

**Local Education Agency Medi-Cal Billing Option Program  
Ad Hoc Workgroup Meeting  
February 6, 2013 Meeting Minutes**

**Location:** Natomas Unified School District (USD)

- |     |                  |  |
|-----|------------------|--|
| 1.  | Geri Baucom      | DHCS, Safety Net Financing Division (SNFD) |
| 2.  | Rick Record      | DHCS, SNFD                                 |
| 3.  | Cheryl Ward      | DHCS, SNFD                                 |
| 4.  | Angelia Johnson  | DHCS, SNFD                                 |
| 5.  | Renzo Bernales   | CDE, Special Education Department          |
| 6.  | Martin Alvarez   | DHCS, A&I Financial Audits Branch (FAB)    |
| 7.  | Michelle Cowart  | Contra Costa COE                           |
| 8.  | Sherry Purcell   | Los Angeles USD                            |
| 9.  | Margie Bobe      | Los Angeles USD                            |
| 10. | Laura Baynham    | Mendocino COE                              |
| 11. | Tracy Cole       | Natomas USD                                |
| 12. | Jeremy Ford      | Oakland USD                                |
| 13. | Cathy Bennett    | Sacramento City USD                        |
| 14. | Angela Jones     | San Bernardino City USD                    |
| 15. | Marlene Burrueal | San Joaquin COE                            |
| 16. | Janice Holden    | Stanislaus COE                             |
| 17. | Kevin Harris     | Navigant Consulting, Inc.                  |
| 18. | Gloria Eng       | Navigant Consulting, Inc.                  |
| 19. | Kerry Chang      | Navigant Consulting, Inc.                  |

**Handouts**

Each participant was emailed an electronic copy of the following: Workgroup Meeting Agenda, December 2012 Meeting Minutes, December Breakout Session Summary and Results, February DHCS Status Update Summary, LEA Workgroup Breakout Group Instructions, LEA Program General FAQs, LEA Provider Manual, California Education Code, Section 8804(g) and the LEA Provider Participation Agreement/Annual Report (PPA/AR). In addition, copies of the FY 2010/11 Paid Claims Reimbursement Summary and CDE's presentation were distributed to Workgroup members.

**Purpose**

The meeting was convened by DHCS. The purpose of the Workgroup is to improve the Local Educational Agency (LEA) Program. The emphasis of the meeting is to strategize various goals and activities aimed at enhancing the Medi-Cal services provided on school sites and access by students to these services, while increasing federal reimbursement to LEAs for the cost of providing these services.

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**Review of Meeting Minutes**

The Workgroup reviewed the December meeting minutes and discussed clarifying the LEA billing consortium definition. SNFD will update the meeting minutes per the Workgroup suggestions. The minutes will be posted on the LEA Program website.

**California Department of Education (CDE) Updates**

- CDE presented an overview of how the Individualized Education Program (IEP) process has changed as a result of AB 114.
- The purpose of the presentation was to inform the Workgroup of the effects of AB 114, describe the roles of county mental health agencies and LEAs prior to and post AB 114, and compare the assessment process and IEP development.
- AB 114 does not change how LEAs bill reimbursable psychological services under the LEA Medi-Cal Billing Option Program.
- CDE is continuing to finalize the IEP training modules.
- LEAs with related questions should refer to AB 114 guidance documents at <http://www.cde.ca.gov/sp/se/> or email questions to [AB114TWG@cde.ca.gov](mailto:AB114TWG@cde.ca.gov).

**Department of Health Care Services Audits & Investigations Updates**

- FY 2008/09 CRCS audit update: A&I completed 95% of the audits and will start to issue the 15-day letters and audit reports to LEAs.
- The Workgroup discussed the timing and implications of the overpayments/underpayments for FYs 2006/07, 2007/08 and 2008/09 CRCS reports on LEA cash flow and budgets.
- A&I will follow-up with the LEAs that have not submitted a CRCS report, but have received reimbursement for LEA claims.
- Beginning with the FY 2009/10 CRCS, A&I Audits Review Analysis Section (ARAS) is completing the CRCS acceptance process and will implement a withhold on claim reimbursement for LEAs that have not submitted a CRCS report timely.
  - The customary Medi-Cal withhold for delinquent cost reports is 20 percent and is graduated based on the timing of the CRCS submission.
  - Withholds will be administered by Third Party Liability (TPL) and Xerox during claims processing.
- The Workgroup also discussed having A&I post the overpayment/underpayment process and payment options on the website.

