



State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

February 17, 2012

The Honorable Mark Leno, Chair  
Joint Legislative Budget Committee  
1020 N Street, Room 553  
Sacramento, CA 95814

Dear Senator Leno:

On behalf of the Department of Health Care Services (DHCS), I am providing you with the information regarding the California Children's Services (CCS) program pursuant to Section 14093.06(e) of the Welfare and Institutions Code as amended in Senate Bill 1103 (Committee on Budget and Fiscal Review, Chapter 228, Statutes of 2004), which states the following:

*All children who are enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. Information regarding the number, nature, and disposition of appeals and fair hearings shall be part of an annual report to the Legislature on managed care contractor compliance with CCS standards, regulations, and procedures. This report shall be made available to the public.*

The following County Organized Health Systems (COHS) provided capitated CCS benefits in Calendar Year 2011:

- Partnership Health Plan of California (Marin, Napa, Solano, and Yolo Counties);
- The Health Plan of San Mateo;
- CenCal Health (formerly known as Santa Barbara Regional Health Authority only provides CCS benefits in Santa Barbara County).

The County CCS programs have case management responsibilities in the six counties served by these COHS, including determination of medical eligibility and approval of medically necessary services, for children with a CCS-eligible condition.

## **Findings**

### Fair Hearings

During calendar year 2011, there was one fair hearing requested in Napa County for denial of medical eligibility or medical services requested by Medi-Cal beneficiaries. The case was settled by the parties prior to the scheduling of the hearing.

### Appeals

Each of the six counties maintains files on the appeals that are submitted by CCS clients or applicants living in the county. These appeals are filed in response to a Notice of Action or letter of denial issued by the county CCS program, pursuant to Title 22, California Code of Regulations, Section 42700 et seq. The Napa County CCS program, with a single appeal, was the only county reporting appeals of medical eligibility or medical services during the 2011 reporting period. The appeal resulted in a fair hearing.

If you have any questions regarding this information, please contact Mr. Louis R. Rico, Chief, Systems of Care Division, at (916) 327-2435.

Sincerely,

A handwritten signature in black ink, appearing to read 'Toby Douglas', written over a horizontal line.

Toby Douglas  
Director