



DAVID MAXWELL-JOLLY  
Director

State of California—Health and Human Services Agency  
Department of Health Care Services



ARNOLD SCHWARZENEGGER  
Governor

March 15, 2010

The Honorable Denise Moreno Ducheny, Chair  
Joint Legislative Budget Committee  
1020 N Street, Room 553  
Sacramento, CA 95814

Dear Senator Ducheny:

On behalf of the Department of Health Care Services, I am providing the information pursuant to Welfare and Institutions Code Section 14093.06 as amended in Senate Bill 1103 (Chapter 228, Statutes of 2004):

*All children who are enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. Information regarding the number, nature, and disposition of appeals and fair hearings shall be part of an annual report to the Legislature on managed care contractor compliance with CCS standards, regulations, and procedures. This report shall be made available to the public.*

The following County Organized Health System (COHS) provided capitated California Children's Services (CCS) services in Calendar Year 2009:

- Partnership Health Plan of California. This plan serves individuals in Napa, Solano, Yolo and Sonoma counties; however, it does not provide CCS services in Sonoma County.
- The Health Plan of San Mateo; and
- California Central Coast Alliance for Health (formerly known as the Santa Barbara Regional Health Authority). This plan serves individuals in Santa Barbara and San Luis Obispo counties; however, it does not provide CCS services in San Luis Obispo County.

The CCS county program provided case management responsibilities in the five counties served by these COHS, including determination of medical eligibility and approval of medically necessary services for children with a CCS eligible condition.

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## **Findings**

### **Fair Hearings**

During calendar year 2009, there were no fair hearings for denial of medical eligibility or medical services requested by Medi-Cal beneficiaries who were CCS clients or applicants and who lived in the five counties identified above.

### **Appeals**

Each of the five counties maintains files on the appeals that are submitted by CCS clients or applicants living in the county. These appeals are filed in response to a Notice of Action or letter of denial issued by the county CCS program, pursuant to Title 22, California Code of Regulations, Section 42700 et seq. Two county CCS programs reported a combined total of eight appeals during the 2009 reporting period. These counties included Santa Barbara with six appeals and Solano County with two appeals. The disposition of the appeals was as follows: in Santa Barbara County, three were denied and three were granted, and in Solano County one was denied and one was granted. No further action was required on any of these cases.

If you have any questions regarding this information, please contact Mr. Luis R. Rico, Chief, Systems of Care Division, at (916) 552-9424.

Sincerely,

*Original signed by:*

Carol Gallegos  
Acting Deputy Director  
Legislative and Governmental Affairs

cc: Mr. Luis R. Rico, Chief  
Systems of Care Division  
PO Box 997413 MS 4517  
Sacramento, CA 95899-7413