

# Medical Homes for Children with Special Health Care Needs

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# Elements of the Medical Home for CSHCN

- AAP- model of delivering primary care that is accessible, continuous, comprehensive, family centered, **coordinated**, compassionate and culturally effective; critical elements include family centered, community based, attention to transitions, value
- Joint Statement by ACP, AAFP, AOA and AAP- elements of care include personal physician, physician directed care, whole person orientation, **coordinated/integrated care**, quality and safety, enhanced access, appropriate payment

# Critical Elements of Care

- Family centered
- Coordinator and facilitator of care (in collaboration with family)
- A medical home that meets the needs of the patient's condition- hospital vs. community
- Accessibility

# Benefits of a Medical Home

- Reframe the question, what happens when there is no medical home?
- Parents become care coordinators by default
- Care is disjointed...gaps...lack of clarity...delays in care...duplication in care
- Lack of understanding about appropriate resources

# Required Elements for a Medical Home

- Provider training re expectations
- Parent understanding of expectations
- Standards- how do you know when you are medical home?
  - Medical Home Index
  - NCQA Standards
- Adequate funding-care coordination is resource intense and therefore costly, but so is doing nothing