



ACCESS  
*to independence*

## Dual RFI Response Summary

*Improving Care through Integrated Medicare and Medi-Cal Delivery Models*

Stakeholder Meeting  
August 30, 2011



# Organization Background

- San Diego Independent Living Center
- Vision of serving Medi-Medi's, as well as all new CMS “transition” programs
- Experience in transitions since 2006
  - 188 SNF and Rehab transitions
  - transition infrastructure & resources
  - expertise in self-care, empowerment, preventing potential co-morbid conditions



## Existing Problems that Should be Addressed by Demonstrations

- Education/training of providers re: disabilities
- 1/2 to 2/3 of elderly & disabled persons @ SNF level are “duals”
- Need the opportunity to “opt out”
- Family caregiver capacity must be included in assessment & care plan
- Coordination & management must be across settings & providers
- Appropriate funding for equipment & supplies\*



# Overview of Demonstrations

- What does the state and the federal government need to know in considering demonstration proposals?
  - How to teach self-care, “red flags”, PHR, empowerment, self-advocacy
  - Benefits to include personal care/IHSS?



# Consumer Protection Considerations

- Understanding that there are many consumer protection challenges, what would your organization highlight as needing consideration?
  - **“Coach/manager” monitors & teaches self-advocacy**
  - **Grievance procedure has plan for outside agency to assist in process**
  - **All Medicare and Medicaid protections combined for 1 clear set of rules**



## Specific Care Integration Challenges

- How should the pilot project integrate:
  - Mental & Behavioral Health Care
    - The same as orthopedic (or any specialty): i.e., team is comprised of needed experts to provide care for “whole person”
  - Long Term Care
    - At the preference of the individual and their caregiver, considering strengths, weaknesses, living environment, etc.



# Measures for Success

- Please list the key metrics that should be used to evaluate the success of any pilots.
  - Pt satisfaction
  - Costs
  - Provider satisfaction



## Information Needed from CMS and the State

- Please list any questions or information requests needed in designing a pilot project.
  - Why not use existing model (like Mass SCO or other successful models) rather than starting fresh?