CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

Reporting Form Instructions

Dates Reports are Due

DPH systems submit this report to the State twice a year:

DY 6 (6-month)	March 2, 2011
DY 6 (year-end)	May 15, 2011
DY 7 (6-month)	March 31, 2012
DY 7 (year-end)	September 30, 2012
DY 8 (6-month)	March 31, 2013
DY 8 (year-end)	September 30, 2013
DY 9 (6-month)	March 31, 2014
DY 9 (year-end)	September 30, 2014
DY 10 (6-month)	March 31, 2015
DY 10 (year-end)	September 30, 2015

Use of This Reporting Form

All DPH systems must use this Reporting Form template for reports starting May 15, 2011. For the year-end report, DPH systems will include the year-end narrative, the year-end report, and reattach the previously submitted 6-month report. The State reserves its right to modify the Reporting Form as experience is gained with its use. The State is looking for DPHs to include as much detail as possible in their narrative responses throughout the Reporting Form. Given the timeframe the State has to review and make payment, the State will exercise its right to further review the submitted Reporting Forms even after payment is made and, if necessary, recoup payment if it is determined on further review that a milestone was not met.

DPH systems should follow the instructions at the top of each tab for completing the form. DPH systems must complete information for items marked "*" for every project and every milestone included in the DPH's plan for that DY. Regardless of whether there is any progress made on a particular milestone, DPH systems must include ALL of the milestones included in their plans for that DY in the Reporting Form and report progress or no progress so that the form appropriately calculates the total denominator of the achievement values for purposes of accurate payment. DPH systems should not include any milestones from any other DYs other than the DY for which the report is due.

For milestones that can receive partial payment (e.g., the milestone is "achieve 90% compliance with the bundle"), please complete the numerator and denominator information for that milestone, and include the targeted achievement under "DY Target" for calculation of a 0, 0.25, 0.5, 0.75, or 1 achievement value. For an "all-or-nothing" milestones (e.g., the milestone is "join a sepsis collaborative"), please use the "yes/no" drop-down menu and under "DY Target" enter "yes". For some milestones that are "yes/no," but are also the reporting of data (e.g., the milestone is "report baseline data"), it may make sense to use the "yes/no" drop-down menu, under "DY Target" enter "yes", and include the actual data in the numerator and denominator for reporting purposes only (the payment will be based on selecting "yes" or "no").

For each applicable milestone, in addition to providing an in-depth description of how the milestone was achieved, please also provide an in-depth description of why a milestone was not achieved or only partially achieved, for the purposes of understanding systemic issues/patterns. If DPH systems are reporting at the 6-month mark and a milestone is partially met or not achieved because it will be more fully achieved by the year-end of the DY, the DPH system may note that it is on track to meet the milestone within the DY. As stated above, the State is looking for DPHs to include as much detail as possible in their narrative responses throughout the Reporting Form.

For the DY's 6-month (or first) semi-annual reporting period, the completion of certain milestones may warrant full payment, while others may be eligible for only up to 50% payment. Given that the Reporting Form does not have the ability to determine this, DPH systems must apply the appropriate calculation to the applicable milestones' achievement value(s). For example, if a milestone is "reporting of data only" (e.g., Category 3) and requires 12 months of data in order to recieve payment but the DPH system has only 6 months of data available, they would be eligible for 50% completion (i.e., the DPH system would multiply the 'achievement value' by .5) by the semi-annual report deadline.

Payment amounts are in Total Computable (i.e., federal incentive and non-federal share provided by DPHs). Indicate all payment amounts as a whole number (i.e., do not round, do not show in millions with decimals). For the 6-month report (first semi-annual report of the DY), DPHs would not have received any prior funding for the DY and therefore should enter "0" for all of the DPH's projects under: "Incentive Funding Already Received in DY."

This reporting form is counting all of those milestones that are <u>required</u> for all DPHs in Categories 3-4 in DY7 currently. The reporting form will need to be revised accordingly for future DYs to also automatically count required milestones for those DYs.

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

- * DPH SYSTEM: Kern Medical Center * REPORTING YEAR:
- DY 7 * DATE OF SUBMISSION: 3/31/2012

Total Payment Amount

This table sums the eligible incentive funding amounts. Please see the following pages for the specifics.

* Instructions for DPH systems: Please input the DPH System Name, Reporting DY & Date. Everything else on this tab will automatically populate.

tab will automatically populate.	
Category 1 Projects - Incentive Funding Amounts	
Expand Primary Care Capacity	\$ 2,143,750.00
Increase Training of Primary Care Workforce	
Implement and Utilize Disease Management Registry Functionality	\$ -
Enhance Interpretation Services and Culturally Competent Care	\$ 2,572,500.00
Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities	
Enhance Urgent Medical Advice	\$ 4,287,500.00
Introduce Telemedicine	
Enhance Coding and Documentation for Quality Data	
Develop Risk Stratification Capabilities/Functionalities	
Expand Capacity to Provide Specialty Care Access in the Primary Care Setting	
Expand Specialty Care Capacity	\$ 2,286,666.67
Enhance Performance Improvement and Reporting Capacity	
TOTAL CATEGORY 1 INCENTIVE PAYMENT	\$ 11,290,416.67
Category 2 Projects	© 2449 704 95
Expand Medical Homes	\$ 2,418,721.95
Expand Chronic Care Management Models	A 0.550 0.15 50
Redesign Primary Care	\$ 2,956,215.72
Redesign to Improve Patient Experience	
Redesign for Cost Containment	
Integrate Physical and Behavioral Health Care	\$ 3,224,962.60
Increase Specialty Care Access/Redesign Referral Process	
Establish/Expand a Patient Care Navigation Program	\$ 3,628,082.93
Apply Process Improvement Methodology to Improve Quality/Efficiency	
Improve Patient Flow in the Emergency Department/Rapid Medical Evaluation	
Use Palliative Care Programs	
Conduct Medication Management	
Implement/Expand Care Transitions Programs	
Implement Real-Time Hospital-Acquired Infections (HAIs) System	
TOTAL CATEGORY 2 INCENTIVE PAYMENT:	\$ 12,227,983.19
Category 3 Domains	
Patient/Care Giver Experience (required)	\$ 1,206,562.50
Care Coordination (required)	\$ 1,206,562.50
Preventive Health (required)	\$ 1,206,562.50
At-Risk Populations (required)	\$ 1,206,562.50
TOTAL CATEGORY 3 INCENTIVE PAYMENT:	\$ 4,826,250.00
Category 4 Interventions	
Severe Sepsis Detection and Management (required)	\$ 1,260,416.67
Central Line Associated Blood Stream Infection Prevention (required)	\$ 1,260,416.67
Surgical Site Infection Prevention	
Hospital-Acquired Pressure Ulcer Prevention	\$ 1,134,375.00
Stroke Management	
Venous Thromboembolism (VTE) Prevention and Treatment	\$ 1,279,322.92
Falls with Injury Prevention	, ,
TOTAL CATEGORY 4 INCENTIVE PAYMENT:	\$ 4,934,531.25
TOTAL INCENTIVE PAYMENT	\$ 33,279,181.11

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Year-End Narrative

This narrative summarizes the DSRIP activities performed in the reporting demonstration year.

* Instructions for DPH systems: Please complete the narrative for year-end reports. The narrative must include a description of progress made, lessons learned, challenges faced, other pertinent findings and participation in shared learning. The State is looking for as much detail as possible.

Summary of Demonstration Year Activities	
Common of DDU Contorna Posticination in Chanada	
Summary of DPH System's Participation in Shared Learning	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 3/31/2012 DATE OF SUBMISSION:

Category 1 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.

* Instructions for DPH systems: Do not complete, this tab will automatically populate. The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.

The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 1 Projects		
Expand Primary Care Cap	pacity	
Process Milestone:	Implement a nurse triage software system to assist nurses in determining the acuity of patients	YES
Achievement Value		1.00
Process Milestone:	Hire and train at least 2 additional primary care nurses	-
Achievement Value		1.00
Process Milestone:	<u> </u>	N/A
Achievement Value		
Process Milestone:	<u>-</u> _	N/A
Achievement Value		
Process Milestone:	<u>-</u> _	N/A
Achievement Value		
Improvement Milestone:	Provide 20% of patients that request urgent appointments, an appointment in the primary care clinic (instead of having to go to the ED or an urgent care clinic) within 3 calendar days of request.	0.31
Achievement Value		0.50
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u>-</u> _	N/A
Achievement Value		
DY Total Computable Incent	tive Amount:	\$ 2,572,500.00
Total Sum of Achievement \	/alues:	2.50
Total Number of Milestones:		3.00
Achievement Value Percent	age:	83%
Eligible Incentive Funding A	mount:	\$ 2,143,750.00
Incentive Funding Already R	eceived in DY:	\$ -
Incentive Payment Amoun	<u>t:</u>	\$ 2,143,750.00

Increase Training of Primary Care Workforce	
Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Process Milestone:	Expand registry report services to provide on-demand, operational, and historical capabilities, inclusive of reports to care providers, managers, and executives.	No
Achievement Value		-
Process Milestone:	Conduct staff training for at least 10 staff on populating and using the registry.	No
Achievement Value		-
Process Milestone:	<u> </u>	N/A
Achievement Value		
Process Milestone:	<u> </u>	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
DY Total Computable Incent	ive Amount:	\$ 2,572,500.00
Total Sum of Achievement V	/alues:	-
Total Number of Milestones:		2.00
Achievement Value Percent	age:	09
Eligible Incentive Funding A	mount:	\$ -
Incentive Funding Already R	eceived in DY:	\$ -
Incentive Payment Amoun	t :	\$

Enhance Interpretation S	ervices and Culturally Competent Care	
Process Milestone:	Train 50% of direct patient care staff and/or providers in inpatient area to appropriately utilize health care interpreters (via video, phone, or in person).	0.83
Achievement Value		1.00
Process Milestone:	Develop and implement a training program for 10 "champions" to improve cultural competency.	0.20
Achievement Value		-
Process Milestone:	Develop a plan to expand the interpreter technology to additional patient care areas within the hospital and its outpatient clinics	Yes
Achievement Value		1.00
Process Milestone:	Improve language access through a 5% increase from baseline in qualified interpreter encounters per month.	26.16
Achievement Value		1.00
Process Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:	_	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 3,430,000.00
Total Sum of Achievement	Values:	3.00
Total Number of Milestones	:	4.00
Achievement Value Percent	tage:	75%
Eligible Incentive Funding A	Amount:	\$ 2,572,500.00
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amour	nt:	\$ 2,572,500.00

Collect Accurate Race, Ethnicity, and Language (REAL) Data to Reduce Disparities Process Milestone:		N/A
Achievement Value	_	
Process Milestone:	<u> </u>	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		NA
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Process Milestone:	Inform and educate an additional 5,000 (10,000 total) patients on the nurse advice line.	Yes
Achievement Value		1.00
Process Milestone:	Develop and distribute 5,000 patient-focused educational newsletters with proactive health information and reminders based on nurse advice line data/generated report identifying common areas addressed by the nurse advice line and topics searched for in the Health Information Library.	Yes
Achievement Value		1.00
Process Milestone:	<u> </u>	_
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:	Increase in the number of patients that accessed the nurse advice line by 10% over baseline established in Year 1.	0.50
Achievement Value		0.50
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u>-</u> _	N/A
Achievement Value		
Improvement Milestone:	<u>-</u> _	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 5,145,000.00
Total Sum of Achievement \	/alues:	2.50
Total Number of Milestones	:	3.00
Achievement Value Percent	age:	83%
Eligible Incentive Funding A	mount:	\$ 4,287,500.00
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amoun	nt:	\$ 4,287,500.00

Introduce Telemedicine Process Milestone: -	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Enhance Coding and Documentation for Quality Data Process Milestone:	N/A
Achievement Value	1477
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Develop Risk Stratification Capabilities/Functionalities	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Expand Capacity to Provide Specialty Care Access in the Primary Care Setting Process Milestone:	<u>-</u>	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Process Milestone:	Conduct a specialty care gap analysis based on community need by assessing specialty clinic supply and demand, capacity and productivity.	0.50
Achievement Value		0.50
Process Milestone:	Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis.	0.67
Achievement Value		0.50
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Improvement Milestone:	Based on results of gap analysis, increase the number of specialist providers and/or clinic hours available for at least 2 high impact/most impacted medical specialties identified in the gap analysis.	Yes
Achievement Value		1.00
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 3,430,000.00
Total Sum of Achievement \	/alues:	2.00
Total Number of Milestones		3.00
Achievement Value Percent	age:	67%
Eligible Incentive Funding A	mount:	\$ 2,286,666.67
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amoun		\$ 2,286,666.67

Enhance Performance Improvement and Reporting Capacity	
Process Milestone:	- <u>N/A</u>
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Category 2 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.

