State of California—Health and Human Services Agency
Department of Health Care Services

JENNIFER KENT
DIRECTOR

EDMUND G. BROWN JR.
GOVERNOR

April 8, 2015

The Honorable Mark Leno, Chair
Joint Legislative Budget Committee
1020 N Street, Room 553
Sacramento, CA 95814

Dear Senator Leno:

On behalf of the Department of Health Care Services (DHCS), I am providing you with the information regarding the California Children's Services (CCS) Program pursuant to Welfare and Institutions (W&I) Code Section 14093.06(e), which states the following:

> *All children enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. Information regarding the number, nature, and disposition of appeals and fair hearings shall be part of an annual report to the Legislature on managed care contractor compliance with CCS standards, regulations, and procedures. This report shall be made available to the public.*

During Calendar Year (CY) 2014 the following managed care organizations were authorized to provide CCS covered services pursuant to W&I Code, Section 14094.3.

- Partnership Health Plan of California in Marin, Napa, Solano, and Yolo Counties;
- The Health Plan of San Mateo in San Mateo County;
- CenCal Health (formerly known as Santa Barbara Regional Health Authority in Santa Barbara County).

Each of the six counties maintains files on their appeals which are submitted by CCS Program clients or applicants living in their respective county. During CY 2014, there were a total of 12 appeals submitted; of which eight were denied, two appeals were approved and two appeals resulted in CCS cases being reopened. There were no requests for fair hearings filed.

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The County Organized Health Systems listed on the previous page provided CCS Program benefits in accordance with their contract with DHCS and capitated revenue in CY 2014. The appeals were all filed in response to a Notice of Action or letter of denial issued by the County CCS Program, pursuant to Title 22, California Code of Regulations, Section 42700 et seq.

If you have any questions regarding this information, please contact Louis R. Rico, Chief, Systems of Care Division at (916) 327-2435 or e-mail: Louis.Rico@dhcs.ca.gov.

Sincerely,

O/S by JK

Jennifer Kent
Director