

Medi-Cal EHR Incentive Program-California Technical Assistance Program

Eligible Professional Technical Assistance Acknowledgement

Name of Eligible Professional (EP)

NPI of EP

Name of Technical Assistance Representative

Name of Technical Assistance Organization

The California Technical Assistance Program (CTAP) is designed to assist EPs and their practice groups in participation in the Medi-Cal EHR Incentive Program and the installation and use of EHRs to attain meaningful use. Services are free-of-charge for EPs, with funding provided by the federal government and the State of California for the years 2015-2018. Participating EPs may receive services in the areas described on page 2.

Eligible Professional Statements (initial all that apply):

_____ I meet the definition of a Medi-Cal Eligible Professional: Eligible Professional includes physicians, nurse practitioners, dentists, certified nurse midwives, optometrists, and physician assistants (at a PA- Led FQHC or RHC) who, individually or with a group, meet the 30% Medicaid encounter volume (20% for pediatricians) requirement for the Medi-Cal EHR Incentive Program.

_____ I am a solo practitioner: I work 50% or more of my time at a location at which there is only one eligible professional (physician, dentist, nurse practitioner, certified nurse midwife, optometrist, or physician assistant in a PA-led FQHC or RHC).

_____ I am a specialist (dentist, optometrist, or board-certified or board eligible physician other than family practice, OB/GYN, pediatrics, or internal medicine). Note- Documentation of board certification or board eligibility must be provided to the technical assistance organization.

Eligible Professional Signature

Date

Technical Assistance Representative Signature

Date

Technical Assistance Services

- **Education and Outreach**—dissemination of knowledge about effective strategies to select, implement, and meaningfully use certified EHR technology.
- **Medi-Cal Incentive Program Guidance**—assistance in understanding and meeting all requirements of the Medi-Cal EHR Incentive Program. Ensure eligible professionals and groups successfully submit applications to the State Level Registry.
- **EHR Implementation**—assistance with project management, planning and support over the entire EHR implementation process, including on-site coaching, consultation, troubleshooting, and other activities. The assistance will assure that the professional is able to assess and enhance organizational readiness, remediate gaps in IT infrastructure, configuration of the software to meet practice needs, and training on software use.
- **Practice and Workflow Redesign**—support for practice and workflow redesign necessary to achieve meaningful use of EHR technology. This may involve working with eligible professionals, their staff, and the EHR vendors. Assistance may include mapping and redesigning work processes, updating roles for professionals and support staff, and rapid cycle continuous quality improvement activities.
- **Progress toward Meaningful Use**—assistance in attaining and advancing in the stages of meaningful use. Review of utilization of EHRs by professionals will be provided and feedback provided to improve low rates of utilization of features required for meaningful use. Professionals will be supported in implementing best practices to protect privacy and security.
- **Health Information Exchange**—assistance to professionals in connecting to available health information exchange infrastructure, including community HIOs, enterprise HIOs and point-to-point health information exchange
- **Other Services (Fee-based)** —your technical assistance organization may offer assistance in additional areas for a fee. Please talk with your technical assistance organization about this.

EP's Initials