

Performance Outcomes System Initial Reports

Report run on February 17, 2015

Background

These are the initial reports for the Performance Outcomes System, the first reports in meeting the intent of the Legislature, as stated in Section 248, Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort will develop a plan for a performance outcomes system for Medi-Cal Specialty Mental Health Services (SMHS) for children and youth in accordance with the requirements of Welfare and Institutions [W&I] Code, Section 14707.5, added by Senate Bill [SB] 1009, Committee on Budget and Fiscal Review, Chapter 34, Statutes of 2012, amended by Assembly Bill [AB] 82, Committee on Budget, Chapter 23, Statutes of 2013.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, develop the Performance Measurement Paradigm, and develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction.

Purpose and Overview

Three reports will be provided: statewide aggregate data; county groups; and county-specific data. These are the initial statewide, aggregate reports created for the Performance Outcomes System; they establish a foundation for on-going reporting and will be updated every six months.

Where possible, the reports provide trend information by displaying information for Fiscal Years 10/11, 11/12, 12/13, and 13/14. As there is a claims reporting and processing lag of up to 12 months, the numbers for 13/14 are not yet 100% complete. Comparison of data submissions from previous years allow an estimation that data submissions for FY 13/14 are approximately 95% complete as of January 1, 2015.

The first reports focus on the demographic characteristics of the children and youth under 21 who are receiving Specialty Mental Health Services (SMHS), based on approved claims for Medi-Cal eligible beneficiaries. The reports include data on the demographics of this population by age, gender, race/ethnicity. Two types of penetration information is provided for children/youth served and not served. Both penetration rate tables are also broken out by demographic characteristics.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The snapshot report provides a point-in-time view of children arriving, exiting and continuing services over a two year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge).

Definitions

Population - Beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim; or
- Age 21 during the approved date of the service on the claim and a birth date on or after January 1st of the Fiscal Year.

Data Sources -

- Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY10/11 through FY13/14.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY10/11 through FY13/14.

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Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. Go to: http://www.dhcs.ca.gov/individuals/Pages/POS_MC_Sp_MHS-SHAC.aspx

The Measures Catalog is posted in the POS Stakeholder Advisory Committee Section under the Meeting date: February 27, 2015.

Background information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. Go to: http://www.dhcs.ca.gov/individuals/Pages/POS_MC_Sp_MHS-SHAC.aspx

Report Highlights

The demographic reports provide information by race, age, and gender for the past four fiscal years. The penetration reports use the same breakdowns of race, age, and gender for all SMHS children and youth.

- Count of those children and youth certified eligible to receive services in FY 13/14: 6,025,085
- Count of those children and youth claiming for services in FY 13/14: 262,318
- Statewide, one contact, penetration rate in FY 13/14: 4.4%

The second penetration report provides information on those with five or more SMHS visits in a fiscal year, for the past four fiscal years.

- Count of children and youth with 5 or more visits in FY 13/14: 201,192
- Penetration rate of children and youth with 5 or more visits in FY 13/14: 3.3%

The approved services report provides the numbers of minutes or days of services approved for each beneficiary for the past four fiscal years.

- Average per beneficiary expenditure for approved services in FY 13/14: \$6,092

The snapshot report provides counts and percentages of children and youth arriving, exiting and continuing to receive services in the past two fiscal years.

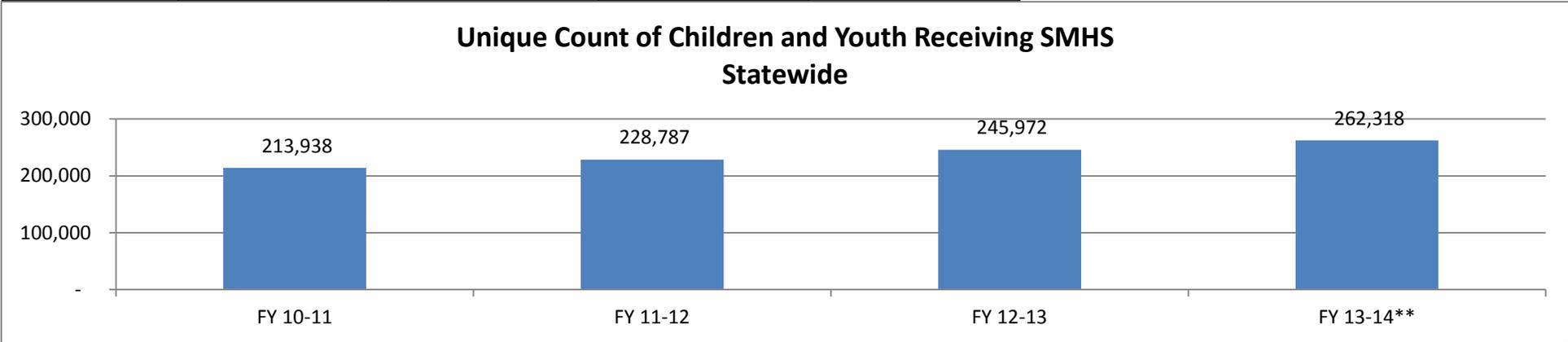
The final report provides insights into how soon after discharge from inpatient services a beneficiary received step down follow up services. For FY 13/14 the median step down was 5 days.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

Demographics Report: Unique Count of Children and Youth by Fiscal Year

Statewide as of February 17, 2015

| SFY | Unique Count Receiving SMHS* | Year-Over-Year Percentage Change | Unique Count of Medi-Cal Eligibles | Year-Over-Year Percentage Change |
|---|------------------------------|----------------------------------|------------------------------------|----------------------------------|
| FY 10-11 | 213,938 | | 4,680,545 | |
| FY 11-12 | 228,787 | 6.9% | 4,796,376 | 2.5% |
| FY 12-13 | 245,972 | 7.5% | 5,467,340 | 14.0% |
| FY 13-14** | 262,318 | 6.6% | 6,025,217 | 10.2% |
| Compound Annual Growth Rate SFY*** | | 7.0% | | 8.9% |



*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

**FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

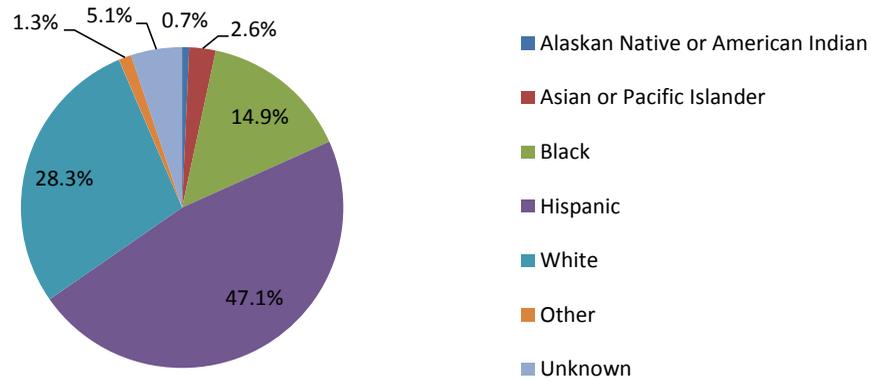
***SFY = State Fiscal Year which is July 1 through June 30.

Demographics Report: Unique Count of Children and Youth by Fiscal Year

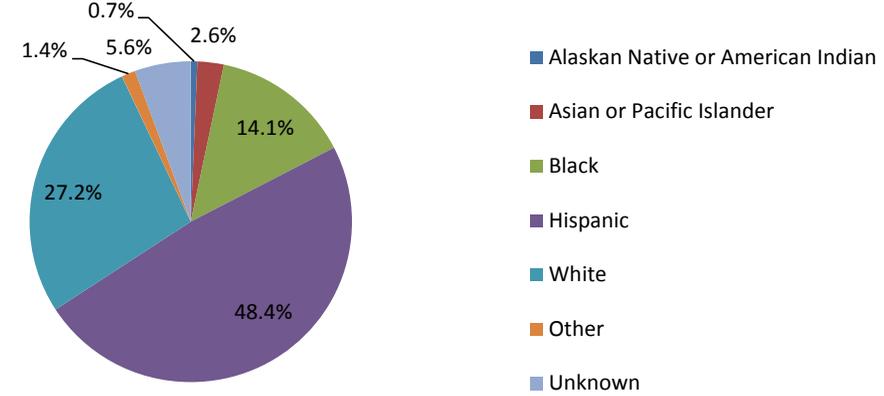
Statewide as of February 17, 2015

| Fiscal Year | Alaskan Native or American Indian Count | Alaskan Native or American Indian % | Asian or Pacific Islander Count | Asian or Pacific Islander % | Black Count | Black % | Hispanic Count | Hispanic % | White Count | White % | Other Count | Other % | Unknown Count | Unknown % |
|-------------|---|-------------------------------------|---------------------------------|-----------------------------|-------------|---------|----------------|------------|-------------|---------|-------------|---------|---------------|-----------|
| FY 10-11 | 1,519 | 0.7% | 5,645 | 2.6% | 31,935 | 14.9% | 100,668 | 47.1% | 60,464 | 28.3% | 2,741 | 1.3% | 10,966 | 5.1% |
| FY 11-12 | 1,504 | 0.7% | 6,030 | 2.6% | 32,211 | 14.1% | 110,770 | 48.4% | 62,233 | 27.2% | 3,194 | 1.4% | 12,845 | 5.6% |
| FY 12-13 | 1,464 | 0.6% | 6,632 | 2.7% | 31,989 | 13.0% | 122,649 | 49.9% | 63,992 | 26.0% | 4,250 | 1.7% | 14,996 | 6.1% |
| FY 13-14* | 1,470 | 0.6% | 7,636 | 2.9% | 31,403 | 12.0% | 133,299 | 50.8% | 65,488 | 25.0% | 5,389 | 2.1% | 17,633 | 6.7% |

