

AltaMed

Dual RFI Response Summary

Improving Care through Integrated Medicare and Medi-Cal Delivery Models

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Stakeholder Meeting
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Organization Background

AltaMed Health Services: *Quality Care without Exception*®

- A comprehensive all-payer network serving Southern California for more than 42 years
- 150,000 unique patients, 44 clinic sites and over 500 IPA physicians
 - Only PACE program in Los Angeles county
 - Integrated Care Management & Multi-purpose Senior Services Program - strong expertise in senior care services
 - First Joint Commission Accredited Primary Care Medical Home in the country
- Accountable Care Network (ACN) private hospital partners are cornerstone disproportionate share hospitals
 - Citrus Valley Health Partners
 - Hollywood Presbyterian Medical Center
 - White Memorial Medical Center

Existing Problems this Proposal Addresses

*Uncoordinated, episodic care that results in poor health outcomes
and increased costs*

- AltaMed and the ACN will address key issues through:
 - Culturally sensitive and linguistically appropriate medical and supportive services, patient self management tools and patient education, enhancing ability to live healthy at home
 - Coordination and decreased duplication between primary care, specialty care, hospital, home health and long term care
 - Sharing of medical and related health care information with the appropriate health care team members at the point of care, as well as easy access to health care information for patients
 - Leveraging our long-standing history in working with this population, strong network of community-based providers and 15 years of experience in managing a PACE program

