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DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



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GOVERNOR

PPL No. 12-007

Date: April 11, 2012

TO: Local Governmental Agency Targeted Case Management Coordinators

SUBJECT: Revised Targeted Case Management Services for Medi-Cal Adult Day Health Care Beneficiaries

This Policy and Procedure Letter (PPL) revises guidance to Local Governmental Agencies (LGAs) for providing Targeted Case Management (TCM) services to Medi-Cal beneficiaries who have or will be transitioned out of Adult Day Health Care (ADHC) centers.

The Medi-Cal ADHC benefit concluded on March 31, 2012. Many former ADHC beneficiaries will qualify for the new Community-Based Adult Services (CBAS) Program effective April 1, 2012, which provides services similar to the ADHC benefit.

LGA TCM programs may receive inquiries or referrals regarding TCM services for beneficiaries transitioning out of ADHCs. For the former ADHC beneficiaries who are enrolled in CBAS, LGA TCM programs may serve them as they would any other TCM client who qualifies for a TCM target population in which the LGA participates, following all DHCS TCM Program requirements, including, but not limited to, non-duplication coordination.

For former ADHC beneficiaries who are not enrolled in CBAS, many of their needs for care coordination and case management will be met through other services, Medi-Cal or otherwise. Some beneficiaries may also be in need of ongoing case management of social needs not otherwise met. LGA TCM programs may be called upon to provide TCM to these clients. If eligible for TCM, these beneficiaries should be served provided that all DHCS TCM program requirements are followed, including, but not limited to, non-duplication coordination.

Working with the Department of Aging, the Department of Social Services, the Department of Rehabilitation, the Department of Mental Health, and the Department of Developmental Services, DHCS has created a multi-faceted approach to providing

comprehensive health risk assessments, care coordination, case management and appropriate ongoing services to former ADHC clients not enrolled in CBAS.

These other services will be provided by Medi-Cal Managed Care health plans, Program of All-Inclusive Care for the Elderly (PACE), Senior Care Action Network (SCAN) programs, and DHCS' case management and care coordination contractor, APS Healthcare, Inc. These providers are prepared to refer former ADHC clients to programs such as In-Home Supportive Services (IHSS), other Medi-Cal services and waiver programs such as the Nursing Facility/Acute Hospital Waiver, as well as to existing community resources.

All coordination and case management of client health needs should be addressed by these providers. Although it is likely that most client's social support needs will be met through the course of these transition assessments and referrals, this may not be the case for all clients. Any inquiry or referral of an ADHC client to TCM should first be addressed by ensuring that these requisite transition assessments and referrals have occurred, unless the client has an emergent situation necessitating immediate case manager intervention. Only outstanding social needs not otherwise met which require ongoing case management should be addressed by TCM. After the transition period, for clients in health plans in Geographic or Two-Plan Medi-Cal Managed Care counties, and in County-Operated Health Plan counties effective July 1, 2012, LGA TCM programs must continue to ensure that case management services are not duplicated per TCM PPL 11-006.

LGAs must ensure that all former ADHC clients receiving TCM are quickly and easily identifiable for any State ADHC program closure study or reporting through December 31, 2013. In addition, client status as a former ADHC beneficiary must be documented in TCM client case files.

Further information about transition services and statistics about ADHC clients, both regionally and statewide, is available in the ADHC Transition Plan and Resource Guide at: <http://DHCS.ca.gov/ADHCtransition>.

When TCM is necessary, resources identified at the DHCS ADHC link provided above or by local Area Agencies on Aging (AAAs) may be of assistance. A list of these AAAs is located at: http://www.aging.ca.gov/local_aaa/AAA_listing.asp.

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If you have any questions regarding this PPL, please contact me at (916) 552-9615, or gbaucom@dhcs.ca.gov.

Sincerely,

ORIGINAL SIGNED BY GERI BAUCOM

Geri Baucom, Chief
Administrative Claiming Local, and School Services Branch

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