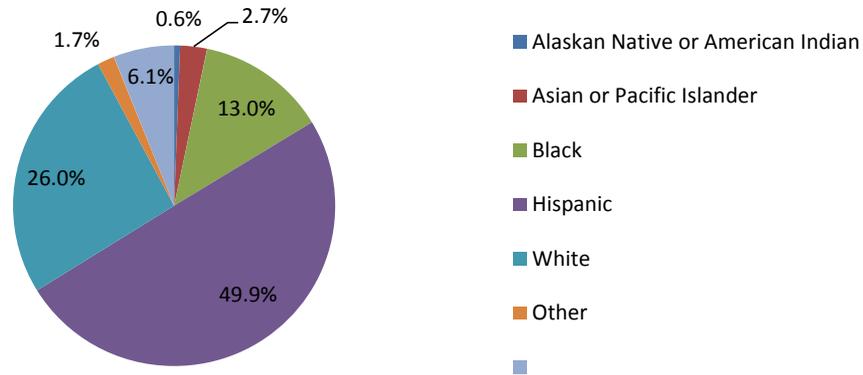
Fiscal Year 10-11 Race Distribution



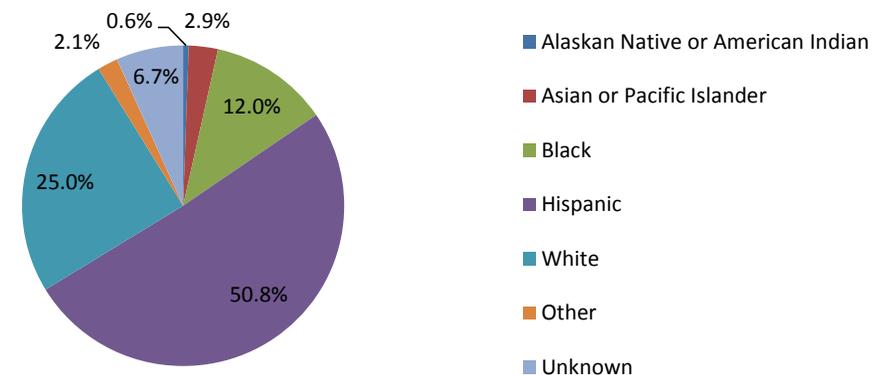
Fiscal Year 11-12 Race Distribution



Fiscal Year 12-13 Race Distribution



Fiscal Year 13-14 Race Distribution



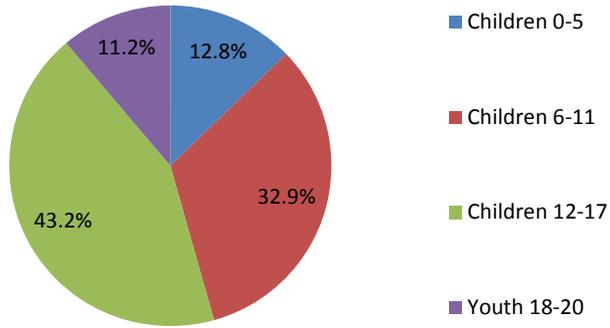
*FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Demographics Report: Unique Count of Children and Youth by Fiscal Year

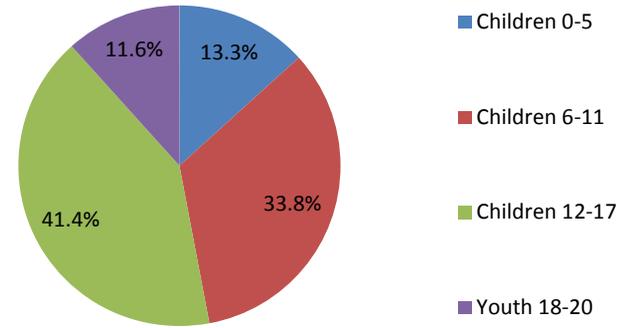
Statewide as of February 17, 2015

| Fiscal Year | Children 0-5 Count | Children 0-5 % | Children 6-11 Count | Children 6-11 % | Children 12-17 Count | Children 12-17 % | Youth 18-20 Count | Youth 18-20 % |
|-------------|--------------------|----------------|---------------------|-----------------|----------------------|------------------|-------------------|---------------|
| FY 10-11 | 27,291 | 12.8% | 70,335 | 32.9% | 92,422 | 43.2% | 23,890 | 11.2% |
| FY 11-12 | 30,315 | 13.3% | 77,240 | 33.8% | 94,628 | 41.4% | 26,604 | 11.6% |
| FY 12-13 | 31,708 | 12.9% | 84,494 | 34.4% | 101,813 | 41.4% | 27,957 | 11.4% |
| FY 13-14* | 32,608 | 12.4% | 89,925 | 34.3% | 109,810 | 41.9% | 29,975 | 11.4% |

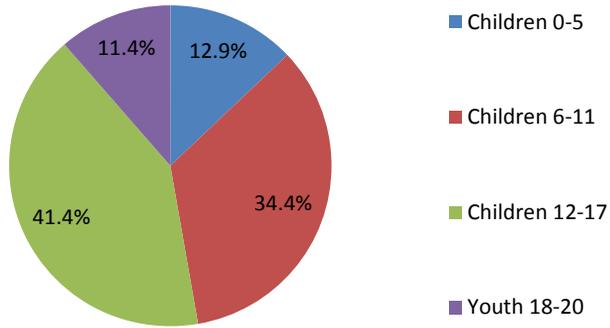
Fiscal Year 10-11 Age Group Distribution



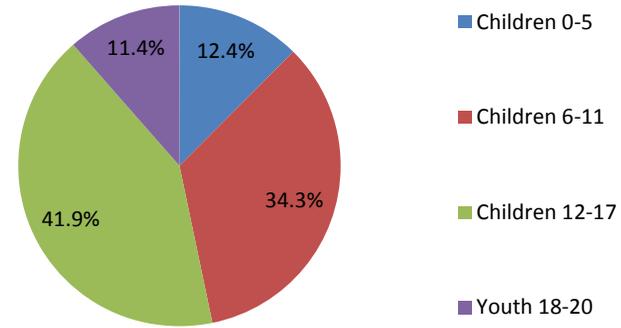
Fiscal Year 11-12 Age Group Distribution



Fiscal Year 12-13 Age Group Distribution



Fiscal Year 12-13 Age Group Distribution

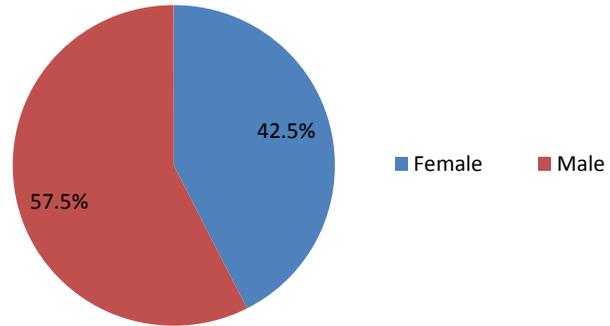


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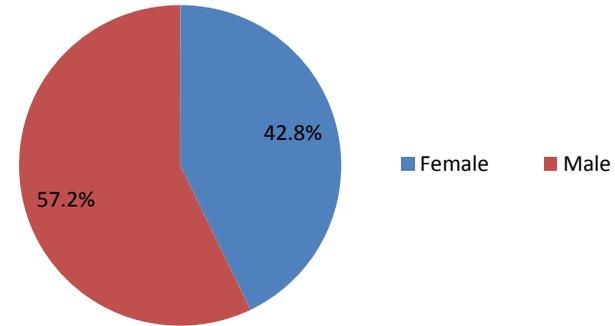
Demographics Report: Unique Count of Children and Youth by Fiscal Year
 Statewide as of February 17, 2015

| Fiscal Year | Female Count | Female % | Male Count | Male % |
|-------------|--------------|----------|------------|--------|
| FY 10-11 | 90,906 | 42.5% | 123,032 | 57.5% |
| FY 11-12 | 97,939 | 42.8% | 130,848 | 57.2% |
| FY 12-13 | 106,152 | 43.2% | 139,820 | 56.8% |
| FY 13-14* | 115,237 | 43.9% | 147,081 | 56.1% |

