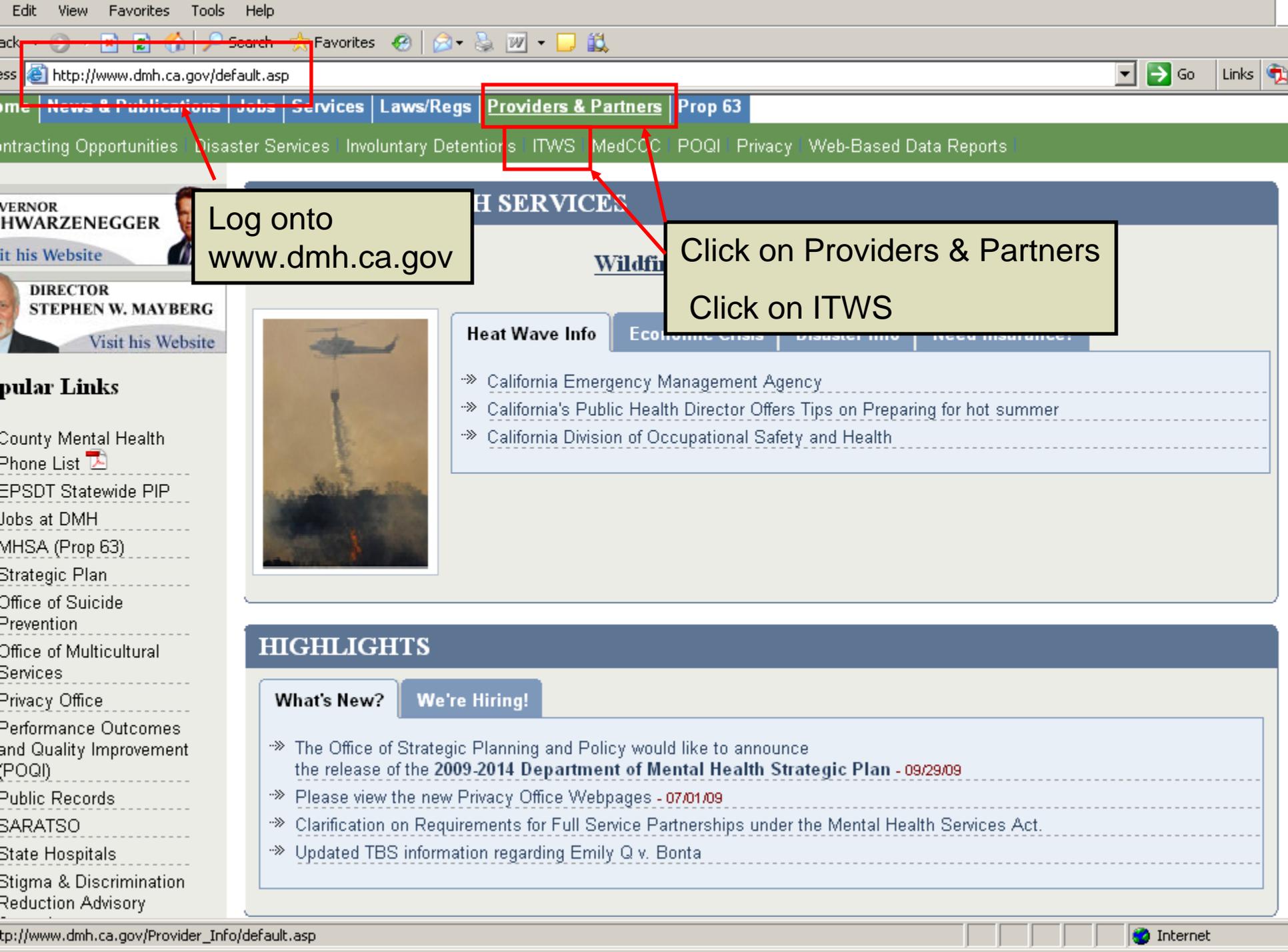


ITWS Enrollment Process

- ITWS Enrollment
- Selecting Additional Systems
- Cost and Financial Reporting System
- Provider/Legal Entity System
- Changing Password and/or User Profile
- ITWS Support



