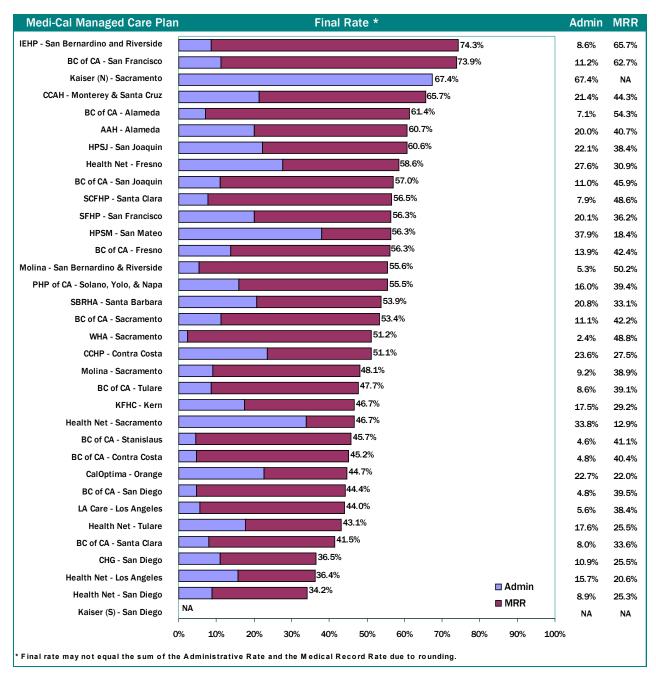


Table 3. Well-Child Visits in the First 15 Months of Life (6 or More Visits) Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average <sup>†</sup>	Commercial Average‡
Rate	50.7	45.3%	66.6%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm.

2005 Weighted Medi-Cal Managed Care Average (69.8%) SFHP - San Francisco 79.7% IEHP - San Bernardino and Riverside 77.8% Molina - San Bernardino & Riverside 77.5% BC of CA - Fresno 77.3% BC of CA - San Francisco 76.2% Health Net - Fresno 73.9% Health Net - Sacramento 73.2% Molina - Sacramento 71.8% BC of CA - Sacramento 713% Health Net - Tulare 71.1% HPSJ - San Joaquin AAH - Alameda 70.8% WHA - Sacramento 70.6% KFHC - Kern 70.6% BC of CA - Tulare 69.9% BC of CA - San Joaquin 69.2% BC of CA - Alameda 68.3% Health Net - San Diego 68.0% CCHP - Contra Costa 68.0% CHG - San Diego 67.9% LA Care - Los Angeles 67.9% Health Net - Los Angeles 67.2% BC of CA - Santa Clara 66.2% SCFHP - Santa Clara 65.5%

Figure 3. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life

BC of CA - San Diego

BC of CA - Stanislaus

Kaiser (S) - San Diego

Kaiser (N) - Sacramento

0%

10%

20%

BC of CA - Contra Costa

80%

65.2%

СР

LI

GMC-N

GMC-S

90%

100%

62.5%

62.5%

70%

**HPL (74.8%)** 

54.8%

53.9%

60%

50%

MPL (54.4%)

30%

40%

Figure 4. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life Rates from Administrative Data and Medical Record Review Data

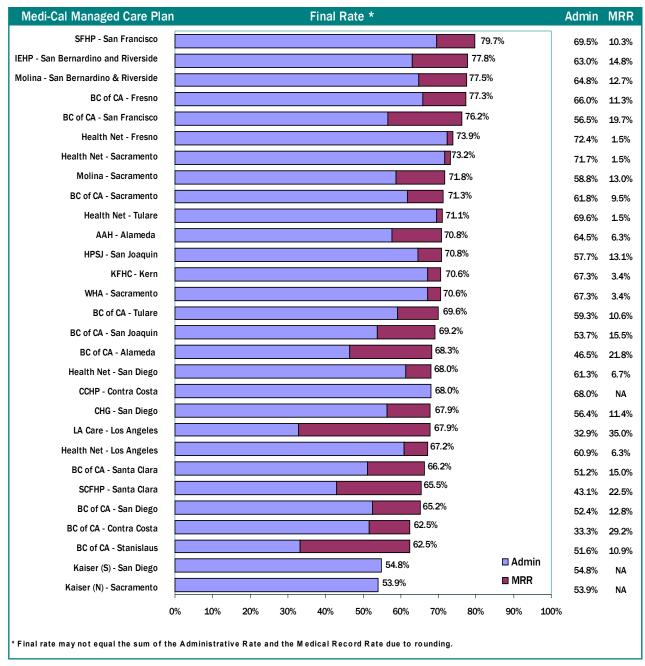


Table 4. Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life Benchmarks

	HEDIS 2005 Medi- Cal Managed Care Average	HEDIS 2004 National Medicaid Average†	HEDIS 2004 National Commercial Average‡	CA Healthy Families Average 2003††
Rate	69.8%	60.5%	62.7%	67.0%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

<sup>††</sup>Rate obtained from Healthy Families Website: http://www.healthyfamilies.ca.gov/English/Quality/hedis4.htm

Figure 5. HEDIS 2005 Childhood Immunization Status (Combination #1)

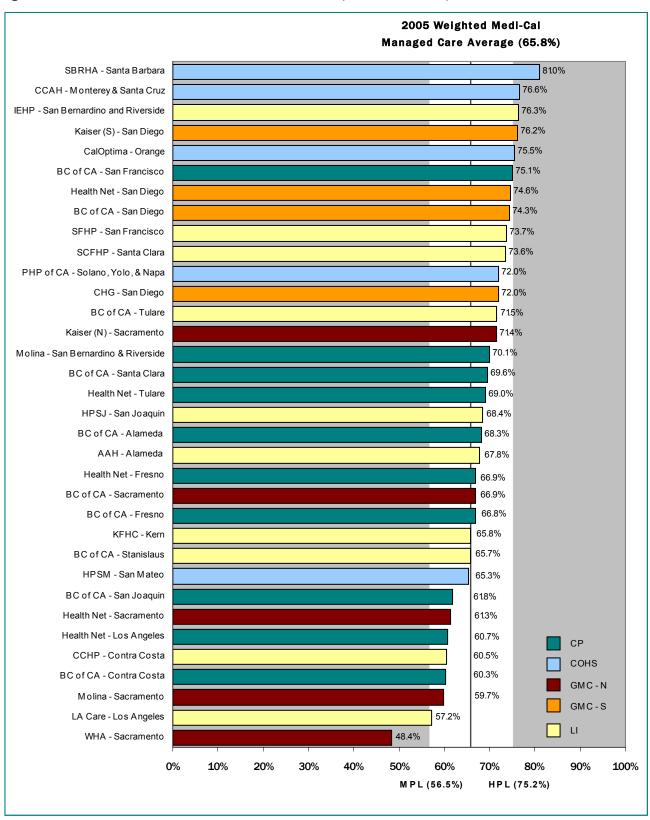


Figure 6. HEDIS 2005 Childhood Immunization Status (Combination #1) Rates from Administrative Data and Medical Record Review Data

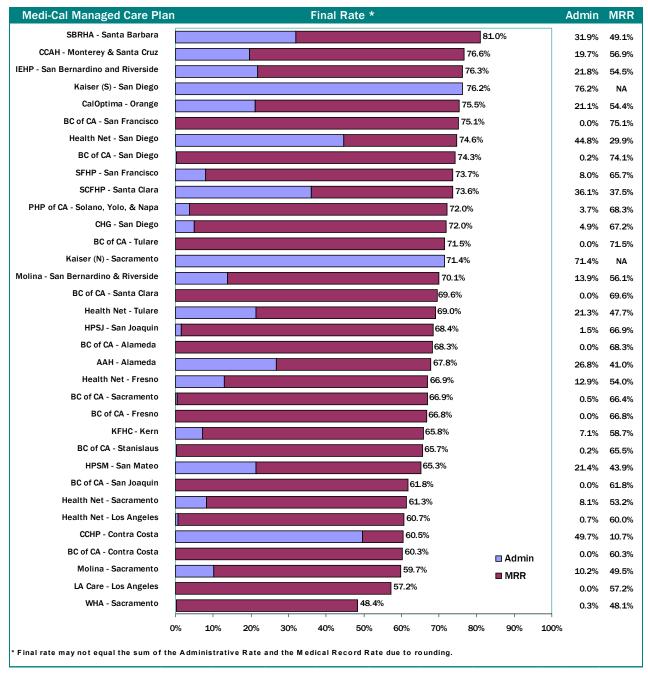


Table 5. Childhood Immunization Status (Combination #1) Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average†	Commercial Average‡
Rate	69.8%	61.8%	74.4%

†Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 7. HEDIS 2005 Childhood Immunization Status (Combination #2)

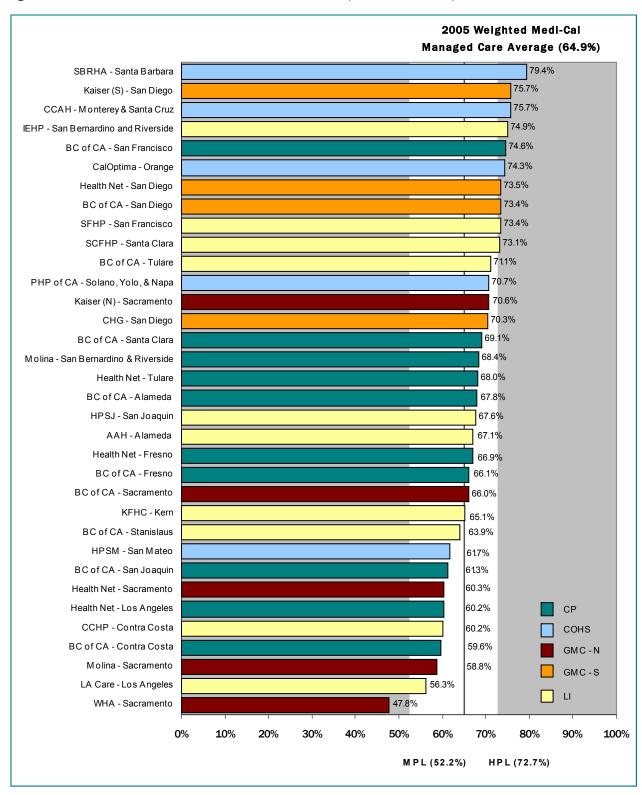


Figure 8. HEDIS 2005 Childhood Immunization Status (Combination #2) Rates from Administrative Data and Medical Record Review Data

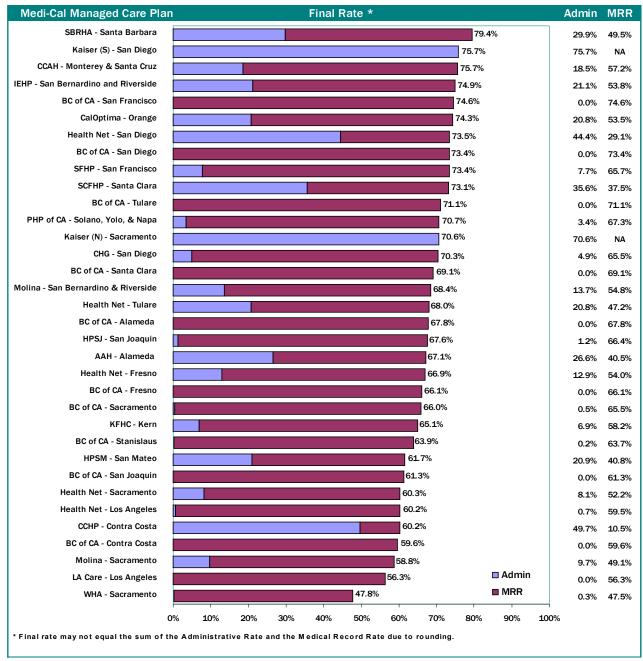


Table 6. Childhood Immunization Status (Combination #2) Benchmarks

	HEDIS 2005 Medi- Cal Managed Care Average	HEDIS 2004 National Medicaid Average†	HEDIS 2004 National Commercial Average‡	CA Healthy Families Average 2003††
Rate	64.9%	58.4%	69.7%	70.0%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

<sup>††</sup>Rate obtained from Healthy Families Website: http://www.healthyfamilies.ca.gov/English/Quality/hedis4.htm

Figure 9. HEDIS 2005 Adolescent Well-Care Visits

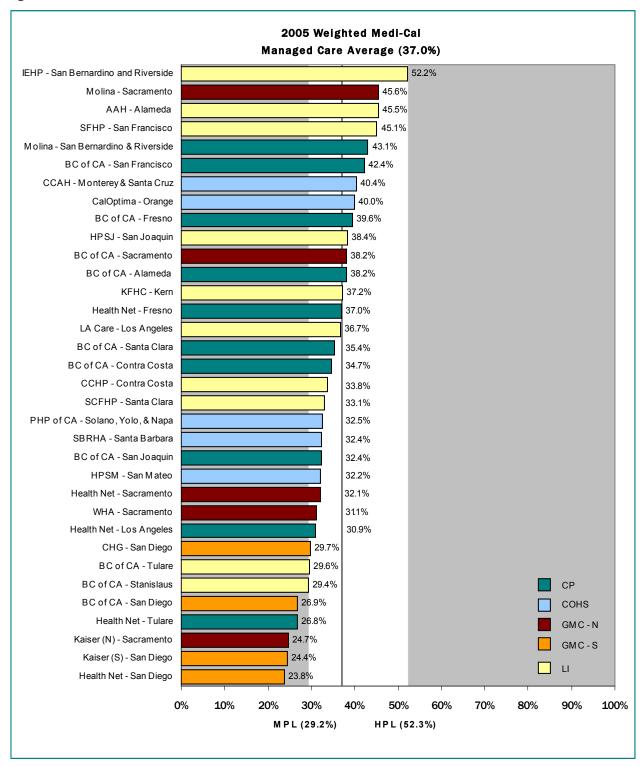


Figure 10. HEDIS 2005 Adolescent Well-Care Visits
Rates from Administrative Data and Medical Record Review Data

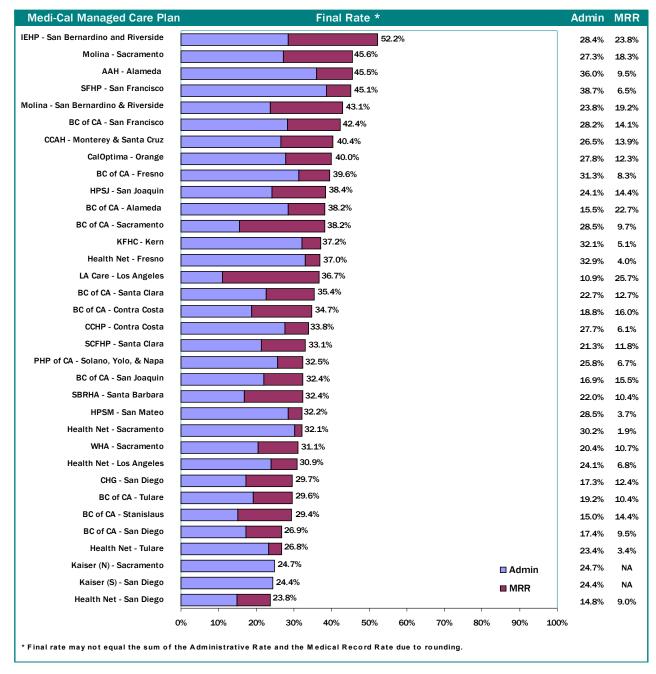


Table 7. Adolescent Well-Care Visits Benchmarks

	HEDIS 2005 Medi- Cal Managed Care Average	HEDIS 2004 National Medicaid Average†	HEDIS 2004 National Commercial Average‡	CA Healthy Families Average 2003††
Rate	37.0%	37.4%	32.1%	36.0%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