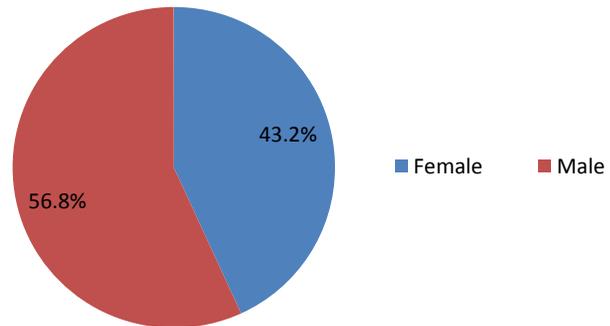
Fiscal Year 10-11 Gender Distribution



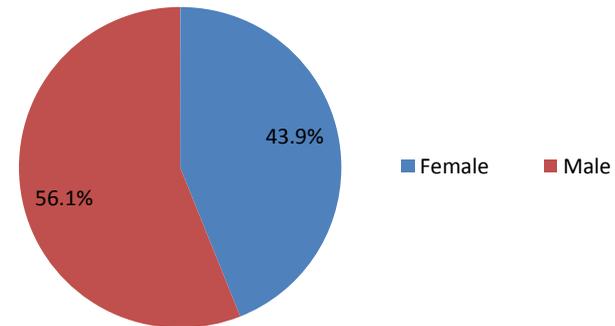
Fiscal Year 11-12 Gender Distribution



Fiscal Year 12-13 Gender Distribution



Fiscal Year 13-14 Gender Distribution

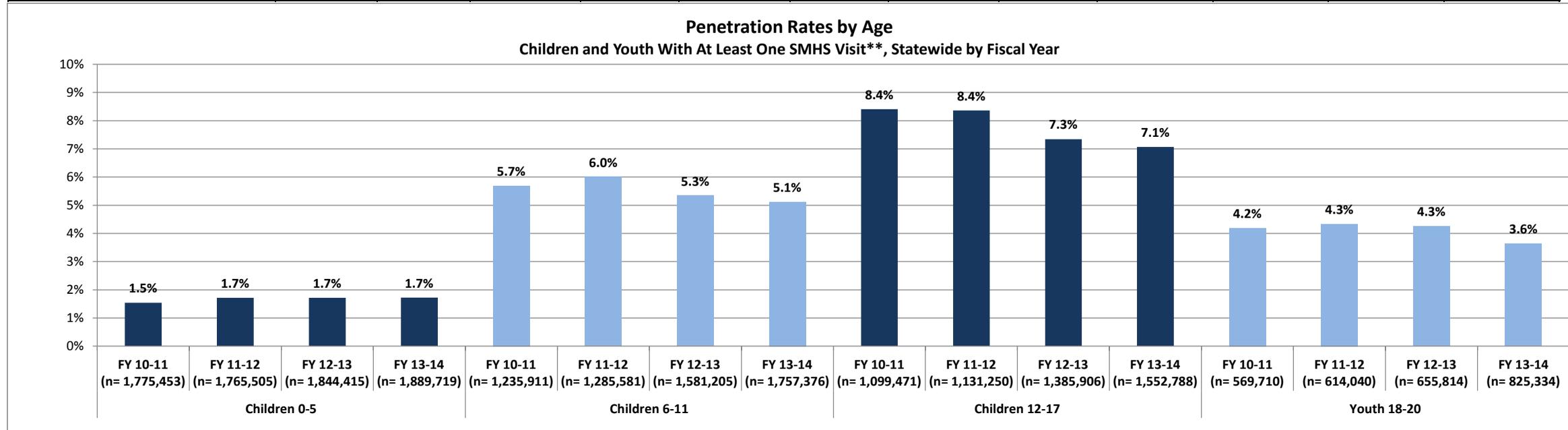


*FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Penetration Rates* Report: SMHS Children and Youth Groups by Fiscal Year

Children and Youth With At Least One SMHS Visit**, Statewide as of February 17, 2015

| | FY 10-11 | | | FY 11-12 | | | FY 12-13 | | | FY 13-14*** | | |
|-----------------------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|
| | Children and Youth with 1 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 1 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 1 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 1 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate |
| Statewide | 213,938 | 4,680,545 | 4.6% | 228,787 | 4,796,376 | 4.8% | 245,972 | 5,467,340 | 4.5% | 262,318 | 6,025,217 | 4.4% |
| Age Groups | | | | | | | | | | | | |
| Children 0-5 | 27,291 | 1,775,453 | 1.5% | 30,315 | 1,765,505 | 1.7% | 31,708 | 1,844,415 | 1.7% | 32,608 | 1,889,719 | 1.7% |
| Children 6-11 | 70,335 | 1,235,911 | 5.7% | 77,240 | 1,285,581 | 6.0% | 84,494 | 1,581,205 | 5.3% | 89,925 | 1,757,376 | 5.1% |
| Children 12-17 | 92,422 | 1,099,471 | 8.4% | 94,628 | 1,131,250 | 8.4% | 101,813 | 1,385,906 | 7.3% | 109,810 | 1,552,788 | 7.1% |
| Youth 18-20 | 23,890 | 569,710 | 4.2% | 26,604 | 614,040 | 4.3% | 27,957 | 655,814 | 4.3% | 29,975 | 825,334 | 3.6% |
| Race | | | | | | | | | | | | |
| Alaskan Native or American Indian | 1,519 | 20,513 | 7.4% | 1,504 | 20,332 | 7.4% | 1,464 | 20,705 | 7.1% | 1,470 | 21,928 | 6.7% |
| Asian or Pacific Islander | 5,645 | 312,496 | 1.8% | 6,030 | 313,227 | 1.9% | 6,632 | 393,082 | 1.7% | 7,636 | 468,833 | 1.6% |
| Black | 31,935 | 423,917 | 7.5% | 32,211 | 427,950 | 7.5% | 31,989 | 439,064 | 7.3% | 31,403 | 451,885 | 6.9% |
| Hispanic | 100,668 | 2,763,887 | 3.6% | 110,770 | 2,831,346 | 3.9% | 122,649 | 3,219,618 | 3.8% | 133,299 | 3,432,183 | 3.9% |
| White | 60,464 | 725,523 | 8.3% | 62,233 | 736,537 | 8.4% | 63,992 | 807,074 | 7.9% | 65,488 | 917,260 | 7.1% |
| Other | 2,741 | 110,550 | 2.5% | 3,194 | 114,997 | 2.8% | 4,250 | 163,758 | 2.6% | 5,389 | 216,067 | 2.5% |
| Unknown | 10,966 | 323,659 | 3.4% | 12,845 | 351,987 | 3.6% | 14,996 | 424,039 | 3.5% | 17,633 | 517,061 | 3.4% |
| Gender | | | | | | | | | | | | |
| Female | 90,906 | 2,321,687 | 3.9% | 97,939 | 2,383,189 | 4.1% | 106,152 | 2,705,608 | 3.9% | 115,237 | 2,974,819 | 3.9% |
| Male | 123,032 | 2,358,858 | 5.2% | 130,848 | 2,413,187 | 5.4% | 139,820 | 2,761,732 | 5.1% | 147,081 | 3,050,398 | 4.8% |