http://www.dmh.ca.gov/default.asp

Providers & Partners

ITWS

Log onto
www.dmh.ca.gov

Click on Providers & Partners
Click on ITWS

GVERNOR
HWARZENEGGER
it his Website

DIRECTOR
STEPHEN W. MAYBERG
Visit his Website

- Popular Links**
- County Mental Health
 - Phone List
 - EPSDT Statewide PIP
 - Jobs at DMH
 - MHSA (Prop 63)
 - Strategic Plan
 - Office of Suicide Prevention
 - Office of Multicultural Services
 - Privacy Office
 - Performance Outcomes and Quality Improvement (POQI)
 - Public Records
 - SARATSO
 - State Hospitals
 - Stigma & Discrimination Reduction Advisory



Heat Wave Info

- [California Emergency Management Agency](#)
- [California's Public Health Director Offers Tips on Preparing for hot summer](#)
- [California Division of Occupational Safety and Health](#)

HIGHLIGHTS

What's New? **We're Hiring!**

- The Office of Strategic Planning and Policy would like to announce the release of the **2009-2014 Department of Mental Health Strategic Plan** - 09/29/09
- Please view the new **Privacy Office Webpages** - 07/01/09
- **Clarification on Requirements for Full Service Partnerships** under the Mental Health Services Act.
- Updated TBS information regarding **Emily Q v. Bonta**

Home Page Tabs

California Department of Mental Health Information Technology Web Services (ITWS)

What's New

Important Notice for Microsoft Windows XP Service Pack 2 Users

Created: 10/6/2004 3:41:00 PM

installed the Windows XP Service Pack 2 (SP2); or, are considering installing it, please read the following

new security features do not restrict the functionality of the ITWS. However, certain functions will require confirmation steps. To maintain the same level of security and eliminate these extra steps, we recommend adding as a trusted site in your browser settings. For additional information on ITWS compliance with XP SP2 and on ITWS as a trusted site, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did the Information Bar?"

questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

ITWS Login

Username:

Password:

Login

Enroll

[Forgot your Username or Password](#)

We encourage everyone to read the Pre-Enrollment Guide and get familiar with the ITWS enrollment process for users and approvers.

Quick Links

- [Pre-Enrollment guide](#)
- [DMH Approver certification forms](#)
- [ADP Approver certification forms](#)
- [System enrollment guides](#)
- [Contact ITWS \(DMH & ADP\)](#)
- [ITWS QA web site](#)
- [Check enrollment status](#)
- [Related links](#)
- [User computer requirements](#)
- [DMH-IT mission](#)

This site is best viewed with Internet Explorer version 5.5 and above.

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[For Security Information, click on the padlock](#)

Information Technology

- Enroll into ITWS
- Check Enrollment Status
- Regenerate Enrollment Request

What's New

ATTENTION CLIENT AND SERVICE INFORMATION (CSI) CONTACTS

Created: 8/10/2006 3:46:00 PM

...that the CSI On-Line System (OLS) will not be available beginning **Friday, September 15, 2006 through Sunday, September 17, 2006**. Counties will not be able to access the CSI OLS for record review, data entry, or error corrections. We apologize for any inconvenience. Thank you for your consideration.

Contact your assigned [DMH CSI Analysts](#) if you have further questions regarding your county's CSI reporting.

Important Notice for Microsoft Windows XP Service Pack 2 Users

Created: 10/6/2004 3:41:00 PM

...installed the Windows XP Service Pack 2 (SP2); or, are considering installing it, please read the following...