<sup>††</sup>Rate obtained from Healthy Families Website: http://www.healthyfamilies.ca.gov/English/Quality/hedis4.htm

Figure 11. HEDIS 2005 Prenatal and Postpartum Care—Timeliness of Prenatal Care

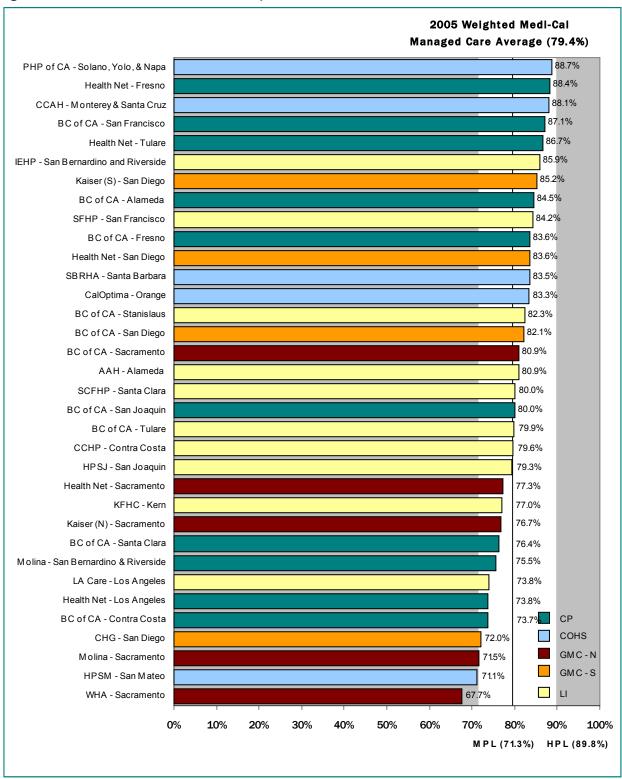


Figure 12. HEDIS 2005 Timeliness of Prenatal Care
Rates from Administrative Data and Medical Record Review Data

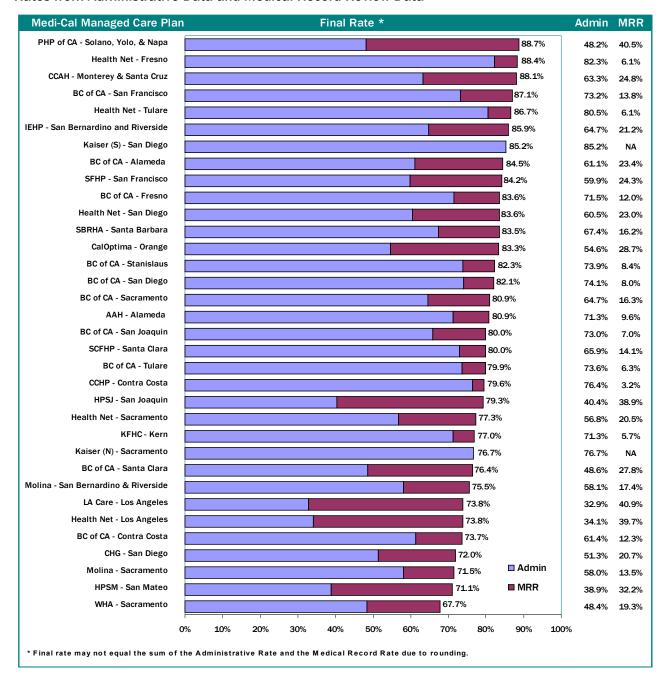


Table 8. Timeliness of Prenatal Care Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average <sup>†</sup>	Commercial Average‡
Rate	79.4%	76.0%	89.3%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 13. HEDIS 2005 Prenatal and Postpartum Care—Postpartum Care

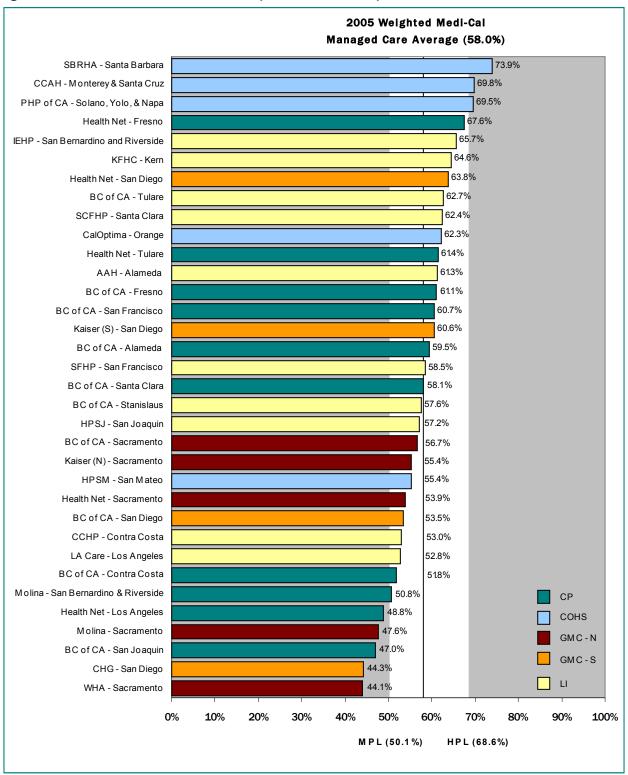


Figure 14. HEDIS 2005 Postpartum Care Rates from Administrative Data and Medical Record Review Data

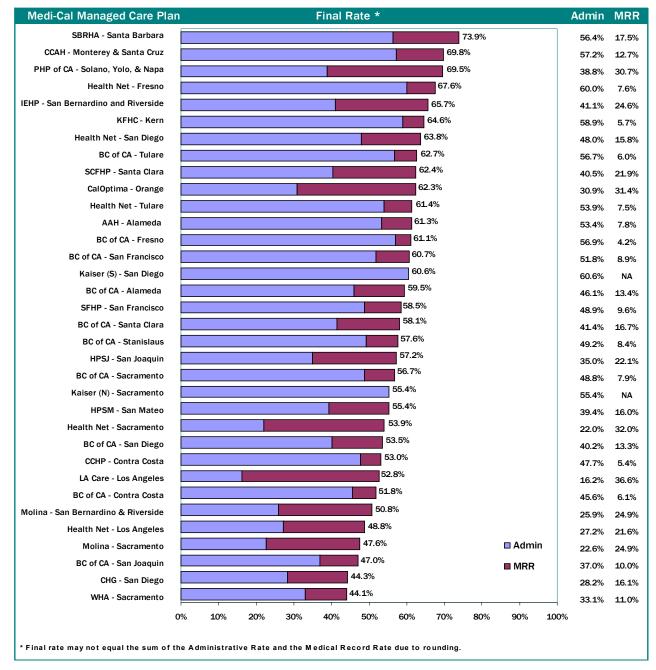


Table 9. Postpartum Care Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average <sup>†</sup>	Commercial Average‡
Rate	58.0%	55.2%	80.2%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 15. HEDIS 2005 Chlamydia Screening in Women

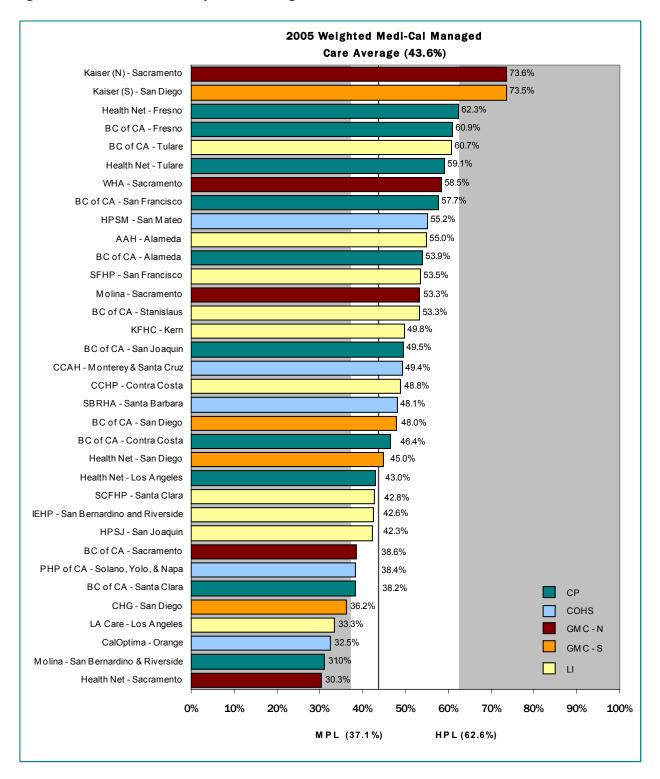


Figure 16. HEDIS 2005 Chlamydia Screening in Women Rates from Administrative Data

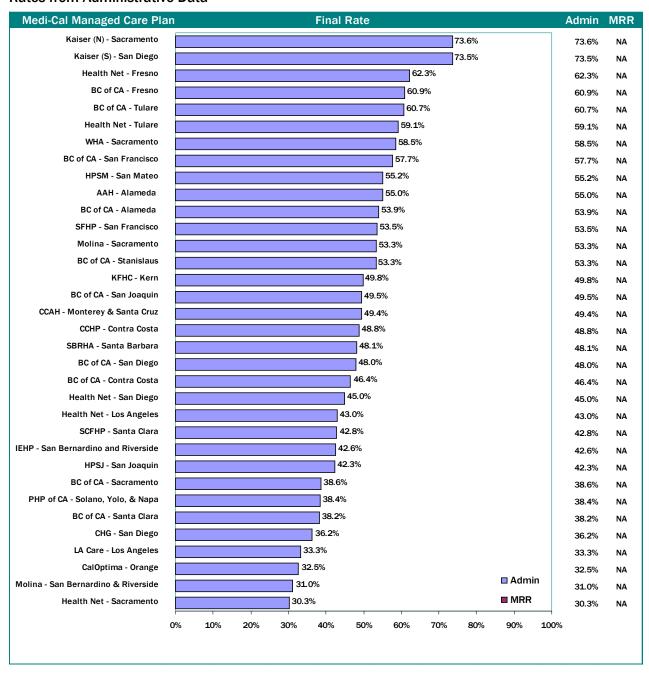


Table 10. Chlamydia Screening in Women Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average†	Commercial Average‡
Rate	43.6%	45.0%	29.7%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 17. HEDIS 2005 Cervical Cancer Screening

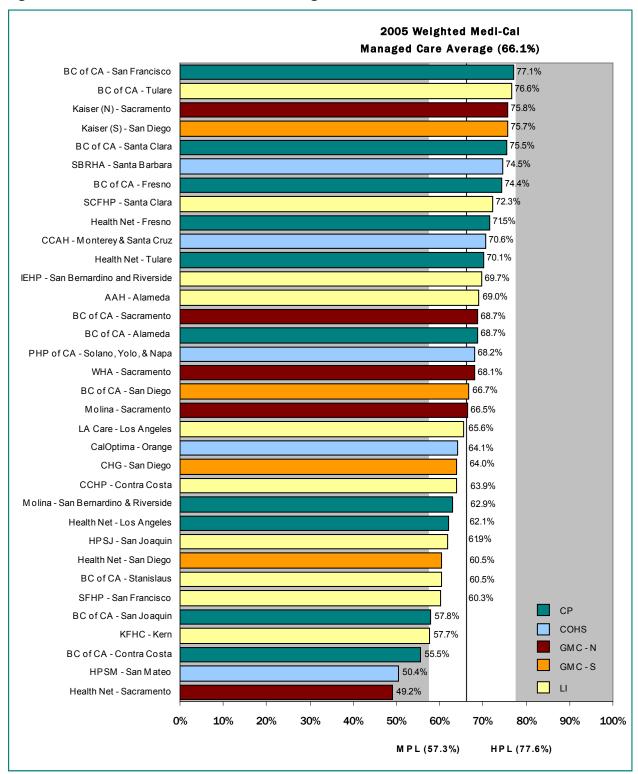


Figure 18. HEDIS 2005 Cervical Cancer Screening
Rates from Administrative Data and Medical Record Review Data

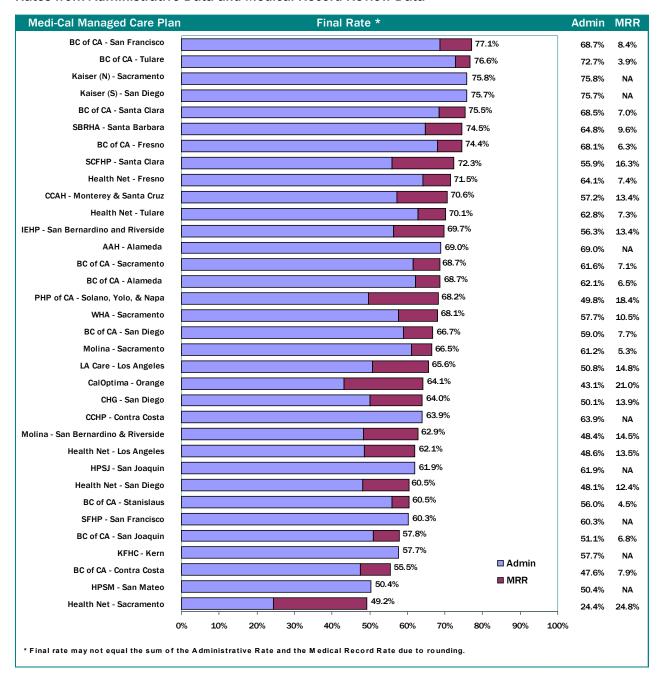


Table 11. Cervical Cancer Screening Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National
	Managed Care Average	Medicaid Average†	Commercial Average‡
Rate	66.1%	63.8%	81.8%

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 19. HEDIS 2005 Breast Cancer Screening