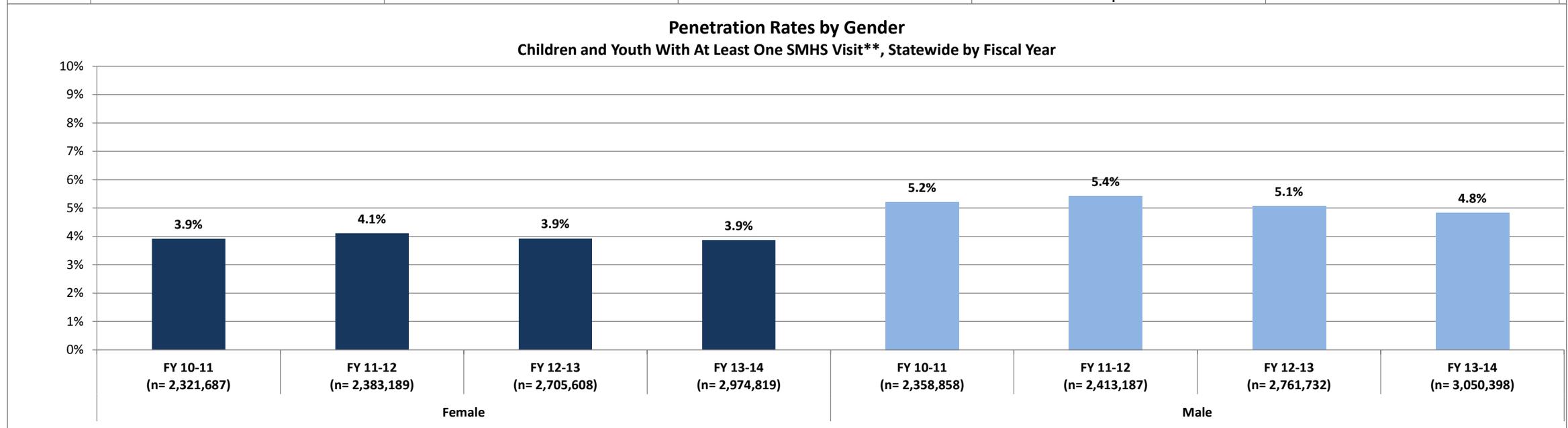
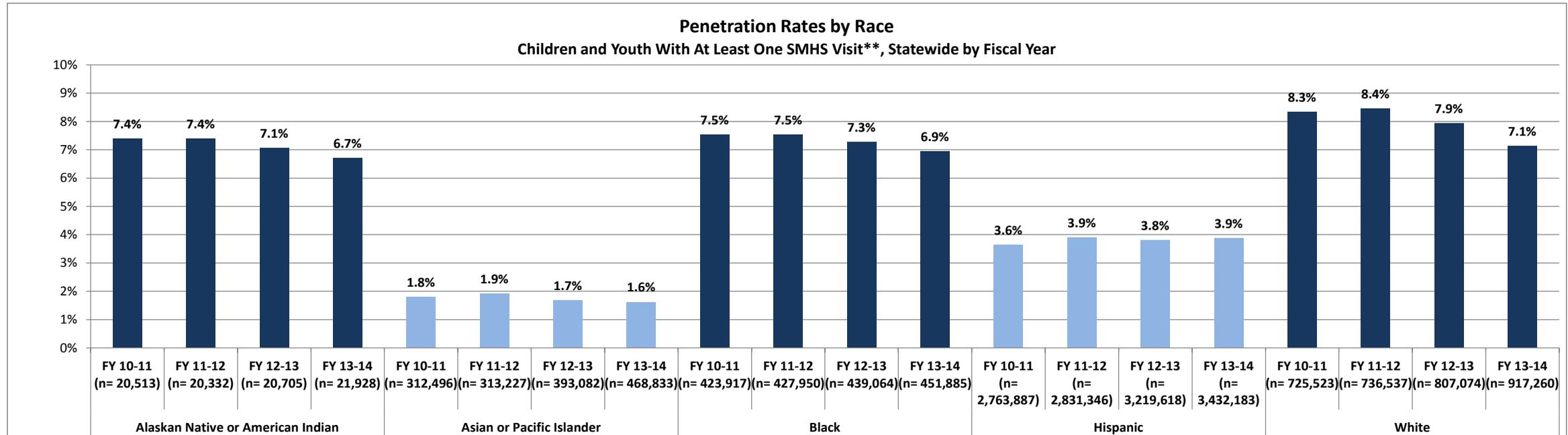
*SMHS Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have been claimed for SMHS via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

**Children and Youth that have been claimed for SMHS via the Short-Doyle/ Medi-Cal claiming system on at least one (1) date in the Fiscal Year.

***FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Penetration Rates* Report: SMHS Children and Youth Groups by Fiscal Year

Children and Youth With At Least One SMHS Visit**, Statewide as of February 17, 2015



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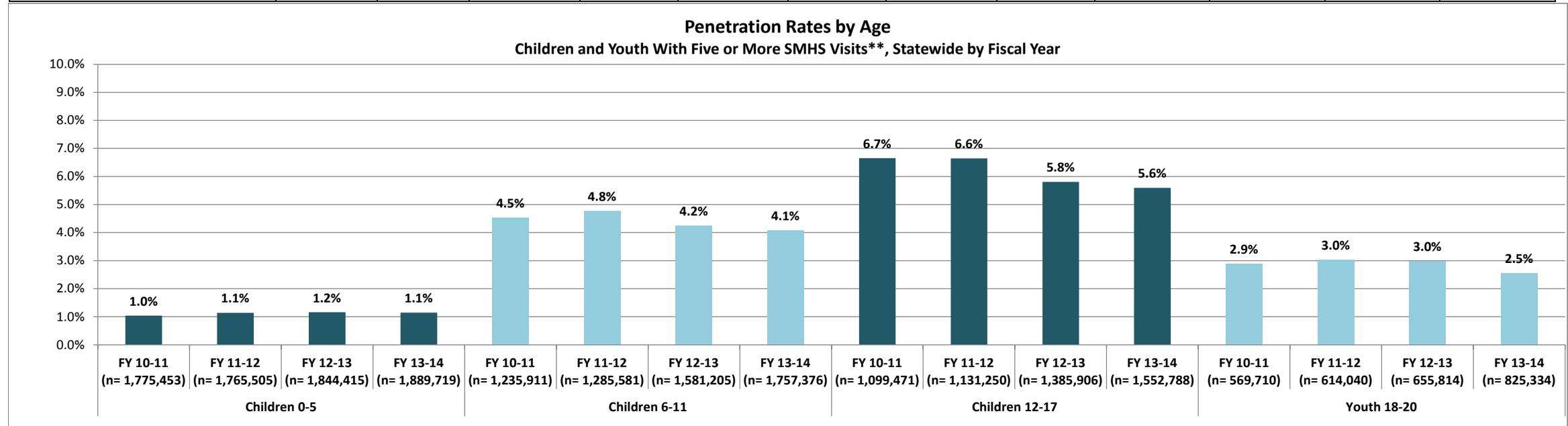
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Penetration Rates* Report: SMHS Children and Youth Groups by Fiscal Year

Children and Youth With Five or More SMHS Visits**, Statewide as of February 17, 2015

| | FY 10-11 | | | FY 11-12 | | | FY 12-13 | | | FY 13-14*** | | |
|-----------------------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|---|---------------------------------------|------------------|
| | Children and Youth with 5 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 5 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 5 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate | Children and Youth with 5 or more SMHS Visits | Certified Eligible Children and Youth | Penetration Rate |
| Statewide | 164,002 | 4,680,545 | 3.5% | 175,348 | 4,796,376 | 3.7% | 188,502 | 5,467,340 | 3.4% | 201,192 | 6,025,217 | 3.3% |
| Age Groups | | | | | | | | | | | | |
| Children 0-5 | 18,411 | 1,775,453 | 1.0% | 20,165 | 1,765,505 | 1.1% | 21,388 | 1,844,415 | 1.2% | 21,641 | 1,889,719 | 1.1% |
| Children 6-11 | 55,965 | 1,235,911 | 4.5% | 61,403 | 1,285,581 | 4.8% | 67,016 | 1,581,205 | 4.2% | 71,642 | 1,757,376 | 4.1% |
| Children 12-17 | 73,127 | 1,099,471 | 6.7% | 75,217 | 1,131,250 | 6.6% | 80,514 | 1,385,906 | 5.8% | 86,870 | 1,552,788 | 5.6% |
| Youth 18-20 | 16,499 | 569,710 | 2.9% | 18,563 | 614,040 | 3.0% | 19,584 | 655,814 | 3.0% | 21,039 | 825,334 | 2.5% |
| Race | | | | | | | | | | | | |
| Alaskan Native or American Indian | 1,123 | 20,513 | 5.5% | 1,138 | 20,332 | 5.6% | 1,103 | 20,705 | 5.3% | 1,073 | 21,928 | 4.9% |
| Asian or Pacific Islander | 4,308 | 312,496 | 1.4% | 4,556 | 313,227 | 1.5% | 5,101 | 393,082 | 1.3% | 5,815 | 468,833 | 1.2% |
| Black | 24,592 | 423,917 | 5.8% | 24,936 | 427,950 | 5.8% | 24,691 | 439,064 | 5.6% | 24,163 | 451,885 | 5.3% |
| Hispanic | 76,260 | 2,763,887 | 2.8% | 83,815 | 2,831,346 | 3.0% | 93,234 | 3,219,618 | 2.9% | 101,689 | 3,432,183 | 3.0% |
| White | 46,728 | 725,523 | 6.4% | 48,245 | 736,537 | 6.6% | 49,310 | 807,074 | 6.1% | 50,448 | 917,260 | 5.5% |
| Other | 2,107 | 110,550 | 1.9% | 2,464 | 114,997 | 2.1% | 3,227 | 163,758 | 2.0% | 4,155 | 216,067 | 1.9% |
| Unknown | 8,884 | 323,659 | 2.7% | 10,194 | 351,987 | 2.9% | 11,836 | 424,039 | 2.8% | 13,849 | 517,061 | 2.7% |
| Gender | | | | | | | | | | | | |
| Female | 68,646 | 2,321,687 | 3.0% | 74,156 | 2,383,189 | 3.1% | 80,529 | 2,705,608 | 3.0% | 87,447 | 2,974,819 | 2.9% |
| Male | 95,356 | 2,358,858 | 4.0% | 101,192 | 2,413,187 | 4.2% | 107,973 | 2,761,732 | 3.9% | 113,745 | 3,050,398 | 3.7% |



