STATE OF CALIFORNIA-HEALTH AND HUMAN SERVICES AGENCY

GRAY DAVIS, *Governor*

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MMCD All Plan Letter 99012
Revision MMCD All Plan Letter 99003

TO: Medi-Cal Managed Care Health Plans

SUBJECT: REVISION TO MMCD ALL PLAN LETTER 99003
RE: YEAR 2000 READINESS

On January 27, 1999, the Medi-Cal Managed Care Division (MMCD) issued MMCD All Plan Letter 99003 advising all managed care plans (Contractors) of the potential for problems relating to Year 2000 (Y2K) readiness. Plans were instructed to develop, and submit to MMCD for review and approval, their Y2K readiness certification and their Business Continuation and Contingency Plan (BCCP).

The purpose of this MMCD All Plan Letter is to modify and clarify MMCD All Plan Letter 99003. While MMCD requires each Contractor to complete a Y2K readiness assurance document and BCCP, these Y2K documents will not be subject to the Department of Health Services' approval. Each Contractor is responsible for assuring that the Contractor and all its subcontracting providers and/or subcontracting provider organizations/suppliers are Y2K ready. A copy of the assurance document and the BCCP should be kept on file by the Contractor.

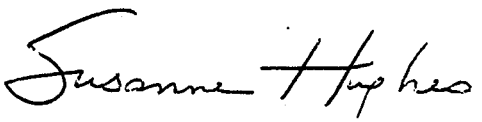
The ultimate objective is to ensure that no Medi-Cal plan member is denied medically necessary services because of a foreseeable and preventable breakdown in healthcare systems, or life sustaining equipment.

The Department is in the process of developing a provider bulletin on this subject, which you will receive in the mail. In addition, you may find guidance and assistance from the following websites:

The Department of Health Services: http://www.dhs.ca.gov/
The Department of Information Technology (DOIT): http://www.doit.ca.gov/

The DOIT Y2K Information Webpage: http://www.year2000.ca.gov/
The U.S. Food and Drug Administration (FDA): http://www.fda.gov/cdrh/yr2000.html.

If you have any comments or questions regarding this letter, please contact your contract manager.



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Year 2000 Statement: (Year 2000 Information and Readiness Disclosure Act)
(Public Law 105-271)