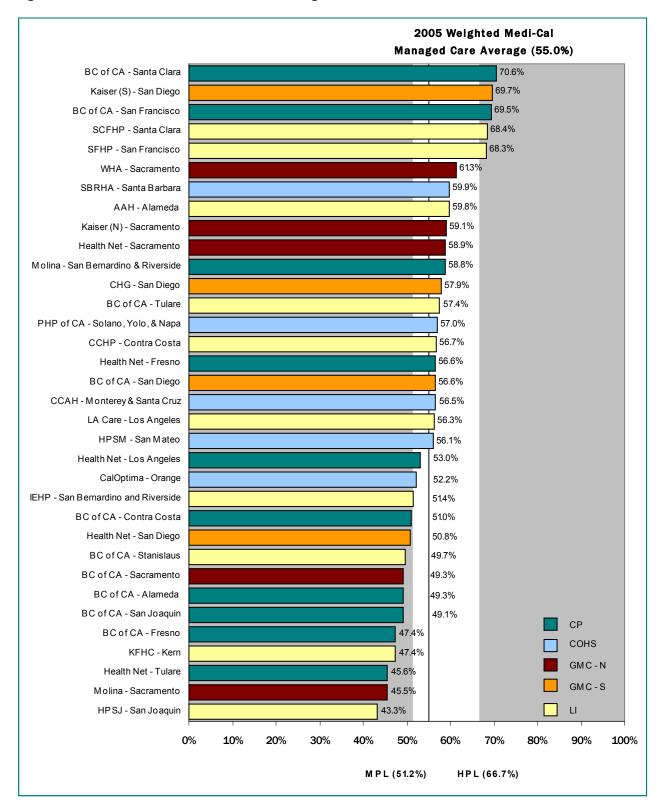


Figure 20. HEDIS 2005 Breast Cancer Screening
Rates from Administrative Data and Medical Record Review Data

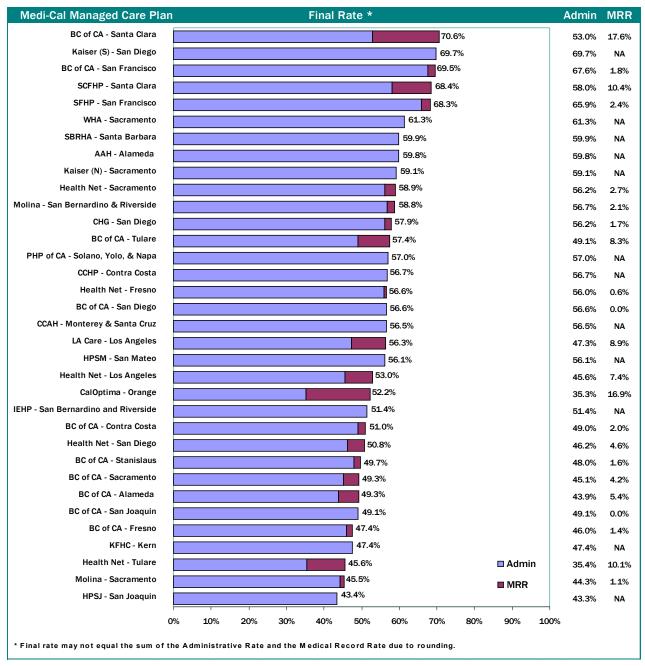


Table 12. Breast Cancer Screening Benchmarks

	HEDIS 2005 Medi-Cal Managed Care Average	HEDIS 2004 National Medicaid Average <sup>†</sup>	HEDIS 2004 National Commercial Average‡		
Rate	55.0%	55.8%	75.3%		

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

**Living With Illness Health Plan Results** 

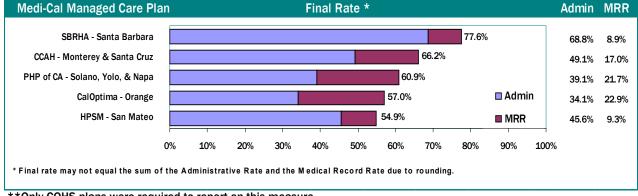
2005 Weighted Medi-Cal Managed Care Average (61.0%) SBRHA - Santa Barbara 77.6% **CCAH - Monterey & Santa Cruz** 66.2% PHP of CA - Solano, Yolo, & Napa 60.9% 57.0% CalOptima - Orange **HPSM - San Mateo** 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

MPL (37.8%)

HPL (59.7%)

Figure 21. HEDIS 2005 Comprehensive Diabetes Care—Eye Exam (Retinal) Performed\*\*

Figure 22. HEDIS 2005 Comprehensive Diabetes Care—Eye Exam (Retinal) Performed Rates from Administrative Data and Medical Record Review Data\*\*



<sup>\*\*</sup>Only COHS plans were required to report on this measure

Table 13. Comprehensive Diabetes Care—Eye Exam (Retinal) Performed Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National		
	Managed Care Average	Medicaid Average <sup>†</sup>	Commercial Average‡		
Rate	61.0%	45.0%	58.8%		

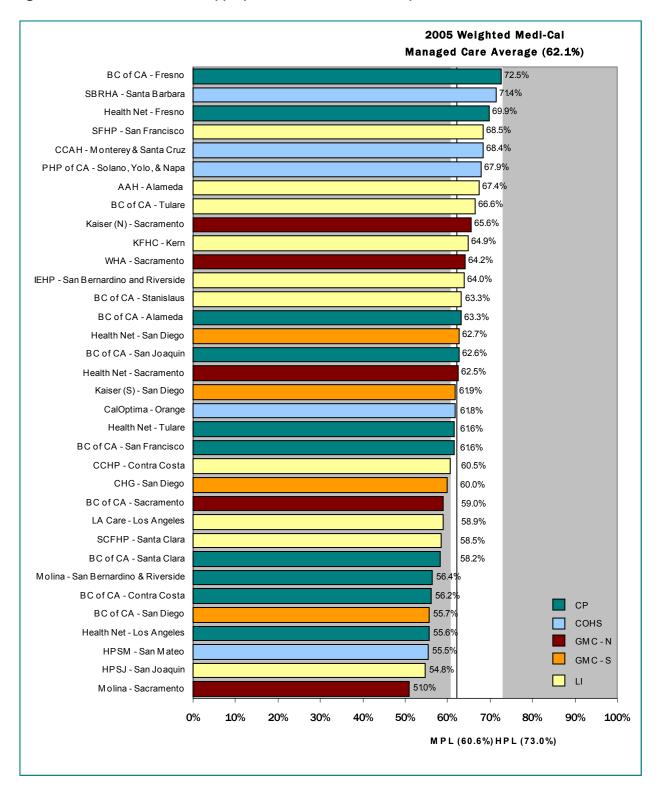
<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>\*\*</sup>Only COHS plans were required to report on this measure

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Living With Illness Health Plan Results

Figure 23. HEDIS 2005 Use of Appropriate Medications for People with Asthma



Living With Illness Health Plan Results

Figure 24. HEDIS 2005 Use of Appropriate Medications for People with Asthma Rates from Administrative Data

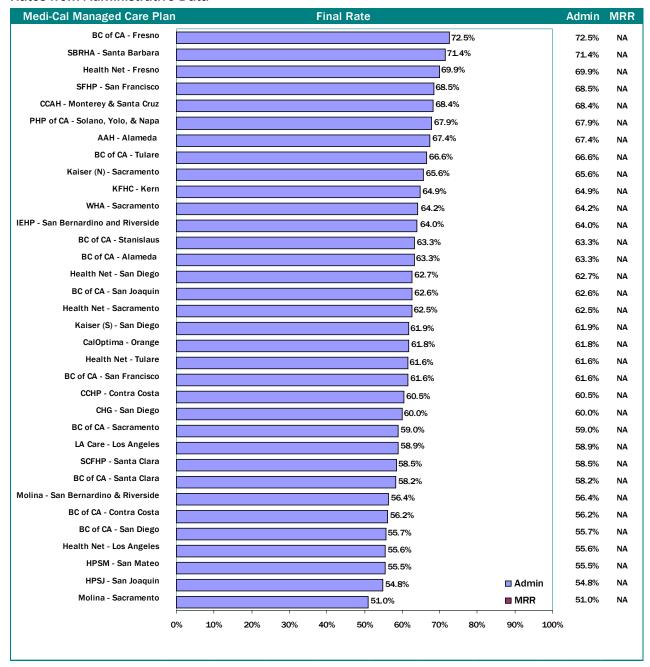


Table 14. Use of Appropriate Medications for People with Asthma Benchmarks

	HEDIS 2005 Medi-Cal	HEDIS 2004 National	HEDIS 2004 National		
	Managed Care Average	Medicaid Average <sup>†</sup>	Commercial Average‡		
Rate	62.1%	64.2%	71.5%		

<sup>†</sup>Rate obtained from NCQA's Quality Compass (2004).

<sup>‡</sup>Rate obtained from NCQA's website: http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm

Figure 25. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) - COHS

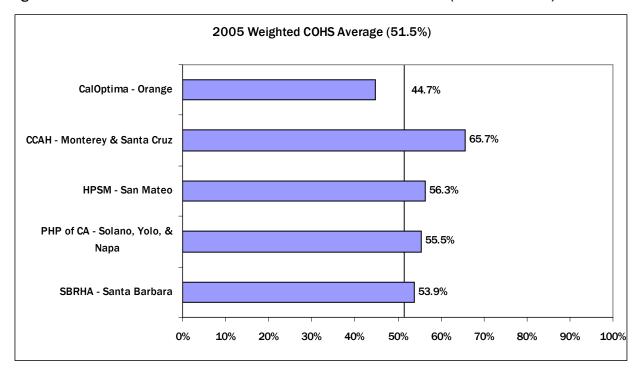


Figure 26. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) - CP

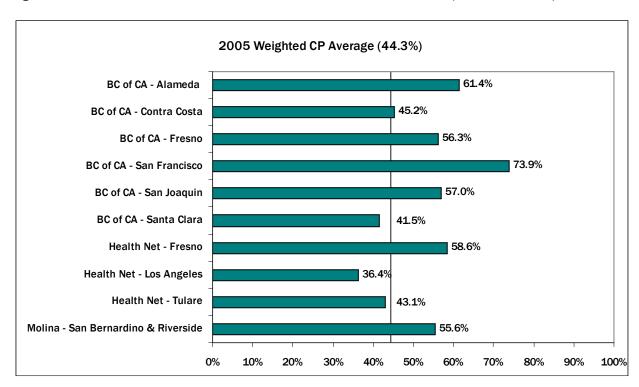


Figure 27. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – GMC North

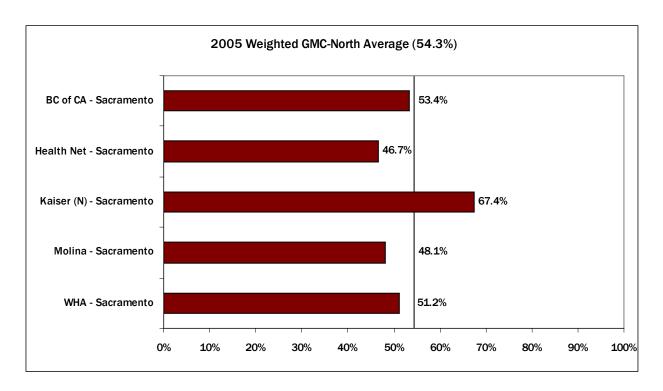
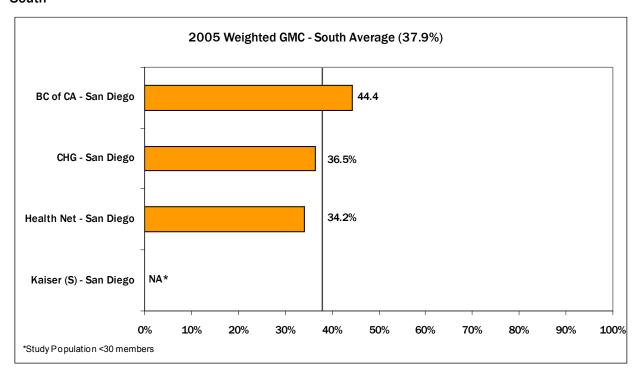


Figure 28. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) – GMC South



90%

100%

56.3%

60%

70%

80%

2005 Weighted LI Average (55.4%) AAH - Alameda 60.7% BC of CA - Stanislaus 45.7% BC of CA - Tulare 47.7% **CCHP** - Contra Costa 51.1% HPSJ - San Joaquin 60.6% IEHP - San Bernardino and Riverside 74.3% KFHC - Kern 46.7% LA Care - Los Angeles 44.0% SCFHP - Santa Clara 56.5% SFHP - San Francisco

Figure 29. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) - LI

Figure 30. HEDIS 2005 Well-Child Visits in the First 15 Months of Life (6 or More Visits) - Model Type Comparison of Weighted Averages

20%

30%

40%

50%

0%

10%

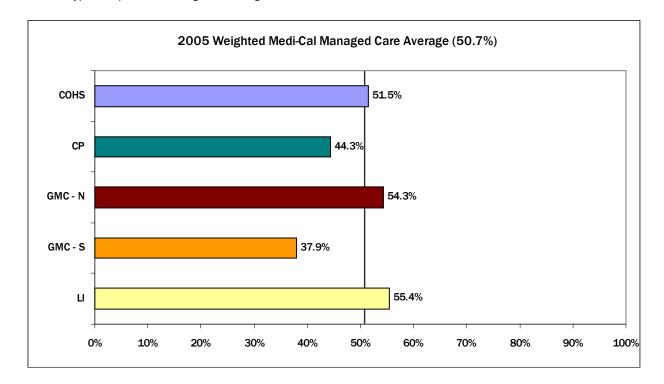


Table 15 presents the trends for the Well-Child Visits in the First 15 Months of Life for 6 or More Visits. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

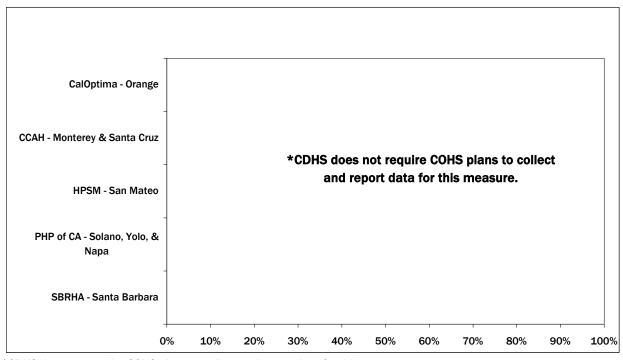
2 or more SDs below the average 1 or more SDs below the average Below the average 2 or more SDs above the average 1 or more SDs above the average At/Above the average

Table 15. Trends for Well-Child Visits in the First 15 Months of Life (6 or More Visits)

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	23.8	36.8		43.8	49.8	44.7
	ССАН	19.9	49.5	56.7	42.1	53.8	65.7
COHS	HPSM	40.0	44.2	47.7	56.3	54.9	56.3
	PHP of CA	52.0	21.6	32.6	33.2	35.7	55.5
	SBRHA	42.9	58.1	62.3	62.7	64.0	53.9
	BC of CA (CP)	6.7	40.5	45.8	49.2	54.7	55.6
CP	Health Net (CP)	16.2	27.2	25.7	26.0	29.8	37.2
	Molina Healthcare (CP)	1.5	8.2	9.3	46.9	59.2	55.6
	BC of CA (GMC-North)	6.5	53.6	52.4	61.5	59.6	53.4
	Health Net (GMC-North)	30.0	43.4	41.4	48.5	55.1	46.7
GMC-N	Kaiser (GMC-North)		63.9	66.7	72.2	52.9	67.4
	Molina Healthcare (GMC-North)				27.8	52.4	48.1
	WHA	12.9	40.0	36.5	21.9	35.6	51.2
	BC of CA (GMC-South)				37.5	44.4	44.4
	CHG		0.0	25.2	44.5	44.5	36.5
	Health Net (GMC-South)	_			23.9	23.9	34.2
GMC-S	Kaiser (GMC-South)	_			26.8	40.5	NA
	Sharp	_			41.1	58.5	
	UCSD				27.2		
	Universal				11.4	41.3	
	ААН	26.1	31.1	33.0	32.6	61.1	60.7
	BC of CA (Stanislaus)		23.1	45.2	_	46.7	45.7
	BC of CA (Tulare)			10.4	45.3	52.7	47.7
	ССНР		21.4	34.8	23.8	38.4	51.1
LI	HPSJ		33.5	35.2	24.9	38.9	60.6
	IEHP	16.3	24.3	24.1	35.2	63.2	74.3
	KFHC	30.6	38.4	38.0	41.5	36.5	46.7
	L.A. Care		8.2	13.7	20.0	40.1	44.0
	SFHP	48.7	67.4	64.2	45.3	61.3	56.3
	SCFHP	38.2	27.1	27.0	47.6	47.8	56.5
Medi-C	Medi-Cal Managed Care Average*		34.6	37.6	38.6	48.2	51.9

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 31. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life - COHS\*



<sup>\*</sup>CDHS does not require COHS plans to collect and report data for this measure.