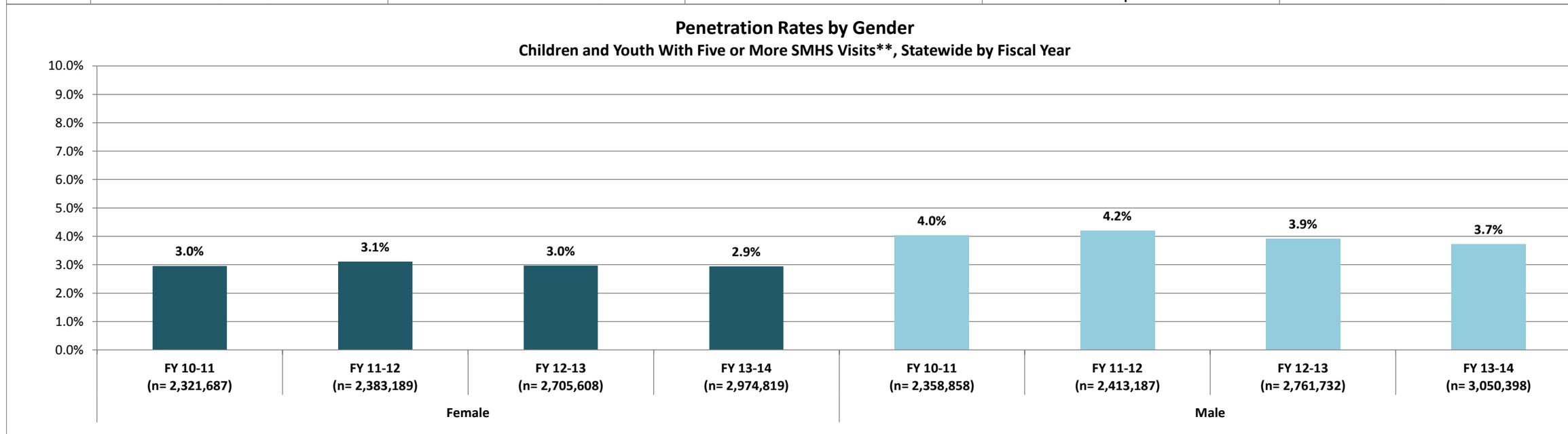
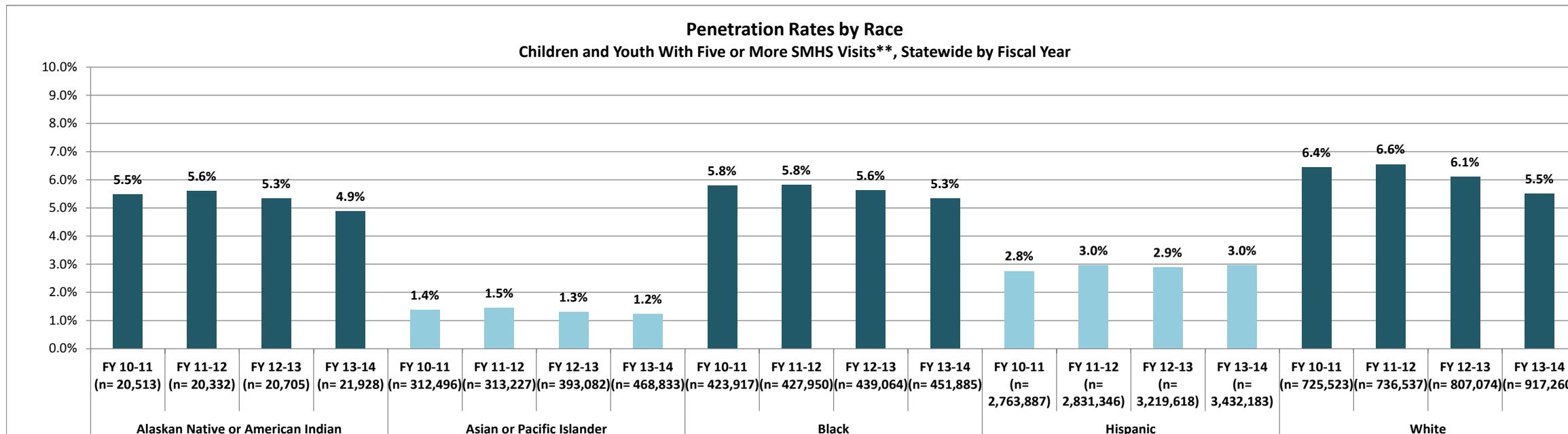
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Penetration Rates* Report: SMHS Children and Youth Groups by Fiscal Year

Children and Youth With Five or More SMHS Visits**, Statewide as of February 17, 2015



