

**Section 1115 Comprehensive Waiver/Demonstration Project
Seniors and Persons with Disabilities (SPD)
Technical Workgroup (TWG) Charter**

Purpose	Provide technical support to the Department of Health Care Services (DHCS) regarding the development of the Section 1115 Comprehensive Waiver/Demonstration Project implementation plan for mandatory enrollment of seniors and persons with disabilities in managed care where feasible or an alternative system where managed care is not appropriate.
Sponsor	DHCS – Medi-Cal Managed Care Division, Systems of Care Division
Scope/ Boundaries	<p>This work group will recommend approaches to establish the requirements and performance standards that will ensure successful implementation of mandatory enrollment of seniors and persons with disabilities.</p> <p>Functions associated with this process will include active participation in meetings, serious consideration of input from all stakeholders, contributing to group discussions in the subject matter areas(s) and working to recommend standards for serving seniors and persons with disabilities.</p>
Desired Outcomes	<ol style="list-style-type: none"> 1. By the end of this process, stakeholders will have a clear understanding of current DHCS policies, contract requirements, and practices, Managed Care Organization (MCO) practices, practices in other states, and expert recommendations based on extensive stakeholder input on the following topics: <ul style="list-style-type: none"> • Care management and coordination of carve-out services • Measuring, monitoring and improving health plan performance • Provider networks and accessibility 2. By the end of this process, DHCS will understand workgroup participants' views on the following policy questions: <p><u>Coordinated Care for SPDs</u></p> <ul style="list-style-type: none"> • What, if any, requirements should be added to managed care contracts to ensure appropriate care management, (including a patient-centered medical home (PCMH)) and should these standards vary by subpopulation? • What, if any, contract requirements should be added to ensure effective coordination of carve-out services? <p><u>Measuring, Monitoring and Improving Performance</u></p> <ul style="list-style-type: none"> • What should be the specific, measurable performance goals associated with enrolling SPDs in managed care plans? • What, if any, additional performance data should DHCS require health plans to collect and report about their SPD members? • What, if any, additional activities should DHCS undertake to measure and monitor the performance of MCOs, to hold these managed care plans accountable, and to support quality improvement? • How should payment mechanisms change or be enhanced to drive performance?

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	<p><u>Access and Continuity of Care in Managed Care Plans</u></p> <ul style="list-style-type: none"> • What, if any, contract requirements should be added to ensure adequate access to providers and accessibility of services? • What, if any, changes should be made to the way DHCS assesses whether an MCO is ready to serve members who are required to enroll in managed care? • What, if any, changes should be made to DHCS practices to ensure an effective transition of beneficiaries from FFS to managed care (such as materials promote effective decision-making by beneficiaries, and data provided to the MCO in which the beneficiary enrolls)? • What is the role of public hospitals, other Disproportionate Share hospitals, federally qualified health centers, and other safety net providers under mandatory managed care? <p><u>Other Organized Care Models</u></p> <ul style="list-style-type: none"> • What alternative models of care can be offered for the SPD population where managed care does not exist or where an alternative to managed care is needed? • What coordinated care standards should be in place for alternative models of care? • What standards for measuring and improving performance should be in place to evaluate performance for alternative models of care? <p>3. Within one month after the discussion of any particular policy question, DHCS will report back to workgroup participants the departments' responses to these policy questions.</p> <p>4. Workgroup participants will have identified and prioritized requests for additional information (data collection and analysis, modeling, technical experts, etc.).</p>
Deliverables	<p>The following are the deliverables for the SPD TWG by April 30, 2010:</p> <ol style="list-style-type: none"> 1. List of contract requirements needed to promote effective care management in a managed care plan. 2. List contract requirements to ensure effective coordination of carve-out services. 3. Recommendations regarding measurable performance goals associated with enrolling SPDs in managed care plans. 4. Recommendations regarding performance data managed care plans should be required to collect and report about their SPD members in managed care plans. 5. List of recommended activities to be undertaken to measure and monitor the performance of managed care plans, to hold them accountable, and to support quality improvement. 6. List of contract requirements that ensure adequate access to

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	<p>providers and accessibility of services.</p> <ol style="list-style-type: none"> 7. Outline of the processes that ensures an effective transition of beneficiaries from fee-for-service to managed care. 8. Identify models of organized care that can be used as an alternative to existing managed care plans. 9. List of recommended requirements that alternative systems of care must meet.
Authority	This workgroup will formulate and present the results of its work to DHCS regarding the defined population and other issues deemed relevant.
Membership	Members will be recognized stakeholders/experts in their fields, including but not limited to, beneficiary advocacy organizations, organizations representing seniors and persons with disabilities, representatives of rural organizations, hospitals, community clinics, medical providers, behavioral health, and children with special health care needs.
Reporting	The leads or designee of the workgroup will provide reports to DHCS.
Timeframe	Initial drafts of the deliverables should be completed by April 30, 2010.

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