...new security features do not restrict the functionality of the ITWS. However, certain functions may require additional confirmation steps. To maintain the same level of security and eliminate these extra steps, we recommend you add ITWS as a trusted site in your browser settings. For additional information on ITWS compliance with Windows XP SP2, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did you Add the Information Bar?"

...questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

ITWS Login

Username:

Password:

[Forgot your Username or Password?](#)

Click here or here to start the enrollment process

This site is best viewed with Internet Explorer version 5.5 and above.

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[For Security Information, click on the padlock](#)



From: "ITWS System" <itws@dmh.ca.gov>

8/20/2008 12:50 PM

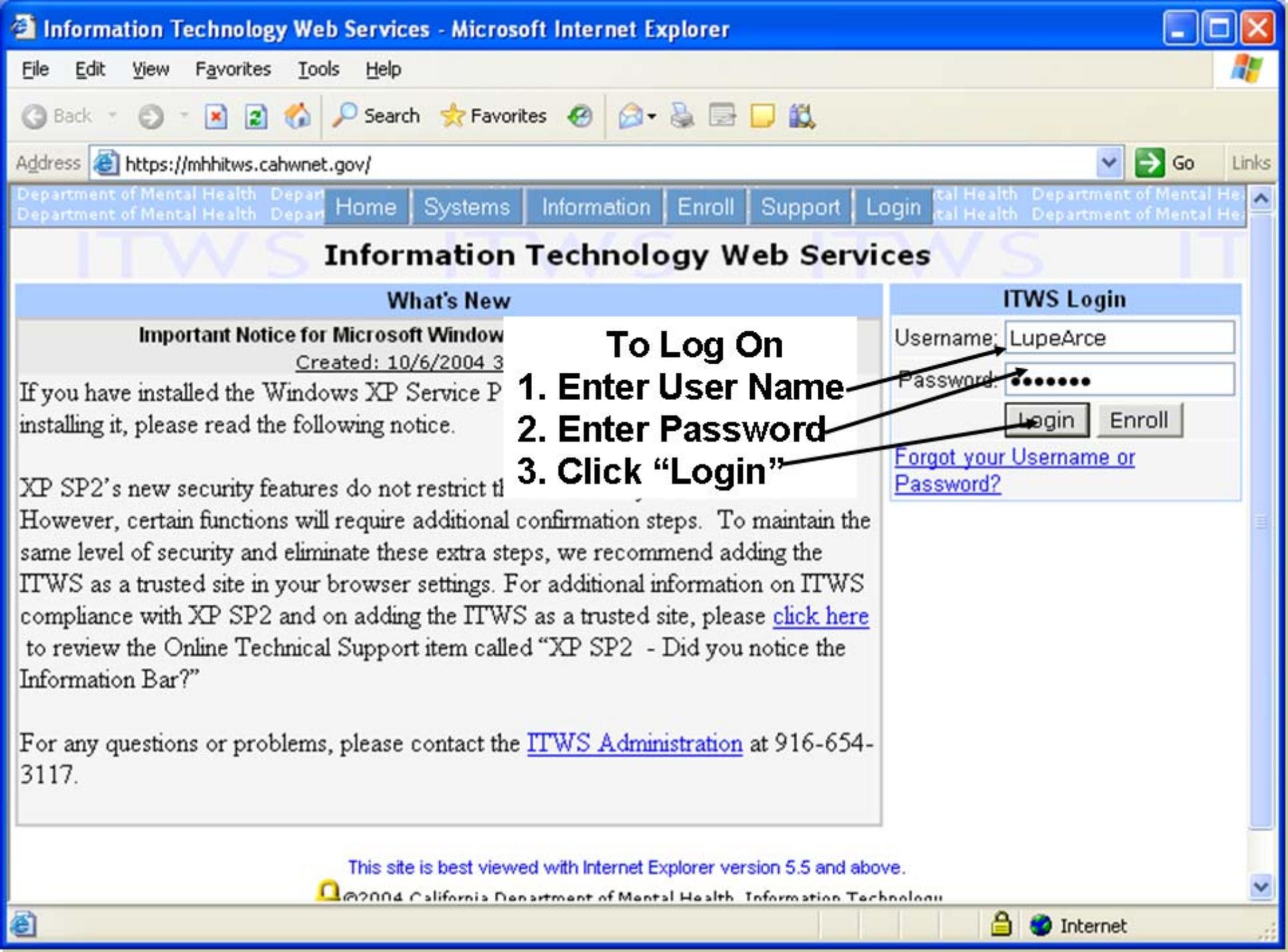
To: Voorhees, Bill

Subject: ITWS: Enrollment Request Entered

The enrollment request for username (BVOORHEE1) has been approved.

To enter ITWS go to <https://mhhitws.cahwnet.gov> You can view your existing memberships, pending Memberships and Membership changes log information on the ITWS profile page. To navigate to the ITWS profile page, Login to ITWS, click on "Utilities" menu, and click on "User Profile" link.

If you have any questions, please contact the approver, at or ITWS Support at itws@dmh.ca.gov



Information Technology Web Services

What's New

Important Notice for Microsoft Window
Created: 10/6/2004 3
If you have installed the Windows XP Service P installing it, please read the following notice.

XP SP2's new security features do not restrict tl