* Instructions for DPH systems: Do not complete, this tab will automatically populate.

The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.

The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 2 Projects		
Expand Medical Homes	But the second of the second o	
Process Milestone:	Put in place policies and systems to enhance patient access to the medical home	Yes
Achievement Value		1.00
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Improvement Milestone:	Assign at least 1500 of eligible patients (where eligible is defined as eligible for Kern County's LIHP program) to medical homes.	0.80
Achievement Value		0.75
Improvement Milestone:	At least 40% of new patients assigned to medical homes will be contacted for their first patient visit within 120 days.	0.80
Achievement Value		0.50
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
DY Total Computable Incen	ntive Amount:	\$ 3,224,962.60
Total Sum of Achievement	Values:	2.25
Total Number of Milestones	i:	3.00
Achievement Value Percent	tage:	75%
Eligible Incentive Funding A	Amount:	\$ 2,418,721.95
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amour	nt:	\$ 2,418,721.95

Expand Chronic Care Management Models	
Process Milestone:	 N/A
Achievement Value	
Process Milestone:	 N/A
Achievement Value	
Process Milestone:	 N/A
Achievement Value	
Process Milestone:	 N/A
Achievement Value	
Process Milestone:	 N/A
Achievement Value	
Improvement Milestone:	 N/A
Achievement Value	
Improvement Milestone:	 N/A
Achievement Value	
Improvement Milestone:	 N/A
Achievement Value	
Improvement Milestone:	 N/A
Achievement Value	
Improvement Milestone:	 N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Redesign Primary Care		
Process Milestone:	Implement patient visit redesign in primary care clinics	0.75
Achievement Value		0.75
Process Milestone:	Implement the patient-centered scheduling model in primary care clinics	1.00
Achievement Value		1.00
Process Milestone:	<u> </u>	N/A
Achievement Value		
Process Milestone:	Implement practice management system	Yes
Achievement Value		1.00
Process Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u> </u>	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incen	ntive Amount:	\$ 3,224,962.60
Total Sum of Achievement	Values:	2.75
Total Number of Milestones	X:	3.00
Achievement Value Percent	tage:	92%
Eligible Incentive Funding A	Amount:	\$ 2,956,215.72
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amoun	nt:	\$ 2,956,215.72

Redesign to Improve Patient Experience		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:	-	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Redesign for Cost Containment	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Process Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone: -	N/A
Achievement Value	
Improvement Milestone:	N/A
Achievement Value	
Improvement Milestone: -	N/A
Achievement Value	
Improvement Milestone: -	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Process Milestone:	Train at least 20 additional (35 total) primary care clinicians on primary care management of behavioral health conditions	No
Achievement Value		-
Process Milestone:	Co-locate behavioral health and primary care, as measured by at least 2 behavioral health providers in primary care clinics.	Yes
Achievement Value		1.00
Process Milestone:	Development of a tracking mechanism of referrals from primary care providers to on-site behavioral health professionals.	Yes
Achievement Value		1.00
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incer	ntive Amount:	\$ 4,837,443.90
Total Sum of Achievement	Values:	2.00
Total Number of Milestones		3.00
Achievement Value Percen	tage:	67%
Eligible Incentive Funding A	Amount:	\$ 3,224,962.60
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amour	nt:	\$ 3,224,962.60

Increase Specialty Care Access/Redesign Referral Process	
Process Milestone:	N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Process Milestone:	Increase patient engagement, by completing 5 patient engagement initiatives.	0.60
Achievement Value		0.50
Process Milestone:	Expand program to include ED Navigator, who educates patients on importance of primary care; connects patients to a new Primary Care Clinic and/or assists patient in getting following appointment with established PCP.	Yes
Achievement Value		1.00
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Process Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
Improvement Milestone:		- N/A
Achievement Value		
DY Total Computable Ince	ntive Amount:	\$ 4,837,443.90
Total Sum of Achievement	Values:	1.50
Total Number of Milestone	s:	2.00
Achievement Value Percer	ntage:	75%
Eligible Incentive Funding	Amount:	\$ 3,628,082.93
Incentive Funding Already	Received in DY:	\$ -
Incentive Payment Amou	nt:	\$ 3,628,082.93

Apply Process Improvement Methodology to Improve Quality/Efficiency Process Milestone:	-	N/A
Achievement Value	•	
Process Milestone:	-	N/A
Achievement Value		
Process Milestone:	-	N/A
Achievement Value		
Process Milestone:	-	N/A
Achievement Value		
Process Milestone:	_	N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Improve Patient Flow in the Emergency Department/Rapid Medic	eal Evaluation
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Use Palliative Care Programs Process Milestone:	-	N/A
Achievement Value		
Process Milestone:	-	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
Improvement Milestone:		N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Conduct Medication Management	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

Implement/Expand Care Transitions Programs		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Process Milestone:	<u>-</u>	N/A
Achievement Value		
Process Milestone:		N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
Improvement Milestone:	<u>-</u>	N/A
Achievement Value		
DY Total Computable Incentive Amount:		\$ -
Total Sum of Achievement Values:		-
Total Number of Milestones:		-
Achievement Value Percentage:		
Eligible Incentive Funding Amount:		
Incentive Funding Already Received in DY:		\$ -
Incentive Payment Amount:		

Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Process Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
Improvement Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7
DATE OF SUBMISSION: 3/31/2012

Category 3 Summary Page

This table is the summary of			

* Instructions for DPH systems: Do not complete, this tab will automatically populate.

The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.

The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 3 Domains	
Patient/Care Giver Experience (required) Undertake the necessary planning, redesign, translation, training and contract	
negotiations in order to implement CG-CAHPS in DY8 (DY7 only)	Yes
Achievement Value	0.50
Report results of CG CAHPS questions for "Getting Timely Appointments, Care, and Information" theme to the State (DY8-10)	N/A
Numerator: Number of patients in population expiring during current month hospitalization with sepsis, severe sepsis or septic shock and/or an infection and organ dysfunction. Denominator: Number of patients identified in the population that month with sepsis, severe sepsis or septic shock and/or an infection and organ dysfunction.	
Achievement Value	
Report results of CG CAHPS questions for "How Well Doctors Communicate With Patients" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Helpful, Courteous, and Respectful Office Staff" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Patients' Rating of the Doctor" theme to the State (DY8-10)	N/A
Achievement Value	
Report results of CG CAHPS questions for "Shared Decisionmaking" theme to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 2,413,125.00
Total Sum of Achievement Values:	0.50
Total Number of Milestones:	1.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 1,206,562.50
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	\$ 1,206,562.50

Care Coordination (required)	
Report results of the Diabetes, short-term complications measure to the State	
(DY7-10)	Yes
Achievement Value	0.50
Report results of the Uncontrolled Diabetes measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Congestive Heart Failure measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Chronic Obstructive Pulmonary Disease measure to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 2,413,125.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 1,206,562.50
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	\$ 1,206,562.50
Preventive Health (required)	
Report results of the Mammography Screening for Breast Cancer measure to the State (DY7-10)	Yes
Achievement Value	0.50
Reports results of the Influenza Immunization measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the Child Weight Screening measure to the State (DY8-10)	N/A
Achievement Value	1.07.1
Report results of the Pediatrics Body Mass Index (BMI) measure to the State (DY8-10)	N/A
Achievement Value	14/71
Report results of the Tobacco Cessation measure to the State (DY8-10)	N/A
Achievement Value	· Wi
DY Total Computable Incentive Amount:	\$ 2,413,125.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 1,206,562.50
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	\$ 1,206,562.50
l e e e e e e e e e e e e e e e e e e e	

At-Risk Populations (required)	
Report results of the Diabetes Mellitus: Low Density Lipoprotein (LDL-C) Control (<100 mg/dl) measure to the State (DY7-10)	Yes
Achievement Value	0.50
	0.50
Report results of the Diabetes Mellitus: Hemoglobin A1c Control (<9%) measure to the State (DY7-10)	Yes
Achievement Value	0.50
Report results of the 30-Day Congestive Heart Failure Readmission Rate measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Hypertension (HTN): Blood Pressure Control (<140/90 mmHg) measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Pediatrics Asthma Care measure to the State (DY8-10)	N/A
Achievement Value	
Report results of the Optimal Diabetes Care Composite to the State (DY8-10)	N/A
Achievement Value	
Report results of the Diabetes Composite to the State (DY8-10)	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ 2,413,125.00
Total Sum of Achievement Values:	1.00
Total Number of Milestones:	2.00
Achievement Value Percentage:	50%
Eligible Incentive Funding Amount:	\$ 1,206,562.50
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	\$ 1,206,562.50

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Category 4 Summary Page

This table is the summary of data reported for the DPH system. Please see the following pages for the specifics.

* Instructions for DPH systems: Do not complete, this tab will automatically populate. The black boxes indicate Milestone achievements, either "yes/no", or the actual achievement # or %.

The blue boxes show progress made toward the Milestone ("Achievement Value") of 1.0, 0.75. 0.5, 0.25 or 0.

The red boxes indicate Total Sums.

Category 4 Interventions Severe Sepsis Detection and Management (required) Compliance with Sepsis Resuscitation bundle (%) Achievement Value Sepis Mortality (%) Numerator: Number of patients in population expiring during current month hospitalization with	0.67
Compliance with Sepsis Resuscitation bundle (%) Achievement Value Sepis Mortality (%) Numerator: Number of patients in population expiring during current month hospitalization with	0.50
Achievement Value Sepis Mortality (%) Numerator: Number of patients in population expiring during current month hospitalization with	0.50
Sepis Mortality (%) Numerator: Number of patients in population expiring during current month hospitalization with	
Numerator: Number of patients in population expiring during current month hospitalization with	
sepsis, severe sepsis or septic shock and/or an infection and organ dysfunction. Denominator: Number of patients identified in the population that month with sepsis, severe sepsis or septic shock and/or an infection and organ dysfunction.	
Achievement Value	
Optional Milestone: Implement the Sepsis Resuscitation Bundle Yes	
Achievement Value	1.00
Report at least 6 months of data collection on Sepsis Resuscitation Optional Milestone: Bundle to SNI for purposes of establishing the baseline and setting benchmarks Yes	
Achievement Value	1.00
Optional Milestone: - N/A	
Achievement Value	
Optional Milestone: - N/A	
Achievement Value	
Optional Milestone: - N/A	
Achievement Value	
Optional Milestone: N/A	
Achievement Value	
DY Total Computable Incentive Amount:	1,512,500.00
Total Sum of Achievement Values:	2.50
Total Number of Milestones:	3.00
Achievement Value Percentage:	83%
Eligible Incentive Funding Amount:	1,260,416.67
Incentive Funding Already Received in DY:	-
Incentive Payment Amount:	1,260,416.67

Category 4 Summary Pag		
	Blood Stream Infection Prevention (required) Line Insertion Practices (CLIP) (%)	0.90
Achievement Value		0.50
Central Line Bloodstream	Infection (Rate per 1,000 patient days)	N/A
Achievement Value		
Optional Milestone:	Implement the Central Line Insertion Practices (CLIP)	Yes
Achievement Value		1.00
Optional Milestone:	Report at least 6 months of data collection on CLIP to SNI for purposes of establishing the baseline and setting benchmarks.	Yes
Achievement Value		1.00
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 1,512,500.00
Total Sum of Achievement	/alues:	2.50
Total Number of Milestones	:	3.00
Achievement Value Percent	age:	83%
Eligible Incentive Funding A	mount:	\$ 1,260,416.67
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amour	nt:	\$ 1,260,416.67

