



Department of
Health Care Services



DHCS Behavioral Health Forum July Forum Meeting

**July 21, 2014
9:30 to 4:00 p.m.**



**DHCS Behavioral Health Forum
Client and Family Member Forum
(Open to All)**

**July 21, 2014
9:30 to 10:30 a.m.**

Forum Schedule and Agenda

- 9:30 – 10:30 Consumer and Family Member Forum (Open to All)
- 10:30 – 12:00 Strengthening Forum
- 12:00 – 1:00 Lunch Break
- 1:00 – 2:30 Integration Forum
- 2:30 – 4:00 Data Forum

Please note: Participants may join the entire forum or any of the sessions above.

Agenda

- I. Welcome
 - a. Introduction of Forum Chairs
 - II. Overview of the Behavioral Health Forum (Recap of Behavioral Health Forum Kick Off, Parts I and II)
 - a. Forum Structure
 - b. Meeting Processes
 - III. Stakeholder Issues Grid
 - IV. Next Steps
 - V. Stakeholder Discussion
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INTRODUCTION OF CHAIRS



Behavioral Health Forum Leads

Karen Baylor, Ph.D., Deputy Director
Mental Health and Substance Use Disorder
Services
Department of Health Care Services

Brenda Grealish, Chief
Mental Health Services Division
Department of Health Care Services

Dina Kokkos-Gonzales, Chief
Policy and Program Quality Assurance Branch
Mental Health Services Division
Department of Health Care Services

Marjorie McKisson, Special Advisor
Substance Use Disorder Services
MHSUD Deputy Director's Office
Department of Health Care Services

Sarah Brooks, Chief
Medi-Cal Managed Care
Department of Health Care Services

Rob Maus, Chief
Program and Fiscal Policy Branch
Substance Use Disorder Services
Department of Health Care Services

Lanette Castleman, Chief
Program Oversight and Compliance Branch
Mental Health Services Division
Department of Health Care Services

Gary Renslo, Chief
Fiscal Management and Outcomes Reporting
Mental Health Services Division
Department of Health Care Services

Rachelle Weiss, Chief
Office of Applied Research and Analysis
Substance Use Disorder Services
Department of Health Care Services

Liana Lianov, M.D., Senior Medical Consultant
Medi-Cal Managed Care
Department of Health Care Services

OVERVIEW OF FORUM



DHCS BH Forum Background

Recent re-organization divided major sections of two Departments (former Dept. of Mental Health and former Dept. of Alcohol and Drug Programs):