Figure 32. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life - CP

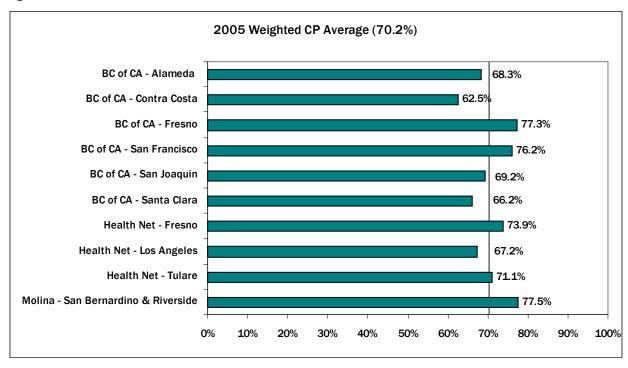


Figure 33. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – GMC North

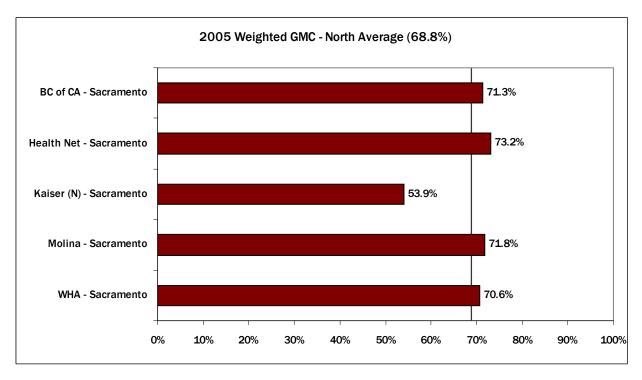
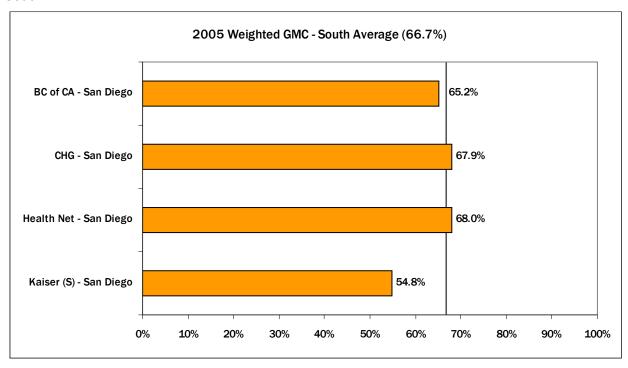


Figure 34. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – GMC South



2005 Weighted LI Average (69.9%) AAH - Alameda 70.8% BC of CA - Stanislaus 62.5% BC of CA - Tulare 69.9% **CCHP** - Contra Costa 68.0% HPSJ - San Joaquin 70.8% 77.8% IEHP - San Bernardino and Riverside 70.6% KFHC - Kern 67.9% LA Care - Los Angeles SCFHP - Santa Clara 65.5% SFHP - San Francisco 79.7%

Figure 35. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life – LI

Figure 36. HEDIS 2005 Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life - Model Type Comparison of Weighted Averages\*

20%

30%

40%

50%

60%

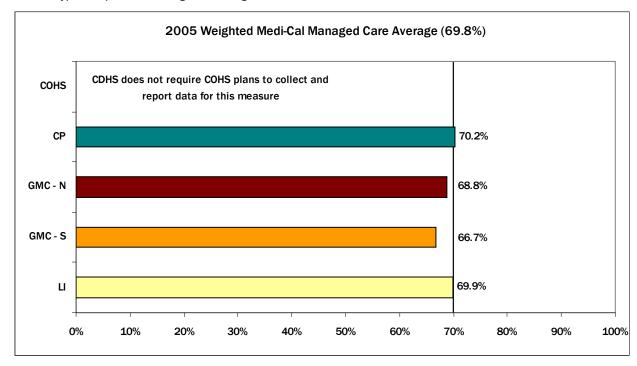
70%

80%

90%

100%

10%



<sup>\*</sup>CDHS does not require COHS plans to collect and report data for this measure.

Table 16 presents the trends for Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

2 or more SDs below the average

1 or more SDs below the average

2 or more SDs above the average

1 or more SDs above the average

At/Above the average

Table 16. Trends for Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life

Model	Madi Oal Marragad Oara Dian	HEDIS	HEDIS	HEDIS	HEDIS	HEDIS	HEDIS
Туре	Medi-Cal Managed Care Plan	1999 Rate	2000 Rate	2001 Rate	2002 Rate	2004 Rate	2005 Rate
	CalOptima		rtato	rtato	rtato	rtato	rtato
	ССАН						
сонs†	HPSM						
•	PHP of CA						
	SBRHA						
	BC of CA (CP)	59.8	65.5	62.5	75.0	70.8	73.8
CP	Health Net (CP)	42.4	49.2	50.2	55.5	61.7	67.7
	Molina Healthcare (CP)	48.4	57.7	60.5	67.5	74.8	77.5
	BC of CA (GMC-North)	55.7	56.6	56.3	63.0	65.5	71.3
	Health Net (GMC-North)	59.4	60.2	59.5	67.4	73.6	73.2
GMC-N	Kaiser (GMC-North)		48.5	47.1	46.6	54.3	54.0
	Molina Healthcare (GMC-North)				56.7	63.1	71.8
	WHA	34.3	55.8	52.5	53.0	60.8	62.3
	BC of CA (GMC-South)		49.1	49.9	59.0	67.1	65.2
	CHG		58.6	66.9	67.6	64.7	67.9
	Health Net (GMC-South)			43.5	54.5	59.1	68.0
GMC-S	Kaiser (GMC-South)		78.9	48.6	54.9	53.7	54.8
	Sharp		55.1	79.0	58.5	64.7	
	UCSD			45.9	46.6		
	Universal		43.1	51.6	57.7	70.2	
	ААН	48.8	58.3	57.6	58.6	69.3	70.8
	BC of CA (Stanislaus)	47.7	47.2	54.1	54.9	61.6	62.5
	BC of CA (Tulare)			57.4	65.3	65.0	69.9
	ССНР	74.0	74.3	54.5	57.0	63.5	68.0
LI	HPSJ	52.4	62.7	57.4	65.0	67.3	70.8
LI	IEHP	45.5	52.0	61.1	62.0	70.6	77.8
	KFHC	61.0	65.3	60.0	66.4	62.3	70.6
	L.A. Care	28.6	40.5	47.5	46.6	65.0	67.9
	SFHP	63.8	57.4	68.6	63.7	77.0	79.7
	SCFHP	55.5	60.2	64.1	67.6	71.8	65.5
Medi-Cal	Medi-Cal Managed Care Average		57.0	56.5	59.6	65.7	68.7

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

<sup>†</sup>CDHS does not require COHS plans to report this measure so no trending was performed.

Figure 37. HEDIS 2005 Childhood Immunization Status (Combination #1) - COHS

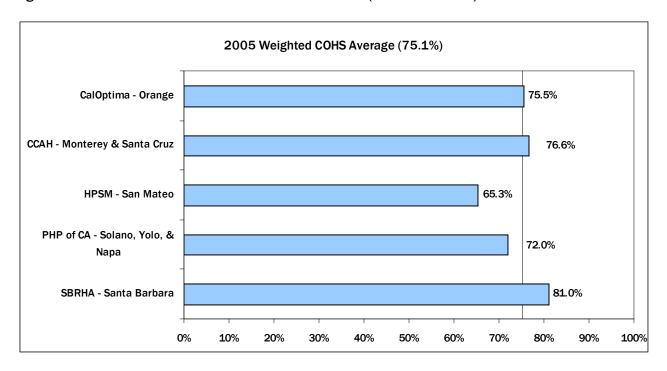
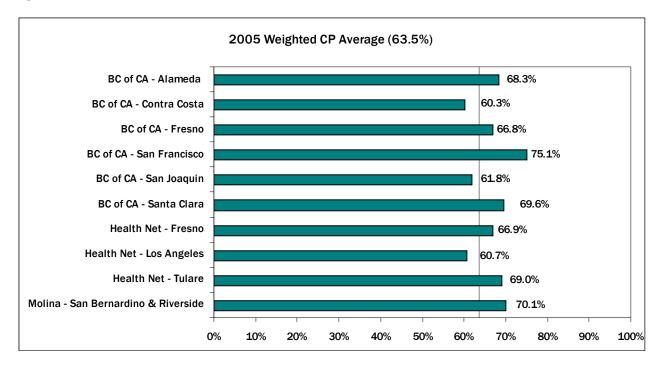


Figure 38. HEDIS 2005 Childhood Immunization Status (Combination #1) - CP



0%

10%

20%

2005 Weighted GMC North Average (63.9%)

BC of CA - Sacramento

Health Net - Sacramento

Kaiser (N) - Sacramento

71.4%

WHA - Sacramento

48.4%

Figure 39. HEDIS 2005 Childhood Immunization Status (Combination #1) - GMC North

Figure 40. HEDIS 2005 Childhood Immunization Status (Combination #1) - GMC South

30%

40%

**50**%

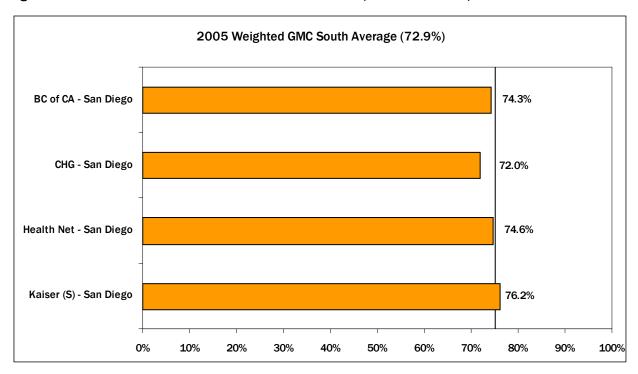
60%

70%

80%

90%

100%



2005 Weighted LI Average (63.8%) AAH - Alameda 67.8% BC of CA - Stanislaus 65.7% BC of CA - Tulare 71.5% **CCHP - Contra Costa** 60.5% HPSJ - San Joaquin 68.4% IEHP - San Bernardino and Riverside 76.3% KFHC - Kern 65.8% LA Care - Los Angeles 57.2% SCFHP - Santa Clara 73.6% SFHP - San Francisco 73.7% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Figure 41. HEDIS 2005 Childhood Immunization Status (Combination #1) - LI

Figure 42. HEDIS 2005 Childhood Immunization Status (Combination #1)

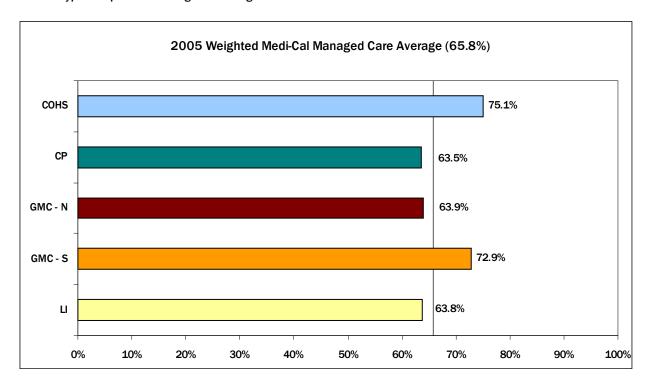


Table 17 presents the trends for Childhood Immunization Status – Combination #1. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 17. Trends for Childhood Immunization Status (Combination #1)

Model Type	rends for Childhood Immunization S Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	52.6	57.9	62.0	74.7	72.9	75.5
	ССАН	38.7	56.5	64.0	60.6	75.2	76.6
COHS	HPSM	51.9	61.7	60.1	57.2	61.8	65.3
	PHP of CA	59.8	49.5	58.8	58.1	69.2	72.0
	SBRHA	68.8	75.1	73.6	74.5	79.6	81.0
	BC of CA (CP)	56.4	65.4	63.5	65.3	66.2	67.0
CP	Health Net (CP)	44.2	53.6	47.3	<b>51</b> .9	62.1	61.2
	Molina Healthcare	39.9	39.7	53.6	52.1	61.1	70.1
	BC of CA (GMC-North)	58.5	62.2	61.8	61.1	64.6	66.9
	Health Net (GMC-North)	38.5	63.3	56.3	51.3	64.8	61.3
GMC-N	Kaiser (GMC-North)		58.9	70.3	69.0	73.3	71.4
	Molina Healthcare (GMC-North)				40.0	56.3	59.7
	WHA	35.8	39.8	43.9	45.6	42.9	48.4
	BC of CA (GMC-South)			45.0	64.5	75.0	74.3
	CHG		54.0	60.1	82.2	78.8	72.0
	Health Net (GMC-South)			51.7	69.5	74.8	74.6
GMC-S	Kaiser (GMC-South)		66.7	63.7	65.3	73.2	76.2
	Sharp		27.6	45.8	60.7	70.9	
	UCSD			34.2	61.4		
	Universal		47.9	52.7	59.5	74.6	
	ААН	45.7	57.2	55.6	58.5	59.1	67.8
	BC of CA (Stanislaus)	55.6	57.4	61.1	66.7	62.3	65.7
	BC of CA (Tulare)			54.4	69.0	70.8	71.5
	CCHP	58.9	62.3	70.3	69.9	62.5	60.5
LI	HPSJ	45.8	41.0	50.8	47.4	56.3	68.4
	IEHP	55.7	51.9	54.2	68.1	70.8	76.3
	KFHC	55.9	54.9	60.6	63.0	56.6	65.8
	L.A. Care	42.2	46.4	54.8	54.6	59.8	57.2
	SFHP	50.8	55.6	57.4	66.1	78.0	73.7
	SCFHP	46.7	52.1	61.0	63.7	67.1	73.6
Medi-Cal	Managed Care Average*	50.1	54.3	56.8	61.7	66.9	68.7

