

Drug Medi-Cal Organized Delivery System – Implementation Resources

Technical Assistance Webinar for Counties May 3, 2018



Overview of Presentation

- State Updates
- Presentation: Implementation Resources
 - DHCS DMC-ODS / EQRO Websites
 - CIBHS
- Questions and Discussion
- Adjourn



State Updates



Drug Medi-Cal Organized Delivery System (DMC-ODS)

Implementation Resources

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Director Drug Medi-Cal EQRO, Behavioral Health Concepts



DMC-ODS Resources

How to Get to the DMC-ODS Website

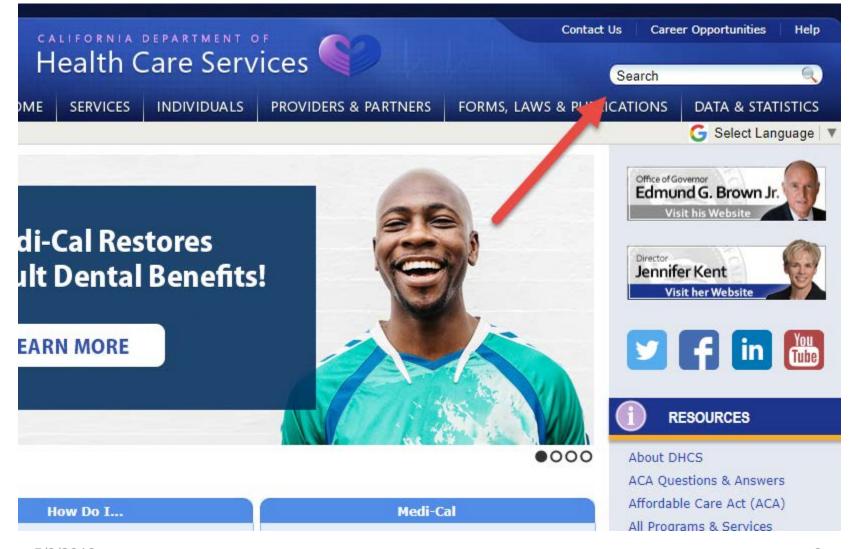
 DMC-ODS DHCS Website Direct Link: <u>http://www.dhcs.ca.gov/provgovpart/Pages/Drug-Medi-Cal-Organized-Delivery-System.aspx</u>

or

 DHCS Main Page (dhcs.ca.gov) - > Search Bar "Drug Medi-Cal Organized Delivery System"



Searching on the Main DHCS Page



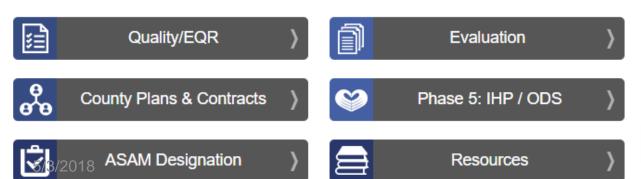




Drug Medi-Cal Organized Delivery System

The Drug Medi-Cal Organized Delivery System (DMC-ODS) provides a continuum of care modeled after the American Society of Addiction Medicine Criteria for substance use disorder treatment services, enables more local control and accountability, provides greater administrative oversight, creates utilization controls to improve care and efficient use of resources, implements evidenced based practices in substance abuse treatment, and coordinates with other systems of care.

This approach provides the beneficiary with access to the care and system interaction needed in order to achieve sustainable recovery. DMC-ODS will demonstrate how organized substance use disorder care increases the success of DMC beneficiaries while decreasing other system health care costs.