Rate of surgical site infe	ction for Class 1 and 2 wounds (%)	N/A
Achievement Value		
Optional Milestone:	<u>-</u> _	N/A
Achievement Value		
Optional Milestone:	<u> </u>	N/A
Achievement Value		
Optional Milestone:	<u> </u>	N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:	- <u>-</u> -	N/A
Achievement Value		
DY Total Computable Ince	ntive Amount:	\$ -
Total Sum of Achievement	Values:	-
Total Number of Milestone	s:	
Achievement Value Percer	ntage:	
Eligible Incentive Funding		
Incentive Funding Already		\$ -
Incentive Payment Amou	<u>nt:</u>	
Hospital-Acquired Press Prevalence of Stage II, I	ure Ulcer Prevention II, IV or unstagable pressure ulcers (%)	0.05
Achievement Value		0.50
Optional Milestone:	Share data, promising practices, and findings with SNI to foster shared learning and benchmarking across the California public hospitals.	Yes
	Share data, promising practices, and findings with SNI to foster shared learning and benchmarking across the California public hospitals.	
Achievement Value		1.00
Achievement Value Optional Milestone:		
Achievement Value Optional Milestone: Achievement Value		1.00 N/A
Achievement Value Optional Milestone: Achievement Value Optional Milestone:		1.00
Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value		1.00 N/A N/A
Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone:		1.00 N/A
Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value		1.00 N/A N/A
Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone:		1.00 N/A N/A
Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value Optional Milestone: Achievement Value		1.00 N/A N/A N/A N/A
Achievement Value Optional Milestone:		1.00 N/A N/A
Achievement Value Optional Milestone: Achievement Value Achievement Value	learning and benchmarking across the California public hospitals.	1.00 N/A N/A N/A N/A N/A
Achievement Value Optional Milestone:	learning and benchmarking across the California public hospitals.	N/A N/A N/A N/A N/A N/A N/A N/A
Achievement Value Optional Milestone: Achievement Value Dy Total Computable Ince	learning and benchmarking across the California public hospitals.	1.00 N/A N/A N/A N/A N/A
Achievement Value Optional Milestone: Achievement Value Total Computable Ince	learning and benchmarking across the California public hospitals.	1.00 N/A N/A N/A N/A N/A 1,512,500.00 1.50
Achievement Value Optional Milestone: Achievement Value Total Computable Ince Total Sum of Achievement Total Number of Milestone	learning and benchmarking across the California public hospitals.	1.00 N/A N/A N/A N/A N/A 1,512,500.00 1.50 2.00
Achievement Value Optional Milestone: Achievement Value Total Computable Ince Total Sum of Achievement Total Number of Milestone Achievement Value Percer	learning and benchmarking across the California public hospitals.	1.00 N/A N/A N/A N/A N/A 1,512,500.00 2.00 75%

Stroke Management ` Discharged on Antithrombotic Therapy	N/A
Achievement Value	IVA
Anticoagulation Therapy for Atrial Fibrillation/Flutter	N/A
Achievement Value	1071
Thrombolytic Therapy	N/A
Achievement Value	
Antithrombotic Therapy by End of Hospital Day 2	N/A
Achievement Value	
Discharged on Statin Medication	N/A
Achievement Value	
Stroke Education	N/A
Achievement Value	
Assessed for Rehabilitation	N/A
Achievement Value	
` Stroke mortality rate	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	- N/A
Achievement Value	
Optional Milestone:	- N/A
Achievement Value	
Optional Milestone:	- N/A
Achievement Value	
Optional Milestone:	- N/A
Achievement Value	
Optional Milestone:	- N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -

Venous Thromboembolis	m (VTE) Prevention and Treatment	
VTE Prophylaxis (%)		N/A
Achievement Value		
Intensive care unit VTE prop	phylaxsis (%)	N/A
Achievement Value		
VTE patients with anticoagu	ılation overlap therapy (%)	N/A
Achievement Value		
VTE patients receiving unfra	actionated heparin with dosages/platelet count monitoring (%)	N/A
Achievement Value		
VTE discharge instructions	(%)	N/A
Achievement Value		
Incidence of potentially prev	ventable VTE (%)	N/A
Achievement Value		
Optional Milestone:	Implement the VTE prevention program	Yes
Achievement Value		1.00
Optional Milestone:	Report at least 6 months of data collection on VTE process measures to SNI for purposes of establishing the baseline and setting benchmarks.	Yes
Achievement Value		1.00
Optional Milestone:	Report the 5 VTE process measure data to the State.	0.50
Achievement Value		0.50
Optional Milestone:		N/A
Achievement Value		
Optional Milestone:	<u> </u>	N/A
Achievement Value		
Optional Milestone:		N/A
Achievement Value		
DY Total Computable Incen	tive Amount:	\$ 1,535,187.50
Total Sum of Achievement	Values:	2.50
Total Number of Milestones	:	3.00
Achievement Value Percent	tage:	83%
Eligible Incentive Funding A	mount:	\$ 1,279,322.92
Incentive Funding Already F	Received in DY:	\$ -
Incentive Payment Amour	<u>nt:</u>	\$ 1,279,322.92

Falls with Injury Prevention	
Prevalence of patient falls with injuries (Rate per 1,000 patient days)	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
Optional Milestone:	N/A
Achievement Value	
DY Total Computable Incentive Amount:	\$ -
Total Sum of Achievement Values:	-
Total Number of Milestones:	-
Achievement Value Percentage:	
Eligible Incentive Funding Amount:	
Incentive Funding Already Received in DY:	\$ -
Incentive Payment Amount:	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT. Tes	REPORTING ON THIS PROJECT:	*	Yes
	DEDODTING ON THIS DDO IECT:	*	Voc

Category 1: Expand Primary Care Capacity

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Expand Primary Care Ca	pacity	
DY Total Computable Incentiv	ve Amount:	* \$ 2,572,500.00
Incentive Funding Already Re	ceived in DY:	* \$ -
Process Milestone:	Implement a nurse triage software system to assist nurses in determining the acuity of patients	
	(insert milestone)	
Numerator (if N/A, use "yes/no	o" form below; if absolute number, enter here)	*
Denominator (if absolute num	ber, enter "1")	*
Achievement		YES
If "yes/no" as to whether the n	nilestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide a	n in-depth description of how the milestone was achieved:	* YES
three different software vendo scope of work and vendor req	e was based on the metric of signing the vendor contract. In July 2011, evaluated ors for the nurse triage system. Once selecting the vendor, we determined the quirements needed for the project. The vendor contract was signed in on LVM Systems and the County.	
DY Target (from the DPH syst	tem plan) or enter "yes" if "yes/no" type of milestone	* YES 1.00
Process Milestone:	Hire and train at least 2 additional primary care nurses (insert milestone)	
Numerator (if N/A, use "yes/no	o" form below; if absolute number, enter here)	*
Denominator (if absolute num	ber, enter "1")	*
Achievement		
1	milestone has been achieved, select "yes" or "no" from the dropdown in in-depth description of how the milestone was achieved:	* Yes
and assist with triaging patien another was hired in October	surses were hired specifically to support the expansion of the primary care clinics at seeding urgent appointments. One nurse was hired in August 2011, while 2011. Since being hired, they have been trained on the electronic medical rsing needs of pediatrics, medicine, family medicine, and OB/GYN clinics, and	
DY Target (from the DPH syst	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value	. , , , , , , , , , , , , , , , , , , ,	1.00

Category 1: Expand Primary Care Capacity

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 1: Expand Primary Care Capacity

Improvement Milestone:	Provide 20% of patients that request urgent appointments, an appointment in the primary care clinic (instead of having to go to the ED or an urgent care clinic) within 3 calendar days of request. (insert milestone)	
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	* 3,572.00
Denominator (if absolute numb	per. enter "1")	* 11,403.00
Achievement	,	0.31
	nilestone has been achieved, select "yes" or "no" from the dropdown	0.01
•	n in-depth description of how the milestone was achieved:	*
the denominator is the number. The achievement value is 50% DSRIP reporting year. Becaus being in place, in the denominalso only provided same day a patients could be seen in one of patients who called asking who were able to be scheduler stats logs. The results were comonth, the results were also a who saw primarily same day pweekly, and included changing specific days. Later, the additionals is the same control of the co	re is the number of patients provided an urgent appointment within 3 days, and or of patients triaged as needing a primary care appointment within three days. To to reflect that the goal has been reached for six out of the 12 months of the ele we began collecting this measure prior to nurse triage software and protocols ator, we had to include all patients who requested a same day appointment. We appointments, because our clerks were not nurses who could determine which day versus three days. For each day, scheduling clerks would fill out the number for a same-day appointment for a primary care clinic, and the number of patients d. Each clinic supervisor tabulated the numerator and denominator in monthly compiled at the end of each month in a monthly dashboard. For each individual bove 20% each month. In September, we had a nurse practitioner leave atients. During these months, methods to resolve the issue were discussed gone 3rd year resident's schedule to see same-day appointments only on ion of another internal medicine provider, and helped keep the number above goal value.	
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* 20%
Achievement Value		50%
Denominator (if absolute number Achievement If "yes/no" as to whether the menu, and (if "yes") provide and the provide are achievement value. DY Target (from the DPH system Achievement Value)	(insert milestone) " form below; if absolute number, enter here) per, enter "1") milestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved: em plan) or enter "yes" if "yes/no" type of milestone	* N/A *
Improvement Milestone:	(insert milestone)	
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb		*
Achievement		N/A
	nilestone has been achieved, select "yes" or "no" from the dropdown	
•	nin-depth description of how the milestone was achieved:	*

Category 1: Expand Primary Care Capacity

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	·
Achievement Value	
Improvement Milestone:	
Improvement Milestone: (insert milestone)	*
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Improvement Milestone: (insert milestone)	* N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: * Yes

Category 1: Implement and Utilize Disease Management Registry Functionality

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Implement and Utilize Dis	sease Management Registry Functionality	
DY Total Computable Incentiv	ve Amount:	* \$ 2,572,500.00
Incentive Funding Already Re	ceived in DY:	* \$ -
Process Milestone:	Expand registry report services to provide on-demand, operational, and historical capabilities, inclusive of reports to care providers, managers, and executives.	
	(insert milestone)	
Numerator (if N/A, use "yes/ne	o" form below; if absolute number, enter here)	*
Denominator (if absolute num	ber, enter "1")	*
Achievement		No
,	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* No
place at KMC which will enabled fed into the system automatic manually entered. This will in	of Supervisors approved the purchase of a more robust registry than was in le KMC to have much expanded reporting capability. It will also enable data to be ally from our practice management and EMR systems, as opposed to being approve the sustainability of the program. The documentation of a reporting plan I will be complete by the end of the reporting year for DY7.	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Process Milestone:	Conduct staff training for at least 10 staff on populating and using the registry.	
	(insert milestone)	
Numerator (if N/A, use "yes/ne	o" form below; if absolute number, enter here)	*
Denominator (if absolute num	ber, enter "1")	*
Achievement		No
,	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* No
Training for ten staff will take be complete by the end of the	place during the implementation process for the new registry system, which will reporting year for DY7.	
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		-

Category 1: Implement and Utilize Disease Management Registry Functionality

Process Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no" form be	,	*
Denominator (if absolute number, enter	"1")	*
Achievement		N/A
	nas been achieved, select "yes" or "no" from the dropdown description of how the milestone was achieved:	*
The state of the s		
DY Target (from the DPH system plan)	or enter "yes" if "yes/no" type of milestone	*
Achievement Value		
Process Milestone:		
Process wilestone:	(insert milestone)	
Numerator (if N/A, use "yes/no" form be	low; if absolute number, enter here)	*
Denominator (if absolute number, enter	"1")	*
Achievement		N/A
If "yes/no" as to whether the milestone h	nas been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide an in-depth	description of how the milestone was achieved:	*
DV Target (from the DDH ayatem plan)	or onter "yea" if "yea/na" type of milestone	*
	or enter "yes" if "yes/no" type of milestone	
Achievement Value		
Process Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no" form be	low; if absolute number, enter here)	*
Denominator (if absolute number, enter	"1")	*
Achievement		N/A
	nas been achieved, select "yes" or "no" from the dropdown description of how the milestone was achieved:	*
	or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 1: Implement and Utilize Disease Management Registry Functionality