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

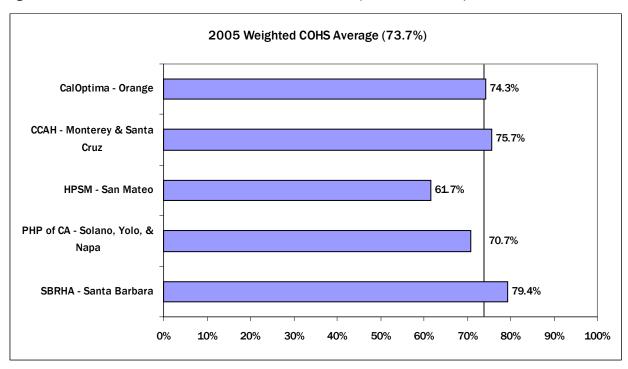


Figure 43. HEDIS 2005 Childhood Immunization Status (Combination #2) - COHS

Figure 44. HEDIS 2005 Childhood Immunization Status (Combination #2) - CP

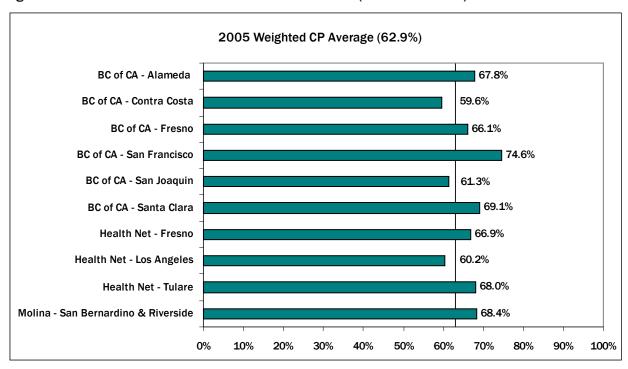


Figure 45. HEDIS 2005 Childhood Immunization Status (Combination #2) – GMC North

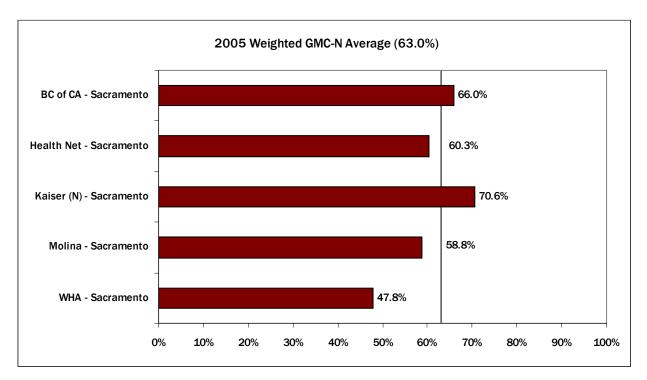
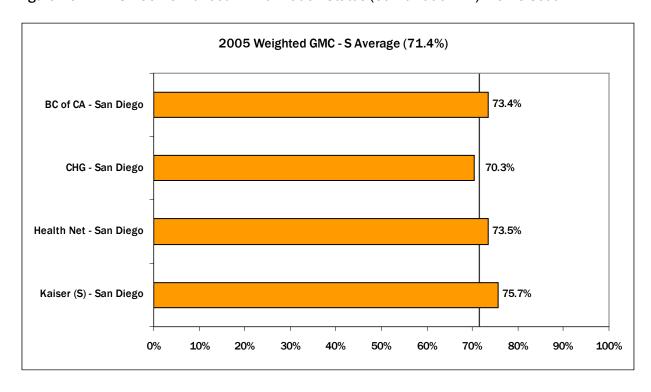


Figure 46. HEDIS 2005 Childhood Immunization Status (Combination #2) - GMC South



2005 Weighted LI Average (62.9%) AAH - Alameda 67.1% BC of CA - Stanislaus 63.9% BC of CA - Tulare 71.1% **CCHP - Contra Costa** 60.2% HPSJ - San Joaquin 67.6% IEHP - San Bernardino and Riverside 74.9% KFHC - Kern 65.1% LA Care - Los Angeles 56.3% SCFHP - Santa Clara 73.1% SFHP - San Francisco 73.4% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Figure 47. HEDIS 2005 Childhood Immunization Status (Combination #2) - LI

Figure 48. HEDIS 2005 Childhood Immunization Status (Combination #2)

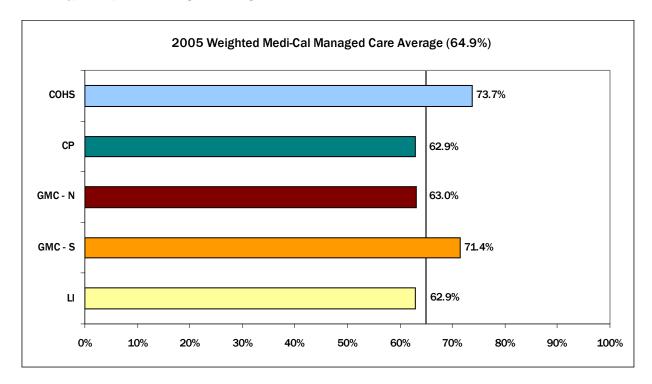


Table 18 presents the trends for Childhood Immunization Status – Combination #2. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 18. Trends for Childhood Immunization Status (Combination #2)

Model Type	Medi-Cal Managed Care Plan	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	Cal0ptima	52.3	60.4	72.2	72.5	74.3
	ССАН	43.8	58.6	57.7	73.5	75.7
COHS	HPSM	53.4	55.7	56.9	61.8	61.7
	PHP of CA	44.2	54.9	56.2	67.6	70.7
	SBRHA	63.3	65.4	69.2	76.4	79.4
	BC of CA (CP)	52.7	57.2	62.7	64.5	66.4
СР	Health Net (CP)	48.5	43.9	50.7	60.9	60.7
	Molina Healthcare (CP)	31.1	45.7	48.6	60.0	68.4
	BC of CA (GMC-North)	52.2	55.8	56.0	62.5	66.0
	Health Net (GMC-North)	55.9	51.9	49.9	63.5	60.3
GMC-N	Kaiser (GMC-North)	52.4	66.8	67.0	70.1	70.6
	Molina Healthcare (GMC-North)			36.3	54.5	58.8
	WHA	32.4	40.0	43.6	42.4	47.8
	BC of CA (GMC-South)		41.7	62.7	74.3	73.4
	CHG	49.6	57.2	79.3	77.4	70.3
	Health Net (GMC-South)		46.6	68.2	74.5	73.5
GMC-S	Kaiser (GMC-South)	66.0	59.8	64.5	71.7	75.7
	Sharp	24.7	40.7	59.6	69.8	
	UCSD		32.0	60.1		
	Universal	36.2	48.5	55.2	72.7	
	ААН	46.5	48.6	53.8	56.9	67.1
	BC of CA (Stanislaus)	23.8	44.9	53.9	60.9	63.9
	BC of CA (Tulare)		49.1	67.1	70.4	71.1
	CCHP	51.8	65.5	69.2	61.3	60.2
LI	HPSJ	29.9	43.0	43.6	53.9	67.6
	IEHP	39.8	47.9	63.0	68.1	74.9
	KFHC	48.4	57.2	61.8	55.6	65.1
	L.A. Care	38.7	49.0	51.7	59.5	56.3
	SFHP	47.2	51.4	62.9	74.3	73.4
	SCFHP	42.4	53.6	60.4	65.7	73.1
Medi	-Cal Managed Care Average	45.1	51.5	58.8	65.4	67.6

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 49. HEDIS 2005 Adolescent Well-Care Visits - COHS

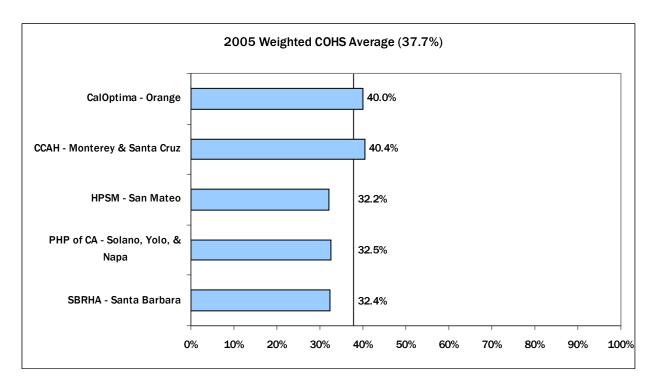


Figure 50. HEDIS 2005 Adolescent Well-Care Visits - CP

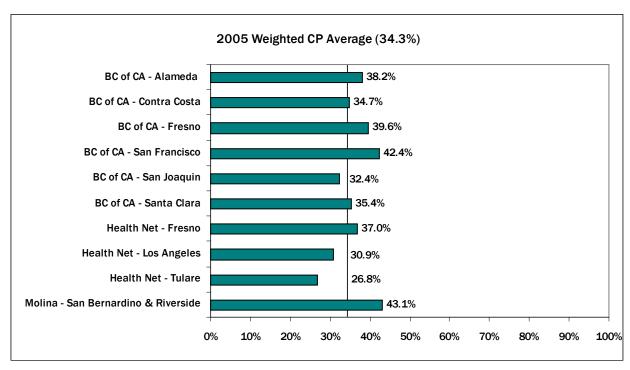


Figure 51. HEDIS 2005 Adolescent Well-Care Visits - GMC North

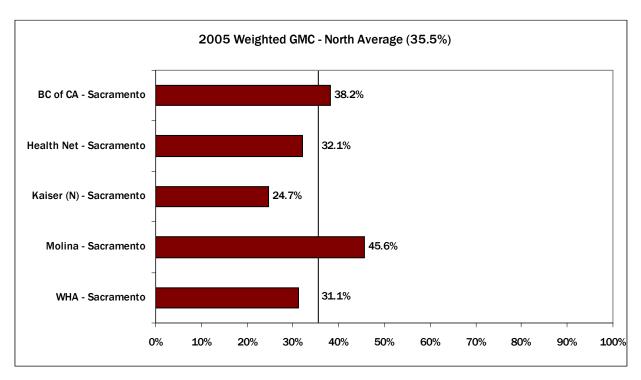


Figure 52. HEDIS 2005 Adolescent Well-Care Visits - GMC South

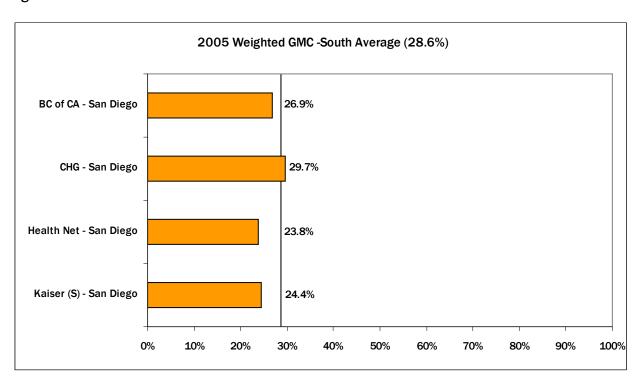


Figure 53. HEDIS 2005 Adolescent Well-Care Visits - LI

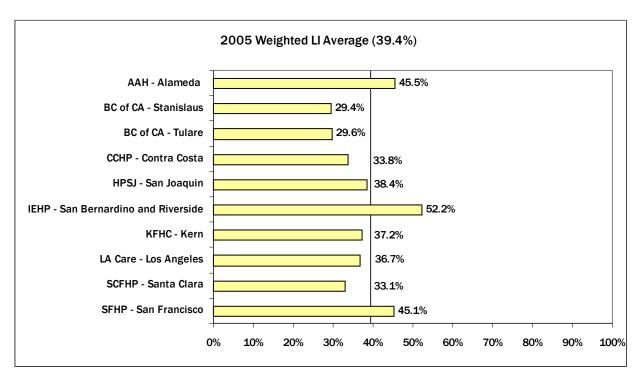


Figure 54. HEDIS 2005 Adolescent Well-Care Visits Model Type Comparison of Weighted Averages

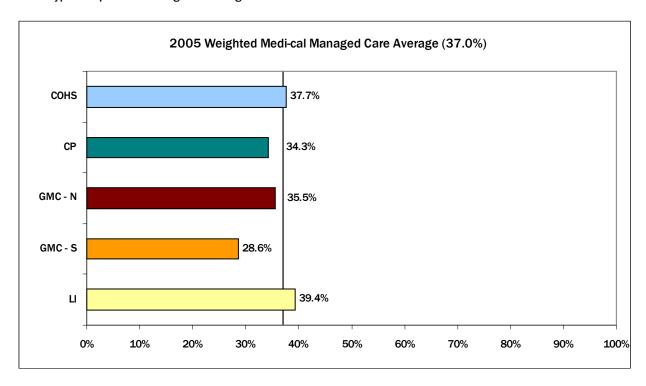


Table 19 presents the trends for Adolescent Well-Care Visits. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

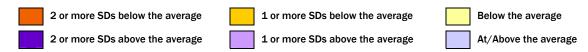


Table 19. Trends for Adolescent Well-Care Visits

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	22.7	35.2	40.3	43.3	43.1	40.0
	ССАН	19.0	33.8	23.6	26.3	30.2	40.4
COHS	HPSM	26.0	27.3	24.5	27.8	30.1	32.2
	PHP of CA	29.9	27.3	35.6	30.3	23.8	32.5
	SBRHA	28.8	26.4	22.7	30.8	26.2	32.4
	BC of CA (CP)	20.1	23.5	30.1	36.6	37.2	38.3
СР	Health Net (CP)	16.9	28.7	25.3	25.1	24.7	31.1
	Molina Healthcare (CP)	20.2	31.4	29.4	39.1	45.3	43.1
	BC of CA (GMC-North)	17.8	26.9	26.3	27.1	29.6	38.2
	Health Net (GMC-North)	32.4	40.4	35.9	29.3	31.8	32.1
GMC-N	Kaiser (GMC-North)	_	24.3	23.5	23.6	24.4	24.7
	Molina Healthcare (GMC-North)	_			34.4	39.5	45.6
	WHA	12.7	34.8	25.8	21.4	37.2	31.1
	BC of CA (GMC-South)		19.3	18.3	25.5	29.2	26.9
	CHG		29.4	29.4	32.6	31.9	29.7
	Health Net (GMC-South)			24.5	24.9	24.1	23.8
GMC-S	Kaiser (GMC-South)		50.2	17.9	25.0	23.6	24.4
	Sharp		24.9	28.0	21.2	30.7	
	UCSD			21.9	19.2		
	Universal		19.7	18.5	17.5	30.8	
	AAH	23.6	34.5	32.9	40.0	37.5	45.5
	BC of CA (Stanislaus)	17.5	18.3	20.2	21.1	18.1	29.4
	BC of CA (Tulare)			21.1	25.7	27.8	29.6
	ССНР	21.5	34.2	22.6	22.5	31.1	33.8
LI	HPSJ	12.9	40.3	37.3	31.1	38.0	38.4
	IEHP	23.1	35.9	31.5	36.3	44.0	52.2
	KFHC	19.2	32.4	27.1	26.3	25.5	37.2
	L.A. Care	8.2	17.4	16.6	16.1	37.8	36.7
	SFHP	29.7	30.4	35.6	29.4	38.4	45.1
	SCFHP	20.0	31.5	32.6	33.8	33.6	33.1
Medi	-Cal Managed Care Average	21.1	29.9	26.9	28.1	31.9	35.1