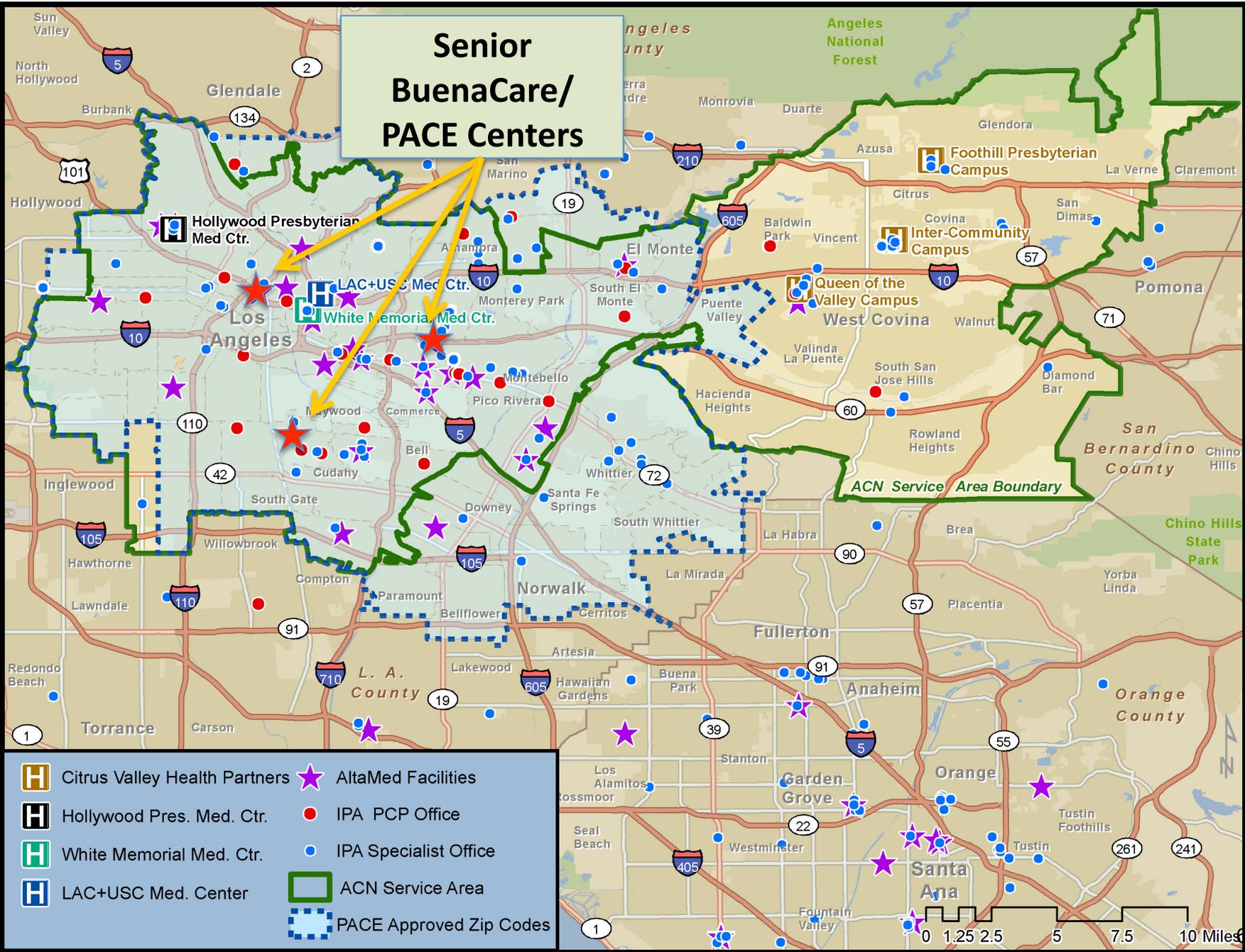
Proposed Integrated Care Plan

- ACN Service Area:
 - Hollywood, Koreatown, East Los Angeles, downtown and East San Gabriel Valley
 - AltaMed service area also includes central & northern Orange county
- Population to be served:
 - 119,000 dual eligible adults reside in the Regional Accountable Care Network combined service area
 - AltaMed has the capacity to serve approximately 15,000-20,000 more of these beneficiaries

Proposed Integrated Care Plan

- Provider Network Basics:
 - Accountable Care Network Structure
 - AltaMed staff model clinics and IPA providers, including:
 - 6 senior care facilities
 - 3 PACE sites
 - Private DSH Hospital partners, in addition to acute care, also provide:
 - Inpatient hospice and home health services (CVHP)
 - Sub-acute care (HPMC)
 - Ambulatory Surgery Center (WMMC)
 - Public Hospital Partner: LAC+USC Medical Center
- Financial structure: Ensure Shared Savings
 - Full risk, dual risk under a health plan or ACO-like model