However, certain functions will require additional confirmation steps. To maintain the same level of security and eliminate these extra steps, we recommend adding the ITWS as a trusted site in your browser settings. For additional information on ITWS compliance with XP SP2 and on adding the ITWS as a trusted site, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did you notice the Information Bar?"

For any questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

- To Log On**
1. Enter User Name
 2. Enter Password
 3. Click "Login"

ITWS Login

Username:

Password:

[Forgot your Username or Password?](#)

Welcome Bhavdeep
Last Online: 8/21/2006 1:33:10 PM Email: B

- Change Password
- User Preferences
- User Profile (Contact Information)
- Request Additional Membership

System Messages

Important Notice for Microsoft Windows XP Service Pack 2
Created: 10/6/2004 3:41:00 PM

If you have installed the Windows XP Service Pack 2 (SP2) or are considering installing it, please read the following notice.

XP SP2's new security features do not require additional confirmation steps. To maintain the safe and secure operation of this trusted site, please [click here](#) to review the new security features.

Under the Utilities Tab
Click Request Additional
Membership

Certain functions will require additional confirmation steps. We recommend adding the ITWS as a trusted site in your browser settings. For more information, please click here. Did you notice the Information Bar?

Quick Links

- Search
- Transfer Files
Upload and Download files

This site is best viewed with Internet Explorer version 5.5 and above.

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Mail From: "ITWS System" <itws@dmh.ca.gov>