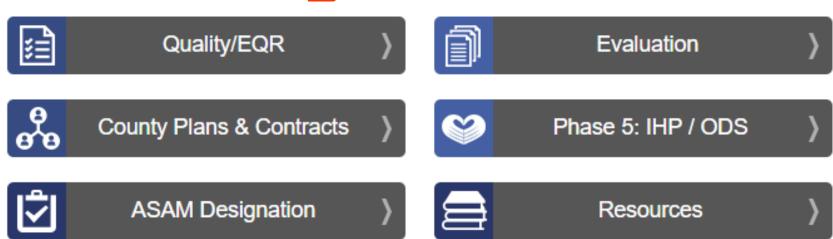








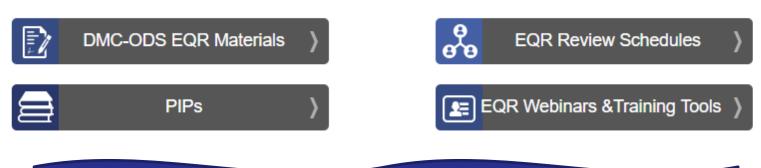






Drug Medi-Cal Organized Delivery System External Quality Review Resources

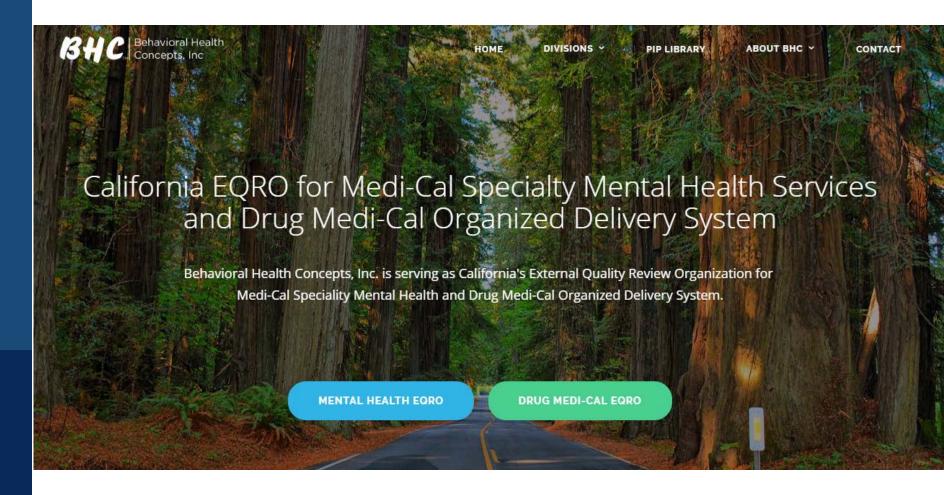
The External Quality Review (EQR) Annual Process is a federal requirement for Medi-Cal Managed Care Plans. Counties are considered Prepaid Inpatient Health Plans (PIHP) and therefore subject to applicable Medi-Cal Managed Care laws and regulations. Behavioral Health Concepts (BHC) is the organization providing the EQR service under contract with DHCS. The focus for the EQR process is to ensure beneficiary timely access to care, quality of care, and improved health outcomes. These goals are met with four core federal protocols reflected in the materials and resources below:



These tabs help counties to navigate the EQRO (external) page.



EQRO Main Page



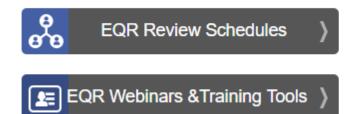


Materials for Counties to Complete: key

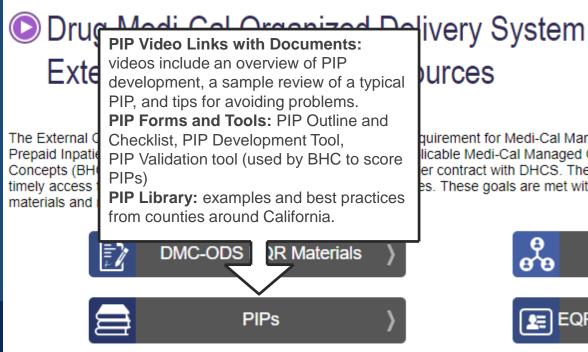
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FY 17-18 Review Schedule

FY 18-19 is under development ficiary





EQR Webinars &Training Tools



Drug Medi-Cal Organized Delivery System External Quality Review Resources

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timely access to care, quality of care, and improved health outcomes. These goals materials and resources below:

DMC-ODS EQR Materials >

FEQR PPT SLIDES: PowerPoint slides from past EQR presentations

Clinical Committee Resources: past recordings and materials from the Clinical Committee.

