

Speaker Biographies

Neal Adams, MD, MPH, is the deputy director of the California Institute for Mental Health. Dr. Adams is involved with and responsible for a wide range of projects focused on quality improvement and systems transformation through technical assistance, consultation, training, as well as liaison and facilitation and research. Prior to his work at CIMH, Dr. Adams served three and one-half years as Medical Director for Adult Services with the California Department of Mental Health. In that role he was actively involved in a range of clinical, administrative and policy related activities providing consultation to county operated mental health systems and the State operated hospitals as well as headquarters staff and related state agencies. Key activities included work as Principle Investigator on a SAMHSA Toolkit implementation grant for Integrated Dual Diagnosis Treatment and his role as Chair of the CalMAP medication algorithm project's fidelity committee as well as leadership on pharmacy purchasing and quality of psychopharmacotherapy in the state's mental health system.

Sarah Arnquist, MPH, is a director with Harbage Consulting supporting public policy development. In her prior position, Arnquist worked with a research team based at Harvard University's Schools of Public Health, Medicine and Business that analyzed global health delivery programs through strategic frameworks commonly used in business research but less commonly applied in public health. Before that, she worked as health care journalist for five years. Her writing has been published in numerous outlets, including Harvard Business School Press and The New York Times. She earned a master's degree in public health from Johns Hopkins Bloomberg School of Public Health.

Melanie Bella, MBA, is the Director of the Medicare-Medicaid Coordination Office at the Centers for Medicare and Medicaid Services (CMS). This office, officially the Federal Coordinated Health Care Office, was established by the Affordable Care Act (Section 2602). As Director, Ms. Bella leads the work of this office charged with more effectively integrating benefits for individuals eligible for both Medicare and Medicaid and improving coordination between the federal government and states for such beneficiaries. Prior to joining CMS, Ms. Bella was the senior vice president for policy and operations at the Center for Health Care Strategies (CHCS). She led the organization's efforts to integrate care for complex populations, including people with multiple chronic conditions, disabilities, serious mental illness, and dual eligibles. In addition, she directed a unique leadership training institute to help Medicaid directors enhance the skills they need to transform their state programs into national models for high-quality, cost effective care. Prior to CHCS, Ms. Bella served as Medicaid director for the state of Indiana from 2001 through 2005. During her tenure, one of Ms. Bella's most notable accomplishments was spearheading the creation of the Indiana Chronic Disease Management Program. She earned a master's in business administration from Harvard University and a bachelor's degree from DePauw University.

Toby Douglas, MPH, MPP, is the Director of the California Department of Health Care Services (DHCS) and oversees the administration of programs that support the vital health care needs of more than 7.5 million Californians annually. DHCS employs 3,000 staff and manages expenditures of more than \$42 billion in public funds. Douglas had been chief deputy director since 2009 and held leadership positions in the department since 2005. From 2001 to 2005, Douglas was a senior manager of activities related to health access, policy and planning at the San Mateo County Health Department. Before that, Douglas was a research associate at the Urban Institute, a non-partisan, social policy research organization in Washington, D.C., and an AmeriCorps VISTA volunteer. Douglas graduated from the University of California, Berkeley, with a bachelor's degree in economics. He also earned master's degrees in public health and public policy from Cal.

Alice R. Lind, BSN, MPH, is a senior clinical officer at the Center for Health Care Strategies (CHCS). She plays an integral role in the organization's efforts to improve care for Medicaid's high-need, high-cost populations, providing technical assistance through a variety of national initiatives. She is also involved in ongoing efforts to improve provider practices and child health quality. Ms. Lind has extensive clinical and Medicaid program development expertise through her 15 years of work in Washington State. She was previously chief of the Office of Quality and Care Management in the Division of Healthcare Services, Health and Recovery Services Administration for Washington State, where she was responsible for the development and implementation of care coordination programs for Medicaid beneficiaries with chronic conditions and disabilities. She led the start up of a disease management program for 20,000 fee-for-service clients with asthma, congestive heart failure, diabetes, and end-stage renal disease. Under her direction, Washington implemented managed care programs that integrate health care, behavioral health, and long-term care for Medicaid and Medicare dual eligible beneficiaries. In prior positions, Ms. Lind managed Washington's Quality Management section, which was responsible for conducting research and evaluation on the quality of care provided to Medicaid managed care clients. She has held clinical positions in occupational health, hospice home care, managing a long-term care facility for terminally ill persons with AIDS, and intensive care. Ms. Lind received a master's degree in public health from the University of North Carolina-Chapel Hill, and a bachelor's degree in nursing from Texas Christian University.

Stephen Kaplan, MSW, is the Director of Behavioral Health and Recovery Services for San Mateo County. He has 20 years of experience administering publicly funded substance abuse prevention and treatment, and mental health services in California. Stephen serves as the project director for San Mateo County's Achieve 180, a Second Chance Funded re-entry demonstration project designed to improve recidivism and community reintegration for formerly incarcerated individuals. Stephen is leading local efforts to transform the

substance use treatment system in response to health care reform that includes the use of evidenced based practices and developing an integrated and comprehensive system of care for persons with co-occurring mental health and substance use disorders. Stephen serves as the project director for San Mateo County's Achieve 180, a Second Chance Funded reentry demonstration project designed to improve recidivism and community reintegration for formerly incarcerated individuals. Stephen holds a Masters Degree in Social Work from the University of Michigan, and is a licensed clinical social worker.

Bill Manov, Ph.D. has been the Director of the Santa Cruz County Alcohol and Drug Program since 1988. Prior to that he worked for the Los Angeles County Alcohol Program. He is currently responsible for all aspects of publicly funded alcohol and drug prevention, intervention and treatment services in Santa Cruz County. He is a member of the Executive Committee of the County Alcohol and Drug Program Administrators Association of California (CADPAAC), and is Chair of the Fiscal Committee. Dr. Manov holds a doctorate in clinical psychology from the University of Maryland, is certified as a Registered Addictions Specialist, and is formerly licensed as a California Marriage and Family Therapist.

Marvin Southard, DSW, is the Director of the Los Angeles County Department of Mental Health, as position he has held since 1998. Previously, he served in Kern County, California, in a similar capacity for five years. In his current role, Dr. Southard leads the largest public mental health system in the country, serving over 200,000 clients annually in one of the most ethnically diverse counties in the nation, with a budget of over \$1.4 billion. A licensed clinical social worker, Dr. Southard is the President, Board of Directors, of California Social Work Education Center (CalSWEC) and a Board Member of The National Network for Social Work Managers (NNSWM). He is a Commissioner on Los Angeles County Children and Families First – First 5 LA Commission, a member of the American College of Mental Health Administrators, and a past President of the California Mental Health Directors Association (CMHDA).

Suzanne Tavano, BSN, Ph.D. is the Acting Mental Health Director for Contra Costa County. She is a Public Health Nurse and Clinical Psychologist who has worked in a variety of public and private settings in providing medical care, mental health, and substance use services. She has been involved for the last 16 years in promoting wellness and recovery principles in the public mental health system, a whole-health orientation to health care, and the essential central role of the consumer in self-care and self-management.