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 55. HEDIS 2005 Prenatal and Postpartum Care (Timeliness of Prenatal Care) - COHS

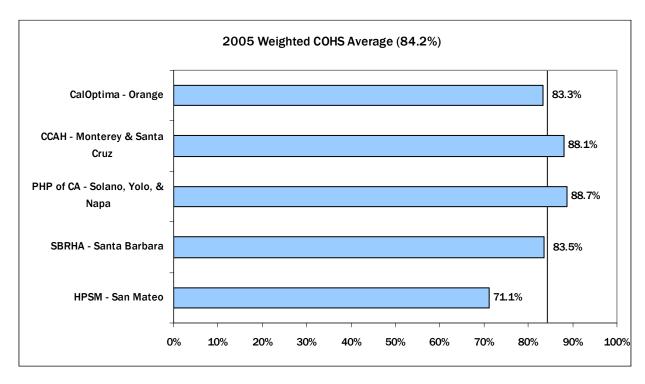


Figure 56. HEDIS 2005 Prenatal and Postpartum Care (Timeliness of Prenatal Care) - CP

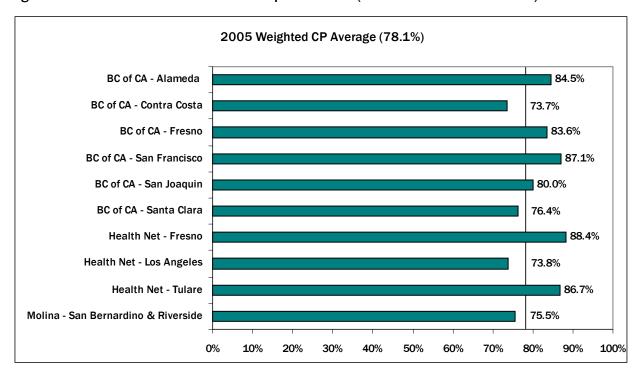


Figure 57. Prenatal and Postpartum Care (Timeliness of Prenatal Care) – GMC North

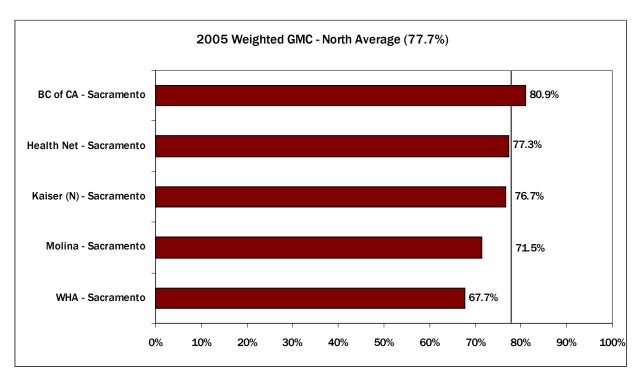


Figure 58. HEDIS 2005 Prenatal and Postpartum Care (Timeliness of Prenatal Care) - GMC South

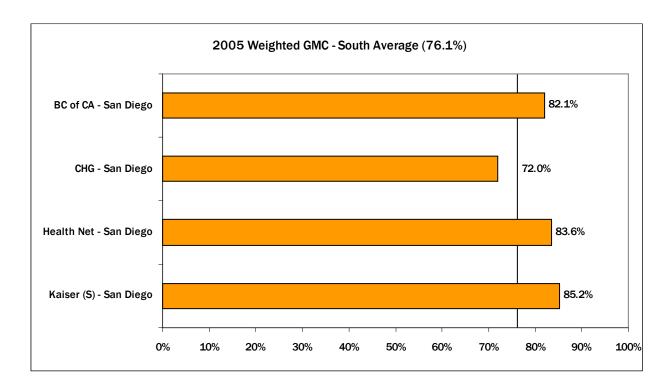


Figure 59. HEDIS 2005 Prenatal and Postpartum Care (Timeliness of Prenatal Care) – LI

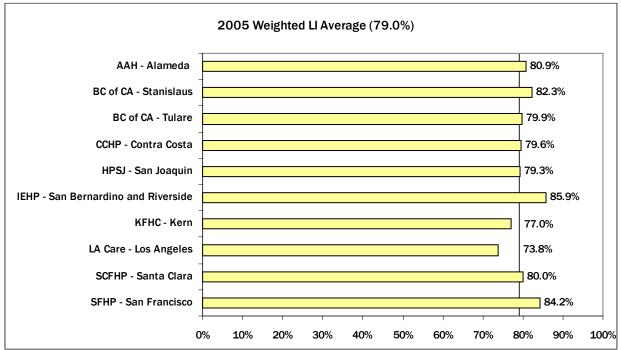


Figure 60. HEDIS 2005 Prenatal and Postpartum Care (Timeliness of Prenatal Care) - Model Type Comparison of Weighted Averages

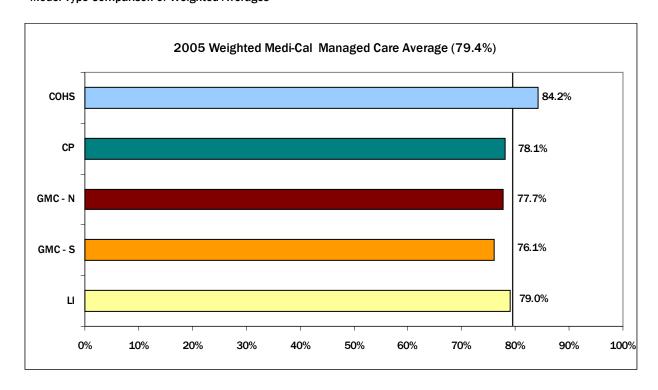


Table 20 presents the trends for Prenatal and Postpartum Care – Timeliness of Prenatal Care. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 20. Trends for Prenatal and Postpartum Care - Timeliness of Prenatal Care

Model Type	Medi-Cal Managed Care Plan	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
Турс	CalOptima	69.8	81.4	73.1	83.3
	ССАН	76.4	78.8	88.1	88.1
COHS	HPSM	78.7	72.4	70.7	71.1
	PHP of CA	76.6	74.8	81.0	88.7
	SBRHA	88.3	88.2	89.8	83.5
	BC of CA (CP)	76.8	80.8	83.2	82.6
СР	Health Net (CP)	37.4	55.3	66.5	75.7
	Molina Healthcare (CP)	65.3	67.5	72.0	75.5
	BC of CA (GMC-North)	76.3	81.3	76.6	80.9
	Health Net (GMC-North)	34.9	63.9	77.1	77.3
GMC-N	Kaiser (GMC-North)	70.8	73.0	76.8	76.7
	Molina Healthcare (GMC-North)		64.5	71.8	71.5
	WHA	57.9	57.4	61.0	67.7
	BC of CA (GMC-South)	79.8	84.3	81.6	82.1
	CHG	69.6	67.6	77.6	72.0
	Health Net (GMC-South)	29.5	47.2	77.0	83.6
GMC-S	Kaiser (GMC-South)	80.5	84.3	80.0	85.2
	Sharp		61.6	78.2	
	UCSD	81.3	74.2		
	Universal	70.8	67.5	79.1	
	ААН	68.7	72.0	72.0	80.9
	BC of CA (Stanislaus)	78.7	81.7	80.5	82.3
	BC of CA (Tulare)	65.7	85.2	83.8	79.9
	ССНР	82.0	83.7	80.3	79.6
LI	HPSJ	65.0	75.9	69.0	79.3
	IEHP	72.7	71.1	81.0	85.9
	KFHC	75.9	71.5	80.5	77.0
	L.A. Care	58.7	69.9	73.5	73.9
	SFHP	74.2	73.0	76.9	84.2
	SCFHP	81.7	80.8	81.6	80.0
	Managed Care Average	69.4	73.0	77.3	79.6

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 61. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care) – COHS

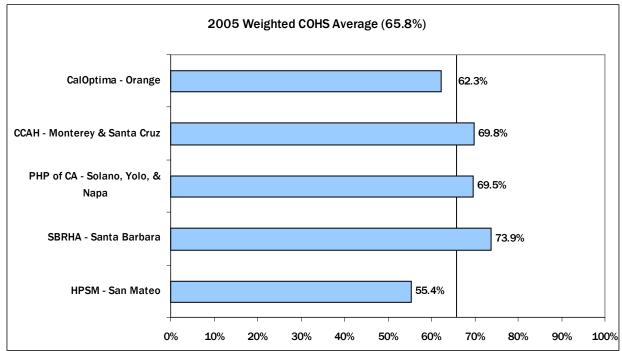


Figure 62. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care) - CP

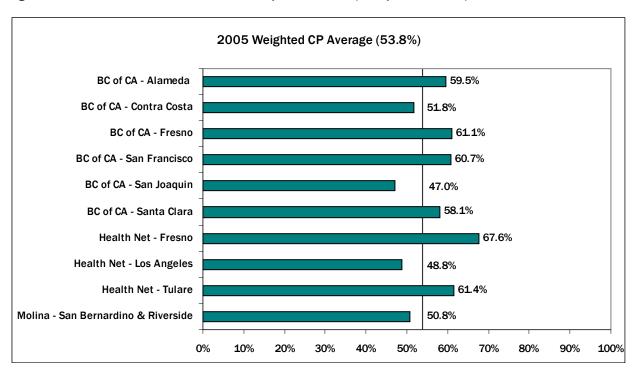


Figure 63. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care) – GMC North

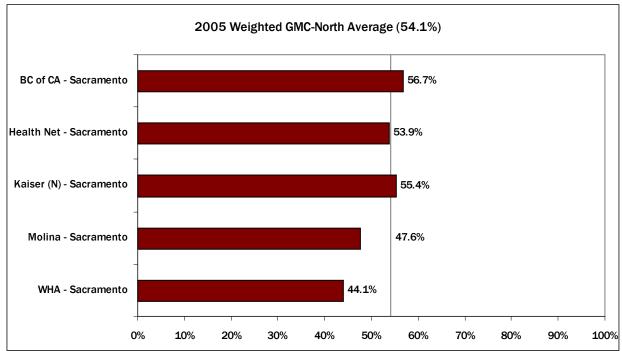
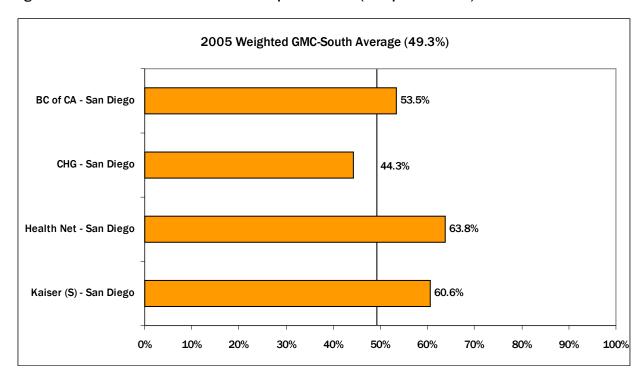


Figure 64. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care) - GMC South



2005 Weighted LI Average (59.0%) AAH - Alameda 61.3% BC of CA - Stanislaus 57.6% BC of CA - Tulare 62.7% **CCHP - Contra Costa** 53.0% HPSJ - San Joaquin 57.2% IEHP - San Bernardino and Riverside 65.7% KFHC - Kern 64.6% LA Care - Los Angeles 52.8% SCFHP - Santa Clara 62.4% SFHP - San Francisco 58.5% 0% **10**% 20% 30% 50% 80% 90% 100% 40% 60% 70%

Figure 65. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care) - LI

Figure 66. HEDIS 2005 Prenatal and Postpartum Care (Postpartum Care)



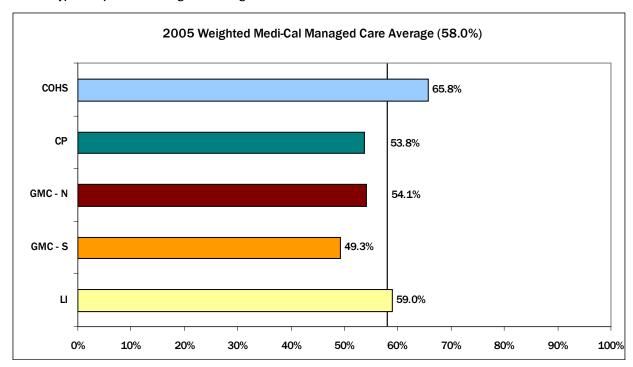


Table 21 presents the trends for Prenatal and Postpartum Care – Postpartum Care. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 21. Trends for Prenatal and Postpartum Care - Postpartum Care

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	Cal0ptima	44.4	44.5	52.7	63.3	63.8	62.3
	ССАН	39.0	57.8	55.2	58.4	66.7	69.8
COHS	HPSM	54.0	63.7	65.7	64.9	55.7	55.4
	PHP of CA	53.5	53.2	56.8	62.2	64.3	69.5
	SBRHA	69.9	71.4	74.9	76.7	78.4	73.9
	BC of CA (CP)	55.6	54.8	53.4	60.0	58.3	59.1
CP	Health Net (CP)	37.8	42.6	28.2	36.4	50.4	51.0
	Molina Healthcare (CP)	14.0	15.3	26.2	34.4	51.9	50.8
	BC of CA (GMC-North)	57.6	56.3	55.5	57.9	55.3	56.7
	Health Net (GMC-North)	35.9	46.6	22.1	47.8	53.8	53.9
GMC-N	Kaiser (GMC-North)		53.6	56.0	59.3	59.1	55.4
	Molina Healthcare (GMC-North)			_	39.2	43.8	47.6
	WHA	33.0	44.2	42.9	43.4	39.5	44.1
	BC of CA (GMC-South)		41.4	48.9	53.3	53.2	53.5
	CHG		34.8	46.7	46.0	50.6	44.3
	Health Net (GMC-South)			15.2	28.3	52.1	63.8
GMC-S	Kaiser (GMC-South)		67.3	57.6	57.4	53.9	60.6
	Sharp		20.2	34.2	56.1	58.2	
	UCSD			66.4	53.0		
	Universal		44.6	29.9	41.5	45.4	
	ААН	36.4	42.9	40.9	59.3	55.7	61.3
	BC of CA (Stanislaus)	50.9	51.4	50.9	50.9	54.1	57.6
	BC of CA (Tulare)		49.9	47.5	63.2	63.7	62.7
	ССНР	32.6	33.0	45.7	48.0	50.9	53.0
LI	HPSJ	42.5	44.1	38.3	52.5	60.2	57.2
LI	IEHP	40.4	40.7	50.0	57.8	58.4	65.7
	KFHC	56.5	54.5	55.1	56.0	56.8	64.6
	L.A. Care	38.4	41.2	45.2	45.8	49.6	52.8
	SFHP	61.4	44.5	48.3	56.1	49.9	58.5
	SCFHP	41.5	56.3	53.1	56.6	58.4	62.4
Medi-Cal	Managed Care Average	44.8	47.1	47.0	52.9	55.6	58.1

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 67. HEDIS 2005 Chlamydia Screening in Women - COHS