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**DHCS SNFD Status Updates**

**2011/12 PPA / 2010/11 Annual Report Process**

- SNFD has received 531 PPA/Annual Reports to date. Of these, 15 require corrections and 26 are new LEAs to the program. 22 PPA/Annual Reports have still not been submitted.
- SNFD has reached out to LEAs that have not submitted PPA/ARs and is providing technical support, as necessary.

**LEA Provider Manual PDF**

- A searchable PDF version of the LEA Provider Manual was emailed to the Workgroup on 1/25/13.
- The searchable PDF document will be posted on the LEA Program website once SNFD has access to manage the website (temporarily inaccessible).
- LEAs will be alerted via e-blast when this is available.

**RAD Code 9921/9922 (Annual Assessment) EPC**

- Phase 2 (dates of service 7/1/09 – 6/30/10)
  - SNFD is working with Information Technology Management Branch (ITMB) and Xerox to implement – date to be determined.

**FY 2011/12 Rate Inflation EPC**

- SNFD is working with ITMB and Xerox to implement – date to be determined.

**TCM Claims Denied with RAD Code 033 EPC**

- SNFD is working with ITMB and Xerox to reprocess denied TCM claims – implementation date to be determined.

**SB 231 2.5% Withhold**

- 2.5 percent withhold for FY 2012/2013 was initiated with the 1/22/13 check-write.

**Conversion to 5010 Electronic Claim Submission**

- As of 1/1/13 all HIPAA covered entities are required to be compliant with Version 5010.
- SNFD is addressing specific LEA issues as they arise.
- Troubleshooting Shortcuts:
  - To determine what the error is on a Computer Media Claims (CMC) Volser issue, call 1-800-541-5555 and input prompts 1-1-4-2.
  - If you cannot get assistance calling the previous number or if your issue is not related to Volser errors, call 1-800-541-5555 and input prompts 1-1-5-6 for a provider support Service Agent.
- For more information:
  - [http://files.medi-cal.ca.gov/pubsdoco/hipaa/articles/hipaanews\\_20048.asp](http://files.medi-cal.ca.gov/pubsdoco/hipaa/articles/hipaanews_20048.asp)

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- [http://files.medi-cal.ca.gov/pubsdoco/hipaa/hipaa\\_5010\\_home.asp](http://files.medi-cal.ca.gov/pubsdoco/hipaa/hipaa_5010_home.asp)

**Data Use Agreement (DUA) & Tape Match Revisions**

- On 1/3/13 and 1/4/13 letters were emailed to delinquent LEAs stating DHCS must receive the DUA by 1/31/13 in order to continue receiving tape match data.
- 555 DUAs have been received and 22 DUAs are outstanding.
- No issues have been reported to SNFD since tape match revisions were implemented 12/1/12.

**AB 2608**

- On 1/8/13 DHCS issued PPL 13-001 which provides guidance regarding LEA Medical Transportation. LEAs were alerted via e-blast on 1/10/13.
- Transportation policy changes:
  - LEA beneficiaries transported in a litter van are no longer required to be transported in a prone or supine position and are no longer required to be secured to a gurney by restraining belts while being loaded unloaded and transported.
  - LEA beneficiaries transported in a wheelchair van are no longer required to be transported in a wheelchair or assisted to and from residence, vehicle and place of treatment and are no longer required to be secured to wheelchairs while being loaded, unloaded or transported.
  - Effective with dates of service on or after 1/1/13 LEAs may begin billing for LEA medical transportation services provided in a litter van or wheelchair van for Medi-Cal eligible students who are not confined to a wheelchair or in a prone or supine position. Billing is still subject to all other existing federal and state requirements.
- DHCS is in the process of updating the LEA Provider Manual.