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
	IW/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
	TV/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
	*
Achievement Value Improvement Milestone:	*
Achievement Value Improvement Milestone: (insert milestone)	*
Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Achievement Value Improvement Milestone: (insert milestone)	*
Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * * * N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * * * N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement	* * * N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * * * * * * * * * * * * * * * * *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * * * * * * * * * * * * * * * * *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

Category 1: Implement and Utilize Disease Management Registry Functionality

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
In the second Miller of the se	
Improvement Milestone: (insert milestone)	
	*
(insert milestone)	**
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * N/A
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT:

* Yes

Category 1: Enhance Interpretation Services and Culturally Competent Care

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

DY Total Computable Ince	ntive Amount:	* \$ 3,4	430,000.00
ncentive Funding Already	Received in DY:	* \$	-
Process Milestone:	Train 50% of direct patient care staff and/or providers in inpatient area to appropriately utilize health care interpreters (via video, phone, or in person). (insert milestone)	-	
Numerator (if N/A. use "ve	s/no" form below; if absolute number, enter here)	*	562.00
Denominator (if absolute n		*	679.00
Achievement			0.83
If "yes/no" as to whether th	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*	0.00
ongoing.	ulty. As of December 2011 562/679 =82% have completed education. Education is		
• .	system plan) or enter "yes" if "yes/no" type of milestone	*	0.50
DY Target (from the DPH s Achievement Value	system plan) or enter "yes" if "yes/no" type of milestone	*	0.50
Achievement Value	Develop and implement a training program for 10 "champions" to improve cultural competency.	*	
Achievement Value	Develop and implement a training program for 10 "champions" to improve	*	
Achievement Value Process Milestone:	Develop and implement a training program for 10 "champions" to improve cultural competency.		
Achievement Value Process Milestone: Numerator (if N/A, use "yes	Develop and implement a training program for 10 "champions" to improve cultural competency. (insert milestone) s/no" form below; if absolute number, enter here)		1.00
Achievement Value Process Milestone: Numerator (if N/A, use "yes	Develop and implement a training program for 10 "champions" to improve cultural competency. (insert milestone) s/no" form below; if absolute number, enter here)	* * * * * * * * * * * * * * * * * * * *	2.00
Achievement Value Process Milestone: Numerator (if N/A, use "yestonominator (if absolute not Achievement) If "yes/no" as to whether the	Develop and implement a training program for 10 "champions" to improve cultural competency. (insert milestone) s/no" form below; if absolute number, enter here)	* * * * * * * * * * * * * * * * * * * *	2.00 10.00
Achievement Value Process Milestone: Numerator (if N/A, use "yestonominator (if absolute in Achievement) If "yes/no" as to whether the menu, and (if "yes") provided the 10 Cultural "Champions recruiting staff to participations.	Develop and implement a training program for 10 "champions" to improve cultural competency. (insert milestone) s/no" form below; if absolute number, enter here) umber, enter "1") e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved: team selected the U.S. DHHS - Minority Health Service program for initial training of s". Two "champions" have completed the certificate program. Team is actively e in " cultural competency champions" program. Completion of "champions"	* * * * * * * * * * * * * * * * * * * *	2.00 10.00
Achievement Value Process Milestone: Numerator (if N/A, use "yestone Denominator (if absolute in Achievement If "yes/no" as to whether the menu, and (if "yes") provide The Interpretative Service the 10 Cultural "Champion recruiting staff to participate education is scheduled for	Develop and implement a training program for 10 "champions" to improve cultural competency. (insert milestone) s/no" form below; if absolute number, enter here) umber, enter "1") e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved: team selected the U.S. DHHS - Minority Health Service program for initial training of s". Two "champions" have completed the certificate program. Team is actively e in " cultural competency champions" program. Completion of "champions"	* * * * * * * * * * * * * * * * * * * *	2.00 10.00

Category 1: Enhance Interpretation Services and Culturally Competent Care Develop a plan to expand the interpreter technology to additional patient Process Milestone: care areas within the hospital and its outpatient clinics (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: Yes The Interpretive services team completed an inventory in DY6. After analysis, 26 video units, 29 polycom phones and 22 Panasonic phones will need to be purchased to increase technology to patient care areas within the hospital and outpatient clinics. This will allow KMC to reach an increase of more than 5% from baseline in DY8 and then 10% from baseline in DY9. In addition the IS department has completed the wireless requirements and has updated all available video units' software. Staff can immediately put the unit into use. This has increased interpretive services equipment access by 50% without any purchase of equipment. DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone yes Achievement Value 1 00 Improve language access through a 5% increase from baseline in **Process Milestone:** qualified interpreter encounters per month. (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) 1,935.00 Denominator (if absolute number, enter "1") 1,533.75 26.16 Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: We account for the increase in use from baseline in DY6 to HCIN team development and completion of "How to use Interpretative Services" education for both licensed RN/LN staff and Medical Staff faculty. As of December 2011 562/679 =82% have completed education. Education is ongoing. In addition, organization went wireless with EMR which allowed the use of the wireless feature of video units. This has increased staff access to interpretative services by 50%. DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone 0.50 1.00 Achievement Value **Process Milestone:** (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value

Category 1: Enhance Interpretation Services and Culturally Competent Care Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value **Improvement Milestone:** (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value

Category 1: Enhance Interpretation Services and Culturally Competent Care Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: *

Yes	

Category 1: Enhance Urgent Medical Advice

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Enhance Urgent Medical	Advice		
DY Total Computable Incentiv	ve Amount:	* \$ 5,145,000.00	
Incentive Funding Already Re	ceived in DY:	* \$ -	
Process Milestone:	Inform and educate an additional 5,000 (10,000 total) patients on the nurse advice line.		
	(insert milestone)		
Numerator (if N/A, use "yes/no	o" form below; if absolute number, enter here)	*	
Denominator (if absolute num	ber, enter "1")	*	
Achievement		Yes	
•	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes	
Library to 6868 patients. KM0	Center mailed a memo regarding the 24/7 Nurse Line and Health Information C also added this information to the welcome letter of the Low Income Health inbers enrolled in Kern County. On average this information is mailed to 300-500		
The 24-hour Nurse Helpline Program utilizes Registered Nurse Counselors who assess callers' symptoms to assist them in determining the appropriate health care action to take. With the use of an extensive clinical database of health information and care guidelines, callers receive advice, education and counseling to meet a wide variety of health care concerns. Callers also have access to a Health information Library with prerecorded information on over 1,000 health related topics. Five hundred-fifty topics are now available in Spanish.			
DY Target (from the DPH sys	tem plan) or enter "yes" if "yes/no" type of milestone	* Yes	
Achievement Value		1.00	
Process Milestone:	Develop and distribute 5,000 patient-focused educational newsletters with proactive health information and reminders based on nurse advice line data/generated report identifying common areas addressed by the nurse advice line and topics searched for in the Health Information Library. (insert milestone)		
Numerator (if N/A, use "yes/ne	o" form below; if absolute number, enter here)	*	
Denominator (if absolute num	ber, enter "1")	*	
Achievement		Yes	
•	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes	
In August 2011, the newslette • Flu Shots: When and where get the vaccine	patient focused educational newsletters to over 6,000 patients each quarter. Focused on the following information: to get flu shots; the benefits of getting a flu shot and when someone should not ocused on preventative tests like cholesterol, blood pressure, diabetes, colorectal al cancer and osteoporosis		

Category 1: Enhance Urgent Medical Advice

• Public Health Clinics: Emphasized that public health helps maintain the safety and health of the local community by providing health education, immunizations, family planning services, HIV counseling/screening, etc.

In November 2011, the newsletter focused on the following information:

- · Preventing Pre-diabetes: Identified patient risk for pre-diabetes; tips to help treat and prevent diabetes
- Diabetic Eye Screenings: Listed potential eye problems with diabetes and how to protect your eyes
- 4 Steps to Holiday Health: 1) Eat well, 2) Move more, 3) Get your rest, and 4) Keep your spirits up
- Stress: Signs of too much stress and how to help alleviate stress

Next upcoming Newsletters are scheduled for February and May 2012.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value

* Yes 1.00

Category 1: Enhance Urgent Medical Advice

Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Process Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
The state of the s	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 1: Enhance Urgent Medical Advice

Improvement Milestone:	Increase in the number of patients that accessed the nurse advice line by 10% over baseline established in Year 1.	
	(insert milestone)	_
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	* 6.00
Denominator (if absolute numl	per, enter "1")	* 12.00
Achievement		0.50
-	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	*
increase is 74%. In the early increase. Once the 24/7 Nurs	increase access over baseline by 10% over the entire DSRIP year. Current months of DSRIP, KMC noticed a large fluctuation in the month-to-month e Line memo was mailed to all members, KMC saw a direct increase to the Additionally, now that the memo is sent to all new LIHP members, we have seen w with each month.	
	alls are broken down into the following categories	
o Were advised to call 911 not o Were advised to go to the er		
o Were advised to see their ph	nysician within now, 4 hrs, 24 hrs, 72 hrs, 2 weeks	
o Was advised to call poison of o Were assisted by the received		
-	ge guidelines utilized, customer services, direct savings and demographic the nurse line. This information helps determine what topics we include in our ewsletter.	
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* 1.00
Achievement Value	and the second s	0.50
Improvement Milestone:		_
	(insert milestone)	
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numl	per, enter "1")	*
Achievement		N/A
-	nilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*
DY Target (from the DPH syst	em plan) or enter "ves" if "ves/no" type of milestone	*
3 (em plan) or enter "yes" if "yes/no" type of milestone	*
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	*
3 (*
Achievement Value Improvement Milestone:	(insert milestone)	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/no	(insert milestone) " form below; if absolute number, enter here)	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/no Denominator (if absolute numb	(insert milestone) " form below; if absolute number, enter here)	* * * * * * * * * * * * * * * * * * * *
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/not Denominator (if absolute number Achievement)	(insert milestone) b" form below; if absolute number, enter here) ber, enter "1")	* * * * * * * * * * * * * * * * * * *
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/no Denominator (if absolute numl Achievement If "yes/no" as to whether the m	(insert milestone) " form below; if absolute number, enter here)	*
Achievement Value Improvement Milestone: Numerator (if N/A, use "yes/no Denominator (if absolute numl Achievement If "yes/no" as to whether the m	(insert milestone) o" form below; if absolute number, enter here) ber, enter "1") nilestone has been achieved, select "yes" or "no" from the dropdown	*

Category 1: Enhance Urgent Medical Advice	
	ا <u></u> ا
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 1: Enhance Urgent Medical Advice

Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	_
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
]
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: * Yes

Category 1: Expand Specialty Care Capacity

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

DY Total Computable Incen	tive Amount:	* \$ 3,430,000.00
Incentive Funding Already F	Received in DY:	* \$ -
Process Milestone:	Conduct a specialty care gap analysis based on community need by assessing specialty clinic supply and demand, capacity and productivity.	
	(insert milestone)	<u>-</u>
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	* 2.00
Denominator (if absolute nu	imber, enter "1")	* 4.00
Achievement		0.50
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
capacity, specialty clinic util	Il conduct the gap analysis in-house. The gap analysis will look at current KMC ization, productivity and throughput, community need assessment and 2014 capacity and specialty clinic productivity analysis is complete and the community	
needs assessment and 201 DY Target (from the DPH s	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone	* 1.00
needs assessment and 201	4 health reform capacity outlook is underway.	* 1.00 0.50
DY Target (from the DPH sy Achievement Value	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis.	
DY Target (from the DPH synchricular Achievement Value Process Milestone:	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis. (insert milestone)	0.50
DY Target (from the DPH synchric Achievement Value Process Milestone: Numerator (if N/A, use "yes	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis. (insert milestone) /no" form below; if absolute number, enter here)	- * 2.00
DY Target (from the DPH synchric Achievement Value Process Milestone: Numerator (if N/A, use "yes Denominator (if absolute numerator)	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis. (insert milestone) /no" form below; if absolute number, enter here)	* 2.00 * 3.00
DY Target (from the DPH synchic Achievement Value Process Milestone: Numerator (if N/A, use "yes Denominator (if absolute numerator Achievement) If "yes/no" as to whether the	4 health reform capacity outlook is underway. ystem plan) or enter "yes" if "yes/no" type of milestone Establish 3 specialty care guidelines for the high impact/most impacted medical specialties identified in the gap analysis. (insert milestone) /no" form below; if absolute number, enter here)	- * 2.00

Category 1: Expand Specialty Care Capacity

First, we developed a template for providers to use in creating their specialty care guidelines. Then we worked with the KMC Referral Workgroup to prioritize the specialty care guidelines from a KMC and community perspective. The goal of the KMC Referral Workgroup is to streamline the process for referring patients into specialty clinics from the community and KMC primary care clinics.