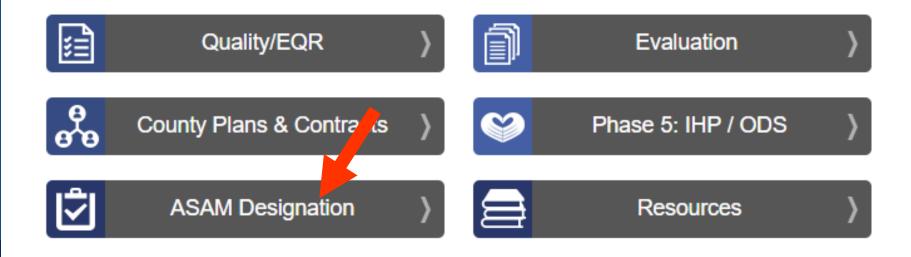
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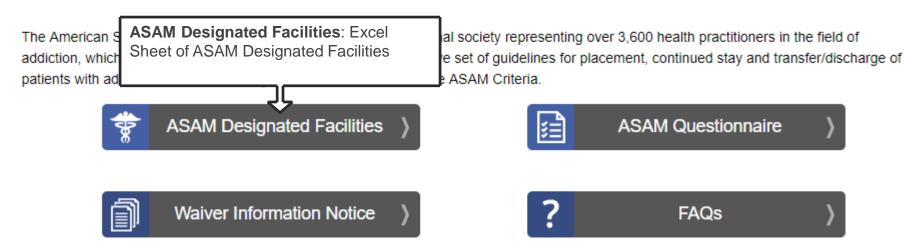








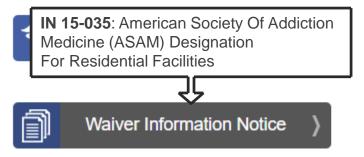
The American Society of Addiction Medicine (ASAM) Designation

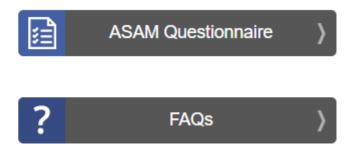




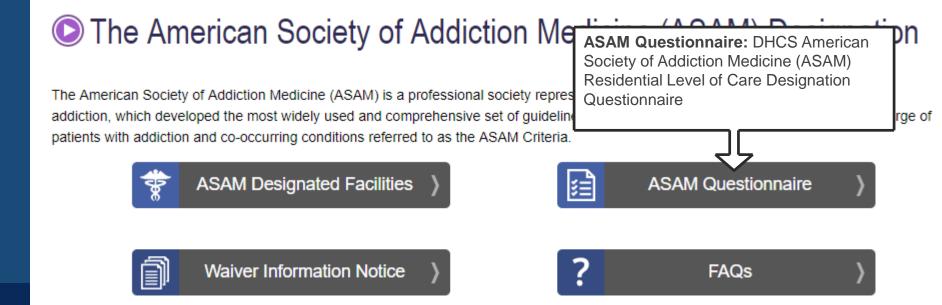
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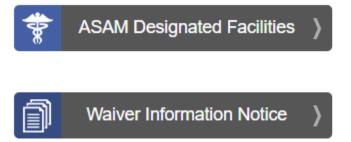


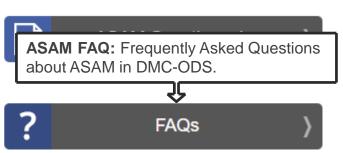




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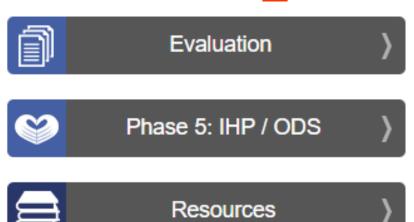