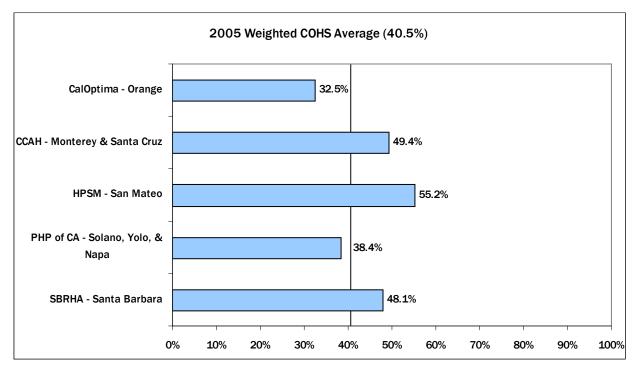


Figure 68. HEDIS 2005 Chlamydia Screening in Women - CP

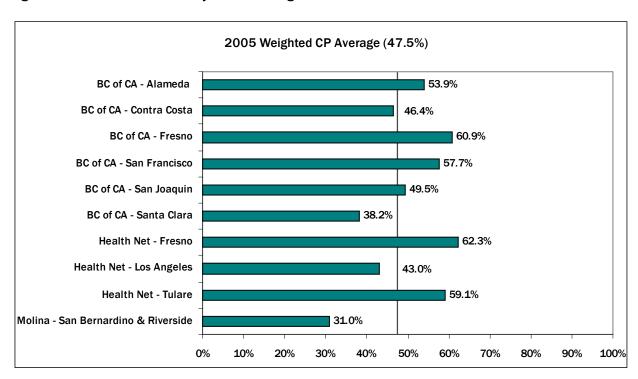


Figure 69. HEDIS 2005 Chlamydia Screening in Women - GMC North

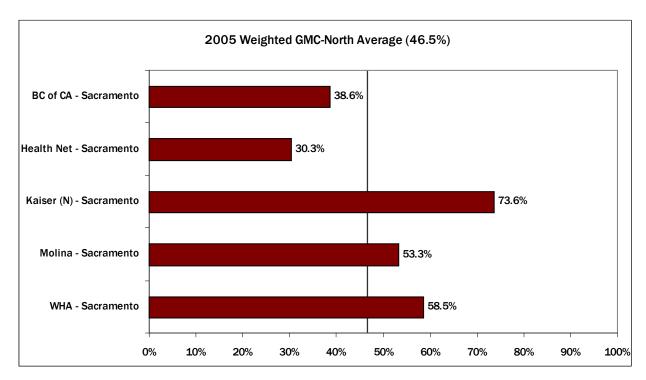


Figure 70. HEDIS 2005 Chlamydia Screening in Women - GMC South

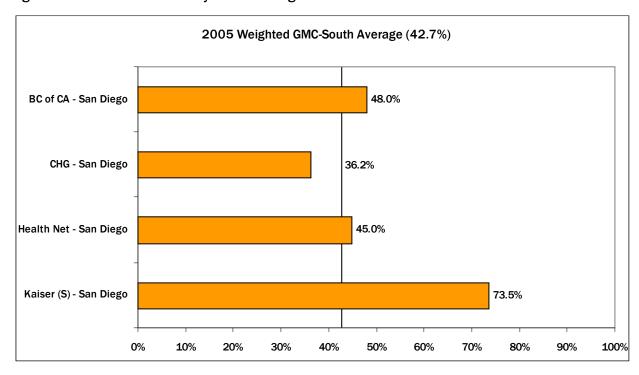


Figure 71. HEDIS 2005 Chlamydia Screening in Women – LI

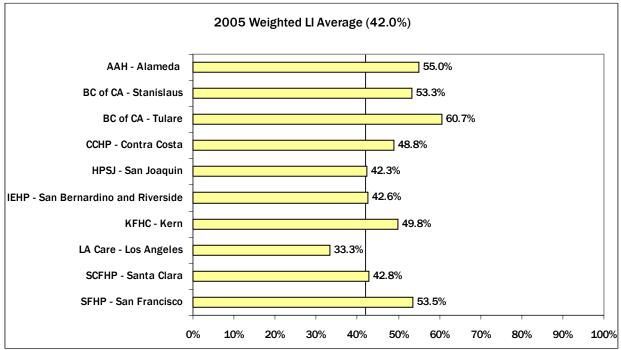


Figure 72. HEDIS 2005 Chlamydia Screening in Women

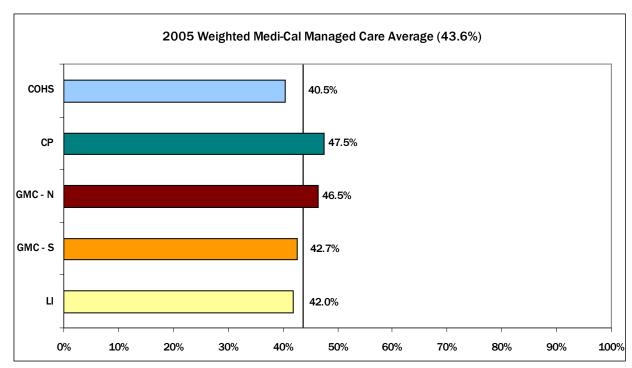


Table 22 presents the trends for Chlamydia Screening in Women. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 22. Trends for Chlamydia Screening in Women

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate	HEDIS 2005 Rate	
	CalOptima	28.9	32.5	
	CCAH	48.1	49.4	
COHS	HPSM	49.6	55.2	
	PHP of CA	27.3	38.4	
	SBRHA	53.1	48.1	
	BC of CA (CP)	49.1	56.5	
CP	Health Net (CP)	38.2	44.9	
	Molina Healthcare (CP)	30.0	31.0	
	BC of CA (GMC-North)	31.7	38.6	
	Health Net (GMC-North)	26.4	30.3	
GMC-N	Kaiser (GMC-North)	68.9	73.6	
	Molina Healthcare (GMC-North)	53.0	53.3	
	WHA	58.7	58.5	
	BC of CA (GMC-South)	46.4	48.0	
	CHG	39.0	36.2	
GMC-S	Health Net (GMC-South)	38.3	45.0	
GIVIC-5	Kaiser (GMC-South)	67.2	73.5	
	Sharp	45.0	_	
	Universal	44.2	_	
	AAH	48.6	55.0	
	BC of CA (Stanislaus)	40.3	53.3	
	BC of CA (Tulare)	53.9	60.7	
	ССНР	37.5	48.8	
LI	HPSJ	44.9	42.3	
LI	IEHP	30.2	42.6	
	KFHC	38.9	49.8	
	L.A. Care	32.6	33.3	
	SFHP	45.9	53.5	
	SCFHP	34.9	42.8	
Medi-Cal Managed Care Average		43.1	48.0	

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

Figure 73. HEDIS 2005 Cervical Cancer Screening - COHS

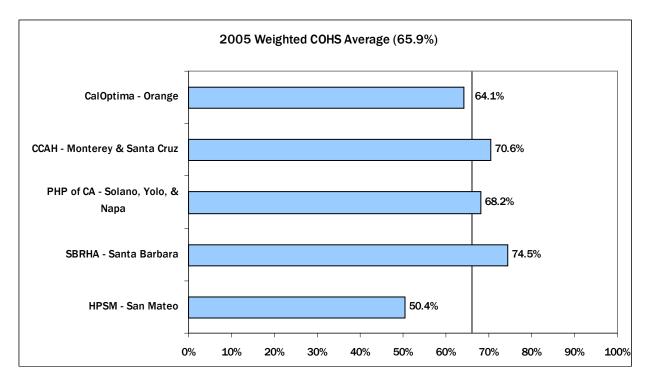


Figure 74. HEDIS 2005 Cervical Cancer Screening - CP

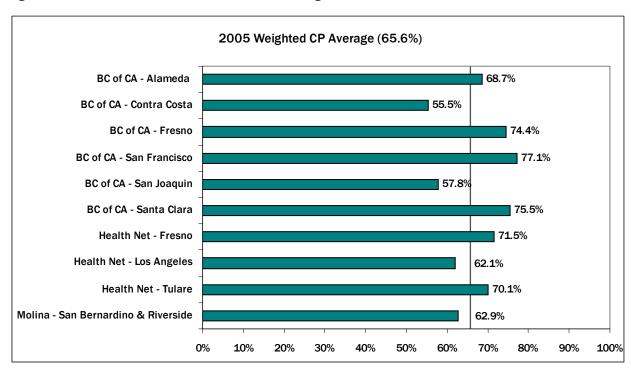


Figure 75. HEDIS 2005 Cervical Cancer Screening - GMC North

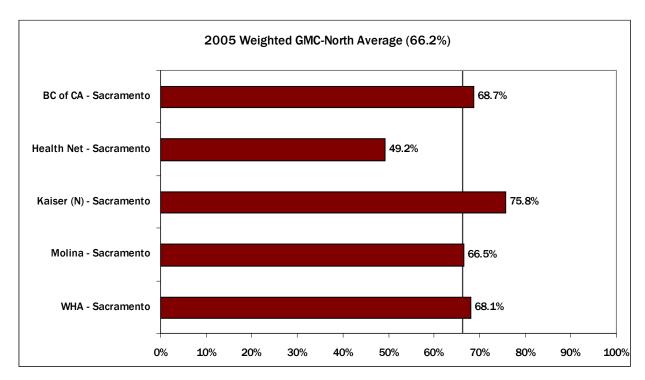


Figure 76. Cervical Cancer Screening - GMC South

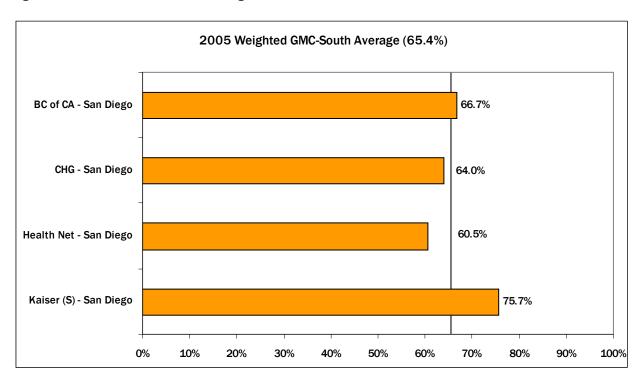


Figure 77. HEDIS 2005 Cervical Cancer Screening - LI

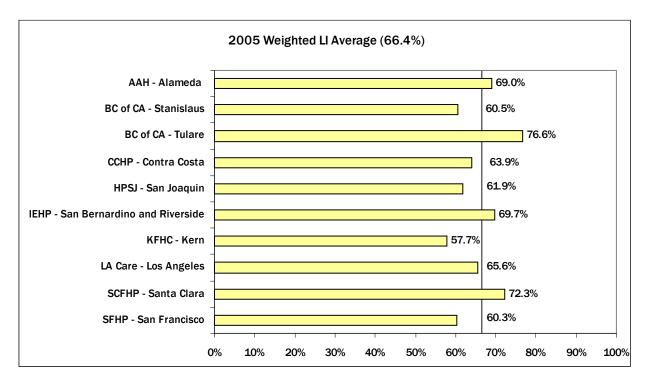


Figure 78. HEDIS 2005 Cervical Cancer Screening

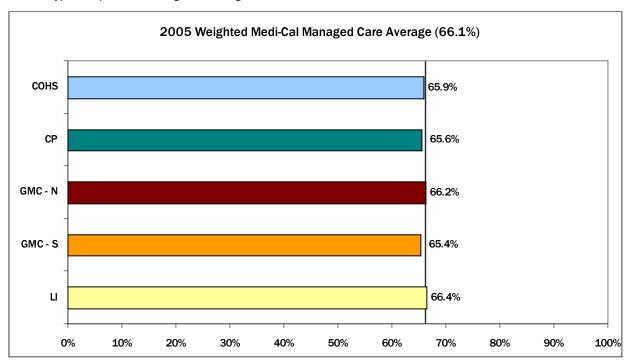


Table 23 presents the trends for Cervical Cancer Screening. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

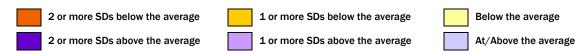


Table 23. Trends for Cervical Cancer Screening

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	59.3	64.1
	ССАН	65.2	70.6
COHS	HPSM	45.0	50.4
	PHP of CA	53.6	68.2
	SBRHA	64.6	74.5
	BC of CA (CP)	69.5	72.2
CP	Health Net (CP)	51.9	62.7
	Molina Healthcare (CP)	60.9	62.9
	BC of CA (GMC-North)	69.0	68.7
	Health Net (GMC-North)	36.1	49.2
GMC-N	Kaiser (GMC-North)	74.2	75.8
	Molina Healthcare (GMC-North)	61.3	66.5
	WHA	58.2	68.1
	BC of CA (GMC-South)	66.1	66.7
	CHG	66.4	64.0
GMC-S	Health Net (GMC-South)	53.1	60.5
GIVIO-3	Kaiser (GMC-South)	75.5	75.7
	Sharp	61.6	
	Universal	56.1	
	AAH	65.0	69.0
	BC of CA (Stanislaus)	64.4	60.5
	BC of CA (Tulare)	76.8	76.6
	CCHP	68.6	63.9
LI	HPSJ	44.9	61.9
	IEHP	71.1	69.7
	KFHC	57.3	57.7
	L.A. Care	60.2	65.6
	SFHP	61.0	60.3
	SCFHP	68.4	72.3
Medi-Cal N	lanaged Care Average	61.6	65.9

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

Figure 79. HEDIS 2005 Breast Cancer Screening - COHS

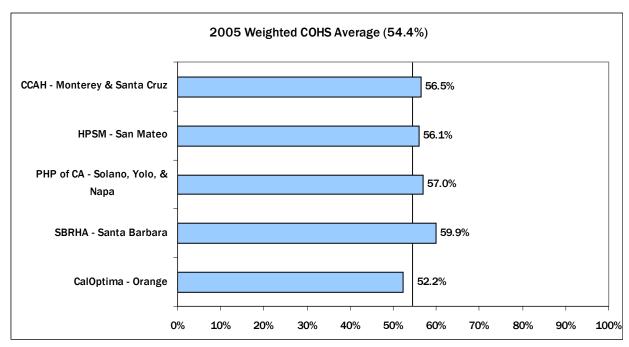


Figure 80. HEDIS 2005 Breast Cancer Screening - CP

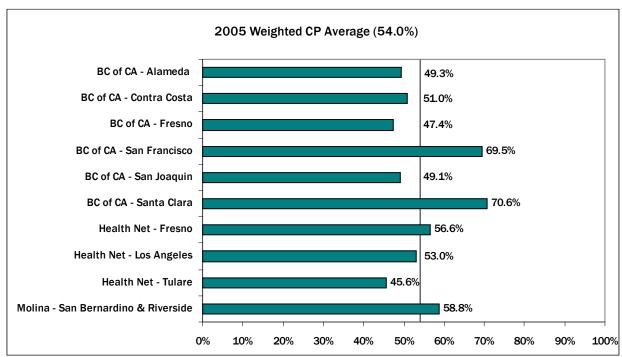


Figure 81. HEDIS 2005 Breast Cancer Screening - GMC North

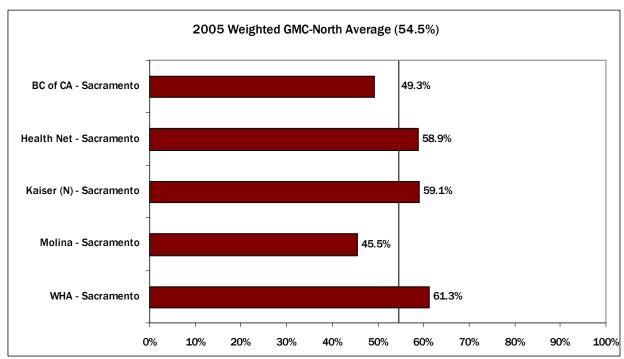
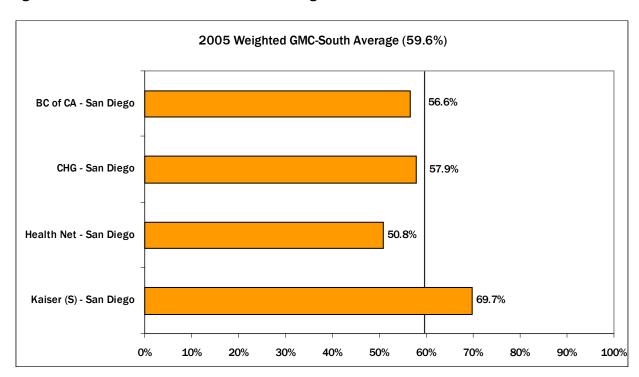