Consensus specialty care guidelines were created through collaboration between primary care providers and specialists to delineate different levels of care and referral processes for each specialty area. Guidelines outline which diagnostic procedures need to be ordered and completed before a specialty consult, as well as indicate if and when a patient needs to be referred to a specialist. This demonstration year, the following guidelines have been created and finalized: Orthopedics and Rheumatology guidelines. Next Steps: Cardiology.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone $\,$

Achievement Value

1.00
0.50

Category 1: Expand Specialty Care Capacity

Denominator (if absolute number, enter "1") Achievement If 'yes/no" as to whether the milestone has been achieved, select 'yes' or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes"no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown "DOW Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	(insert milestone)	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) [insert milestone] Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown """ Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Denominator (if absolute number, enter "1")	*
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menu, and (if "yes") provide an in-depth description of how the milestone was achieved: Process Milestone:	Achievement	N/A
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Achievement Value	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Process Milestone:	
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Denominator (if absolute number, enter "1")	*
		N/A
	Achievement	m the dropdown
	If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from	
	If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from	
	If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from menu, and (if "yes") provide an in-depth description of how the milestone was achieved, and (if "yes") provide an in-depth description of how the milestone was achieved.	

Category 1: Expand Specialty Care Capacity

	Based on results of gap analysis, increase the number of specialist	
Improvement Milestone:	providers and/or clinic hours available for at least 2 high impact/most	
	impacted medical specialties identified in the gap analysis. (insert milestone)	_
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb	·	*
Achievement		Yes
-	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	* Yes
and Endocrinologist. Endocrir	KMC Cardiology and Endocrinology clinics, KMC has hired a Chief of Cardiology nology had a 6.5 month wait time for new or routine patients, by hiring another e now seen within 1-2 weeks of requesting a visit.	
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Improvement Milestone		
Improvement Milestone:	(insert milestone)	_
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb	per, enter "1")	*
Achievement		N/A
-	nilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		
Improvement Milestone:	(insert milestone)	_
Numerator (if N/A_use "ves/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb	,	*
Achievement	33, 3.16.	N/A
If "yes/no" as to whether the m	nilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*
DY Target (from the DPH svst	em plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 1: Expand Specialty Care Capacity

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: * Yes

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1 25	

Category 2: Expand Medical Homes

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Expand Medical Homes		
DY Total Computable Incen	tive Amount:	* \$ 3,224,962.60
Incentive Funding Already F	Received in DY:	* \$ -
Process Milestone:	Put in place policies and systems to enhance patient access to the medical home	
	(insert milestone)	
Numerator (if N/A, use "yes/	(no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	mber, enter "1")	*
Achievement		Yes
	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
This allows calls for any clin extension. In addition, we p real-time. Every month, rep on hold, the number of abar 2) We implemented a prima	onsibilities ercare instructions pointments triage policy	
DY Target (from the DPH sy	stem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	(insert milestone)	
Numerator (if N/A, use "yes/	no" form below; if absolute number, enter here)	*
Denominator (if absolute nu		*
Achievement		N/A
	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH sy	vstem plan) or enter "yes" if "yes/no" type of milestone	*

Category	v 2.	Fxn	and	Med	dical	н	om	es
Outcyci	y <u>~</u> .		ullu	1110	uicai		UIII	CO

Achievement Value

Category 2: Expand Medical Homes

Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes"no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		(insert milestone)	
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Numerator (if N/A, use "yes/no" form b	elow; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Denominator (if absolute number, ente	r "1")	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if NIA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Achievement		N/A
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	-	· · · · · · · · · · · · · · · · · · ·	*
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown			
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		or enter "yes" if "yes/no" type of milestone	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement N/A If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	Achievement Value		
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Process Milestone:		
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown		(insert milestone)	
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Numerator (if N/A, use "yes/no" form b	elow; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Denominator (if absolute number, ente	r "1")	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * * Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Achievement		N/A
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown			*
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) * Denominator (if absolute number, enter "1") *		or enter "yes" if "yes/no" type of milestone	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown			-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) * Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Process Milestone:	(insart milastona)	
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	Numerator (if N/A use "ves/no" form h		*
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	•	·	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	·	:	NI/A
		has been achieved, coloct "vee" or "ne" from the drandown	IN/A
			*
	DY Target (from the DPH system plan	or enter "ves" if "ves/no" type of milestone	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	2. ranger (nom the Di 11 system plan	, , ,	<u>-</u>

Category 2: Expand Medical Homes

Improvement Milestone:	Assign at least 1500 of eligible patients (where eligible is defined as eligible for Kern County's LIHP program) to medical homes.	
	(insert milestone)	
•	" form below; if absolute number, enter here)	* 1,198.00
Denominator (if absolute numb	per, enter "1")	* 1,500.00
Achievement		80%
•	nilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*
the patient's health care needs routine and chronic care, so th avoidable hospital stays, and r	ome base" for patients, where patients have a health care team that is tailored to s, coordinates the patient's care, and proactively provides preventive, primary, at patients may see their health improve, rely less on costly ED visits, incur fewer report a greater patient experience of care. As of December 2011, KMC has s (where eligible is defined as eligible for Kern County's LIHP program) to a	
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* 100%
Achievement Value		0.75
Improvement Milestone:	At least 40% of new patients assigned to medical homes will be contacted for their first patient visit within 120 days. (insert milestone)	
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	* 242.00
Denominator (if absolute numb	per, enter "1")	* 302.00
Achievement		0.80
•	nilestone has been achieved, select "yes" or "no" from the dropdown n in-depth description of how the milestone was achieved:	*
"assigned" for this milestone w to a medical home in one of Kl be run of all patients who were address and clinic they were a	patients newly assigned to one of KMC's primary care clinics. The definition of vere patients enrolled in the Kern Medical Center Health Plan, who were assigned MC's clinics as of July 2011. During the first week of each month, a report would assigned the previous month, with thier name, date of birth, phone number, issigned to. Each clinic supervisor would assign their staff to either call or send int assigned and document the date the contacts were made.	
DY Target (from the DPH syst	em plan) or enter "yes" if "yes/no" type of milestone	* 0.40
Achievement Value		50%
Improvement Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes/no	" form below; if absolute number, enter here)	*
Denominator (if absolute numb	per, enter "1")	*
Achievement		N/A
-	nilestone has been achieved, select "yes" or "no" from the dropdown in-depth description of how the milestone was achieved:	*
DY Target (from the DPH svst	em plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 2: Expand Medical Homes

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
, ionovomon value	
Improvement Milestone:	
(insert milestone)	
(insert milestone)	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
	* * N/A
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: * Yes

Category 2: Redesign Primary Care

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

edesign Primary Care		
OY Total Computable Incer	ntive Amount:	* \$ 3,224,962.60
ncentive Funding Already I	Received in DY:	* \$ -
Process Milestone:	Implement patient visit redesign in primary care clinics (insert milestone)	_
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	* 0.75
Denominator (if absolute nu	ımber, enter "1")	* 1.00
Achievement		0.75
•	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	*
ime at least monthly, (2) Corom beginning to end to de process, and (4) Conduct an July, a cycle time policy of the productivity and no-show reporductivity and no-show reporductivity metrics are reported the process is posterious through the clinics the flow are already being in process for nursing attendate designing the physician of creating assignments for a	the four components of redesign: (1) Establish method to collect and report cycle compare cycle time to other potential measures of efficiency; (3) Map patient visits termine how time in the clinic is spent, and to identify any bottlenecks in the visit series of tests on the visit model, debrief thoroughly, and refine the model. was written and cycle time measuring was implemented in every clinic. A new ting clinic stats was also designed and rolled out, on which cycle time as well as ites are measured monthly for each of the primary care clinics. All of these orted and presented to the medical staff and clinic supervisors every month. The to shadow in the clinics. The project manager and clinic director shodowed ten and mapped out bottlenecks in the flow. The implementation of improvements to mplemented and included a new ints to record med lists and vitals prior to the patient getting in the room, rider templates on the electronic medical record to be easier to use, and ill staff in the clinic. The final model and testing of the model is currently it, taking into consideration a new practice management system.	
DY Target (from the DPH s	ystem plan) or enter "yes" if "yes/no" type of milestone	* 1.00
Achievement Value		0.75
Process Milestone:	Implement the patient-centered scheduling model in primary care clinics (insert milestone)	-
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	* 2.00
Denominator (if absolute nu	ımber, enter "1")	* 2.00
Achievement		1.00
	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	*
examine random patient ca rom the patient's perspecti	completion of two phases of the redesign project: (1) Record, document, and lls so that staff are able to experience the process of trying to make an appointment ve, (2) Call patients in advance to confirm their appointments, pre-register patients, ographic information, – and if it makes sense, reschedule the appointment if there is	

Category 2: Redesign Primary Care

each clinic area to listen in on patiennt calls for patients who call in to the scheduling line trying to schedule an appointment. A qualitative data collection tool was used for the listener to rate the call and rate whether they felt the patients were receiving what they needed and were satisfied with the appointment they were given. For the second measure, we hired somebody solely dedicated tocall patients in advance of their appointments and remind them of their appointments. She will also reschedule patients if necessary. Our registration staf also preregister all of the patients.

