

PAVE SUPPORT RESOURCES

Q&A Webinars

Webinar
Register Here

Thursdays
12-2 PM

**In-Context
Tutorials**

These are short videos to provide detailed instructions for completing applications in PAVE. An in-context tutorial is available when you see a video icon.

**24 Hours/
7 Days a Week**

Hover Help

This feature provides pop-up assistance in PAVE which provides further description when you hover over any field with help text.

**24 Hours/
7 Days a Week**

Digital Assistant

Lucy is the Digital Assistant in PAVE that walks you through the application process and provides additional clarification for each section of the application.

**24 Hours/
7 Days a Week**

**Message PED
through PAVE**

This is your opportunity to send a message to PED staff from PAVE. Access PAVE messaging directly from your application or from the top banner on the website by clicking the envelope icon.

**24 Hours/
7 Days a Week**
*Responses will be
Sent During Normal
Business Hours*

**PAVE
Assistance
Help Desk**

1 (866) 252-1949

**Monday Through
Friday**
8 AM – 6 PM