

DEPARTMENT OF HEALTH SERVICES

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November 1, 1996

PPL No. 96- 028

To All County Medi-Cal Administrative Activities (MAA)/
Targeted Case Management (TCM) Coordinators and
Advisory Committee Members

PERFORMANCE MONITORING PLAN

This policy letter concerns the performance monitoring plan requirements for all Local Governmental Agencies (LGAs) participating in the Targeted Case Management (TCM) program.

Title 22 of the California Code of Regulations, Section 51271(a)(5) states that LGAs are required to submit to the Department of Health Services (DHS) a performance monitoring plan with the TCM annual cost report. The performance monitoring plan includes protocols and procedures to establish a countywide system to ensure non-duplication of services. The performance monitoring plan also coordinates continuity of care among providers of TCM services provided to beneficiaries who are eligible to receive case management services from two or more programs.

Please be advised that the provision to submit the performance monitoring plan with the annual TCM cost report is being deleted from this regulation. The performance monitoring plan, as defined must be developed and retained by the LGA, and made available to DHS upon request.

If you have any questions regarding this matter, please contact the analyst assigned to your LGA.

Sincerely,

A handwritten signature in black ink, appearing to read "Darryl Nixon", followed by a long horizontal line extending to the right.

Darryl Nixon, Chief
Medi-Cal Benefits Branch

cc: Cathleen Gentry
Host County Liaison
455 Pine Avenue
Half Moon Bay, CA 94019

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Targeted Case Management: X Medi-Cal Administrative Activities Policy Effective Date: 7-1-95 Policy Reference: Title 22 CCR 51271(a)(5)
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