**Telehealth**

- A Telehealth survey was sent to LEAs on 11/28/12 with the requested return date of 12/7/12.
  - 10% response rate (56 LEAs responded).
  - 26% of respondents are currently capable of providing services via Telehealth.
  - Approximately half of respondents would pursue or are interested in Telehealth as a modality.
  - Speech and Psychology/Counseling are rated as the top two services of interest.
- The top three significant barriers to providing Telehealth services are:
  - 1) Technology and equipment (cost and funding to purchase and technology failure).
  - 2) Public perception that Telehealth is not the same as providing direct service.
  - 3) Staffing (finding practitioners at a reasonable cost and practitioners to supervise).

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- SNFD and NCI attended the Telehealth Expert Stakeholder Workgroup on 1/31/13.
  - Established contacts for Telehealth research to support additional LEA services (OT, PT and Nursing/Physician) and program implementation
    - Center for Connected Health Policy
    - California Telehealth Resource Center
  - Prepared and presented SLP research to support LEA Program SLP Telehealth delivery.
- SNFD will set up a meeting with Benefits Waivers Analysis Division (BWARD) to move forward to discuss how to implement Telehealth for the LEA Program.

**SB 946**

- Calls for health care service plans, including private insurance health plans, to provide coverage for behavioral health treatment for autism.
- Does not extend to Medi-Cal programs, per SB 946 analysis.
  - This bill exempts health plans provided through Medi-Cal, Healthy Families Program, and CalPERS from the coverage mandate.

**ICD-10**

- ICD-9 code sets used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 code sets.
- ICD-10 implementation deadline is October 1, 2014.
- For additional information, including sublinks to resources to help LEAs and vendors:
  - <http://www.cms.gov/Medicare/Coding/ICD10/index.html>

**SPA12-009 TCM**

- DHCS will respond to comments from CMS regarding LEA TCM services.

**LEA Site Visits**

- Site visits are being scheduled with various LEAs with differing demographics to update SNFD personnel on LEA operations and student's care delivery.
- A site visit to Sacramento City USD is scheduled on 2/13/13.
- Site visits to Los Angeles USD and Oakland USD are in the process of being set up.
- 2 additional site visits to be determined.

**DHCS /Navigant Consulting Update**

- NCI recapped the recommendations and results of the December 2012 breakout session summary and provided a brief update on the status of practitioner assistants and aides and the progress of implementing telehealth.

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- NCI also provided a brief overview of the FY 2010/11 paid claims reimbursement summary including total new LEA providers, total beneficiaries, and reimbursement by service type.
- The Workgroup also discussed trained health care aide procedures and the need to emphasize what is reimbursable and not during future trainings.
  - The Workgroup determined that identifying reimbursable and non-reimbursable trained health care aide services should be a future breakout topic.
- The Workgroup also discussed the models of service delivery and contracted practitioners. SNFD will determine the next steps to implement model 4 (mix of employed and contracted practitioners).

**Workgroup Breakout Sessions**

The goal of the Workgroup breakout sessions is to brainstorm challenges and barriers in smaller workgroups, and use combined expertise to provide guidance to DHCS and suggest planning and solutions.

- Workgroup members split into two groups to discuss two topics: 1) Identifying specific LEA Program Frequently Asked Questions (FAQs) which may contradict language in the LEA Provider Manual and providing suggestions on the use or development of FAQs and 2) Reviewing and evaluating the LEA Program reinvestment of funds guidelines to determine if changes or updates are necessary.
- Each group was provided a flip chart and pens to document their problem statement, issue and solutions. The groups then presented their statements and recommendations to the larger group. DHCS will review the information and recommendations and address, as appropriate.

**Next Meeting**

- Wednesday, April 3, 2013 10:30am-4:00pm at Natomas USD