We also continued to re-design scheduling by re-creating our scheduling process through the practice management system, which allows schedulers to book patients into any open time slot, as opposed to specific time slots reserved for only certain types of appointments. The practice management system also includes a "scheduling by request" option, that allows schedulers to search for appointments that meet the specific needs of the individual.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value

1.00
4 00

Category 2: Redesign Primary Care

Process Milestone:	(insert milestone)	
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute no	umber, enter "1")	*
Achievement		N/A
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
DV Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	*
	ystem plan) or enter yes in yes/no type or milestone	
Achievement Value		
Process Milestone:	Implement practice management system	
	(insert milestone)	_
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute no	umber, enter "1")	*
Achievement		Yes
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
Board of Supervisors appro	ne was the documentation of a signed vendor contract. On October 10, 2011, the oved the implementation of the McKesson Practice Management System, which has all of KMC's outpatient clinics.	
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	_ * Yes
Achievement Value		1.00
Process Milestone:		
	(insert milestone)	
Numerator (if N/A, use "yes	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute no	umber, enter "1")	*
Achievement		N/A
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 2: Redesign Primary Care

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Achievement value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 2: Redesign Primary Care

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
, ionovomon value	
Improvement Milestone:	
(insert milestone)	
(insert milestone)	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
	* * N/A
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: *

Category 2: Integrate Physical and Behavioral Health Care

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

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populate and flow to summary sheets

ntegrate Physical and l	Behavioral Health Care	
DY Total Computable Incen	tive Amount:	* \$ 4,837,443.90
Incentive Funding Already F	Received in DY:	* \$ -
Process Milestone:	Train at least 20 additional (35 total) primary care clinicians on primary care management of behavioral health conditions (insert milestone)	_
Numerator (if N/A, use "ves	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu		*
Achievement	•	No
•	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* No
opportunity to fully integrate to combine county services Kern Medical Center (KMC) county/community experts, that would convene with the continuity of care for patient determining how to continua with both physical and beha	the Low Income Health Program (LIHP), counties across California have the physical and behavioral health services and providers under one plan. In an effort and care coordination among safety net physical and behavioral health providers, shall create a Physical and Behavioral Health Integration Committee, composed of key stakeholders, and primary care, mental health and substance abuse providers goal of creating an opportunity for collaboration, integration, coordination and stransitioning between both systems. The committee shall be tasked with ally improve the care and quality of services provided to LIHP members that struggle vioral health issues.	
Behavioral Health Integration	on Committee will plan and host a county wide Physical and Behavioral Health ere are three main goals of the conference:	
2) Educate providers on Me flags, assessments, and me	hysical and Behavioral Health in Patient Centered Medical Homes ental Health and/or Substance Abuse (MHSA) transfer of care protocols, referral edication management lessons learned and opportunities for collaboration	
	nator was hired and started on November 1st. The first collaboration meeting took training is scheduled for May.	
DY Target (from the DPH sy Achievement Value	stem plan) or enter "yes" if "yes/no" type of milestone	* Yes -
Process Milestone:	Co-locate behavioral health and primary care, as measured by at least 2 behavioral health providers in primary care clinics. (insert milestone)	-
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	mber, enter "1")	*
Achievement		Yes
-	e milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
In an effort to integrate phys	sical and behavioral health, we have implemented AUDIT-C screening in our Family	1

Category 2: Integrate Physical and Behavioral Health Care

Medicine clinic and have co-located two behavioral health providers at this location, a Certified Alcohol and Drug Counselor-II and a Licensed Marriage and Family Therapist. At registration, patients are given a five question alcohol and drug use questionnaire to complete. Questions 1 – 3 address frequency of alcohol use and questions 4 – 5 addresses frequency of drug use; both range from 0 – 6. A man who scores a 5 and a woman scores a 4 would be considered a positive screen. The highest score possible is a 24. Nursing staff forward the questionnaires to the Behavioral Health Integration staff. Behavioral Health Integration staff review the questionnaires and flag those with high scores. They contact the patients to offer substance abuse services, including further assessment and evaluation, to determine the level of services needed. Patients will either: 1) Meet with BH staff for one brief encounter; 2) Meet with BH staff for a series of follow up encounters; or 3) be referred to Kern County Mental Health – GATE Team for more intense substance abuse services/treatment.

The GATE Team provides assessment and placement of individuals referred for notable substance abuse problems including co-occuring disorders. There is no charge for the assessment and referral. Additionally, in December 2011, KMC implemented a screening process for all patients admitted to the hospital. During intake, patients are asked about their alcohol and drug use/abuse. If they have a positive screen, a consult is automatically sent to the GATE team representative. The GATE team representative meets with the patient on the inpatient floor to complete an assessment and screen for appropriate services. We feel this inpatient is screening is vital for coordinating services prior to a patients discharge from the hospital.

DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone

Achievement Value

* Yes

1.00

Category 2: Integrate Physical and Behavioral Health Care

Process Milestone:	Development of a tracking mechanism of referrals from primary care providers to on-site behavioral health professionals.	
	(insert milestone)	_
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	umber, enter "1")	*
Achievement		Yes
	e milestone has been achieved, select "yes" or "no" from the dropdown	
menu, and (if "yes") provide	e an in-depth description of how the milestone was achieved:	* Yes
(KCMH) stakeholders to dewas drafted and vetted for record and the KCMH's Anastakeholder group which inc. Number of referrals and f. Number of Crisis Inpatier. Total clients assessed. Average days from referr. Average days/time for co.	from which primary care providers nt Referrals for PEC, 3B and Inpatient Psychiatric Unit ral to assessment	
DY Target (from the DPH sy	ystem plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Process Milestone:	(insert milestone)	_
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	umber, enter "1")	*
Achievement		N/A
-	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
	ystem plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		
Process Milestone:		
	(insert milestone)	_
Numerator (if N/A, use "yes.	/no" form below; if absolute number, enter here)	*
Denominator (if absolute nu	umber, enter "1")	*
Achievement		N/A
	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH sy	ystem plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 2: Integrate Physical and Behavioral Health Care

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
	*
Achievement Value Improvement Milestone: (insert milestone)	*
Achievement Value Improvement Milestone:	*
Achievement Value Improvement Milestone: (insert milestone)	*
Achievement Value Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * * * N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * * N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * * * * * * * *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* * * N/A *

Category 2: Integrate Physical and Behavioral Health Care

Improvement Milestone:	
(insert milestone)	=
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT:

	\/
YAS	YAS

Category 2: Establish/Expand a Patient Care Navigation Program

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

stabiisn/Expand a Pat	tient Care Navigation Program		
DY Total Computable Incer	ntive Amount:	* \$ 4,83	37,443.90
Incentive Funding Already F	Received in DY:	* \$	-
Process Milestone:	Increase patient engagement, by completing 5 patient engagement initiatives.		
	(insert milestone)	=	
Numerator (if N/A, use "yes	/no" form below; if absolute number, enter here)	*	3.00
Denominator (if absolute nu	umber, enter "1")	*	5.00
Achievement			0.60
-	e milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*	
provides information about information, health education the final draft of the guide in patients admitted in the hose 2) Hospital Campus Map ar campus, KMC partnered with created for patients, as well 3) Physical and Behavioral Health Integration Committed and substance abuse provious integration, coordination and 1) Launched the Patient Extended and substance abuse provious integration, coordination and 1) Launched the Patient Extended and substance abuse provious integration, coordination and 1) Launched the Patient Extended soff-site conferences identified our Chief Medical Annual Medical Staff Meetin She is a Family Medicine ple Skills" and has many works communications and improvisatisfaction scores. 5) Information desk/greeter waiting room to focus on province in the province of the same province in the province of the provinc	uate the current patient guide and develop the content for a new patient guide, which KMC's hospital services, financial information, privacy rights, outpatient/discharge on, etc. The committee went through a three month review process and approved a December. The guide will be printed in English and Spanish and provided to all spital. Ind Sign Redesign Project: In an effort to better guide patients around the hospital the Bakersfield College's graphic design department and had new campus maps as, new signs to better guide patients around the hospital campus. Health Integration Initiative: This initiative will help form a Physical and Behavioral etc, composed of county experts, key stakeholders, and primary care, mental health ders that would convene with the goal of creating an opportunity for collaboration, do continuity of care for patients transitioning between both systems. In perience Transformation (PExT) Initiative: The PExT Initiative is a partnership of cornia public hospital systems, the California Health Care Safety Net Institute (SNI), inatient experience experts at Experial Health that aims to help California public and and improve their patients' experience of care. KMC attend monthly webinars, and holds a local quarterly PExT Initiative Committee meeting. KMC has also Officer has our "Chief Experience Officer", leading this initiative. Furthermore, at the ng, the guest speaker was Dr. Susan Stangl, Associate Clinical Professor at UCLA. Anysician who developed a curriculum for teaching medical students "Interpersonal hops on the subject. Additionally, she conducts workshops in doctor-patient ving patient satisfaction for all newly hired clinicians and clinicians with poor patient for KMC Primary Care location and the installation of health education TVs for the eventive care and self-management tips	*	1.00
Achievement Value	· · · · · · · · · · · · · · · · · · ·		0.50
			3.30
	Expand program to include ED Navigator, who educates patients on		

3/25/2013 Patient Care Navigation 91 of 130

Category 2: Establish/Expand a Patient Care Navigation Program

Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * Yes Patients are often most at risk of facing difficulty navigating the health care system once they leave the emergency department. Patients often present to the ED for non-urgent conditions that could have been treated in a primary care setting. Although estimates vary, up to 49% of emergency department visits are for avoidable causes. To help patients better navigate the system, we hired an ED Care Coordinator. The ED Care Coordinator educates patients about the importance of primary care, as well as, coordinates with other community clinics and the county primary clinics to provide appointment slots that can be given to the patient upon discharge from the emergency department. All policies and training materials were completed for the ED Navigator Program and the ED Care Coordinator was hired in December 2011. KMC will monitor the following: Percent of patient seen by the EDCC while the EDCC was working Number of appointment slots provided by each community clinic Number of patients without a primary care provider who received education about a primary care provider in the ED · Number of patients without a primary care provider who were referred to a primary care provider in the ED Number of patients without a primary care provider who are given a scheduled primary care provider · Number of patients with a primary care provider who are given a scheduled primary care provider appointment Number of patients referred for financial screening and/or KMCHP application started in ED Evaluate impact of program on IP/ER utilization: Quarterly, request list of all ER visits for that month and flag patients who have received some level of EDCC intervention. Compare rates of: o ER re-utilization o ER re-use within 72 hours of last visit o IP admissions * Yes DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value

Category 2: Establish/Expand a Patient Care Navigation Program

Numerator (if NiA, use "yes/no" form below; if absolute number, enter here) Achievement	Process Milestone:	
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (Insert milestone) Numerator (if NA, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: Process Milestone: (Insert milestone) DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (Insert milestone) (Insert milestone) (Insert milestone) Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		_
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If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	Denominator (if absolute number, enter "1")	*
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Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Achievement Value	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Process Milestone	
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If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Denominator (if absolute number, enter "1")	*
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Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		*
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone		
Process Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	Achievement Value	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	Process Milestone:	
Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	(insert milestone)	_
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	Denominator (if absolute number, enter "1")	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved: * DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone *	Achievement	N/A
		*
	DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*

Category 2: Establish/Expand a Patient Care Navigation Program

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Improvement Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 2: Establish/Expand a Patient Care Navigation Program

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
, and the same same same same same same same sam	
Improvement Milestone: (insert milestone)	
Improvement Milestone:	*
Improvement Milestone: (insert milestone)	*
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1")	* * N/A
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
Improvement Milestone: (insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Category 3: Patient/Care Giver Experience (required)

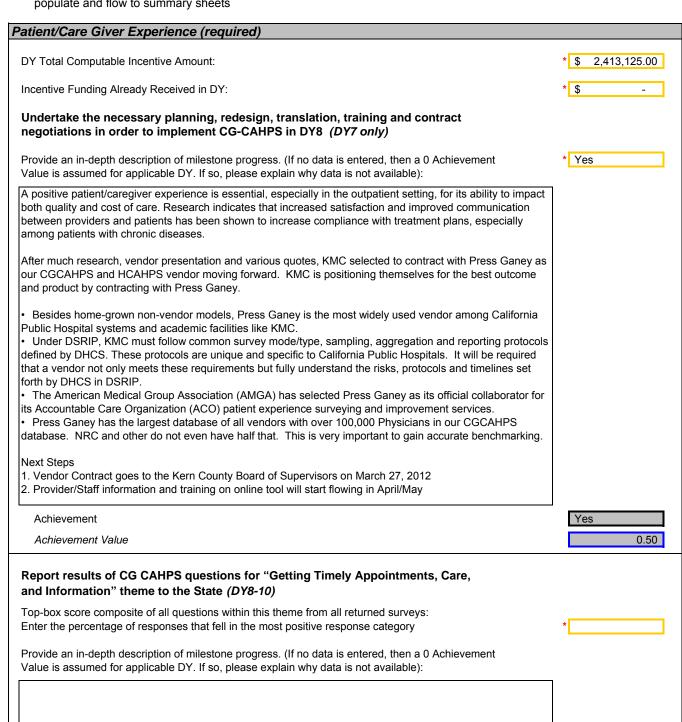
Relow	is the	data	reported	for the	DPH	system

- * Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*). Note: for DY8, data from the last 2 quarters shall suffice.
- The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets



Category 3: Patient/Care Giver Experience (required)

