

Timeline of Performance Outcomes System Activities

Milestones	Initial Date of Completion in Original System Plan ¹	Revised Date of Completion
System Plan and System Implementation Plan		
Deliverable: System Plan	October 1, 2013	November 1, 2013
Draft System Implementation Plan	November 2013	n/a
Obtain Input on the final draft Implementation Plan from the Stakeholder Advisory Committee	December 2013	n/a
Deliverable: System Implementation Plan	January 10, 2014	n/a
Deliverable: Performance Outcomes System Plan Update	October 1, 2014	December, 2014
Deliverable: Performance Outcomes System Implementation Plan Update	January 10, 2015	n/a
Establish Performance Outcomes System Methodology		
Facilitate stakeholder input on the performance outcomes system evaluation methodology (e.g., including standardized data sources and data collection tools used)	July 2014	December 2014
Obtain Input on the performance outcomes system methodology protocol from the Performance Outcomes System Stakeholder Advisory Committee	September 2014	February 2015
Deliverable: Performance Outcomes System Protocol	October 2014	March 2015
Initial Performance Outcomes Reporting: Existing DHCS Databases		
Identify Performance Outcomes Data Elements in Existing DHCS Databases	January 2014	Ongoing May 2014
Assess Data Integrity	March 2014	Ongoing July 2014

¹ A copy of the System Plan submitted on November 1, 2013, is available here: http://www.dhcs.ca.gov/formsandpubs/Documents/Legislative%20Reports/Mental%20Health/SMHS_Perf_Outcomes_System-Plan11-01-13.pdf

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Develop County CSI Error Reports ²	April 2014	November 2014
Counties Remedy Data Quality Issues	Ongoing Beginning in May 2014	Ongoing Beginning in November 2014
Develop Performance Outcomes Report Template(s)	June 2014	December 2014
Obtain Input on the Report Template(s) from the Stakeholder Advisory Committee	July 2014	February 2015
Deliverable: Statewide and County Reports on Initial Performance Outcomes Using Data from Existing DHCS Databases	Ongoing Beginning in October 2014	Ongoing Beginning in February 2015
Continuum of Care: Screenings and Referrals		
Obtain Input on screening and referral information needed for the Performance Outcomes System from the Stakeholder Advisory Committee	February 2014	n/a
Continuity of care data reported by the MCPs added to the Medi-Cal Managed Care Performance Dashboard	November 2014	n/a
Grievances and appeals data reported by the MCPs added to the Medi-Cal Managed Care Performance Dashboard	February 2015	n/a
Mental Health Utilization Metrics added to the Medi-Cal Managed Care Performance Dashboard	August 2015	n/a
SHA Committee to consider updating behavioral health questions	FY 2015-2016	n/a
Comprehensive Performance Outcomes Reporting: Expanded Data Collection		
The activities associated with this task are dependent on the number and scope of	FY 2014-2015	n/a

² Previously referred to as “Data Quality Improvement Reports,” but changed to CSI Error Reports to prevent confusion with the Quality Improvement Work Plans that counties must submit on an annual basis.

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additional data elements adopted as part of the Performance Outcomes System Methodology.		
Receive recommendations from researchers on pilot study regarding functional assessment data elements to use for reporting purposes	n/a	November 2015
Obtain Input on the Report Template(s) from the Stakeholder Advisory Committee	Summer 2015	Fall 2015
Deliverable: Statewide and County Reports on Comprehensive Performance Outcomes Using Existing and Expanded Data	FY 2015-2016	FY 2016-2017
Continuous Quality Improvement Using Performance Outcomes Reports		
Develop Trainings to Support Interpretation of the Performance Outcomes Reports (Initial and Comprehensive)	Ongoing Beginning in January 2015	Ongoing Beginning in April 2015
Develop POS Quality Improvement Plan ³ Template(s)	Ongoing Beginning in March 2015	Ongoing Beginning in May 2015
Obtain Input on the POS Quality Improvement Plan Template(s) from the Stakeholder Advisory Committee	Spring 2015	n/a
Deliverable: Quality Improvement Plans	Summer 2015	n/a
Support and Monitoring of POS Quality Improvement Plans	Ongoing	n/a

³ Previously referred to as "Quality Improvement Plan" but changed to POS Quality Improvement Plan to prevent confusion with the Quality Improvement Work Plans that counties must submit on an annual basis.