File Edit View Actions Tools Window Help



Mail Properties Personalize Message Source

From: "ITWS System" <itws@dmh.ca.gov>

8/20/2008 3:51 PM

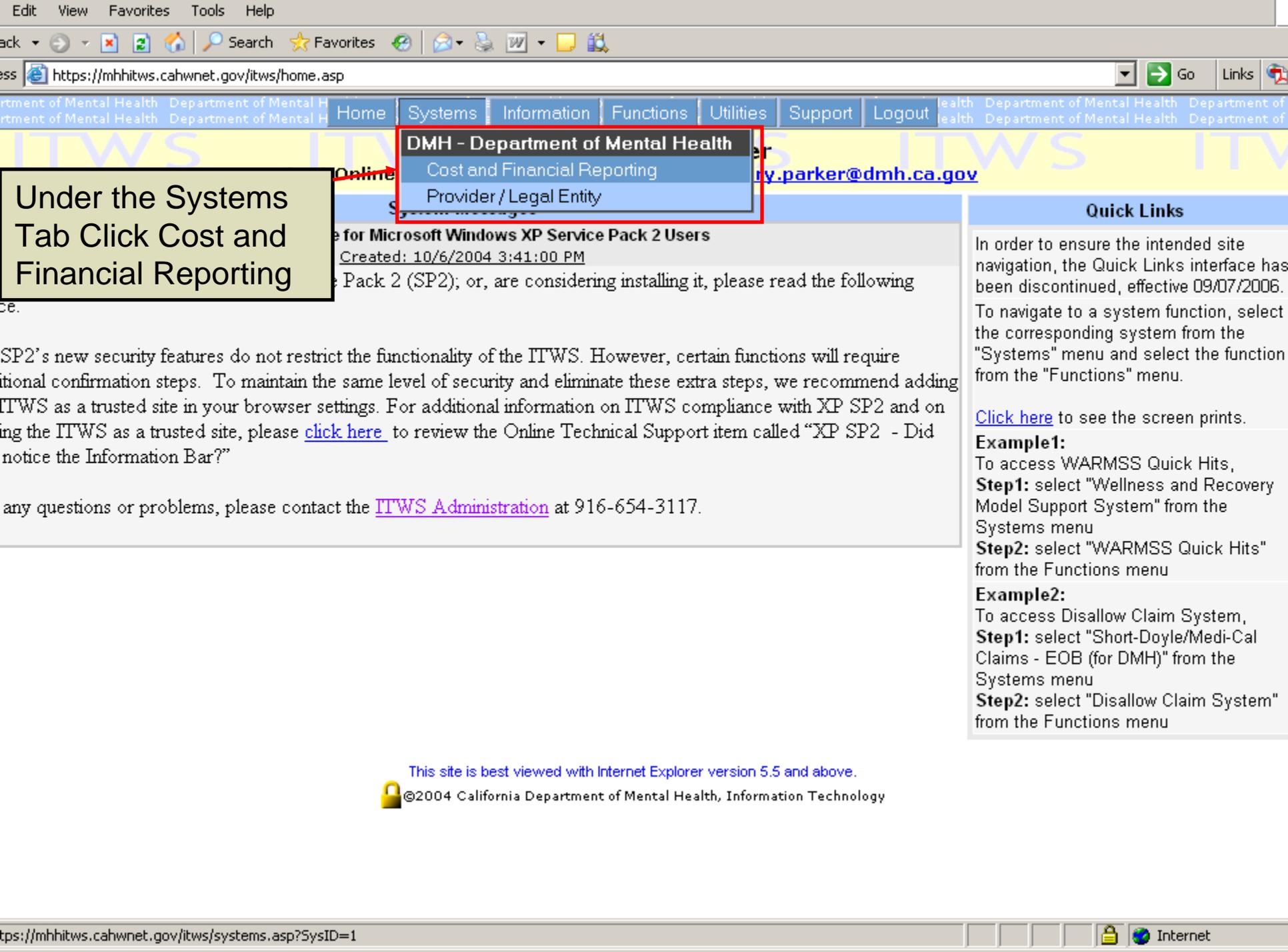
To: Voorhees, Bill

Subject: ITWS: Membership Request Received

Bill Voorhees, your request for additional membership has been received. Once your request has been printed, signed and faxed to DMH, it will be reviewed for approval. When your request is entered you will immediately be able to access the membership(s) requested.

To re-generate your request or review the membership requests go to <https://mhitws.cahwnet.gov/itws/addmem.asp?Util=Re-Generate+Pending+Membership+Requests>.

If you have any questions please email ITWS Support at itws@dmh.ca.gov.



Under the Systems Tab Click Cost and Financial Reporting

DMH - Department of Mental Health
Cost and Financial Reporting
Provider / Legal Entity



...for Microsoft Windows XP Service Pack 2 Users
Created: 10/6/2004 3:41:00 PM
... Pack 2 (SP2); or, are considering installing it, please read the following

SP2's new security features do not restrict the functionality of the ITWS. However, certain functions will require additional confirmation steps. To maintain the same level of security and eliminate these extra steps, we recommend adding ITWS as a trusted site in your browser settings. For additional information on ITWS compliance with XP SP2 and on using the ITWS as a trusted site, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did you notice the Information Bar?"