Achievement	N/A
Achievement Value	TVA
Report results of CG CAHPS questions for "How Well Doctors Communicate With Patients" theme to the State (DY8-10) Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	*
Achievement Achievement Value	N/A
Report results of CG CAHPS questions for "Helpful, Courteous, and Respectful Office Staff" theme to the State (DY8-10) Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	*
Achievement Achievement Value	N/A
Report results of CG CAHPS questions for "Patients' Rating of the Doctor" theme to the State (DY8-10) Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the response categories 9 and 10 Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	*
Achievement Achievement Value	N/A

Category 3: Patient/Care Giver Experience (required)

Report results of CG CAHPS questions for "Shared Decisionmaking" theme to the State (DY8-10)	
Top-box score composite of all questions within this theme from all returned surveys: Enter the percentage of responses that fell in the most positive response category	*
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012 Category 3: Care Coordination (required)

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Care Coordination (required)	
DY Total Computable Incentive Amount:	* \$ 2,413,125.00
Incentive Funding Already Received in DY:	* \$ -
Report results of the Diabetes, short-term complications measure to the State (DY7-10)	
Data Collection Source	* Data warehouse
Numerator	* 2.0
Denominator	* 407.0
Rate	0.5
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
KMC did multiple rounds of communication to the KMC Medical Executive Committee and Quality Council regarding the DSRIP Category 3 Measures being collected. We worked closely with our Information Systems staff and data analysts to maximize the data being pulled from the KMC system. Below is a summary of our semi-annual data analysis. A more detailed interpretation of the data and analysis will be provided in the annual report. Numerator Step 1: From Denominator, number of patients who had an Inpatient visit = 45 Step 2: From Step 1, number of patients who had an ICD-9 Principal Diagnosis Code for Short-Term Diabetes (25010, 25011, 25012, 25013, 25020, 25021, 25022, 25023, 25030, 25031, 25032, 25033) = 2 Denominator Step 1: Number of patients age 18-75 with diabetes = 3,022 Step 2: From Step 1, number of patients who had a PCP visit from 7/1/11-12/31/11 = 1,213 Step 3: From Step 2, number of patients who had two or more PCP visits from 7/1/11-12/31/11 = 407	
Achievement	Yes
Achievement Value	0.50
Report results of the Uncontrolled Diabetes measure to the State (DY7-10)	
Data Collection Source	* Data warehouse
Numerator	* 1.0
Denominator	* 407.0
Rate	0.2
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
KMC did multiple rounds of communication to the KMC Medical Executive Committee and Quality Council regarding the DSRIP Category 3 Measures being collected. We worked closely with our Information Systems staff and data analysts to maximize the data being pulled from the KMC system. Below is a summary of our semi-annual data analysis. A more detailed interpretation of the data and analysis will be provided in the annual report. Numerator	

Category 3: Care Coordination (required)

Step 3: From Step 2, number of patients who had two or more PCP visits from 7/1/11-12/31/11 = 407	ļ
Achievement Value Yes 0.50	50
Report results of the Congestive Heart Failure measure to the State (DY8-10)	
Data Collection Source *	- 7
Numerator *	╕!
Denominator *	╡ !
Rate	╕
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement N/A	
Achievement Achievement Value Report results of the Chronic Obstructive Pulmonary Disease measure to the State (DY8-10) Data Collection Source Numerator Denominator Rate	
Achievement Achievement Value Report results of the Chronic Obstructive Pulmonary Disease measure to the State (DY8-10) Data Collection Source Numerator Denominator	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012 Category 3: Preventive Health (required)

Below is the data reported for the DPH system.

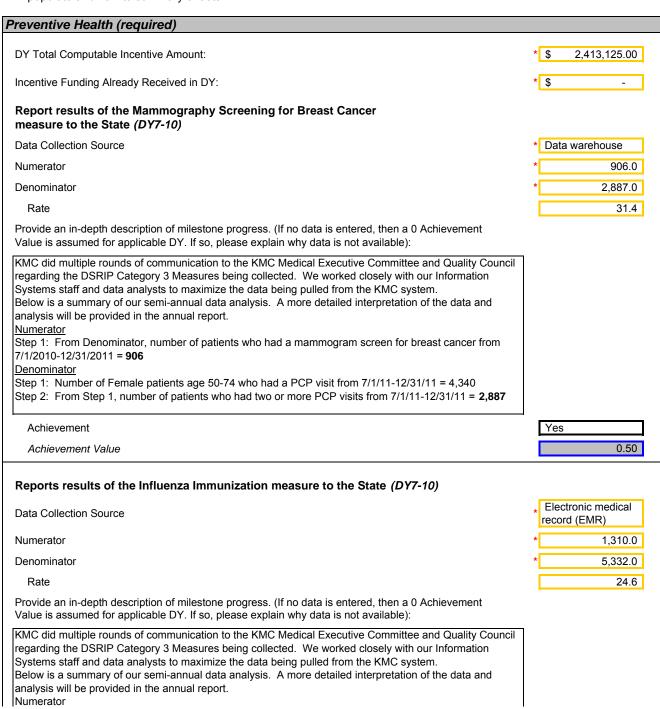
* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets



Category 3: Preventive Health (required)

Step 1 From Denominator, number of patients who received an Influenza Immunization from 9/1/2011-12/31/11 = 1,310 Denominator Step 1: Number of patients age 50 or older who had a PCP visit from 7/1/11-12/31/11 = 8,435 Step 2: From Step 1, number of patients who had two or more PCP visits from 7/1/11-12/31/11 = 5,332	
Achievement	Yes
Achievement Value	0.50
Report results of the Child Weight Screening measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

Category 3: Preventive Health (required)

Report results of the Pediatrics Body Mass Index (BMI) measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	
Report results of the Tobacco Cessation measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Category 3: At-Risk Populations (required)

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*). For the last two measures, which are both diabetes composite measures, please follow the instructions on specifically how to calculate the composite measures (available based on NQF endorsement).

* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

At-Risk Populations (required) DY Total Computable Incentive Amount: 2.413.125.00 \$ Incentive Funding Already Received in DY: * \$ Report results of the Diabetes Mellitus: Low Density Lipoprotein (LDL-C) Control (<100 mg/dl) measure to the State (DY7-10) **Data Collection Source** Data warehouse Numerator 217.0 Denominator 407.0 Rate 53.3 Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): KMC did multiple rounds of communication to the KMC Medical Executive Committee and Quality Council regarding the DSRIP Category 3 Measures being collected. We worked closely with our Information Systems staff and data analysts to maximize the data being pulled from the KMC system. Below is a summary of our semi-annual data analysis. A more detailed interpretation of the data and analysis will be provided in the annual report. Numerator Step 1: Number of patients who had an LDL-C test from 7/1/11-12/31/11 = 3,521 Step 2: From Denominator, number of patients who had an LDL-C test from 7/1/11-12/31/11 = 293 Step 3: From Step 2, number of patients who had most recent LDL-C level in control (less than 100 mg/dl) from 7/1/11-12/31/11 = 217 Denominator Step 1: Number of patients age 18-75 with diabetes = 3,022 Step 2: From Step 1, number of patients who had a PCP visit from 7/1/11-12/31/11 = 1,213 Step 3: From Step 2, number of patients who had two or more PCP visits from 7/1/11-12/31/11 = 407 Achievement Yes Achievement Value 0.50 Report results of the Diabetes Mellitus: Hemoglobin A1c Control (<9%) measure to the State (DY7-10) **Data Collection Source** Data warehouse 254.0 Numerator 407.0 Denominator Rate 62.4 Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available): KMC did multiple rounds of communication to the KMC Medical Executive Committee and Quality Council

regarding the DSRIP Category 3 Measures being collected. We worked closely with our Information

Category 3: At-Risk Populations (required) Systems staff and data analysts to maximize the data being pulled from the KMC system. Below is a summary of our semi-annual data analysis. A more detailed interpretation of the data and analysis will be provided in the annual report. Numerator Step 1: Number of patients who had an A1c test from 7/1/11-12/31/11 = 2,980 Step 2: From Denominator, number of patients who had an A1c test from 7/1/11-12/31/11 = 336 Step 3: From Step 2, number of patients who had most recent A1c level in control (less than 9%) from 7/1/11-12/31/11 = **254** Denominator Step 1: Number of patients age 18-75 with diabetes = 3,022 Step 2: From Step 1, number of patients who had a PCP visit from 7/1/11-12/31/11 = 1,213 Step 3: From Step 2, number of patients who had two or more PCP visits from 7/1/11-12/31/11 = 407 Achievement Yes Achievement Value 0.50 Report results of the 30-Day Congestive Heart Failure Readmission Rate measure to the State (DY8-10) **Data Collection Source** Numerator Denominator Rate Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):

N/A

Achievement

Achievement Value

Category 3: At-Risk Populations (required)

Report results of the Hypertension (HTN): Blood Pressure Control (<140/90 mmHg) measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	
Ashiovement	NI/A
Achievement Achievement Value	N/A
Achievement Value	
Report results of the Pediatrics Asthma Care measure to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	
Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	
Report results of the Optimal Diabetes Care Composite to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Talab is accument to approach 2 co, proact or,plant int, accument is not a railed to	
Achievement	N/A
Achievement Value	

Category 3: At-Risk Populations (required)

Report results of the Diabetes Composite to the State (DY8-10)	
Data Collection Source	*
Numerator	*
Denominator	*
Rate	
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Achievement	N/A
Achievement Value	

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DATE OF SUBMISSION:

Category 4: Severe Sepsis Detection and Management (required)

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Severe Sepsis Detecti	on and Management		
DY Total Computable Ince	entive Amount:	* \$	1,512,500.00
Incentive Funding Already	Received in DY:	* \$	-
Compliance with Seps	sis Resuscitation bundle (%)		
Numerator		*	50
Denominator		*	75
% Compliance			0.67
	ption of milestone progress. (If no data is entered, then a 0 Achievement icable DY. If so, please explain why data is not available):		
designated RN Staff Kern time and provide feedback Safety Net Insititute(SNI).	tor and demoninator is July 2011 thru December 2011. With the assistance of Medical Center has developed auditing tools and processes to collect data in real to staff on performance. Kern Medical Center has submitted 6 months of data to Kern Medical Center is working with SNI to establish our Sepsis Resuscitation chmarks for DY8 reporting. Mortality rate will be reported in DY8 as set forth in our		
DY Target (from the DPH	system plan, if appropriate)	*	0.50
% Achievement of Target			0.50
Achievement Value			0.50
Sepis Mortality (%)			
Numerator		*	
Denominator		*	
% Mortality		N/A	
	ption of milestone progress. (If no data is entered, then a 0 Achievement icable DY. If so, please explain why data is not available):		
		ا	
Achievement Value			
Optional Milestone:	Implement the Sepsis Resuscitation Bundle		
	(insert milestone)	_	
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	*	
Denominator (if absolute n	umber, enter "1")	*	
Achievement		Yes	

Category 4: Severe Sepsis Detection and Management (required)

	ne milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
analysis of current processe professional "Severe Sepsis approved policy and proced months for the time period schedule; 4) Developed/con	met biweekly July thru December of 2011. The following was completed: 1) a gap es for detecting and treating severe sepsis with report; 2) Developed a formalized intersection of the second and sure; 3) Participated in all scheduled collaborative meetings/webinars over the past 6 July 1, 2011 - December 31, 2012 with required submission of data per collaborative mpleted Severe Sepsis education of licensed RN/LVN and Medical Staff faculty. As of 4 = 91% have completed education. Goal 85%. Education is ongoing.	
-	system plan) or enter "yes" if "yes/no" type of milestone	* Yes
Achievement Value		1.00
Optional Milestone:	Report at least 6 months of data collection on Sepsis Resuscitation Bundle to SNI for purposes of establishing the baseline and setting benchmarks (insert milestone)	-
Numerator (if N/A use "ve	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute n	,	*
Achievement	unibot, onto 1)	Yes
	no milestone has been achieved, coloct "ves" or "as" from the drandown	1 55
	ne milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	* Yes
Six months of Sepsis Resu to Safety Net linstitude on	uscitiation Bundle data for time period February 2011 thru July 2011 was submitted December 22, 2011.	
DY Target (from the DPH s Achievement Value	system plan) or enter "yes" if "yes/no" type of milestone	* Yes 1.00
Optional Milestone:		
	(insert milestone)	-
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
	ne milestone has been achieved, select "yes" or "no" from the dropdown e an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH s	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		
Optional Milestone:		
	(insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)		*
Denominator (if absolute number, enter "1")		*
Achievement		N/A
If "yes/no" as to whether th	ne milestone has been achieved, select "yes" or "no" from the dropdown	

Category 4: Severe Sepsis Detection and Management (required)	
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

Category 4: Severe Sepsis Detection and Management (required)

Optional Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	
menu, and (if "yes") provide an in-depth description of now the milestone was achieved:	
menu, and (if "yes") provide an in-depth description of now the milestone was achieved:	
menu, and (if "yes") provide an in-depth description of now the milestone was achieved:	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	•

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

in the indicated boxes (*).

