



TOBY DOUGLAS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

March 02, 2011

The Honorable Mark Leno, Chair
Joint Legislative Budget Committee
1020 N Street, Room 553
Sacramento, CA 95814

Dear Senator Leno:

On behalf of the Department of Health Care Services (DHCS), I am providing you with the information pursuant to Section 14093.06 of the Welfare and Institutions Code as amended in Senate Bill 1103 (Chapter 228, Statutes of 2004).

All children who are enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. Information regarding the number, nature, and disposition of appeals and fair hearings shall be part of an annual report to the Legislature on managed care contractor compliance with CCS standards, regulations, and procedures. This report shall be made available to the public.

The following County Organized Health Systems (COHS) provided capitated California Children's Services (CCS) benefits in Calendar Year 2010:

- Partnership Health Plan of California (Napa, Solano, and Yolo Counties);
- The Health Plan of San Mateo;
- CenCal Health (formerly known as the Santa Barbara Regional Health Authority and only provides CCS benefits in Santa Barbara County).

The County CCS programs have case management responsibilities in the five counties served by these COHS, including determination of medical eligibility and approval of medically necessary services, for children with a CCS eligible condition.

Findings

Fair Hearings

During calendar year 2010, there were no fair hearings for denial of medical eligibility or medical services requested by Medi-Cal beneficiaries who were CCS applicants or clients and who lived in the five counties identified above.

Appeals

Each of the five counties maintains files on the appeals that are submitted by CCS clients or applicants living in the county. These appeals are filed in response to a Notice of Action or letter of denial issued by the county CCS program, pursuant to Title 22, California Code of Regulations, Section 42700 et seq. The Santa Barbara County CCS program, with two appeals, was the only county reporting appeals of medical eligibility or medical services during the 2010 reporting period. The appeals did not result in fair hearings (the CCS client/parents/legal guardian did not request a fair hearing in response to the CCS program's written reply to the appeal).

If you have any questions regarding this information, please contact Mr. Louis R. Rico, Chief, Systems of Care Division, at (916) 319-9363, or Robert J. Dimand, M.D., Chief Medical Officer, Children's Medical Services, at (916) 327-3076.

Sincerely,

Original signed by:

Toby Douglas
Director