If you have any questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

Quick Links

In order to ensure the intended site navigation, the Quick Links interface has been discontinued, effective 09/07/2006.

To navigate to a system function, select the corresponding system from the "Systems" menu and select the function from the "Functions" menu.

[Click here](#) to see the screen prints.

Example1:
To access WARMSS Quick Hits,
Step1: select "Wellness and Recovery Model Support System" from the Systems menu
Step2: select "WARMSS Quick Hits" from the Functions menu

Example2:
To access Disallow Claim System,
Step1: select "Short-Doyle/Medi-Cal Claims - EOB (for DMH)" from the Systems menu
Step2: select "Disallow Claim System" from the Functions menu

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ITWS Cost and Final System

- Reconciliation
- Transfer Files (Upload and Download)
- Processing Status

No New Messages

Created: 10/7/2009 9:34:06 AM

There are currently no New Messages

[This site is best viewed with Internet Explorer version 5.5 and above.](#)

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Click Functions to Upload and Download Cost Reports

Welcome Bill Vo
 Last Online: **8/20/2008 3:41:00 PM** Email

- Change Password
- User Preferences
- User Profile (Contact Information)
- Request Additional Membership

Click Utilities to change your Password or update your User Profile

System Messages

XP Service Pack 2 Use
 8/20/2008 3:41:00 PM

If you have installed XP SP2, or are considering installing it, please read the following notice regarding the compatibility of the ITWS. However, certain functions will require additional security updates (such as Windows XP SP2's new security features) to be installed on your computer. To ensure the same level of security and eliminate these extra steps, we recommend that you update your operating system to the latest version available. For additional information on ITWS compliance with XP SP2 and on adding the ITWS as a trusted site, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did you notice the Information Bar?"

