

Access and Enrollment

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Chief, Medi-Cal Managed Care Division



Plan Readiness

- Coordination with Department of Managed Health Care
- Contract Deliverables
- Provider Network
- Evidence of Coverage (EOC)
- Primary Care Physician & Facility Site Reviews
- Community Stakeholder Meetings
- Onsite Plan Visit
- Federal Centers for Medicare & Medicaid Services (CMS)

Enrollment

- Outreach
- COHS
- Two-Plan and GMC
- Exemptions

Access

- Physical Access
- Primary Provider
- Specialists
- Member Services

Health Care Options (HCO)

Dan McCord

Chief, Health Care Options Branch

Ryna Stephenson

Chief, Internal Operations / Admin. Unit

Health Care Options Branch

HCO – Enrollment Process

- Daily Beneficiary Data
- Enrollment Packet Mailing
- Member Services
- Choice Forms
- Choice Enrollment / Defaults
- Exemptions