

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)
CLINICAL ASSURANCE & ADMINISTRATIVE SUPPORT DIVISION (CAASD)
PUBLIC HOSPITAL PROJECT**

**Technical Workgroup Teleconference
June 4, 2018 Teleconference Minutes**

Teleconference Attendees on Behalf of the Department:

<u>Name</u>	<u>Organization</u>
1. Doug Robins	DHCS CAASD
2. Rosemary Lamb	DHCS CAASD
3. Becky Swol	DHCS CAASD
4. Lauren Palmer	DHCS CAASD
5. Monique Doduc	DHCS CAASD
6. Laura Watkins	DHCS CAASD

Handouts

Each participant was e-mailed an agenda. In addition, a link to the DPH website for minutes from previous meetings was also provided.

Agenda Item I: Introductions

Agenda Item II: InterQual Versions 2018

Discussion: Hospitals have a 3-month grace period to update to the newest version of InterQual or MCG. All hospitals should be using the 2018 versions by July 1, 2018.

Agenda Item III: Access Issues

Discussion: DHCS has noticed an increasing amount of difficulties accessing hospital Electronic Medical Record (EMR) systems, causing a delay in reviews. This may include firewalls, timing out, location of documents within charts, etc. We ask that if hospitals change the formatting of their systems and/or medical records, DHCS be notified in advance as we do not want this to interfere with future reviews.

Agenda Item IV: Missing Records and/or Call Lists

Discussion: As discussed in December, we are still seeing issues with the availability of records and/or call lists. As hospitals now receive their Request for Records six weeks in advance, DHCS will require that all records and associated

items be ready and fully available at least five business days prior to your scheduled review. DHCS proposes that for any items missing during the review, the hospital will be notified and have a 24-hour window to submit the missing items. If the hospital does not submit requested items, these administrative variances will no longer be disputable.

- Per hospital request, implementation of this process will include a trial run of three months. This will allow providers enough time to verify personnel contacts and inform DHCS with any updates.

Agenda Item V: New Participation Agreements

Discussion: By mid-July 2018, all Designated Public Hospitals will be required to complete a new participation agreement.

Agenda Item VI: Quarterly Denied Days Deadline Reminder

Discussion: The winter quarter Denied Days Template (January – March 31, 2018) is due on or before June 30, 2018. The 2018 Denied Days Template is available on the Public Hospital Project Webpage at the following address:
<http://www.dhcs.ca.gov/provgovpart/Pages/DPH-Denied-Medi-Cal-Days-Template.aspx>

Agenda Item VII: County Inmates

Discussion: Please remember that the County Inmate Program includes only acute Medi-Cal fee-for-service inpatient stays; mental health stays should be billed to the county.

- Please see the following information regarding the County Inmate Program: <http://www.dhcs.ca.gov/provgovpart/Pages/MIP.aspx>
For Claiming Inquiries: dhcsimcu@dhcs.ca.gov
For Medi-Cal Eligibility Inquiries: mciiep@dhcs.ca.gov
For Specialty Mental Health Inquiries: medccc@dhcs.ca.gov

Agenda Item VIII: Next Meeting Date – Monday, September 10, 2018 at 11:00 am