Figure 82. HEDIS 2005 Breast Cancer Screening - GMC South



2005 Weighted LI Average (56.1%) AAH - Alameda 59.8% BC of CA - Stanislaus 49.7% BC of CA - Tulare 57.4% **CCHP - Contra Costa** 56.7% HPSJ - San Joaquin 43.3% IEHP - San Bernardino and Riverside 51.4% KFHC - Kern 56.3% LA Care - Los Angeles SCFHP - Santa Clara 68.4% SFHP - San Francisco 68.3% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Figure 83. HEDIS 2005 Breast Cancer Screening - LI

Figure 84. HEDIS 2005 Breast Cancer Screening

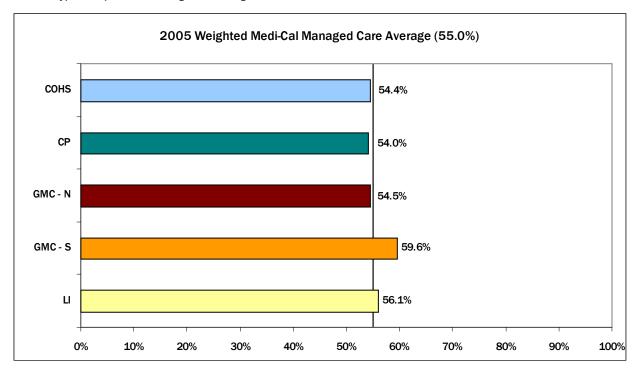


Table 24 presents the trends for Breast Cancer Screening. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

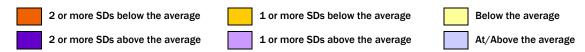


Table 24. Trends for Breast Cancer Screening

Model Type	Medi-Cal Managed Care Plan	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	49.5	52.2
	CCAH	56.2	56.5
COHS	HPSM	55.1	56.1
	PHP of CA	52.4	57.0
	SBRHA	60.2	59.9
	BC of CA (CP)	57.8	54.9
CP	Health Net (CP)	46.9	53.0
	Molina Healthcare (CP)	58.5	58.8
	BC of CA (GMC-North)	51.7	49.3
	Health Net (GMC-North)	52.0	58.9
GMC-N	Kaiser (GMC-North)	63.9	59.1
	Molina Healthcare (GMC-North)	52.5	45.5
	WHA	56.0	61.3
	BC of CA (GMC-South)	52.6	56.6
	CHG	57.4	57.9
GMC-S	Health Net (GMC-South)	42.6	50.8
GIVIO-3	Kaiser (GMC-South)	66.7	69.7
	Sharp	54.8	
	Universal	43.4	
	AAH	57.6	59.8
	BC of CA (Stanislaus)	48.4	49.7
	BC of CA (Tulare)	55.0	57.4
	CCHP	62.7	56.7
LI	HPSJ	43.2	43.3
Li	IEHP	52.0	51.4
	KFHC	47.4	47.4
	L.A. Care	54.1	56.3
	SFHP	68.8	68.3
	SCFHP	69.6	68.4
Medi-Cal Managed Care Average		54.8	56.2

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for the year evaluated.

CDHS requires this measure only for COHS plans. No other model types were required to collect and report data for 2004. No Model Type Comparison of Weighted Averages are performed for this measure.

Figure 85. HEDIS 2005 Comprehensive Diabetes Care (Eye Exam (retinal) Performed) - COHS

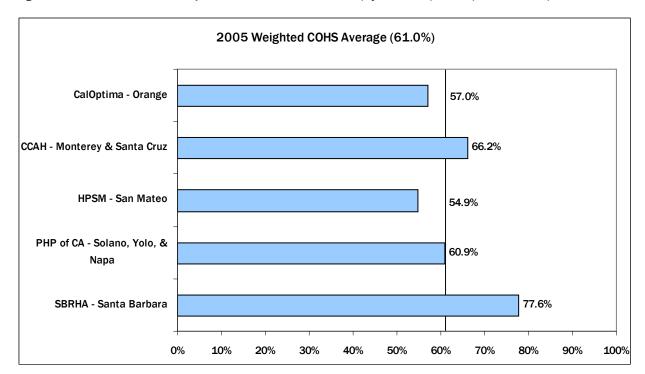


Table 25 presents the trends for Comprehensive Diabetes Care – Eye Exam (retinal) Performed. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

	2 or more SDs below the average	1 or more SDs below the average	Below the average
	2 or more SDs above the average	1 or more SDs above the average	At/Above the average

Table 25. Trends for Comprehensive Diabetes Care - Eye Exam (retinal) Performed

Model Type	Medi-Cal Managed Care Plan	HEDIS 1999 Rate	HEDIS 2000 Rate	HEDIS 2001 Rate	HEDIS 2002 Rate	HEDIS 2004 Rate	HEDIS 2005 Rate
	CalOptima	35.2	47.7	45.7	59.8	53.3	57.0
	ССАН	18.0	29.4	54.5	61.1	64.0	66.2
COHS	HPSM	49.2	61.9	57.4	52.9	56.0	54.9
	PHP of CA	49.9	56.6	58.2	55.0	54.8	60.9
	SBRHA	52.0	68.7	75.4	83.1	75.9	77.6
Medi-Ca	l Managed Care Average	40.9	52.9	58.2	62.4	60.8	63.3

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

Figure 86. HEDIS 2005 Use of Appropriate Medications for People with Asthma - COHS

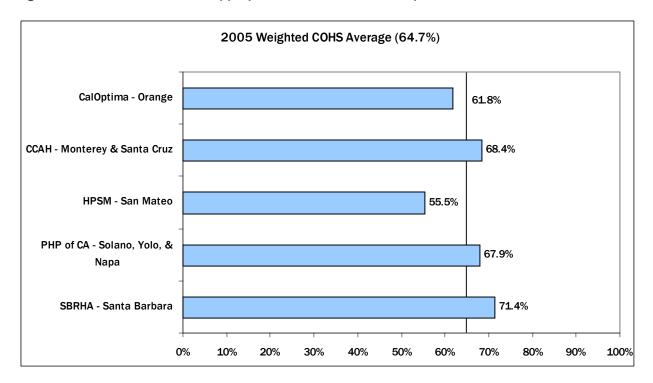


Figure 87. HEDIS 2005 Use of Appropriate Medications for People with Asthma - CP

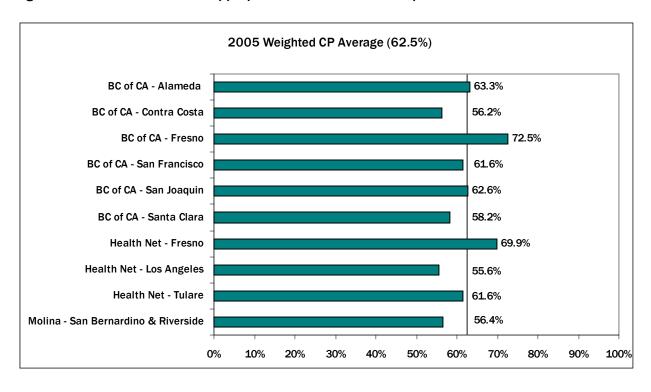


Figure 88. HEDIS 2005 Use of Appropriate Medications for People with Asthma – GMC North

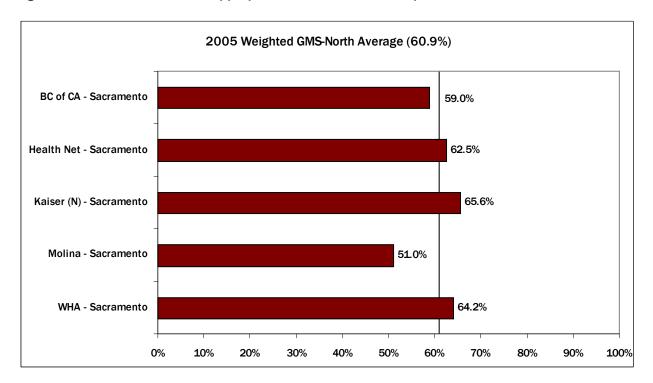


Figure 89. HEDIS 2005 Use of Appropriate Medications for People with Asthma - GMC South

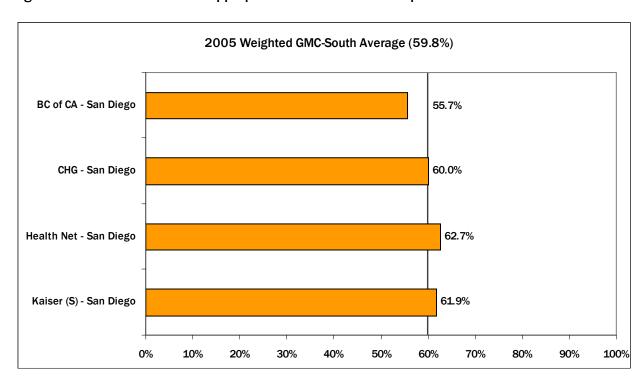


Figure 90. HEDIS 2005 Use of Appropriate Medications for People with Asthma – LI

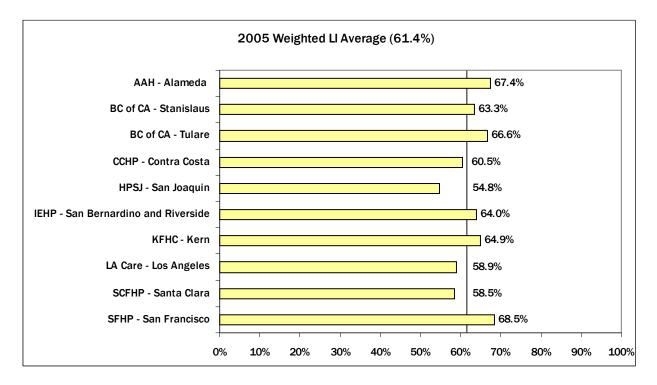


Figure 91. HEDIS 2005 Use of Appropriate Medications for People with Asthma – Model Type Comparison of Weighted Averages

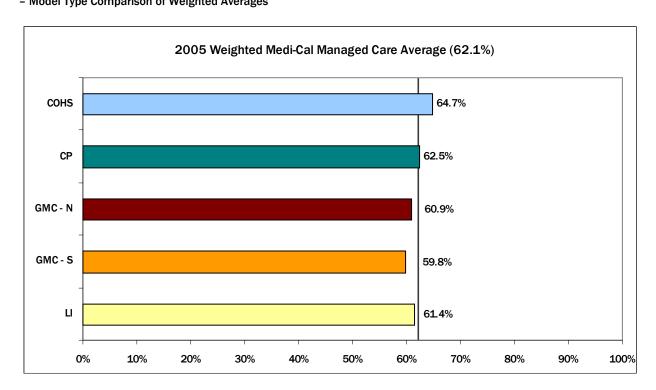


Table 26 presents the trends for Use of Appropriate Medications for People with Asthma. The cell shading represents the rate in relation to the Medi-Cal Managed Care average for that year. The colors are defined as follows (SD = standard deviation):

Table 26. Trends for Use of Appropriate Medications for People with Asthma

Model	Medi-Cal Managed Care Plan	HEDIS 2001	HEDIS 2002	HEDIS 2004	HEDIS 2005
Туре		Rate	Rate	Rate	Rate
	CalOptima	67.2	62.2	63.2	61.8
00110	ССАН	55.2	54.5	62.6	68.4
COHS	HPSM	57.5	68.9	55.4	55.5
	PHP of CA	64.6	66.9	68.8	67.9
	SBRHA	58.0	64.3	68.7	71.4
	BC of CA (CP)	56.0	66.5	72.0	69.0
CP	Health Net (CP)	45.0	43.2	48.4	56.5
	Molina Healthcare (CP)	51.9	52.9	59.8	56.4
	BC of CA (GMC-North)	49.2	57.8	60.1	59.0
	Health Net (GMC-North)	48.9	55.4	47.2	62.5
GMC-N	Kaiser (GMC-North)	54.1	58.7	68.8	65.6
	Molina Healthcare (GMC-North)			49.4	51.0
	WHA	52.0	54.5	61.4	64.2
	BC of CA (GMC-South)	50.7	56.4	64.1	55.7
	CHG	56.5	58.4	55.7	60.0
	Health Net (GMC-South)	47.5	50.6	47.9	62.7
GMC-S	Kaiser (GMC-South)		44.2	59.9	61.9
	Sharp	50.0	56.8	64.6	
	UCSD	66.1	66.9		
	Universal	55.9	62.7	64.2	
	AAH	36.1	60.7	65.3	67.4
	BC of CA (Stanislaus)	54.9	61.6	64.9	63.3
	BC of CA (Tulare)		62.9	68.1	66.6
	CCHP	49.6	85.3	60.9	60.5
	HPSJ	83.5	53.8	59.2	54.8
LI	IEHP	55.7	59.4	63.7	64.0
	KFHC	85.3	48.9	63.1	64.9
	L.A. Care	49.3	41.8	61.1	58.9
	SFHP	59.0	57.8	68.4	68.5
	SCFHP	51.6	64.0	61.6	58.5
Medi-Cal	Managed Care Average	56.0	58.6	61.3	62.1
.ricai-cai	managea date Avelage	3.0	33.0	54.5	02.I

<sup>\*</sup>The Medi-Cal Managed Care Average presented in this table is not weighted. It is the average of the plans' HEDIS rates for each year evaluated.

For more information about HEDIS, please see <a href="http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm">http://www.ncqa.org/Programs/hedis/audit/Commercial2004MPR.htm</a>

For more information about the California Healthy Families program, please see <a href="http://www.healthyfamilies.ca.gov/hf/hfhome.jsp">http://www.healthyfamilies.ca.gov/hf/hfhome.jsp</a>

Comments and questions regarding the format or content of this report are welcome. Please contact Doreen Wong, RN, PHN, CPHQ, at <a href="mailto:dwong@dhs.ca.gov">dwong@dhs.ca.gov</a>.