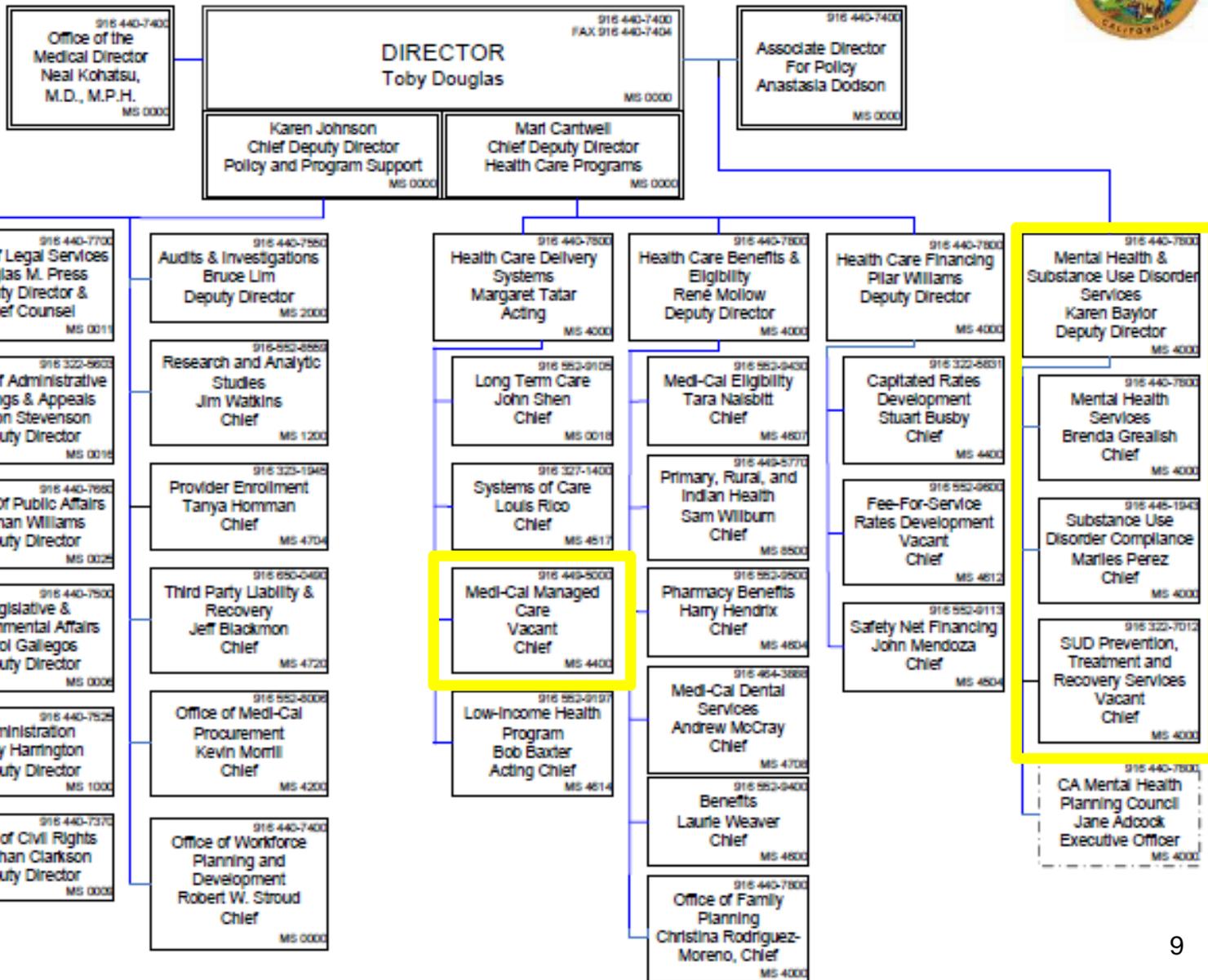
- Divided the former DMH into two components
 - ✓ State hospital and specialty psychiatric programs in CDCR facilities.
 - ✓ Community mental health programs moved to DHCS in 2012.
- Divided Dept. of Alcohol and Drug Programs into two components
 - ✓ The SUD-Compliance Division.
 - ✓ The SUD- Prevention, Treatment and Recovery Services Division.
 - Drug Medi-Cal (DMC) programs moved to DHCS in 2012.
 - Remaining ADP programs moved to DHCS in 2013.





Department of Health Care Services

March 6, 2014



DHCS BH Forum Background

- This presented significant opportunities and challenges for the Administration, including:
 - Major changes under federal health care reform (i.e., the Affordable Care Act).
 - Changes to the Mental Health Services Act.
 - Implementation of 2011 Realignment for Medi-Cal specialty mental health services, Drug Medi-Cal and other alcohol and drug treatment programs.
- DHCS partnered with the California Institute for Mental Health (CiMH) and the Alcohol and Drug Policy Institute (ADPI) to obtain stakeholder input to identify and develop a plan to prioritize and address important outstanding issues.



DHCS BH Forum Background (cont'd)

The project consisted of four phases:

1. Gathering information and data.

Information and data gathering through focus groups, interviews and written responses to questions.

2. Establishing priorities for further development.

CiMH and ADPI convened discussions with DHCS, the ADP, the California Mental Health Directors Association (CMHDA), and the County Alcohol and Drug Program Administrators' Association of California (CADPAAC) to develop concurrence on the initial set of priorities.

3. Creating workgroups to identify and make recommendations on priority issues.

County and stakeholder input tended to cluster around a set of seven overarching topic areas.

4. Developing the final report.
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DHCS BH Forum Background (cont'd)

The 7 overarching topic areas identified in the workgroup phase (Phase 3) resulted in 7 issue papers, included:

- 1) Evaluation, outcomes, and accountability.
- 2) Financing of mental health and substance use disorder services.
- 3) Coordination and integration of primary care and mental health and substance use disorder treatment.
- 4) Reducing administrative burden.
- 5) State and county roles and responsibilities.
- 6) Workforce skills and capacity.
- 7) Organizational capacity of substance use disorder service providers.



