

Dear Medicaid Stakeholders,

Thank you for your continued interest and feedback regarding the Department of Health Care Services' (DHCS) ***Provider Application and Validation for Enrollment (PAVE)*** solution. PAVE is an enterprise-wide enrollment solution that automates provider enrollment and the management activities associated with the DHCS' Provider Enrollment Division (PED).

If you work with PED, you're key to our mutual success!

The PAVE solution will improve the way you do business with PED. PAVE will include a secure web-based provider portal that offers guided preparation, context-based intelligence, social collaboration, secure and private messaging, account management, affiliations management, real-time status tracking, document storage, reporting changes functionality, e-signatures, and much more. The new solution leverages current technologies to improve the customer experience and realize organizational efficiencies.

DHCS has worked diligently to finalize the development of PAVE and anticipates implementing PAVE Release 2.0 by the end of this summer. PAVE Release 2.0 supports approximately 80% of PED's fee-for-service provider types with PAVE Release 3.0 to follow approximately six months later supporting the balance. Please see the implementation [roll-out schedule](#) to find your provider type.

DHCS needs your help to ensure the successful development and implementation of PAVE. Part of that success includes developing the PAVE system in a manner that simplifies and expedites your enrollment experience. Please join us in this endeavor, and participate in one or all of the upcoming activities. We also look forward to receiving your feedback on PAVE.

In the meantime, here's a brief [overview tutorial](#) on PAVE. Please feel free to share this information and the link with your colleagues.

Upcoming Events

PAVE Open House

Dates: April 20-22 and 27-29, 2016
Doors Open from 9:00 AM to 12:00 PM and 1:00 PM to 4:00 PM
Location: 1700 K Street, Sacramento, CA 95811
Registration: DHCSPEDPAVE@dhcs.ca.gov

PED will host a PAVE open house. Participants will be able to experience the PAVE prototype with even more refinements and before we enter into provider testing. No personal or real information will be entered. DHCS will seek participant feedback. The session will be held at a DHCS training facility in Sacramento where 15 workstations will be available on a first come, first served basis. Please register as soon as possible. *Note: PAVE has embedded on-line tutorials and while not necessary, it is advisable to bring a pair of headphones or earbuds for the best audio experience.*

Provider Testing of PAVE Release 2.0

Date: June 2016

Location: In your **Environment**, at your **Convenience**

Registration: DHCSPEDPAVE@dhcs.ca.gov

We anticipate that PAVE provider testing will begin June 2016 in conjunction with user acceptance testing. This testing will be for PAVE Release 2.0 provider types only. ([See roll-out schedule by provider type](#)). Participants will be able to access and test the web-based PAVE application in their own environment. Testing feedback will provide DHCS with critical information on the PAVE user experience and the proper functionality of the new system. Some test data will be loaded into PAVE to allow providers to experience creating and submitting an application. Please register as soon as possible.

For additional information, please visit the PED website at <http://dhcs.ca.gov/PED> or contact us by email at DHCSPEDPAVE@dhcs.ca.gov.