Links to UCLA Integrated Substance Abuse Programs (UCLA ISAP) website



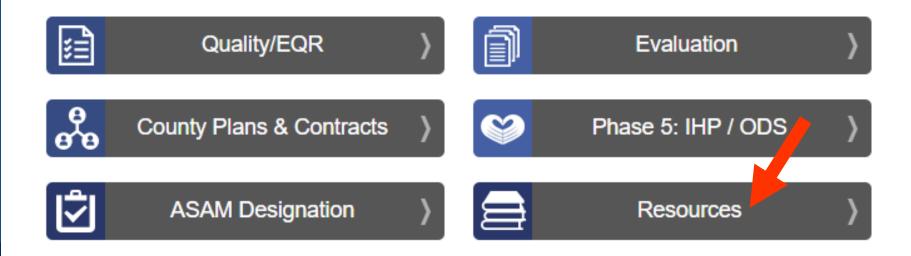




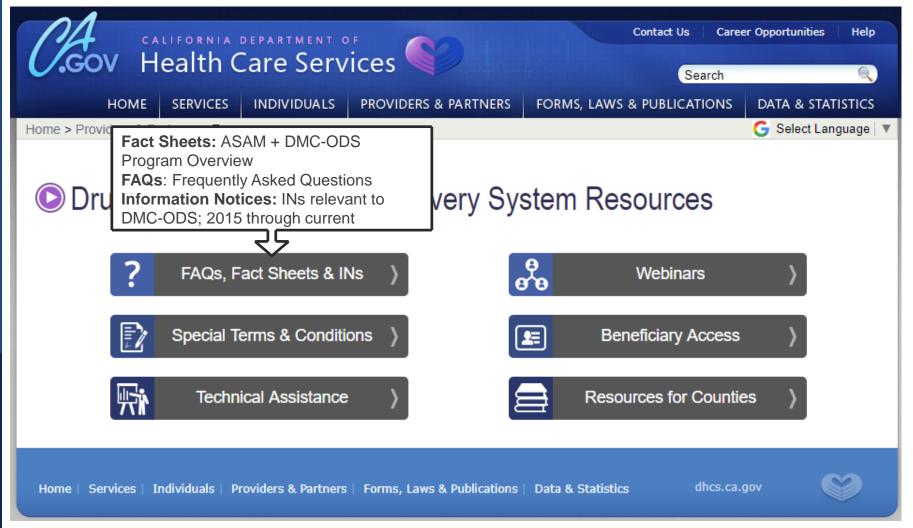




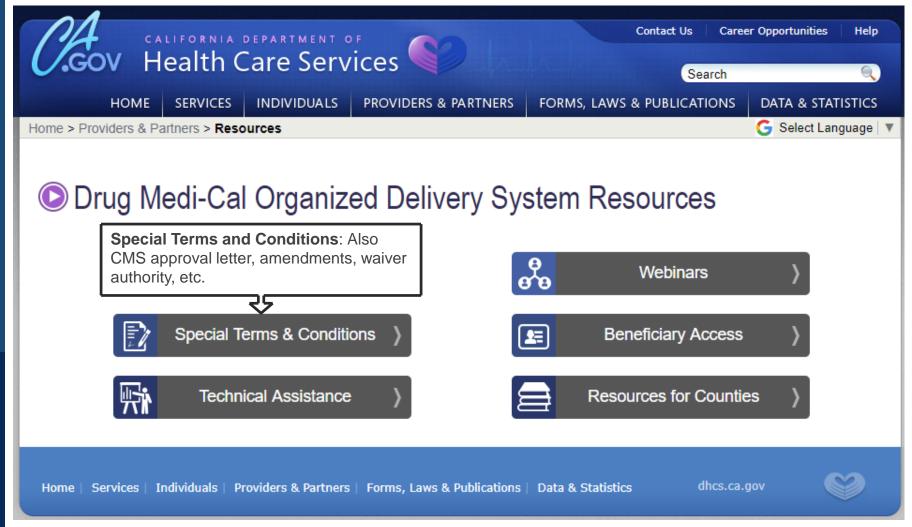




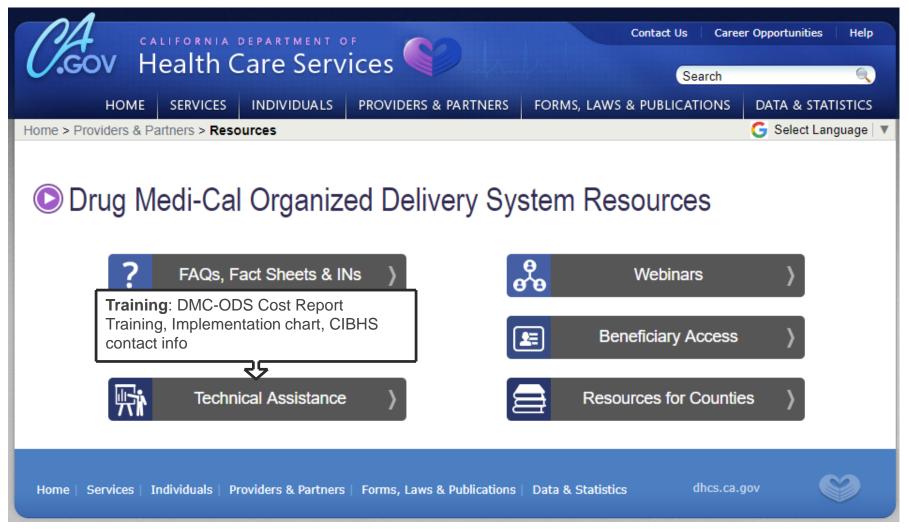