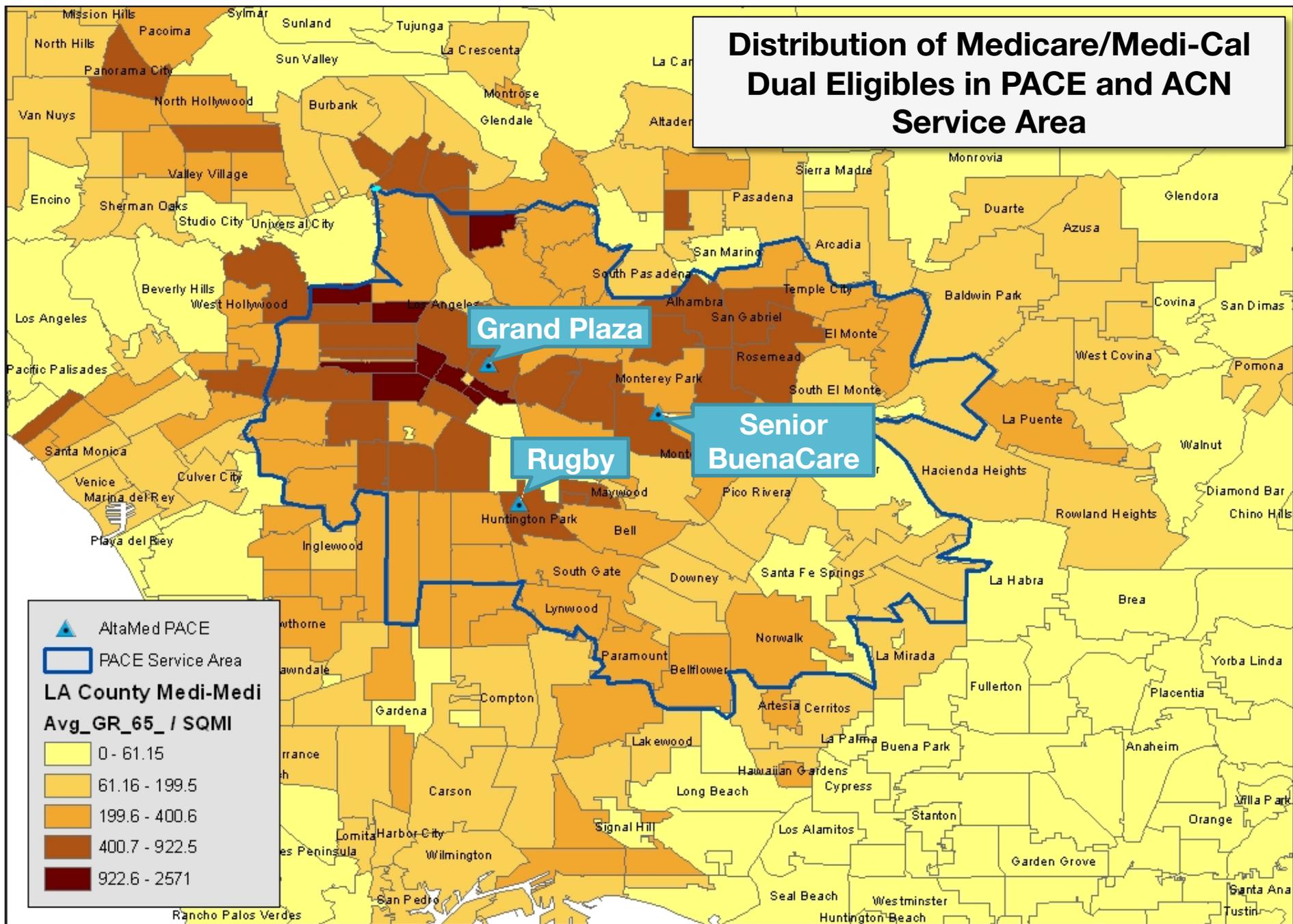
Senior BuenaCare/ PACE Centers



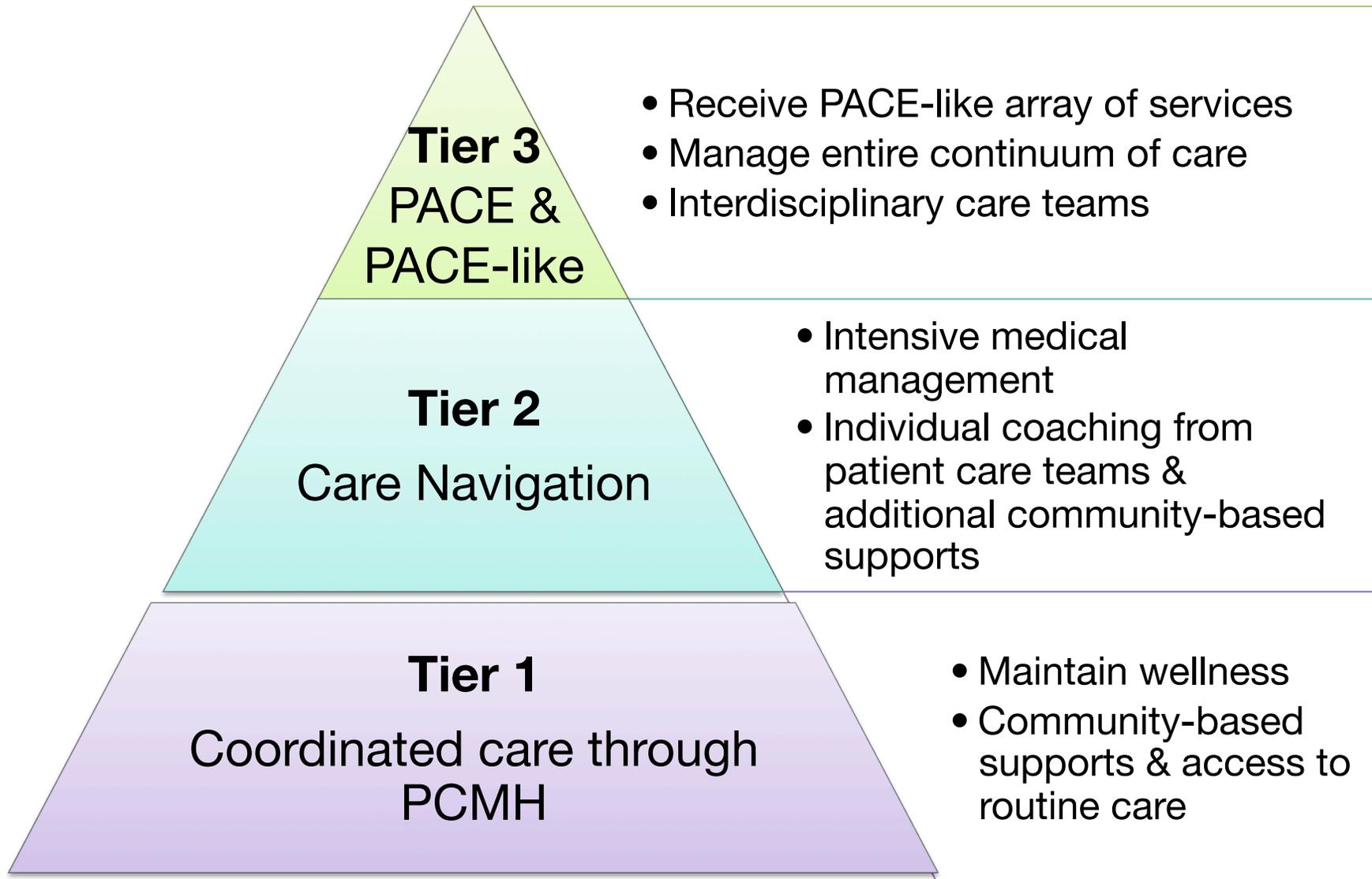
-  Citrus Valley Health Partners
-  Hollywood Pres. Med. Ctr.
-  White Memorial Med. Ctr.
-  LAC+USC Med. Center
-  AltaMed Facilities
-  IPA PCP Office
-  IPA Specialist Office
-  ACN Service Area
-  PACE Approved Zip Codes