For any questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

Quick Links

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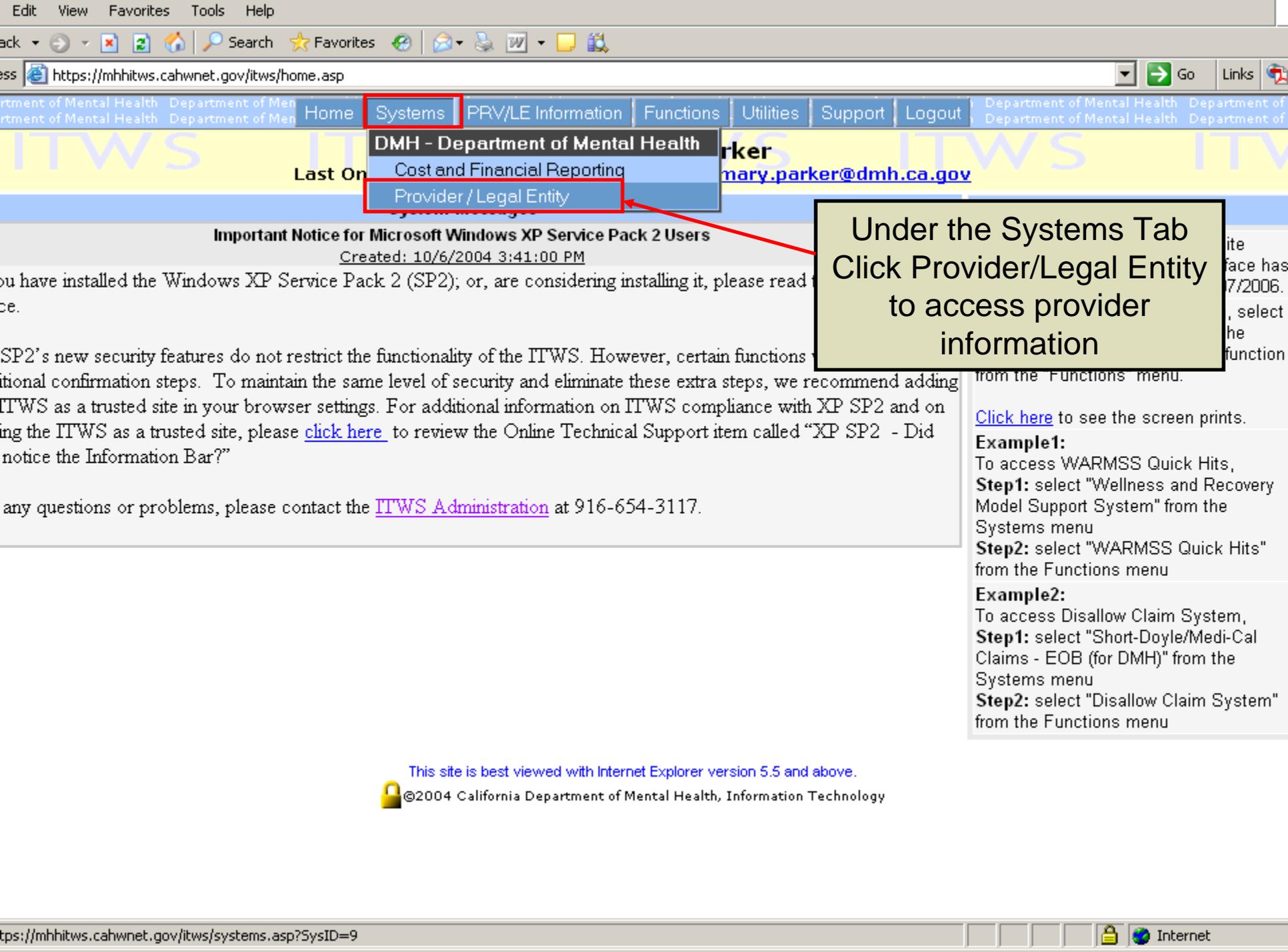
[Click here](#) to see the screen prints.

Example1:
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Step1: select "Wellness and Recovery Model Support System" from the Systems menu
Step2: select "WARMSS Quick Hits" from the Functions menu

Example2:
 To access Disallow Claim System,
Step1: select "Short-Doyle/Medi-Cal Claims - EOB (for DMH)" from the Systems menu
Step2: select "Disallow Claim System" from the Functions menu

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DMH - Department of Mental Health
Cost and Financial Reporting
Provider / Legal Entity

Under the Systems Tab
Click Provider/Legal Entity
to access provider
information

Important Notice for Microsoft Windows XP Service Pack 2 Users

Created: 10/6/2004 3:41:00 PM

You have installed the Windows XP Service Pack 2 (SP2); or, are considering installing it, please read the following information.

SP2's new security features do not restrict the functionality of the ITWS. However, certain functions may require additional confirmation steps. To maintain the same level of security and eliminate these extra steps, we recommend adding ITWS as a trusted site in your browser settings. For additional information on ITWS compliance with XP SP2 and on how to add the ITWS as a trusted site, please [click here](#) to review the Online Technical Support item called "XP SP2 - Did you notice the Information Bar?"

If you have any questions or problems, please contact the [ITWS Administration](#) at 916-654-3117.