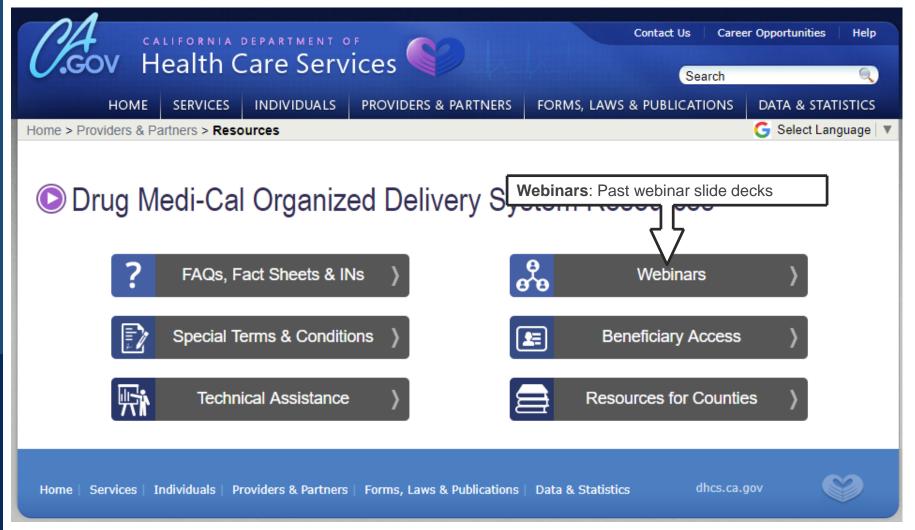




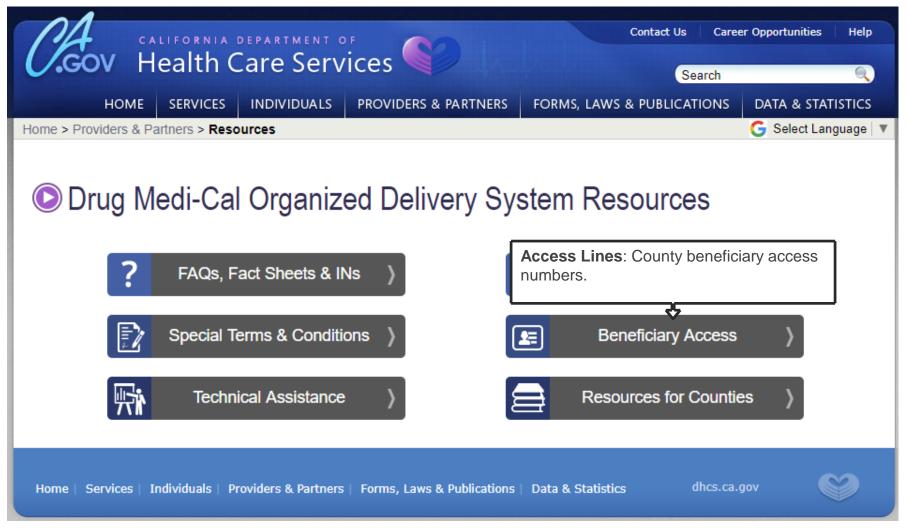




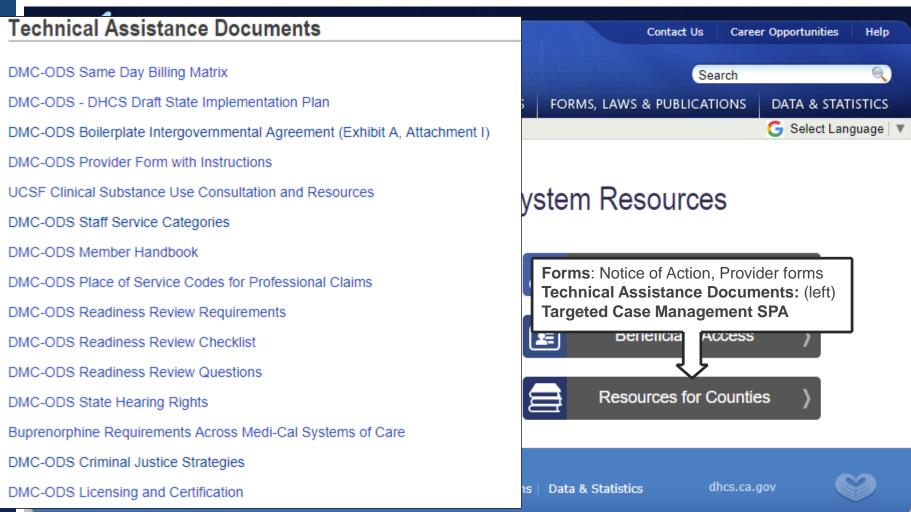














Federal Resources: SAMHSA.gov

Substance Abuse and Mental Health Services Administration

Search SAMHSA.gov

Search

Connect with SAMHSA:









Find Help & Treatment

Topics

Programs & Campaigns

Grants

Data

About Us

Publications

Programs & Campaigns » Medication-Assisted Treatment » MAT Training Materials and Resources







SHARE+

Medication-Assisted Treatment

Medication and Counseling Treatment

Training Materials and Resources

Buprenorphine Waiver Management

Physician and Program Data

Qualify for NP and PA Waivers

Publications and Research

State Grant Programs

Buprenorphine Practitioner Verification for Pharmacists

Legislation, Regulations & Guidelines

Certification of Opioid Treatment Programs 2/

Training Materials and Resources

Find medication-assisted treatment (MAT) webinars. workshops, publications, and research, as well as buprenorphine and opioid prescribing courses for physicians.

People who provide medication-assisted treatment (MAT) services work in a range of prevention, health care, and social service settings. They include psychiatrists, psychologists, pharmacists, nurses, social workers, counselors, marriage and family therapists, peer professionals, clergy, and many others.

Training a diverse and qualified behavioral health workforce is essential to meeting the nation's needs. SAMHSA's Division of Pharmacological Therapies provides the following training materials for MAT professionals:

- · Buprenorphine Training for Physicians
- Opioid Prescribing Courses for Physicians
- · Webinars, Workshops, and Summits
- Physician and Program Data Publications and Research
- Organizations that Support MAT







Related SAMHSA Resources

» Behavioral Health Treatments and 30 Services



Drug Medi-Cal Organized Delivery
System (DMC-ODS) Waiver Training
Project
May 3, 2018

CIBHS.ORG

Here is the CIBHS Home Page where you can click on the "DMC-ODS Waiver Trainings" tab



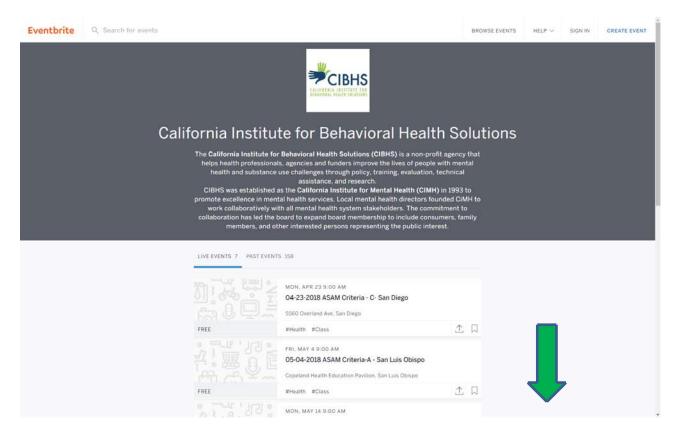


You will then find a link called "Registration Website" that will take you to the EventBrite website



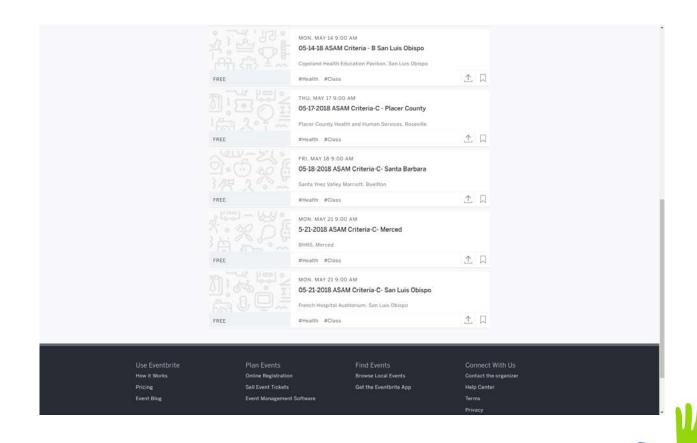


Once directed to the website you can register here





The registration page also shows all upcoming events.



