

PAVE SUPPORT RESOURCES

<p>Q&A Webinars</p>	<p>Webinar Register Here</p>	<p>Thursdays 12-2 PM</p>
<p>In-Context Tutorials</p>	<p>These are short videos to provide detailed instructions for completing applications in PAVE. An in-context tutorial is available when you see a video icon.</p>	<p>24 Hours/ 7 Days a Week</p>
<p>Hover Help</p>	<p>This feature provides pop-up assistance in PAVE, which provides further description when you hover over any field with help text.</p>	<p>24 Hours/ 7 Days a Week</p>
<p>Digital Assistant</p>	<p>Lucy is the Digital Assistant in PAVE that walks you through the application process and provides additional clarification for each section of the application.</p>	<p>24 Hours/ 7 Days a Week</p>
<p>Message PED through PAVE</p>	<p>This is your opportunity to send a message to PED staff from PAVE. Access PAVE messaging directly from your application or from the top banner on the website by clicking the envelope icon.</p>	<p>24 Hours/ 7 Days a Week <i>Responses will be Sent During Normal Business Hours</i></p>
<p>PAVE Assistance Help Desk</p>	<p>1 (866) 252-1949</p>	<p>Monday Through Friday 8 AM – 6 PM</p>