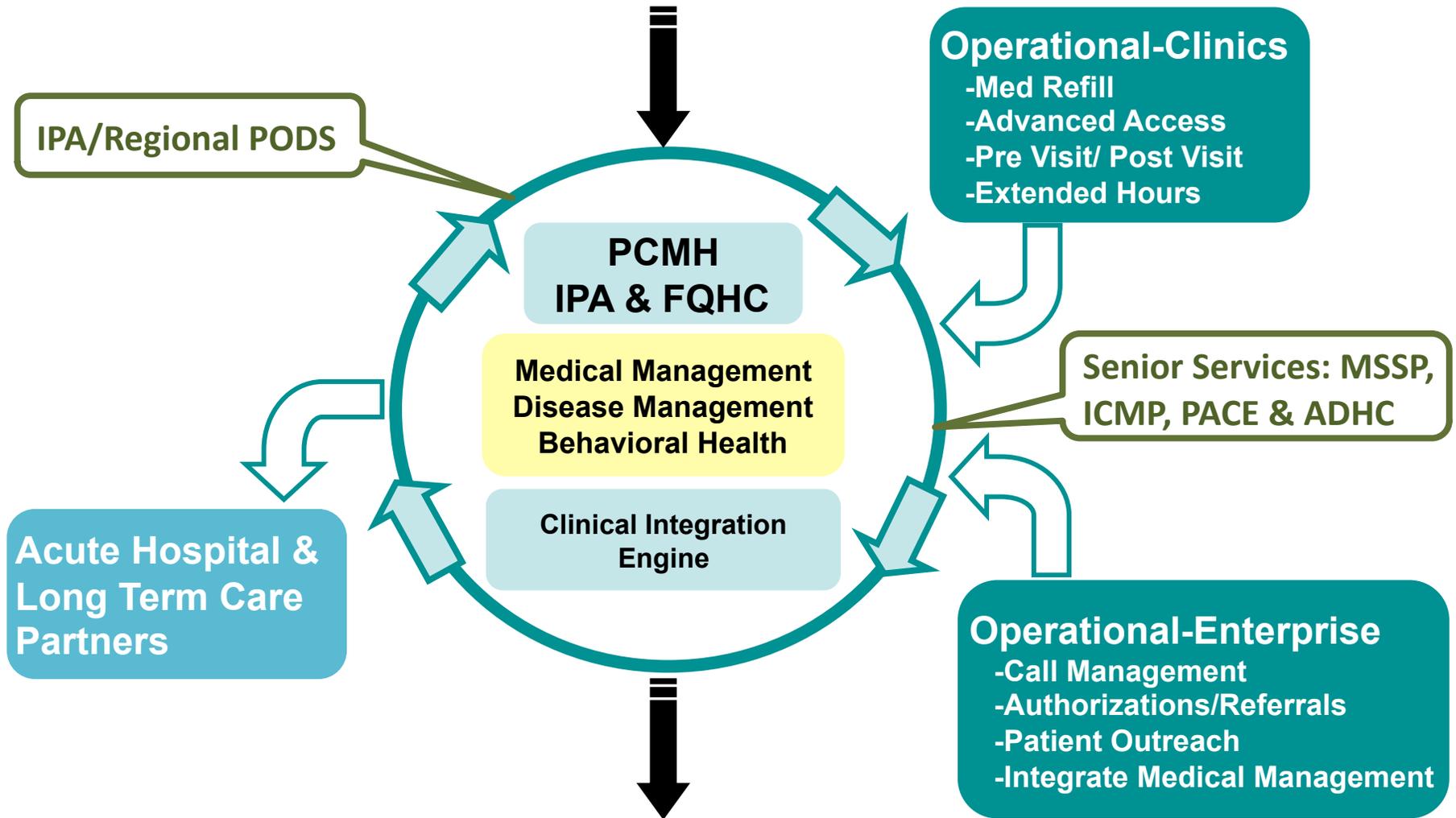
Distribution of Medicare/Medi-Cal Dual Eligibles in PACE and ACN Service Area