CIBHS.ORG

DMC-ODS Trainers

Trainers are provided by

- CIBHS staff;
- UCLA Integrated Substance Abuse Program (ISAP);
- Behavioral Health Services (BHS);
- Numerous independent contractors.
- Most trainings are provided live throughout the State of California. Webinars are also available.



How to find DMC-ODS Waiver Training webinars on our website

- When a DMC-ODS webinar is scheduled, it is announced by email to the DMC-ODS list serve. Click on the link sent to you by e mail to register on the GoToWebinar website.
- If you miss a webinar, webinar recordings may be accessed on our webpage here: https://www.cibhs.org/dmc-ods-webinars-0-
- To be added to the DMC-ODS list serve, and receive webinar and in person training announcements, e mail Paige at pdangelo@cibhs.org
- Posted: ASAM Criteria (a), (b); Modalities of Services, Quality Assurance a, and Selective Contracting.

Training Summary

- From January 1 through December 31, 2017 107 trainings were provided statewide reaching 4397 participants.
- For the period 2016-2017 combined the DMC-ODS project provided 201 trainings, reaching 8079 individuals.
- From January through April 2018 24 trainings provided; From January through May 2018 32 trainings are confirmed.
- From January through February 2018 we provided 12 trainings and reached 871 individuals. (The March and April 2018 reports are under development and the number attending is not currently available)

The DMC-ODS Waiver Training Project Design

- The DMC-ODS Waiver Training Project provides trainings in 6 topic areas (see below);
- The target audience includes County Behavioral Health Departments and SUD providers;
- The trainings are regional in nature and provided throughout the State of California;
- Due to funding from DHCS these trainings are provided at no cost to the County or provider.



The DMC-ODS Curriculum

- 1. Modalities of Services (a)
- 2. ASAM (a), (b), (c)
- 3. Selective Contracting (a)
- 4. Quality Assurance (a), (b) (QA c is under development)
- 5. Continuum of Care (a)
- 6. Medication Assisted Treatment (a)



DMC-OCS Waiver Assessment and Modality Services (MOS)

CIBHS shall assist counties in identifying the existing modalities for DMC-ODS Waiver services and the infrastructure needed to integrate additional modalities as required by the Standard Terms & Conditions (STCs).



American Society of Addiction Medicine (ASAM) Criteria

- CIBHS shall provide a general overview of ASAM as well as an instruction related to the proper utilization of ASAM criteria for appropriate patient placement, and guidance for utilizing ASAM Criteria to determine the appropriate treatment of patients based upon their level of care.
- The emphasis here and throughout the ASAM training series will be the use of the ASAM Criteria as a clinical tool for initial client placement and ongoing services at a given level of care. This clinical training could also address the role of ASAM in medical necessity and treatment planning. ASAM thinking and concepts need to be infused throughout the system with regards to a client's treatment experience.



American Society of Addiction Medicine (ASAM) Criteria

- ASAM (a) Introduction to ASAM criteria.
- ASAM (b) Integrated treatment planning and documentation required to support the current level of care and transition to other levels of care.
- ASAM (c) Using ASAM criteria to identify cross-systems service needs and strategies to meet those needs for each patient.
- The DMC-ODS posted ASAM a and ASAM b webinars.



Selective Contracting (SC)

- CIBHS shall provide guidance to counties on how to draft a request for proposal (RFP) to ensure that the contracting requirements and selection criteria set forth in the DMC-ODS Waiver STC's are clearly articulated. The Contractor shall also address with counties, and each county's respective board of supervisors, the appropriate written policies, and procedures for selection and retention of providers that are in compliance with the STCs.
- Selective Contracting (SC) (a) Introduction to Selective Contracting, an overview of STC requirements and criteria.



Quality Assurance Processes (QA)

- CIBHS shall provide counties with instructions for drafting the quality assurance plans in a manner that complies with the Code of Federal Regulation section 438 requirements. The Contractor shall also provide counties with guidance on the practical application of the quality assurance plans and organizational structure and operation of the quality assurance committee.
- QA (a) Introduction to 42 CFR Part 438 requirements and how the QA plan must correspond to specific requirements.
- QA (b) Organizational structure and operation of the QA committee.
- QA (c) Practical application to a county's ODS in general and to providers at various ASAM levels. (The curriculum for QA c is in process, should be available within three months)



Medication-Assisted Treatment (MAT)

- CIBHS shall provide a general overview of the medications used in MAT that are available through the DMC-ODS Waiver. The overview shall address each specific medication, including the primary use of treatment and the relationship, if any, with other medications available for treatment. As part of the MAT training content, the Contractor shall educate counties on the theory of MAT and how MAT can be utilized to treat substance use disorders.
- MAT (a) (Behavioral Health and Medical Providers) –
 Understanding medication-assisted treatment and its role within the treatment system.