DHCS BH Forum Background (cont'd)

- The seven issue papers were provided to stakeholders for review and feedback.
- The stakeholder feedback was gathered and compiled.
- The resulting product was the “Stakeholder Recommendations for Mental Health and Substance Use Disorder Services” report, also commonly referred to as the “Business Plan,” which was released in June 2013. It may be downloaded online at:

<http://www.dhcs.ca.gov/Documents/StakeholderRecommendationsforMHSUD.pdf>.



DHCS BH Forum Background (cont'd)

The recommendations for MH and SUD services in the “Business Plan” are organized around the three goals identified in the Business Plan:

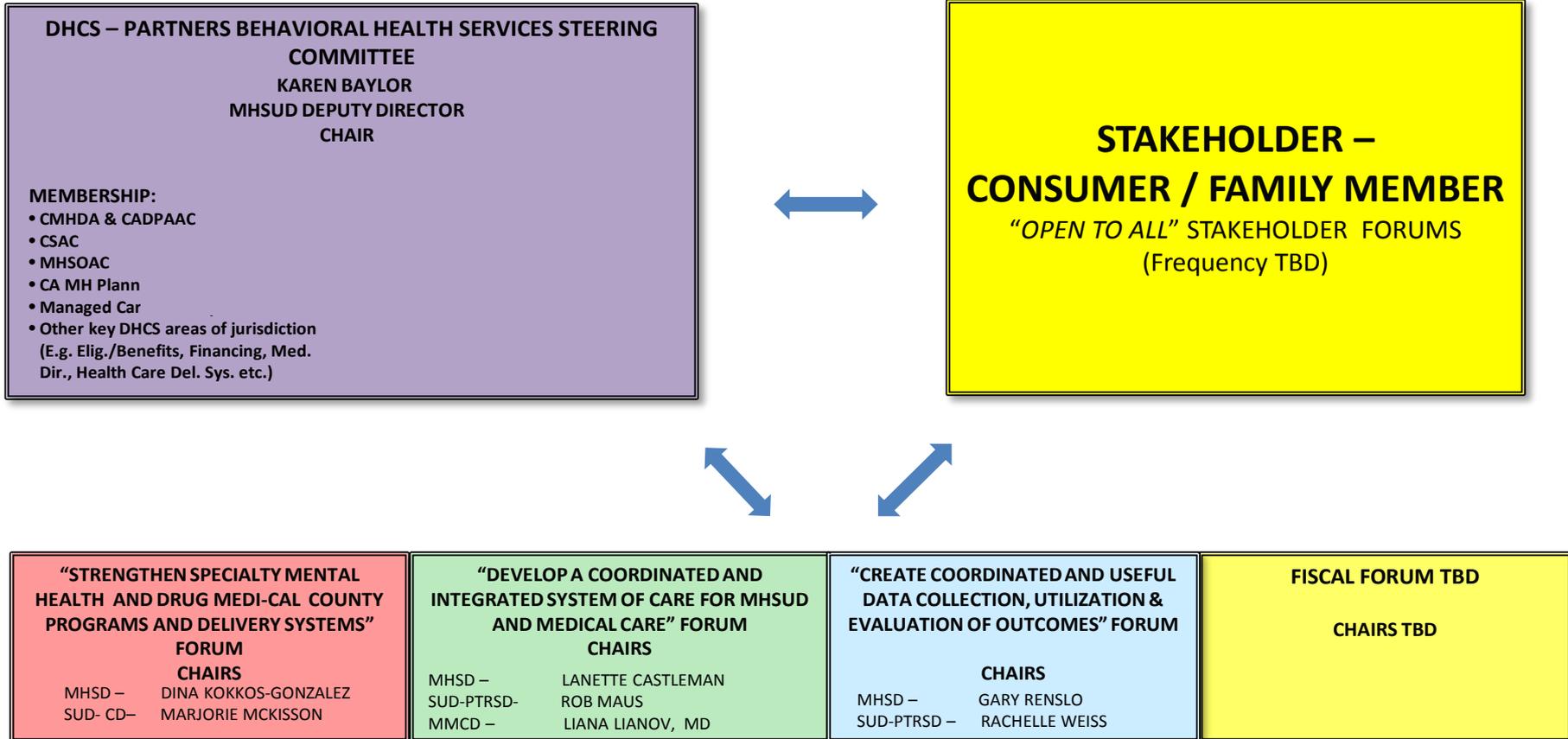
1. Strengthen the overall delivery system for MH and SUD treatment services;
2. Develop a coordinated and integrated system of care for MH, SUD treatment and medical care; and
3. Create a coordinated method for data collection and evaluation of outcomes that helps to ensure excellence in care and improved outcomes for individuals, children, families, and communities.



