

In Addition to the Message Center within PAVE Portal, the Following Resources are Available

PROVIDER ENROLLMENT DIRECTORY

- Clarification of Enrollment Requirements
- Explanation of Application Denial
- Medi-Cal Provider Enrollment Process
- Revalidation/Re-enrollment
- Status of Paper Application



PED Message Center
1 (916) 323-1945
PEDCorr@dhcs.ca.gov

- Drug Medi-Cal Related Issues
- Clarification of Drug Medi-Cal Enrollment Requirements
- Drug Medi-Cal Certification/Re-certification
- Drug Medi-Cal Application Status



DMC Message Center
1 (916) 323-1945
Select Option 6
DHCSDMCRecert@dhcs.ca.gov

- PAVE Technical Issues
- PAVE Internet Browser Compatibility
- PAVE Log-on
- System Navigation/Functionality
- Uploading/Accessing Documents



PAVE Technical Support
1 (866) 252-1949

- Claims/Claim Denials
- Electronic Billing
- Enrollment Status of a Provider
- Out of State Provider Enrollment
- Recipient Eligibility
- Treatment Authorization Request (TAR)



**Medi-Cal
Telephone Service Center**
1 (800) 541-5555
within California
1 (916) 636-1200
outside California