Continuum of Care (COC)

 CIBHS shall address, in detail, each ASAM level of care set forth in STCs. The Contractor shall specifically discuss the nature of services provided at each level of care and the appropriate interaction between providers when transitioning patients within the continuum of care to levels appropriate to meet their needs.



Continuum of Care (COC)

- The Continuum of Care training would address the structure, services, and operation of an organized delivery system designed on ASAM principles. Distinct from the Topic Area #2 ASAM Criteria training, these introductory sessions will address systems and services for all clients in a county's organized delivery system. The emphasis will not be how an individual client might move through the ODS but rather how the ODS will serve the overall caseload. As appropriate, training content may discuss the 'overall caseload' in terms of specific segments; for example, clients with significant impairment/low functioning/barriers to recovery versus lesser impairment/ higher functioning/recovery assets as well as other groupings like offenders, women, or youth.
- COC (a) Overview training for all providers on meaning and function of each ASAM level of care.



DMC-ODS Waiver Training Project CIBHS Team

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- DMC-ODS Webpage http://www.cibhs.org/dmc-ods-waiver-trainings
- Training Registration Page http://www.eventbrite.com/o/california-institute-for-behavioral-health-solutions-10887847134
- Request a Training DMCODS@cibhs.org





To request a DMC-ODS training, email:

DMCODS@cibhs.org

For Questions, contact:
Yvonne Frazier

yfrazier@cibhs.org 916-862-0094

CIBHS.ORG



Questions and Discussion

For optimal sound quality, please ensure that you are dialed-in using your phone and that you have inputted your <u>audio PIN.</u>



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DMC-ODS Resources

- For additional information, please see the DMC-ODS Resources section of the DHCS Website: http://www.dhcs.ca.gov/provgovpart/Pages/DMC
 ODS Resources.aspx
- For questions, please contact <u>dmcodswaiver@dhcs.ca.gov</u>

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How Do I...

Looking for Medi-Cal coverage or want to learn more about it? Below are links to help connect you to where you want to go.

- Apply for Health Coverage?
- Contact My Local County Office?
- Find Out More About Medi-Cal Programs?
- Find Forms for Medi-Cal and Other Programs?
- Learn More Information About Medi-Cal?

Medi-Cal

Looking for help with your Medi-Cal be eligibility, claims, or other general in Below are links to help you find those

- Medi-Cal Helpline
- Medi-Cal & Denti-Cal Benefits Info
- Medi-Cal Managed Care
- Medi-Cal Premium Payments
- Frequently Asked Questions (FAQ

Need assistance with Medi-Cal programs and services or filing a complaint?

LATEST NEWS

- 2018-19 Governor's Budget Highlights (PDF)
- DHCS issues Information Bulletin Regarding Disaster Relief Providers
- Proposition 56 Supplemental

HOT TOPICS

- 🚺 FAQ: Medi Cal and DACA
- Parity Compliance Plan under Managed Care Final Rule
- Planned Timeline for Managed Care Procurement

LAWS & POLICIES

- Health Care Lang Services (SB 223
- Medi-Cal 2020 W
- Access Monitorin
- Proposed State P

Payment Methodologies Notice

DHCS Newsroom & Videos

- California Children's Services (CSS) paneling application
- Providers must submit application online
- Eliminating Health Disparities
- DHCS Expanding Services to Fight Opioid Crisis with New \$90M Grant
- Language Acces
- DHCS Strategic P
- Strategy for Qua in Health Care

Non-Discrimination Policy and Language Access

English, العربية (Arabic), Зшյերեն (Armenian), (Cambodian), 繁體中文 (Chinese), 하국어 (Korean), (Laotian), ਪੰਜਾਬੀ (Punjabi), Русский Español (Spanish), Tagalog (Tagalog – Filipino), ภาษาไทย (Thai), Tiếng Việt (Vietnamese)

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