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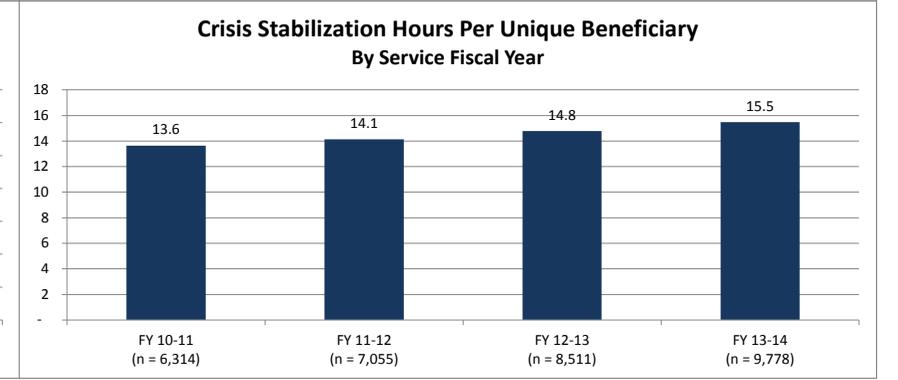
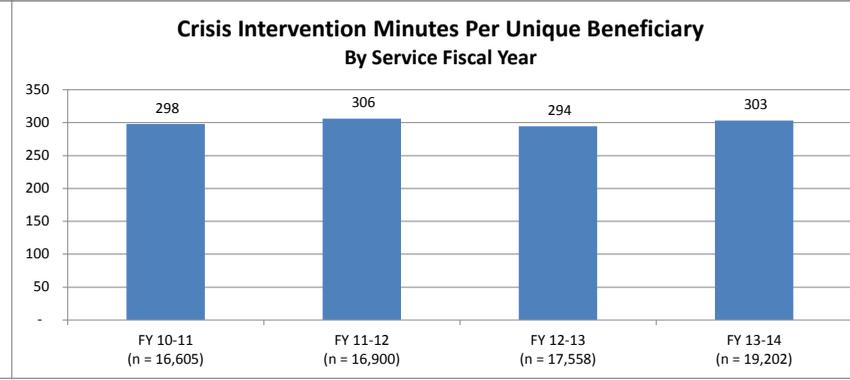
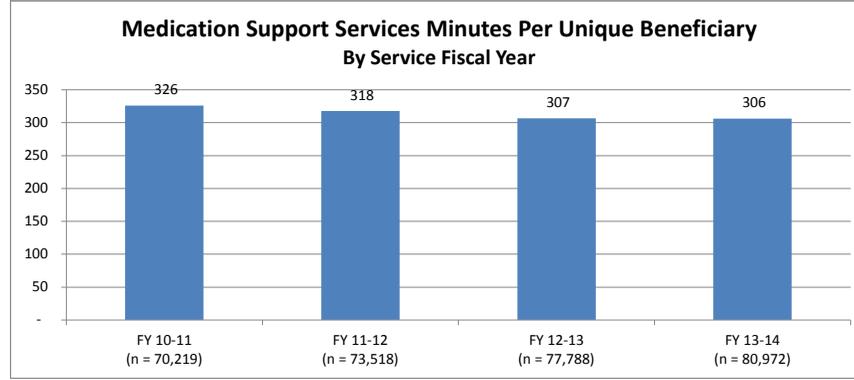
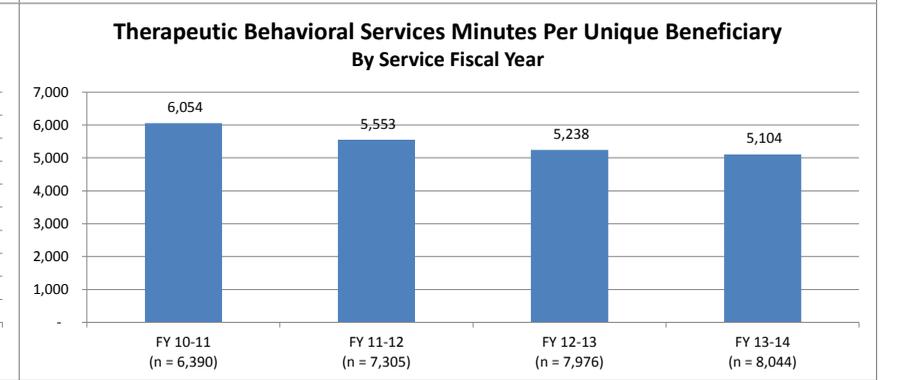
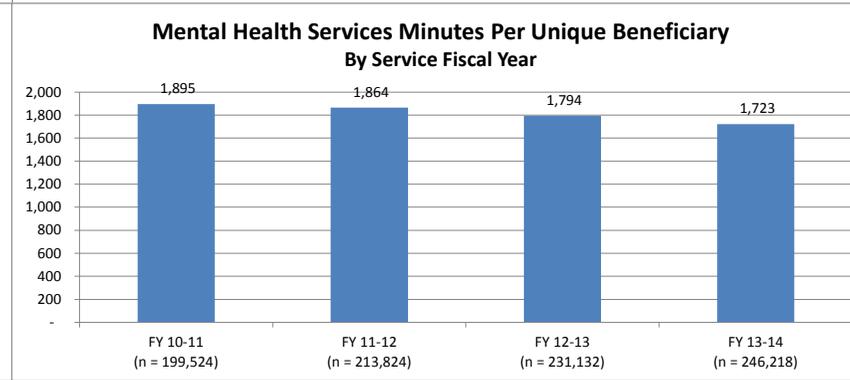
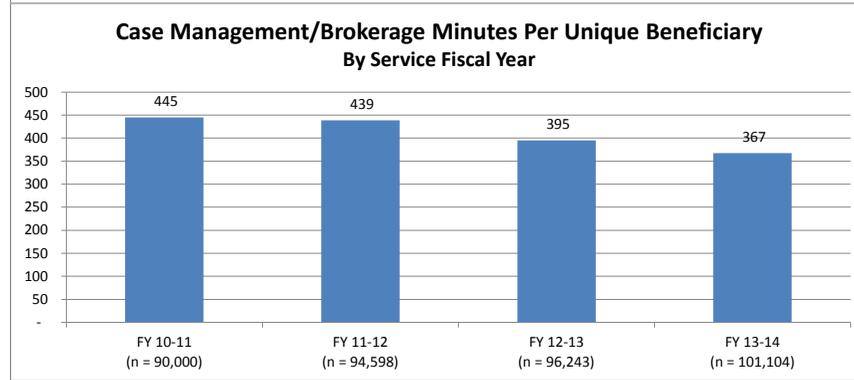
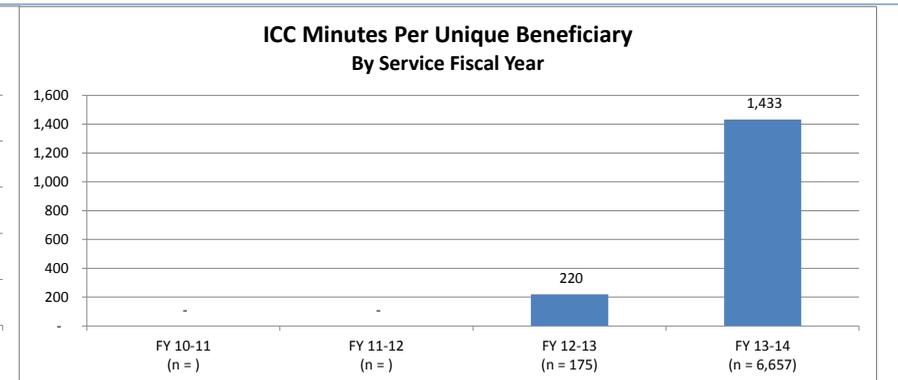
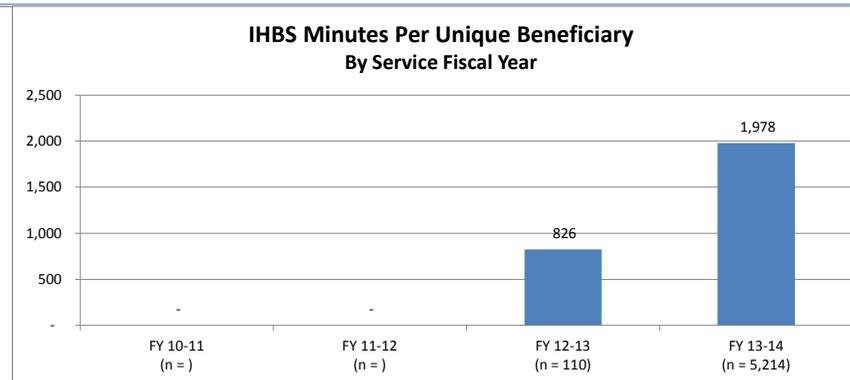
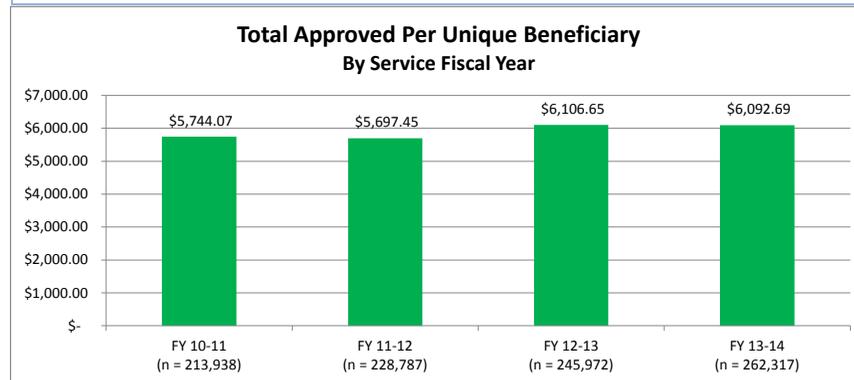
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***FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

**Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year****

Statewide as of February 17, 2015

| Fiscal Year | SDMC Total Approved | IHBS (Minutes) | ICC (Minutes) | Case Management/Brokerage (Minutes) | Mental Health Services (Minutes) | Therapeutic Behavioral Services (Minutes) | Medication Support Services (Minutes) | Crisis Intervention (Minutes) | Crisis Stabilization (Hours) | Day Treatment Intensive (1/2 Day Increments) | Day Rehabilitation (1/2 Day Increments) | Hospital Inpatient (Days) | Hospital Inpatient Admin (Days) | Crisis Residential Treatment Services (Days) | Adult Residential Treatment Services (Days) | Psychiatric Health Facility (Days) |
|-------------|---------------------|----------------|---------------|-------------------------------------|----------------------------------|---|---------------------------------------|-------------------------------|------------------------------|--|---|---------------------------|---------------------------------|--|---|------------------------------------|
| FY 10-11 | \$ 5,744.07 | - | - | 445 | 1,895 | 6,054 | 326 | 298 | 14 | 571 | 479 | 7 | 10 | 16 | 91 | 14 |
| FY 11-12 | \$ 5,697.45 | - | - | 439 | 1,864 | 5,553 | 318 | 306 | 14 | 562 | 418 | 7 | 11 | 13 | 77 | 13 |
| FY 12-13 | \$ 6,106.65 | 826 | 220 | 395 | 1,794 | 5,238 | 307 | 294 | 15 | 545 | 443 | 7 | 13 | 18 | 93 | 15 |
| FY 13-14 | \$ 6,092.69 | 1,978 | 1,433 | 367 | 1,723 | 5,104 | 306 | 303 | 15 | 531 | 459 | 8 | 14 | 18 | 100 | 15 |
| MEAN | \$ 5,910.22 | 1,402 | 826 | 411 | 1,819 | 5,487 | 314 | 301 | 15 | 552 | 450 | 7 | 12 | 16 | 90 | 14 |

