



State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

May 15, 2013

The Honorable Mark Leno, Chair  
Joint Legislative Budget Committee  
1020 N Street, Room 553  
Sacramento, CA 95814

Dear Senator Leno:

On behalf of the Department of Health Care Services (DHCS), I am providing you with the information regarding the California Children's Services (CCS) program pursuant to Section 14093.06 of the Welfare and Institutions (W&I) Code. This section requires a managed care contractor expanding services to other counties and authorized to provide CCS covered services pursuant to subdivision (a) of Section 14094.3 to comply with CCS program standards. Further, Section 14093.06 (e) states that children enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. This section also requires DHCS to provide an annual report on the number, nature, and disposition of the appeals and fair hearings. Appeals are filed in response to a Notice of Action or letter of denial issued by the county CCS program, pursuant to Title 22, California Code of Regulations, Section 42131, et seq.

During Calendar Year 2012, the following managed care organizations were authorized to provide CCS covered services pursuant to W&I Code, subdivision (a) of Section 14094.3.

- Partnership Health Plan of California in Marin, Napa, Solano, and Yolo Counties
- The Health Plan of San Mateo in San Mateo County
- CenCal Health (formerly known as Santa Barbara Regional Health Authority in Santa Barbara County).

Each of the six (6) counties maintains files on the appeals that are submitted by CCS clients or applicants living in their respective county. During calendar year 2012, there were ten (10) requests for fair hearings. Four (4) appeals were approved and six (6) appeals were denied.

The table below represents the number, disposition, and nature of the appeals during the Calendar Year 2012 reporting period.

County	Number	Nature of Appeal
San Mateo	4	Approved: Originally Denied for medical equipment for MTU*, approved with additional information. Approved: Originally Denied for medical equipment, approved with additional information. Denied: Denial for MTU services for Developmental Delay-Autistic Features. Denied: Denial for medical equipment, requested "Bath system."
Santa Barbara	2	Denied: Financial Eligibility denied due to failure to apply to Medi-Cal or complete the financial eligibility process. Denied: Medically ineligible.
Solano	4	Approved: Financial Eligibility approved with additional information. Approved: Medical Eligibility approved with additional medical records. Denied: Provider Appeal- Family can only appeal and family refused CCS services. Denied: Not a CCS Benefit.
Yolo	0	NA
Marin	0	NA
Napa	0	NA

\*MTU: Medical Therapy Unit services are physical and occupational services provided for in a school based setting.

If your staff has any questions or wish to discuss the information provided in this report, please contact Mr. Louis R. Rico, Chief, Systems of Care Division, at (916) 327-2435.

Sincerely,



Carol Gallegos  
Deputy Director  
Legislative and Governmental Affairs