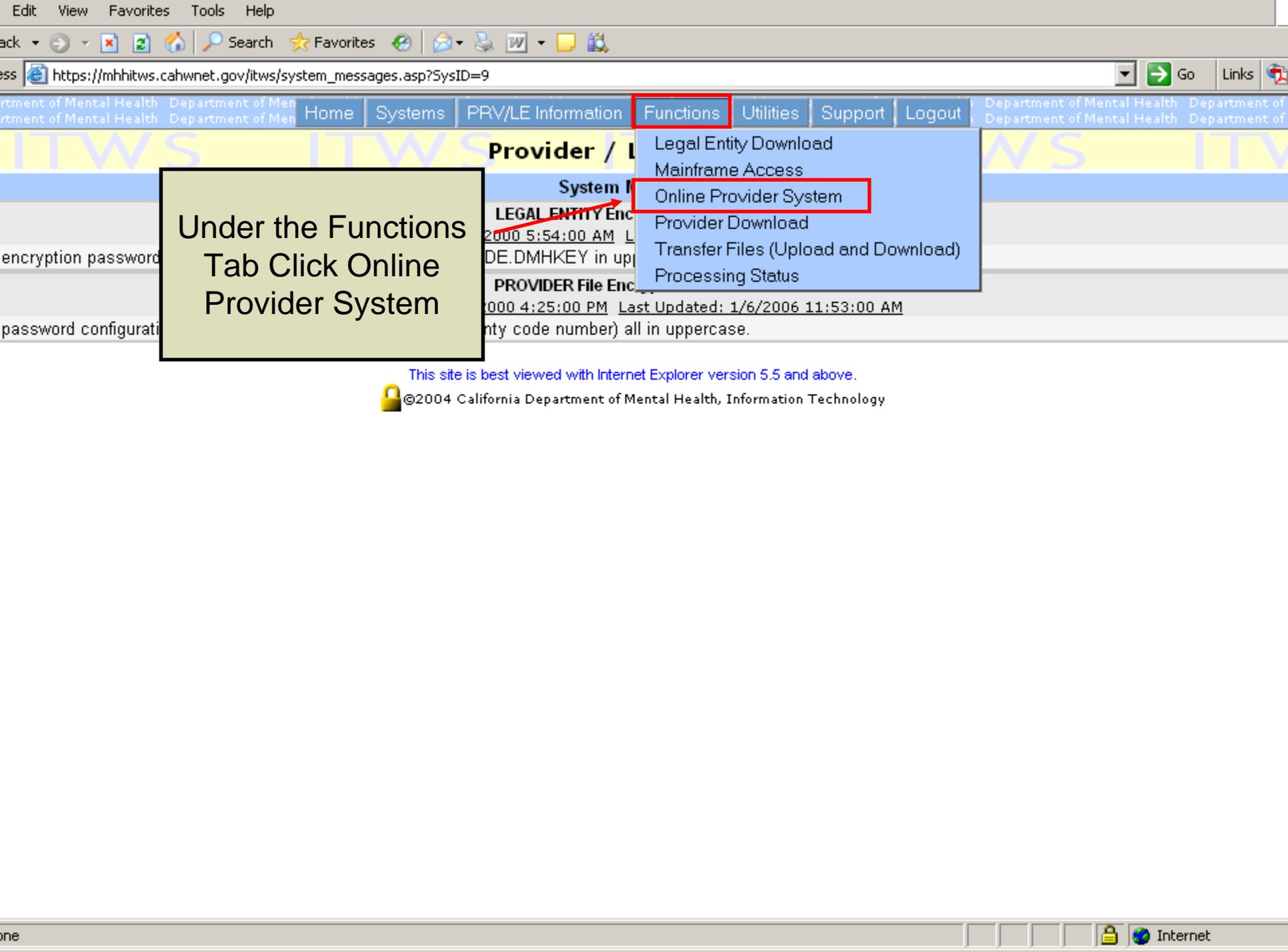
[Click here](#) to see the screen prints.

- Example1:**
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Step1: select "Wellness and Recovery Model Support System" from the Systems menu
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- Example2:**
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Step1: select "Short-Doyle/Medi-Cal Claims - EOB (for DMH)" from the Systems menu
Step2: select "Disallow Claim System" from the Functions menu

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Under the Functions Tab Click Online Provider System

- Legal Entity Download
- Mainframe Access
- Online Provider System
- Provider Download
- Transfer Files (Upload and Download)
- Processing Status

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