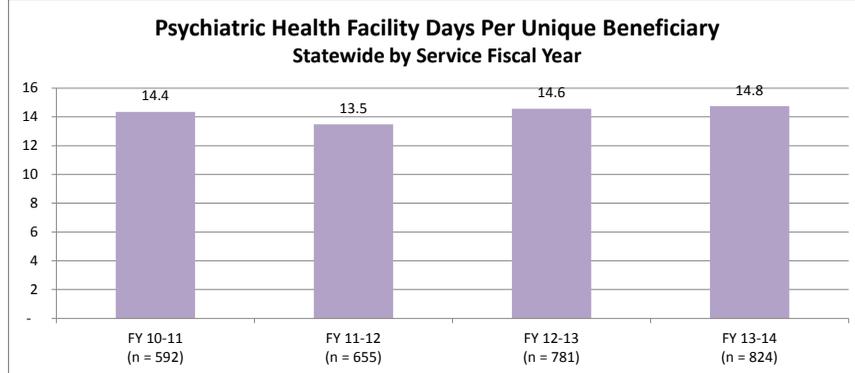
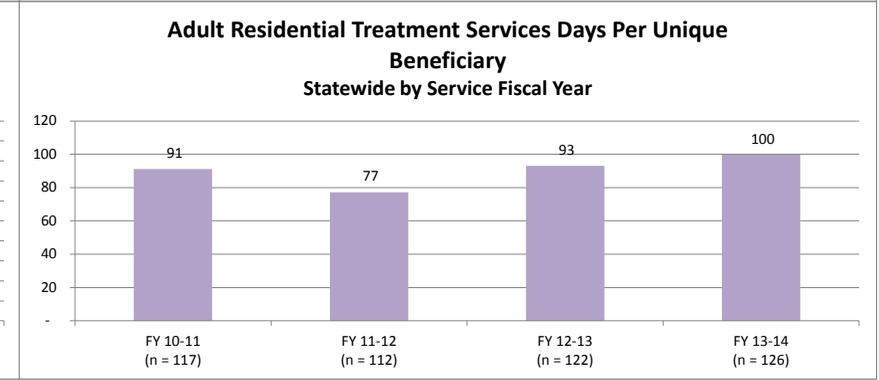
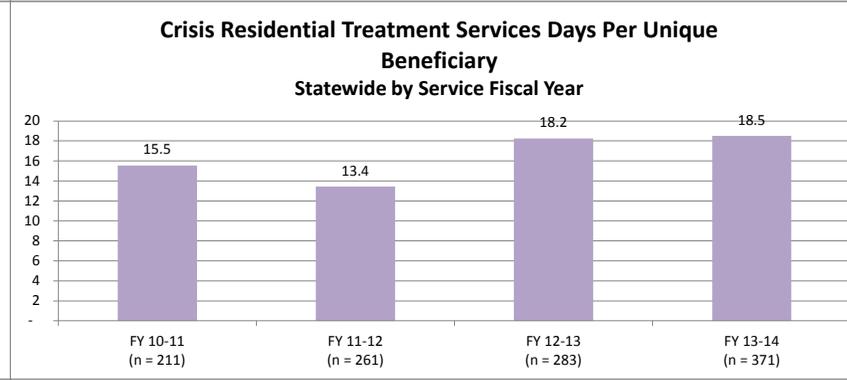
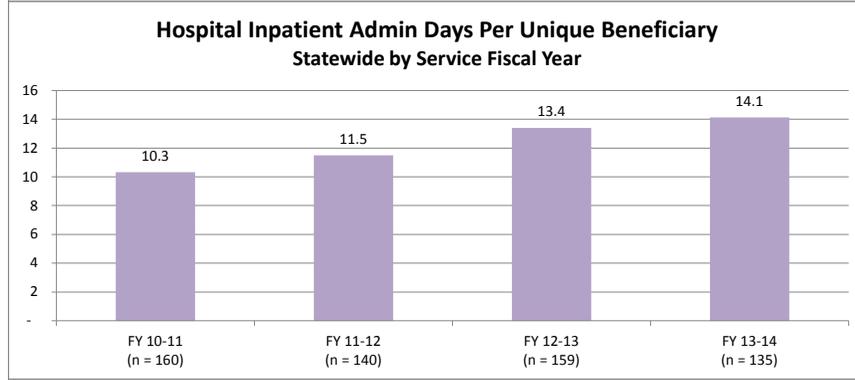
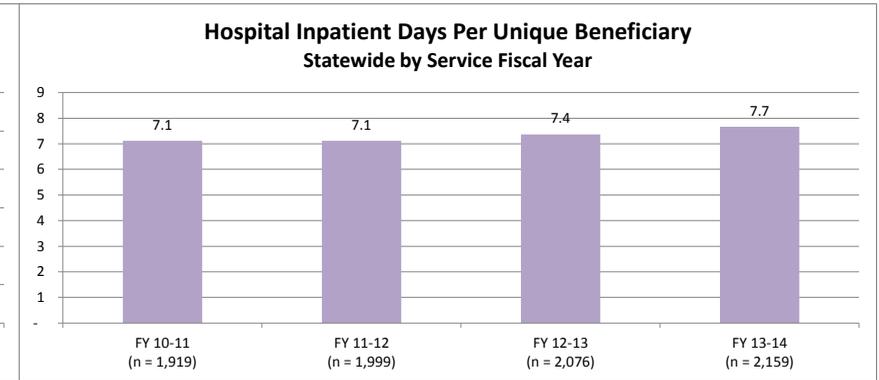
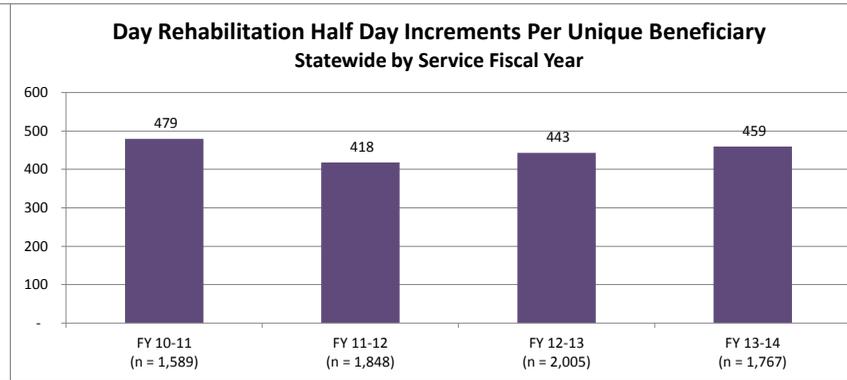
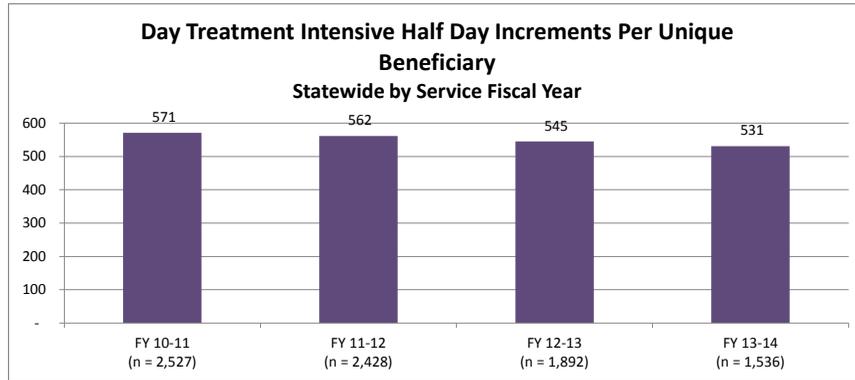


*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

**FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

**Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year**
Statewide as of February 17, 2015**



*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

**FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

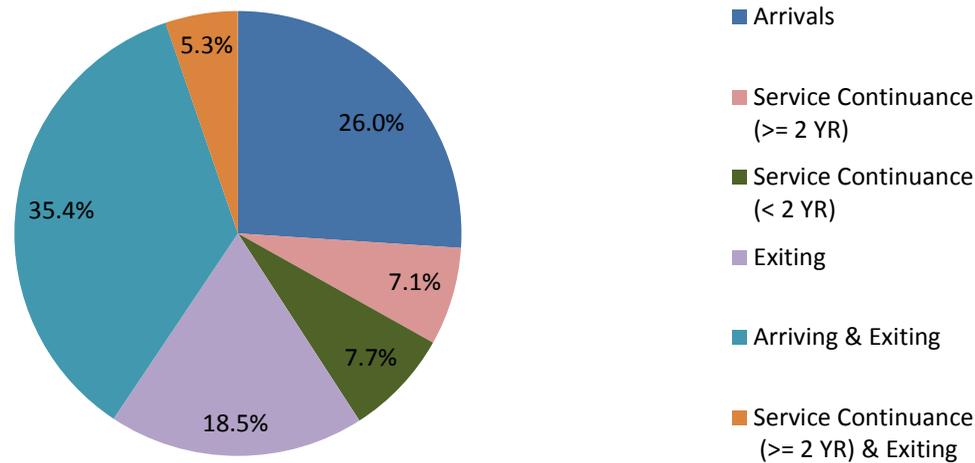
Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

Snapshot Report: Unique Count of Children and Youth Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year Statewide as of February 17, 2015

