

Behavioral Health Forum

Monday, April 6, 2015

9:30 – 5:00 p.m.

1500 Capitol Avenue, Auditorium, Sacramento, CA 95814

Participants may also choose to join via webinar/conference call. Please register for the webinar:

Webinar Registration Link:

<https://attendee.gotowebinar.com/register/2542147114688241154>

After registering you will receive a confirmation email containing information about joining the Webinar.

Time ¹	Topic	Facilitators
9:30 – 9:45	Welcome and Opening Remarks	<p>Jennifer Kent, Director, Department of Health Care Services</p> <p>Karen Baylor, PhD, LMFT, Deputy Director, Mental Health and Substance Use Disorder Services, Department of Health Care Services</p> <p>Brenda Grealish, Assistant Deputy Director, Mental Health and Substance Use Disorder Services, Department of Health Care Services</p>
9:45 – 10:45	<p>Client and Family Member Forum</p> <p>I. Presentation Overview: During this Forum, we are looking into access to services. When someone needs help and finally picks up the phone, what happens? It isn't easy to reach out so when someone does, how the system responds can result in a positive or a negative outcome. The panel will describe their experience and the process in their county when an individual reaches out for services.</p> <p>II. Discussion: What is the consumer and family member/support person experience when accessing mental health and substance use disorder services? Best practices and challenges?</p>	<p>Jane Adcock, Executive Officer, California Mental Health Planning Council</p>

¹ Start and End Times Approximate

Time ¹	Topic	Facilitators
<p>10:45 – 12:00</p>	<p>Strengthen Specialty Mental Health and Drug Medi-Cal County Programs and Delivery Systems (Strengthening) Forum</p> <p>I. Presentation Overview: This Forum will provide an overview of Managed Care Plans (MCPs) Timely Access Standards for Non-Emergency Mental Health Services, Mental Health Plan (MHP) Timely Access Standards, federal and state authorities that guide MHP timely access for the provision of specialty mental health services, and discuss DHCS quality improvement efforts (program monitoring and developing metrics) to assure that beneficiaries are accessing specialty mental health services in a timely manner.</p> <p>II. Discussion: What are the most significant barriers to accessing specialty mental health services? What are solutions going forward? Are there ways of measuring access DHCS should consider?</p> <p>III. Updates and Next Steps:</p> <ul style="list-style-type: none"> a. Drug-Medi-Cal Organized Delivery System 1115 Demonstration Waiver b. 2015-16 Charter 	<p>Dina Kokkos-Gonzales, Chief, Mental Health Services Division, Department of Health Care Services</p> <p>Erika Cristo, Mental Health Services Division, Department of Health Care Services</p> <p>Victoria King-Watson, Assistant Division Chief, Mental Health and Substance Use Disorder</p>
<p>12:00 – 1:00</p>	<p>Lunch Break (On Your Own)</p>	

Time ¹	Topic	Facilitators
<p>1:00 – 2:10</p>	<p>Coordinated and Integrated Systems of Care for MHSUDS and Medical Care (Integration) Forum</p> <p>I. Presentation Overview: Workforce Development Initiative for the 1115 Waiver Renewal - Anatasia Dodson, Oksana Giy, Wendy Soe</p> <p>II. Discussion: The discussion will focus on Workforce Development Initiative as outlined in the 1115 Waiver. Stakeholders are encouraged to review the January 7th Workforce Expert Stakeholder Workgroup meeting materials for more background that will guide the discussion: http://www.dhcs.ca.gov/provgovpart/Pages/Waiver-Renewal-Workgroup-Workforce.aspx http://www.dhcs.ca.gov/provgovpart/Documents/Waiver%20Renewal/Workforce3_Matrix.pdf</p> <p>III. Updates and Next Steps:</p> <ul style="list-style-type: none"> a. 2015-16 Charter b. Health Homes c. Screening, Brief Intervention, and Referral to Treatment (SBIRT) 	<p>Efrat Eilat MBA, PhD, Special Advisor for Integrated Systems, Health Care Delivery Systems and Mental Health and Substance Use Disorder Services</p> <p>Eileen Gillis, JD, MS, LMFT, AGPA, Program and Fiscal Policy Branch, Substance Use Disorder Services</p> <p>Lanette Castleman, Chief, Program Oversight and Compliance Branch Mental Health Services Division</p> <p>Anastasia Dodson, Associate Director, Department of Health Care Services</p> <p>Oksana Giy, Health Care Reform Advisor, Department of Health Care Services</p> <p>Wendy Soe, Senior Advisor for Policy Development, Department of Health Care Services</p>