FORUM STRUCTURE



DHCS BEHAVIORAL HEALTH FORUM



- Recommend prioritization of issues and work plan tasks
- Recommend policy and program actions
- Invite participation from other DHCS as well as other areas of jurisdiction (e.g. Managed Care, Benefits, Office of the Medical Director etc.)
- Invite Steering Committee members and/or stakeholders to meetings and/or solicit review and comment as needed
- Invite Legislative staff to meetings and/or solicit review and comment
- Report out as needed (internally and externally)

DHCS BH Forum

Organizational Structure (cont'd)

- The role of the Forum is to:
 - Recommend prioritization and monitor work on various issues.
 - Recommend policy and program actions.
 - Collaborate with and engage other DHCS divisions (e.g., Managed Care, Benefits, Office of the Medical Director).
 - Invite Steering Forum members, legislators and/or partners/stakeholders to issue-specific meetings and/or solicit review and comment, as needed.
 - Report out internally and externally, as needed.



DHCS BH Forum

Organizational Structure (cont'd)

“STRENGTHEN SPECIALTY MENTAL HEALTH AND DRUG MEDI-CAL COUNTY PROGRAMS AND DELIVERY SYSTEMS” FORUM (a.k.a. “Strengthening”)

- This forum will focus on issues that are unique to the specialty mental health and substance use disorders as they relate to SUD programs and services including, but not limited to, Drug Medi-Cal.
- Goal is to improve or strengthen these delivery systems and benefits.
- In many cases, this Forum will interact with the green (integration) and blue (data) Forums due to overlaps in particular areas.
- The forum will also focus on the DMC Parking Lot issues identified by county AOD administrators during the expansion of DMC services.

DHCS BH Forum

Organizational Structure (cont'd)

“DEVELOP A COORDINATED AND INTEGRATED SYSTEM OF CARE FOR MHSUD AND MEDICAL CARE” FORUM (a.k.a. “Integration”)

- This Forum will focus on issues related to the new and expanded interaction between the county mental health plans, county alcohol and other drug programs, MH & SUD providers, and the managed care plans in order to more effectively integrate the delivery of mental health, substance use and primary care services.
- Goal is to develop a coordinated and integrated system between these delivery systems and benefits.
- In many cases, this Forum will interact with red (strengthening) and blue (data) Forums due to overlaps in particular areas.

DHCS BH Forum

Organizational Structure (cont'd)

“CREATE COORDINATED AND USEFUL DATA COLLECTION, UTILIZATION & EVALUATION OF OUTCOMES” FORUM (a.k.a. “Data”)

- This Forum will focus on developing and utilizing meaningful measures for performance/outcomes evaluation.
- Goal is to use appropriate and standard information to promote excellence in care and improve outcomes.
- This Forum will interact with red (strengthening) and green (integration) due to overlaps in particular areas.
 - This Forum was set forth in the Business Plan, but we may learn in the coming months that this may be more appropriately embedded into either the red (strengthening) or green (integration) Forums since outcomes are integral to many of their identified issues.

MEETING PROCESSES



Meeting Format

- All Forums meet quarterly
- Webinar/conference call
- Each Forum will meet for 1 to 1 ½ hours
- Meetings for the following Forums will occur consecutively on same day:
 - Consumer/ Family Member / Open-to-All (9:30 – 10:30 a.m.)
 - Strengthening (10:30 – noon)
 - Integration (1:00 – 2:30 p.m.)
 - Data (2:30 – 4:00 p.m.)



