CALIFORNIA DEPARTMENT OF
Mental Health

1600 9th Street, Sacramento, CA 95814
(916) 654-2309

July 25, 2007

DMH INFORMATION NOTICE NO.: 07-15

TO: LOCAL MENTAL HEALTH DIRECTORS
LOCAL MENTAL HEALTH PROGRAM CHIEFS
LOCAL MENTAL HEALTH ADMINISTRATORS
COUNTY ADMINISTRATIVE OFFICERS
CHAIRPERSONS, LOCAL MENTAL HEALTH BOARDS

SUBJECT: NEW ONLINE PROVIDER SYSTEM (OPS)

The new California Department of Mental Health (DMH) Online Provider System (OPS) is now available through the DMH Information Technology Web Services (ITWS). Prior to the release of OPS DMH only made Provider and Legal Entity information available to Counties via text files that could be downloaded from ITWS. OPS allows authorized users to access real-time information that includes the new National Provider Identifier (NPI) as well as the service modes and functions for which providers have been Medi-Cal certified. Counties may still download their Provider and Legal Entity text files from ITWS, if they wish.

The OPS contains information by which:

- The Short/Doyle Medi-Cal (SD/MC) Claim System adjudicates claims
- DMH crosswalks NPIs to DMH Provider Numbers for the SD/MC Claim System
- The Client Services and Information System (CSI) validates data submissions
- The County Fiscal Reporting System (CFRS) validates the annual cost reports
- Electronic Data Systems (EDS) provides access to its Point of Service (POS) Medi-Cal Eligibility Verification System.

Future enhancements to OPS may include the ability to:

- Display DMH-designated “involuntary restraint” facilities
- Display more extensive Medi-Cal site certification information
- Display more extensive licensing and certification information

Access to OPS within ITWS is available through the DMH Website. County staff must be enrolled in ITWS and authorized to access OPS. Links for completing the enrollment and authorization process are on the ITWS homepage. Additional questions regarding enrolling

in ITWS and OPS should be directed to the DMH help desk at (916) 654-3117 or at ITWS@dmh.ca.gov.

Sincerely,

Original signed by:

STEPHEN W. MAYBERG, Ph.D.
Director