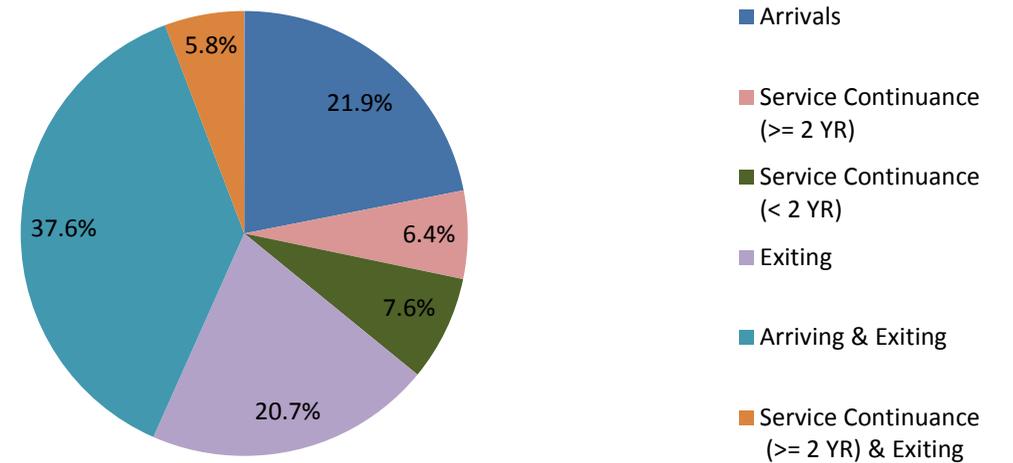
| Category | Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.) |
|-------------------------------|--|
| Arrivals | Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year. |
| Service Continuance | Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (≥ 2 YR) or a period of 1 to 2 years (< 2 YR). |
| Exiting | Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year. |
| Arriving & Exiting | A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year. |
| Service Continuance & Exiting | A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year. |

| Service Fiscal Year | Arrivals Count | Arrivals % | Service Continuance (≥ 2 YR) Count | Service Continuance (≥ 2 YR) % | Service Continuance (< 2 YR) Count | Service Continuance (< 2 YR) % | Exiting Count | Exiting % | Arriving & Exiting Count | Arriving & Exiting % | Service Continuance (≥ 2 YR) & Exiting Count | Service Continuance (≥ 2 YR) and Exiting % | Total Count | Total % |
|---------------------|----------------|------------|--|--------------------------------------|---------------------------------------|-----------------------------------|---------------|-----------|--------------------------|----------------------|--|--|-------------|---------|
| FY 12-13 | 64,036 | 26.0% | 17,501 | 7.1% | 19,012 | 7.7% | 45,490 | 18.5% | 87,019 | 35.4% | 12,914 | 5.3% | 245,972 | 100% |
| FY 13-14* | 57,411 | 21.9% | 16,791 | 6.4% | 20,045 | 7.6% | 54,355 | 20.7% | 98,582 | 37.6% | 15,133 | 5.8% | 262,317 | 100% |

Fiscal Year 12-13 Arrivals, Service Continuance, & Exits Distribution



Fiscal Year 13-14 Arrivals, Service Continuance, & Exits Distribution



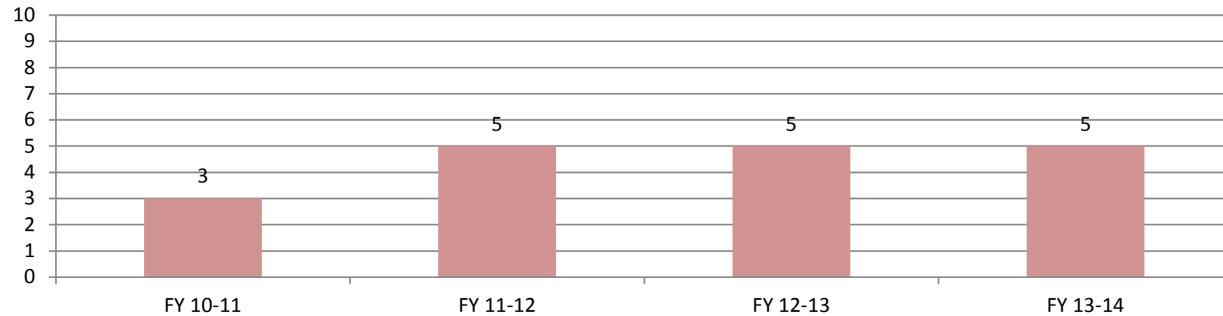
*FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge

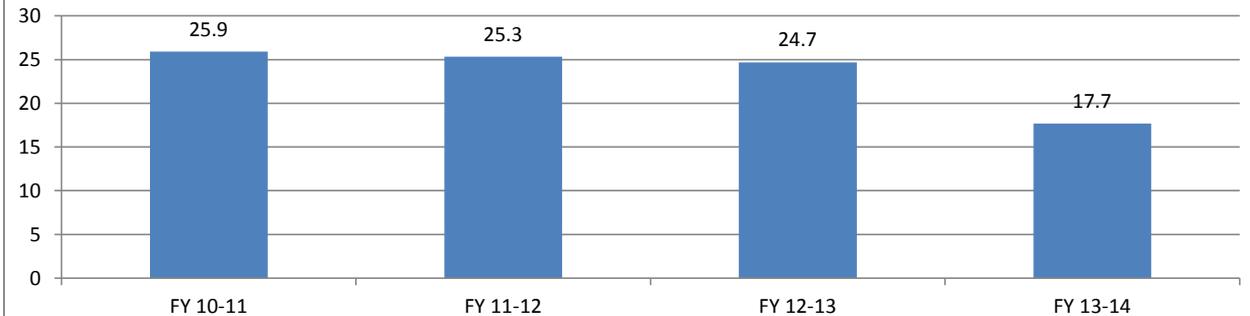
Statewide as of February 17, 2015

| Service FY | Count of Beneficiaries with Step Down within 7 Days of Discharge | Percentage of Beneficiaries with Step Down within 7 Days of Discharge | Count of Beneficiaries with Step Down within 30 Days of Discharge | Percentage of Beneficiaries with Step Down within 30 Days of Discharge | Count of Beneficiaries with a Step Down > 30 Days from Discharge | Percentage of Beneficiaries with a Step Down > 30 Days from Discharge | Count of Beneficiaries with No Step Down* | Percentage of Beneficiaries with No Step Down* | Minimum Number of Days between Discharge and Step Down | Maximum Number of Days between Discharge and Step Down | Mean Time to Next Contact Post Inpatient Discharge (Days) | Median Time to Next Contact Post Inpatient Discharge (Days) |
|------------|--|---|---|--|--|---|---|--|--|--|---|---|
| FY 10-11 | 580 | 51.7% | 813 | 72.5% | 167 | 14.9% | 141 | 12.6% | 1 | 1369 | 25.9 | 3 |
| FY 11-12 | 744 | 49.9% | 1092 | 73.3% | 200 | 13.4% | 198 | 13.3% | 1 | 979 | 25.3 | 5 |
| FY 12-13 | 862 | 52.8% | 1226 | 75.1% | 250 | 15.3% | 157 | 9.6% | 1 | 672 | 24.7 | 5 |
| FY 13-14 | 769 | 50.0% | 1147 | 74.5% | 195 | 12.7% | 197 | 12.8% | 1 | 498 | 17.7 | 5 |

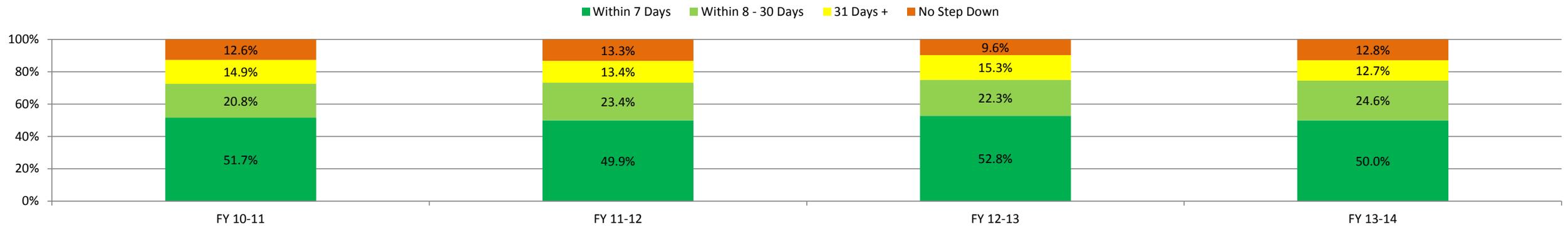
Median Time Between Inpatient Discharge and Step Down Service in Days



Mean Time Between Inpatient Discharge and Step Down Service in Days



Percentage of Beneficiaries by Time Between Inpatient Discharge and Step Down Service



* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.