Meeting Format (cont'd)

- For consistency, DHCS will use a standardized agenda for all Forum meetings, with limited variation, to include:
 - Welcome and Introductions
 - Review of Forum Charter and Issues Grid
 - Announcements and Project Updates
 - Stakeholder Discussion
 - Next Steps



Stakeholder Participation

- Forum meeting announcements will be distributed to the entire BH Forum Distribution List
- All stakeholders are welcome to participate in all Forum webinars
- Stakeholders will be asked to provide written follow-up public comment/feedback via email
MHSUDStakeholderInput@dhcs.ca.gov
- Forum Chairs will review and respond accordingly to stakeholder input as follows:
 - Add to agenda for relevant Forum meeting
 - Incorporate feedback into master grid and/or charters, if appropriate
 - Prepare responses to questions/comments/feedback

Stakeholder Participation (cont'd)

- Existing and new workgroups will be convened to create recommendations/action plan for specific issues
 - DHCS will seek to leverage BH Forum subject matter expertise when developing workgroups
 - Limited physical space is available – DHCS will look to leverage call in capability for workgroup participation
 - DHCS commits that major program and policy decisions will not be finalized without an opportunity for the full stakeholder community to be made aware and weigh in



Meeting Expectations

- Need for flexibility over time
- Recognize competing priorities, as well as limited staff time/capacity to address all identified issues at any one time
- Partners/Stakeholders role is to advise DHCS (participate in quarterly meetings, as well as workgroups, providing unique perspectives and subject matter expertise)
- DHCS is committed to the success of the Behavioral Health Forum and will communicate Departmental priorities and provide periodic status reports on grid topics via meetings, email, website



DHCS Behavioral Health Forum Internal Workgroup

- The DHCS Internal Workgroup is a DHCS group, chaired for 2014 by the Mental Health Services Division Chief, Brenda Grealish, that includes the three Forum chairs and other DHCS staff, as needed.
 - The DHCS Internal Workgroup will:
 - continue to meet on a weekly basis to coordinate and communicate between and among Forums
 - debrief/discuss partner/stakeholder feedback, work to prepare products/deliverables for Forum meetings, and continuously evaluate Forum processes to ensure efficiency and effectiveness
 - update the Issues Grid prior to each Forum meeting and facilitate the update on project progress during the quarterly Forum meetings
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Introducing New Issues

- Partners/stakeholders should email their new items to MHSUDStakeholderInput@dhcs.ca.gov.
- DHCS Internal Workgroup will review/consolidate the proposed issues into the Issues Grid and/or Forum Charters.



STAKEHOLDER ISSUES GRID



Overview of the Stakeholder Issues Grid

- The Stakeholder Issues Grid is a compilation of the issues identified through the following sources:
 - CiMH-developed Business Plan.
 - The process to develop the “California Mental Health and Substance Use System Needs Assessment and Service Plan,” which was produced as part of the 1115 Waiver.
 - SUD-Parking Lot.
 - Issues/recommendations that have been raised during a variety of forums related to the transition of DMH and ADP to DHCS, as well as of ACA implementation discussions regarding the new and/or expanded specialty and non-specialty MH/SUD benefits.



Overview of the Stakeholder Issues Grid (cont'd.)

- The issues outlined in the grid are grouped by Forum:
 - RED = “Strengthen Specialty Mental Health and Drug Medi-Cal County Programs and Delivery Systems”
 - GREEN = “Develop a Coordinated and Integrated System of Care for MHSUD and Medical Care”
 - BLUE = “Create Coordinated and Useful Data Collection, Utilization & Evaluation of Outcomes”
- The issues grid was released for stakeholder input and all feedback has been incorporated into the grid
- DHCS prioritized issues and converted the issues grid into Forum Charters for the current Fiscal Year (2014/2015)

NEXT STEPS



Future Meeting Dates

Please mark your calendars as the Behavioral Health Forum Forums will be meeting on :

- October 2, 2014
- January 9, 2015
- April 2, 2015

Again, the agenda will be arranged as follows:

- Consumer/ Family Member / Open-to-All (9:30 – 10:30 a.m.)
- Strengthening (10:30 – noon)
- Integration (1:00 – 2:30 p.m.)
- Data (2:30 – 4:00 p.m.)



STAKEHOLDER DISCUSSION



Contact Information

Behavioral Health Forum Stakeholder Website:

<http://www.dhcs.ca.gov/provgovpart/Pages/MH-SUD-UpcomingMeetings.aspx>

*Please e-mail questions,
comments or concerns to:*

MHSUDStakeholderInput@dhcs.ca.gov