Proposed Integrated Care Model



Proposed Integrated Care Model: Delivered through PCMH



**Patient Centered Care, Improved Quality
and Outcomes, Reduced Disparities**

Specific Care Integration Challenges

- Mental & Behavioral Health Care
 - Uniform screening in PCP office for patients at risk for depression
 - Screening and treatment for mental health/cognitive conditions by PCP and other qualified professionals, access to individual and family counseling made available
 - Care will be coordinated based on diagnosis and treatment plans and managed through patient care teams
 - Communication across in-house and contracted providers, use of electronic medical records
- Long Term Care
 - Contract with providers with proven quality & outcomes

Measures for Success

- Proposed metrics to evaluate success of pilot:
 - Traditional metrics
 - HEDIS measures
 - Patient satisfaction
 - Reduction in hospital bed days, admissions and emergency department utilization
 - Reduction of SNF bed days and admissions
 - Community Benefit metrics

Focus on outcomes

Our Community, Our Patients:

Our Mission

- AltaMed and its provider partners are **members of the community**
 - Dedicated to building, supporting and **strengthening the safety net**
 - We understand **health care is local** and believe patients should be able to receive care in their neighborhood with a local provider
 - Our network of physicians, clinics, hospitals and providers **connects patients to resources in their community**
- Our care delivery model **brings jobs to the communities** we serve and enables us to reinvest locally
- AltaMed **coordinates with & supports community partners, such as:**
 - Project Safe (Salud, Arte, Familia, y Educacion)
 - Commerce Senior Center
 - Alma Family Services
 - Mela Counseling Services, Inc.
 - Children’s Institute, Inc.

Information Needed from CMS and the State

- CMS and the state to provide 3 most recent years of comprehensive data, including:
 - Utilization claims data for all services
 - Demographic data for population
 - Associated provider data
- Additional Information needed:
 - Enrollment and assignment process
 - Any limitations or restrictions to benefits
 - Specific services to be provided to beneficiaries under integrated model
 - Details on carved-out services
 - Rates for covered services (or an expected range)
- Keep in mind provision of adequate lead time for planning