



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

California Dual Eligibles Demonstration Stakeholder Work Group Overview and Schedule

To support the development and implementation of the Dual Eligibles Demonstration, the Department of Health Care Services (DHCS) is collaborating with state offices and external partners on a series of stakeholder work groups.

The goal is for the work groups to develop policy recommendations in a team setting, understanding that the Secretary of Health and Human Services will make final decisions. Each work group will be co-chaired by a public stakeholder and a State staff member. Most of these co-chair positions are listed, but a few are pending. The Department is working closely with the California Department of Social Services (CDSS), Department of Managed Health Care, Department of Aging, Department of Mental Health, and others to create an atmosphere of trust and cooperation across the entire process.

For technical and logistical assistance, Harbage Consulting will support this effort. The following information applies across the work groups.

- **Focus:** Process and policy needed for the California Duals Demonstration and preparing for the 2013 launch date.
- **Meeting schedules:** Each work group will meet 2 to 6 times over the next several months. Many first meetings are longer, but subsequent meetings will be shorter.
- **Locations:** The first meeting for each work group will be in person in Sacramento with the ability to conference in, with subsequent meetings taking place by phone or webinar.
- **Deliverables:** Each work group will be asked to accomplish a set of deliverables. Some of this work will take place in the work group meetings and some will need to be developed by stakeholders between meetings.
- **Work group web pages:** Each work group has its own web page where all meeting details, agendas and minutes will be posted online in a timely manner. All recommendations made by the work groups will be posted and stakeholders will have an opportunity to comment on them. These web pages will serve as a virtual hub for information sharing and providing feedback. **Please check the page for your work group often.** The web pages will be essential tools in keeping everyone connected and informed. The website can be found at www.calduals.org.

Each work group is open to any stakeholder and community member, but there is an expectation that joining a work group means you will consistently and actively participate, contributing time and effort to constructive policy development.

All those who have identified themselves as being interested in a given work group are considered a part of that work group. We recognize, in advance, that in order to be inclusive, the work groups will be larger than generally considered standard. Please be patient with and respectful of fellow work group members as we undertake this collaborative work. We will be working to ensure that, even if there is not an opportunity for persons to speak in the work groups, there will be an opportunity to individuals to submit comments and thoughts electronically so that all thoughts can be shared within the work group and DHCS.

In consideration of attendees who are sensitive to environmental odors created by chemicals and perfumes, please restrict the use of fragrances at meetings. If disability-related accommodations are required for your participation or you need materials in alternate formats, please email the Harbage staff person assigned to your work group at least three days prior to the meeting date.

A short summary, leadership information and meeting dates for each group are listed below. **Please look for the links below to RSVP for the first work group meetings.**

Beneficiary Notification, Appeals, and Protections Work Group

The work group will make recommendations on the enrollment process for the Duals demonstration including specific text and design principles for beneficiary notices. The work group will provide feedback on a coordinated appeals and grievance procedures in order to ensure a more coordinated process, while maintaining beneficiary protections.

Workgroup Website:

<http://www.dhcs.ca.gov/provgovpart/Pages/BeneficiaryNotifications.aspx>

Meeting Dates: This work group will meet every other week for 6 meetings.

1. **Thursday, April 12, 2 to 5pm, In Person or Phone,**
2. **Wednesday, April 25, 1 to 3pm, Via Phone**
3. **Thursday, May 10, 1 to 3pm, Via Phone**
4. **Thursday, May 24, 1 to 3pm, Via Phone**
5. **Thursday, June 7, 1 to 3pm, Via Phone**
6. **Thursday, June 21, 1 to 3pm, Via Phone**

Leadership: Dan McCord, Chief, Health Care Options, DHCS; and, Kevin Prindiville, Deputy Director, National Senior Center Law Center.

Facilitation Support: Margaret Tatar, DHCS; Peter Harbage, Harbage Consulting

Staff: Anne Cohen, Harbage Consulting, Anne@harbageconsulting.com

Provider Outreach and Engagement Work Group

The work group will make recommendations about provider participation in demonstration sites, and will identify strategies to expand managed care plans' provider networks.

Work group Website: <http://www.dhcs.ca.gov/Pages/ProviderOutreach.aspx>

Meeting Dates: This work group will meet 3 times.

1. **Thursday, April 19, 2 to 4pm, In Person or Phone**
2. **Tuesday, May 22, 11am to 1pm, Via Phone**
3. **Tuesday, June 5, 2 to 4pm, In Person or Phone, Los Angeles, Location TBD**

Leadership: Margaret Tatar, Chief, Medi-Cal Managed Care Division, DHCS; David Ford, California Medical Association; and Stuart Levine, MD, HealthCare Partners.

Staff: Amy Turnipseed, Harbage Consulting, Amy@harbageconsulting.com

Long-Term Services and Supports Integration Group

The work group will provide recommendations for how to integrate home and community-based services in an organized system of care, including recommendations for LTSS network adequacy standards and coordination of community resources. In particular, the group will consider issues around CBAS, MSSP, and waivers.

