DATE: March 14, 2012

TO: Local Governmental Agency Targeted Case Management Coordinators

SUBJECT: Targeted Case Management Program - Memoranda of Understanding between Local Governmental Agencies and Medi-Cal Managed Care Health Plans

This Policy and Procedure Letter (PPL) provides follow-up and further guidance to Local Governmental Agencies (LGA) in Geographic and Two-Plan Medi-Cal Managed Care Counties regarding the establishment of a Memorandum of Understanding (MOU) with Medi-Cal Managed Care Health Plans (HP). The MOU is to include coordination protocols to ensure non-duplication of services provided to clients in common, effective June 1, 2011, as identified in PPL 11-006.

The Department of Health Care Services has developed protocols to address non-duplication issues and awaits final approval from the Centers for Medicare and Medicaid Services before MOUs can be initiated. Until protocols are finalized, the LGAs shall not enter into an MOU with HPs. The LGAs should continue to follow interim procedures outlined in PPL 11-006 until protocols are available and incorporated in the MOU.

Questions regarding this PPL may be directed to Ms. Tracy Albano, Targeted Case Management Unit Chief, at (916) 341-7384 or Tracy.Albano@dhcs.ca.gov.

Sincerely,

Gerl Baucom, Chief
Administrative Claiming, Local and School Services Branch

cc: Mr. Patrick Sutton, LGA MAA/TCM Consultant lgaconsultant@gmail.com