

California Dual Demonstration – Quality Measures and Withhold
July 26, 2012 – DRAFT FOR STAKEHOLDER FEEDBACK

- 1) The State is still in the process of gathering stakeholder input and assessing what is feasible, so these comments should be viewed as preliminary and incomplete.
- 2) The State generally supports the measurement approach, principles and measures espoused in the NQF MAP Report, *Measuring Healthcare Quality for the Dual Eligible Beneficiary Population* (June 2012).
- 3) The total number of measures needs to be considered. Starting with a limited set of measures indicates areas requiring early focus, and avoids overburdening the plans. Over time, measures may be augmented or replaced with emerging priorities.
- 4) The State believes that the measures need to especially focus on coordination and continuity of care (including transitions), patient experience of care, medication management, utilization of unplanned services, and management of selected high-impact conditions (e.g., congestive heart failure, hypertension, ischemic heart disease, diabetes, hypercholesterolemia/hyperlipidemia, depression and alcohol or drug dependence).
- 5) Measures for home and community-based services and long-term services and supports are important, although there are concerns that the measures for these services need further development. The state will consider adding more of these to the measurement portfolio in years 2 and 3.
- 6) Stakeholders have suggested a broad range of process and outcome measures for behavioral health and long-term services and supports. The state is working with CMS to determine which of these measures may be incorporated into the MOU, the state-specific evaluation, the “dashboard” for rapid-cycle quality improvement, and the quality withhold:
- 7) The State would like stakeholder feedback on the following measures for the quality withhold:
 - a. Encounter data reporting;
 - b. Follow-up after hospitalization for mental illness (NQF #0576);
 - c. Screening for clinical depression and follow-up (NQF # 0418);
 - d. Initiation and engagement of alcohol and other drug dependence treatment (NQF #0004);
 - e. Reducing the risk of falling for persons over 65 (NQF #0101);
 - f. Plan all-cause readmission (NQF #1768);
 - g. Annual flu vaccine;
 - h. Selected LTSS/HCBS measure(s) TBD; and
 - i. Selected high impact condition measures TBD.