Workgroup Website: <http://www.dhcs.ca.gov/Pages/LTSSIntegration.aspx>

Meeting Dates: This work group will meet 3 times.

- 1. Thursday, May 3, 1 to 3pm, In Person or Phone**
- 2. Tuesday, May 29, 1 to 3 pm, Via Phone**
- 3. Thursday, June 28, 1 to 3 pm, Via Phone**

Leadership: Lora Connolly, California Department of Aging; John Shen, DHCS; and, Sarah Steenhausen, SCAN Foundation.

Staff: Anne Cohen, Harbage Consulting, Anne@harbageconsulting.com

In-Home Supportive Services Coordination and Integration Group

This work group will focus on the development of contract requirements between health plans and county IHSS entities to ensure the readiness and functioning of the new integrated program. The goal of the work group is the development of a patient-centered care model that ensures consumer protections.

Work Group Website: <http://www.dhcs.ca.gov/Pages/IHSSCoordination.aspx>

Meeting Dates: This work group will meet 3 times.

- 1. Friday, May 11, 1:30 to 4:30pm, In Person or Phone**
CA Department of Social Services
744 P Street, Sacramento, CA, Office Building 9 Auditorium, Room 205
- 2. Thursday, May 17, 11am to 1pm, In Person or Phone**
744 P Street, Sacramento, CA, Office Building 8, Room 235-237
- 3. Thursday, June 14, 2 to 4pm, In Person or Phone**
744 P Street, Sacramento, CA, Office Building 9 Auditorium, Room 205

Leadership: Margaret Tatar, DHCS; Eileen Carroll, DSS; and, County Leader Pending

Staff: Anne Cohen, Harbage Consulting, Anne@harbageconsulting.com

Mental Health and Substance Use Integration Work Group

This work group will focus on understanding and summarizing essential elements required for successful implementation of integrated mental health and substance use services in the Demonstration counties.

Work Group Website: <http://www.dhcs.ca.gov/Pages/BehavioralHealthIntegration.aspx>

Meeting Dates: This work group will meet monthly for 5 meetings.

1. **Wednesday, April 18, 11am to 1pm, In Person or Phone,**
2. **Wednesday, May 16, 2 to 4pm, In Person/Via Phone**
3. **Wednesday, June 20, 2 to 4pm, In Person/Via Phone**
4. **Wednesday, July 18, 2 to 4pm, In Person/Via Phone**
5. **Wednesday, August 15, 2 to 4pm, In Person/Via Phone**

All meeting location: 1501 Capitol Avenue, DHCS, Pine Room, Sacramento

Leadership: Rollin Ives, DHCS, Rob Maus, CA Alcohol and Drug Programs, Don Kingdon, California Mental Health Director's Association, and Susan Bower, County Alcohol & Drug Program Administrators Association of California.

Staff: Sarah Arnquist, Harbage Consulting, Sarah@harbageconsulting.com
Alice Lind, Center for Health Care Strategies, Inc., alind@chcs.org

Fiscal and Rate Setting Work Group

This work group will support actuaries' understanding of program components and capitation rates for managed care plans, understanding that rate setting is fundamentally a proprietary and confidential effort between plans, the state, and federal government.

Work Group Website: <http://www.dhcs.ca.gov/Pages/Fiscal.aspx>

Meeting Dates: This work group will meet 2 times.

1. **Tuesday, May 15, 3:30 to 5:30pm, In Person or Phone**
 - a. DHCS Auditorium, 1500 Capitol Avenue, Sacramento
2. **Tuesday, June 5, 11am to 1pm, Via Phone**
3. **Further meetings are TBD**

Leadership: Mari Cantwell, DHCS and, Tim Reilly, L.A. Care.

Staff: Anastasia Dodson, Harbage Consulting, Anastasia@harbageconsulting.com

Quality and Evaluation Management Work Group

This work group will develop recommendations on quality and outcome measurements and design of the evaluation for the demonstration.

Work Group Website: <http://www.dhcs.ca.gov/Pages/Quality.aspx>

Meeting Dates: This group will meet 4 times.

1. **Thursday, May 17, 3 to 5, In Person or Via Phone**
 - a. DHCS Auditorium, 1500 Capitol Avenue, Sacramento
2. **Tuesday, June 19, 2 to 3:30pm, Via Phone**
3. **Monday, July 9, 2 to 3:30pm, Via Phone**
4. **Tuesday, August 14, 2 to 3:30pm, Via Phone**

Leadership: Dr. Neal Kohatsu, DHCS; Dr. Kenneth Kizer, UC Davis Health System and Gary Passmore, Congress of California Seniors.

Staff: Anastasia Dodson, Harbage Consulting, Anastasia@harbageconsulting.com
Alice Lind, Center for Health Care Strategies, Inc., alind@chcs.org