* The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically populate and flow to summary sheets

Central Line Associated Blood Stream Infection	
DY Total Computable Incentive Amount:	* \$ 1,512,500.00
Incentive Funding Already Received in DY:	* \$ -
Compliance with Central Line Insertion Practices (CLIP) (%)	
Numerator	* 92.00
Denominator	* 102.00
% Compliance	0.90
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
Time frame for numerator and denominator is July 2011 thru December 2011. With the assistance of designated RN Staff Kern Medical Center has developed auditing tools and processes to collect data in real time and provide feedback to staff on performance. Kern Medical Center has submitted 6 months of data to Safety Net Institute(SNI). Kern Medical Center is working with SNI to establish our CLABSI baseline and set our benchmarks for DY8 reporting.	
DY Target (from the DPH system plan)	* 0.50
% Achievement of Target	0.50
Achievement Value	0.50
Central Line Bloodstream Infection (Rate per 1,000 patient days)	*
Denominator	*
Infection Rate	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	1
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Optional Milestone: Implement the Central Line Insertion Practices (CLIP) (insert milestone)	-
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*

Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required) Yes Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown * Yes menu, and (if "yes") provide an in-depth description of how the milestone was achieved: CLABSI multidiciplinary team met biweekly July thru December 2011. The following was completed:1) gap analysis of our current processes for inserting/maintaining central lines with report; 2) Developed a formalized interprofessional Central -line Treatment Protocol with physician order set placed on Electronic Medical Record and revision of policy and procedure;3) Participated in all scheduled collaborative meetings/ webinars over past 6 months July 1, 2011 - December 31, 2012 with required submission of data per collaborative schedule.4) Developed and completed CLIP and CLABSI education for both licensed RN/LN staff and Medical Staff faculty. As of December 2011 539/679 =85% have completed education. Goal is 85%. Education is ongoing. DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value 1.00

Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Optional Milestone:	Report at least 6 months of data collection on CLIP to SNI for purposes of establishing the baseline and setting benchmarks. (insert milestone)	-
Numerator (if N/A, use "ye	es/no" form below; if absolute number, enter here)	*
Denominator (if absolute r		*
Achievement		Yes
	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	* Yes
Six months of CLIP and C linstitude on December 2: 7/3967= 1.76	LABSI data for time period June 2011 thru Nov 2011 was submitted to Safety Net 2, 2011. As reported to SNI - CLIP compliance - 21/140 = 15%; and CLABSI rate	
- '	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		1.00
Optional Milestone:		
	(insert milestone)	_
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute r	number, enter "1")	*
Achievement		N/A
	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH Achievement Value	system plan) or enter "yes" if "yes/no" type of milestone	*
Optional Milestone:	(innert milestene)	_
Numerator (if N/A use "vo	(insert milestone)	*
	es/no" form below; if absolute number, enter here)	*
Denominator (if absolute r	iumber, enter 1)	N/A
Achievement		N/A
-	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	*
		J
DY Target (from the DPH	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		

Category 4: Central Line Associated Blood Stream Infection (CLABSI) (required)

Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	1
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Ontional Milestone:	
Optional Milestone: (insert milestone)	
	*
(insert milestone)	* *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	* * N/A
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here) Denominator (if absolute number, enter "1") Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	* N/A *

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7
DATE OF SUBMISSION: 3/31/2012

REPORTING ON THIS PROJECT: * Yes

Category 4: Hospital-Acquired Pressure Ulcer Prevention

Below is the data reported for the DPH system.

- * Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).
 - The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets

The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Hospital-Acquired Pres	sure Ulcer Prevention	
DY Total Computable Incent	tive Amount:	* \$ 1,512,500.00
Incentive Funding Already Received in DY:		* \$ -
Prevalence of Stage II, I		
Numerator		* 25.00
Denominator		* 491.00
Prevalence (%)		0.05
	ion of milestone progress. (If no data is entered, then a 0 Achievement able DY. If so, please explain why data is not available):	
RN Staff Kern Medical Cent	d denominator is July 2011 - December 2011. With the assistance of designated er has developed auditing tools and processes to collect data in real time and performance. Kern Medical Center has submitted data to SNI. DY 8 target is	
DY Target (from the DPH sy	rstem plan)	* 50.00%
% Achievement of Target	olin plany	0.50
Achievement Value		0.50
Tomovomone value		0.00
Optional Milestone:	Share data, promising practices, and findings with SNI to foster shared learning and benchmarking across the California public hospitals.	
	(insert milestone)	
Numerator (if N/A, use "yes/	no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")		*
Achievement		
	milestone has been achieved, select "yes" or "no" from the dropdown an in-depth description of how the milestone was achieved:	* Yes
Medical Center shared 12 is patient safety and quality of implemented new products, implentation of skin champic attendant, increase prevaler rounding.	ted data, promising practicies and findings to SNI on December 22, 2011. Kern sues that we had experienced with the promising practicies implemented to improve care. To highlight a few of the promising practices the organization has equipment (i.e. beds), policy revisions to keep current with best practice, ons to increase expertise in the organization, education for licensed and nursing nice studies (monthly), implentation of standardized measurement routines, hourly	*
,	rstem plan) or enter "yes" if "yes/no" type of milestone	4.00
Achievement Value		1.00

Category 4: Hospital-Acquired Pressure Ulcer Prevention

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DV Target (from the DDL austern slee) or enter "yee" if "yee/ee" type of milestone	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	
Optional Milestone:	
(insert milestone)	*
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone: (insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	·

Category 4: Hospital-Acquired Pressure Ulcer Prevention

(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
	N/A
Achievement	
Achievement If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown	*

CA 1115 Waiver - Delivery System Reform Incentive Payments (DSRIP)

DPH SYSTEM: Kern Medical Center

REPORTING YEAR: DY 7 DATE OF SUBMISSION: 3/31/2012

> REPORTING ON THIS PROJECT: * Yes

Category 4: Venous Thromboembolism (VTE) Prevention and Treatment

Below is the data reported for the DPH system.

* Instructions for DPH systems: Please select above whether you are reporting on this project. If 'yes', please type in all of your DY milestones for the project below and report data in the indicated boxes (*).

The yellow boxes indicate where the DPH system should input data

The black boxes indicate Milestones and will automatically populate and flow to summary sheets
The blue boxes show progress made toward the Milestone ("Achievement Value") and will automatically

populate and flow to summary sheets

Venous Thromboembolism (VTE) Prevention and Treatment	
DY Total Computable Incentive Amount:	* \$ 1,535,187.50
Incentive Funding Already Received in DY:	* \$ -
VTE Prophylaxis (%)	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
]
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
Intensive care unit VTE prophylaxsis (%)	
Numerator Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement	IV/A
Value is assumed for applicable DY. If so, please explain why data is not available):	
	1
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
VTE patients with anticoagulation overlap therapy (%)	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	

ategory 4: Venous Thromboembolism (VTE) Prevention and Treatment	\neg
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
VTE patients receiving unfractionated heparin with dosages/platelet count monitoring (%))
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
	」
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	
VTE discharge instructions (%)	
Numerator	*
Denominator	*
% Compliance	N/A
Provide an in-depth description of milestone progress. (If no data is entered, then a 0 Achievement Value is assumed for applicable DY. If so, please explain why data is not available):	
DY Target (from the DPH system plan)	*
% Achievement of Target	N/A
Achievement Value	

Category 4: Venous Thromboembolism (VTE) Prevention and Treatment

Incidence of potential	y preventable VTE (%)	
Numerator	,	*
Denominator		*
Incidence (%)		N/A
` ,	ption of milestone progress. (If no data is entered, then a 0 Achievement	13/73
•	icable DY. If so, please explain why data is not available):	
Achievement Value		
Optional Milestone:	Implement the VTE prevention program	
None and a CENTA and the	(insert milestone)	
•	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute r	number, enter "1")	*
Achievement		Yes
,	ne milestone has been achieved, select "yes" or "no" from the dropdown le an in-depth description of how the milestone was achieved:	* Yes
of our current processes for professional VTE Preventio and revision of policy and p 6 months July 1, 2011 - Dev Developed and completed N December 2011 539/679 =	net biweekly July thru December 2011. The following was completed:1) gap analysis assessment and prophylactic treatment with report; 2) Developed a formalized intern/Treatment Protocol with physician order set placed in Electronic Medical Record rocedure;3) Participated in all scheduled collaborative meetings/ webinars over past cember 31, 2012 with required submission of data per collaborative schedule.4) //TE education for both licensed RN/LN staff and Medical Staff faculty. As of 35% have completed education. Goal is 85%. Education is ongoing.	
DY Target (from the DPH	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value		1.00
Optional Milestone:	Report at least 6 months of data collection on VTE process measures to SNI for purposes of establishing the baseline and setting benchmarks.	
	(insert milestone)	
•	s/no" form below; if absolute number, enter here)	*
Denominator (if absolute r	number, enter "1")	*
Achievement		Yes
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:		* Yes
December 22, 2011. As re Prophylaxis (%) - 31/32 =	or time period June 2011 thru Nov 2011 was submitted to Safety Net Institude on eported to SNI - VTE Prophylaxis (%) - 625/3004 = 21%; Intensive Care unit VTE 97%; VTE patient with anticoagulation overlap therapy (%) 14/21=67%; VTE patient with dosages/platelet count monitoring (%) 7/10= 70%; VTE 9/20=45%	
DY Target (from the DPH	system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	· · · · · · · · · · · · · · · · · · ·	1.00
Optional Milestone:	Report the 5 VTE process measure data to the State. (insert milestone)	
Numerator (if N/A, use "ye	s/no" form below; if absolute number, enter here)	* 1.00
Denominator (if absolute number, enter "1")		* 2.00
Achievement		0.50
If "yes/no" as to whether the	ne milestone has been achieved, select "yes" or "no" from the dropdown	
-	le an in-depth description of how the milestone was achieved:	*

Category 4: Venous Thromboembolism (VTE) Prevention and Treatment

Data reporting timeframe is July2011 thru December 2011. VTE Prophylaxis (%) 625/3004 = 21%; Intensive Care unit VTE Prophylaxis (%) 33/34=97%; VTE patient with anticoagulation overlap therapy (%) 9/15=60%; VTE patients receiving unfractionated heparin with dosages/platelet count monitoring (%) 5/7=71%; VTE discharge instructions (%) 9/15 = 60%.	
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	* 1.00
Achievement Value	0.50
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone Achievement Value	*
Optional Milestone:	
(insert milestone)	
Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
Denominator (if absolute number, enter "1")	*
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone **Achievement Value**	* <u> </u>
Optional Milestone:	
(insert milestone) Numerator (if N/A, use "yes/no" form below; if absolute number, enter here)	*
	*
Denominator (if absolute number, enter "1")	N/A
Achievement	N/A
If "yes/no" as to whether the milestone has been achieved, select "yes" or "no" from the dropdown menu, and (if "yes") provide an in-depth description of how the milestone was achieved:	*
DY Target (from the DPH system plan) or enter "yes" if "yes/no" type of milestone	*
Achievement Value	