Time ¹	Topic	Facilitators
<p>2:15 – 3:30</p>	<p>Coordinated and Useful Data Collection, Utilization, and Evaluation of Outcomes (Data) Forum</p> <p>I. Presentation Overview: Goal of today’s Data Forum is to show how data is being utilized from existing DHCS systems to produce performance measures and reports that inform policy and practice. The initial reports being produced from the Performance Outcomes System for Medi-Cal specialty mental health services provided to children/youth under 21 will be shared, the background for their creation will be discussed, the source data used will be identified, and then next steps needed to move forward will be provided. Additionally, data will be presented from SUDS, a discussion of the methodology used to produce these reports, the source data used will be identified, and then next steps moving forward will be providing more trend data in the reports as opposed to snapshots.</p> <p>II. Discussion:</p> <p>a. <i>POS discussion:</i> Based on your experience and needs, what information would be helpful to you regarding the provision of Medi-Cal specialty mental health services provided to children and youth under 21? That is, what data could we provide that would assist you for this population?</p> <p>b. <i>SUDS discussion:</i> How much detail is too much detail? We commonly release data at the Statewide level, would being able to see the same measures presented at the County be helpful? – Perhaps for some measures, but not all?</p> <p>III. Updates and Next Steps:</p> <p>a. Data Modernization Project – Renay P. Cleary Bradley, Ph.D., Brenda Grealish, Dionne Maxwell Ph.D.</p> <p>b. 2015-16 Charter</p>	<p>Jennifer Taylor, Research Manager II, Fiscal Management and Outcomes Reporting, Mental Health Services Division</p> <p>Dionne Maxwell, PhD, Research Program Specialist III, Fiscal Management and Outcomes Reporting, Mental Health Services Division</p> <p>Kris Dubble, Staff Programmer Analyst, Fiscal Management and Outcomes Reporting, Mental Health Services Division</p> <p>Justin Powers, Acting Research Manager II Office of Applied Research and Analysis Substance Use Disorder Services</p> <p>Craig Chaffee, Research Program Specialist II, Substance Use Disorder Prevention Treatment and Recovery Division</p> <p>Renay P. Cleary Bradley, Ph.D., Director of Research and Evaluation, Mental Health Services Oversight and Accountability Commission</p>
<p>3:30 – 3:45</p>	<p>Break</p>	

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<p>3:45 – 4:45</p>	<p>Cost Effective and Simplified Fiscal Models (Fiscal) Forum</p> <p>I. Presentation: Both SMHS and SUD have worked separately to develop a web-based application for cost reporting. Currently both projects have been on hold and we would like to use this opportunity to consider putting the cost reports onto a single platform that will service both SMHS and SUD needs. As we are in the early stages of analyzing the necessary actions to implement the cost report for both programs, we think this is an opportunity to hear from stakeholders who have experience with cost reporting in both the SMHS and SUD programs.</p> <p>II. Discussion: Considering your experience in cost reporting for either mental health or substance use disorder services, can you suggest the features that you would like to see in a web-based application?</p> <p>III. Updates and Next Steps:</p> <p>a. 2015-16 Charter</p>	<p>Chuck Anders, Chief, Fiscal Management and Outcomes Reporting, Mental Health Services Division</p> <p>Marco Zolow, PhD, Health Program Specialist, Prevention Treatment and Recovery Services, Substance Use Disorder Services Division</p> <p>Carrie Moore, MITA Team Lead, Office of HIPAA Compliance</p>
<p>4:45 – 5:00</p>	<p>Next Steps and Wrap Up</p>	

Next Behavioral Health Forum Meeting: July 6, 2015