MOLINA HEALTHCARE

Your Extended Family.

Accessible Healthcare

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Molina Healthcare of California

SPD Technical Workgroup
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MOLINA MEDICAL CENTERS: ACCESSIBILITY ENHANCEMENTS

- Molina has 16 Primary Care medical centers strategically located within the 5 counties we serve
- To date, 6 Molina centers have undergone FACE lifts (Fully Accessible Centers of Excellence)

Exam table that lowers to 17”	Automated Entry Doors
Wheelchair Weight Scale	Materials in Alternate Formats*
New Hoyer Lift	
Accessible Restrooms*	Assistive Listening Device
Accessible Waiting Areas	Video Interpreting Pilot (Q1)
Face to Face Interpreters*	Insty-Med Rx dispensing *
Lowered Counters*	Cisco Telemedicine Pilot

* Available in all 16 Molina Medical Centers

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ADDITIONAL ACCESSIBILITY BENEFITS

Non-Emergent Transportation for ALL SPD members

Neighborhood Shuttle (Long Beach)

Nurse Advice Line
- 24/7 days per week
- TTY Capability

Staff Development
- Ongoing Internal Disability Awareness Training
- Development of CME program for provider network

Enhanced Facility Site Review (ADA) Tool

Lisa Hayes, Manager

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