

**DEPARTMENT OF HEALTH CARE SERVICES**

**SENIORS AND PERSONS WITH DISABILITIES  
TECHNICAL WORKGROUP**

**MEETING #3**

**Thursday, March 11, 2010**

**10:00am – 3:00pm**

**NEW LOCATION FOR TODAY'S MEETING ONLY  
USC State Capitol Center, 1800 I Street, Sacramento  
Accessibility: Elevator is in USC Entrance off I Street**

**AGENDA**

**Anticipated Meeting Outcomes:**

1. If the State adopted the essential CHCF access and enrollment recommendations, what else is necessary to successfully implement mandatory managed care of the SPDs?
2. What information, data, or actions would you suggest are necessary to promote an effective transition of the SPDs into an organized system of care?

**Agenda:**

10:00 – 10:10

**Welcome and Introduction**

*Bobbie Wunsch, Pacific Health Consulting Group*

10:10 – 11:15

**Alternative Option to Mandatory Managed Care Enrollment**

*Presentation by David Maxwell-Jolly, Director, DHCS*

*Facilitated Discussion*

*Meeting Materials: DHCS SPD Summary Concept Alternative Option*

11:15 – 12:15

### **Consumer Protections**

*Presentations by Anthony Wright, Health Access California, and Elizabeth Landsberg, Western Center on Law & Poverty*

*Facilitated Discussion*

*Meeting Materials:*

- Health Access: Basic Consumer Protections Powerpoint
- Health Access: Medi-Cal Managed Care Basic Consumer Protections Paper
- WCLP: SPD Readiness Standards Powerpoint
- WCLP SPD Readiness Standards Paper

12:15 – 12:30

### **Working Lunch**

12:30 – 1:15

### **Access & Enrollment**

*Presentation by Tanya Homman, Chief, Medi-Cal Managed Care Division, DHCS & Dan McCord, Chief, Health Care Options Branch, Fiscal Intermediary & Contracts Oversight Division DHCS*

*Meeting Materials: Most materials have been posted to the website for some time and you may have already reviewed these materials.*

- ADA Tool used by IEHP, LA Care, Health Net, and Molina
- ADA Tool - SFHP Provider Survey
- CHCF Medi-Cal Health Plan Readiness Tool
- Site Review Guidelines
- Site Review Survey
- Medical Record Review Guidelines
- Medical Record Review
- Provider Ratios Titles 22 and 28

- MMCD Policy Letter 02-02 Subject: Site Review
- MMCD Policy Letter 03-06 Subject: Facility Site Review Clarification #2
- MMCD Policy Letter 03-07 Subject: Certified Quality Provider Site Certificate
- Knox Keene Consumer Protection Citations
- Members Rights and Responsibilities – COHS Contract
- Sample of References to Disability and Cultural Competency – COHS Contract
- Sanctions – W&I Code, Title 22, Federal Regulations
- COHS Contract Boilerplate:
  - Exhibit A, Attachment 4 Quality Improvement System 10. B. Pre-Operational Site Reviews
  - Exhibit A, Attachment 6 Provider Network
  - Exhibit A, Attachment 9 Access and Availability
  - Exhibit A, Attachment 13 Member Services Section 4, 5, 6, and 7
  - Exhibit A, Attachment 18 Implementation Plan and Deliverables
  - Exhibit E, Attachment 3 Duties of the State

1:15 – 1:30

### **Consumer Experience**

*Presentation by Beccah Rothschild, MPA, UCB, Health Research for Action*

*Facilitated Discussion*

*Meeting Materials:*

- UCB SPD Perspective Powerpoint
- UCB One Page Summary (includes hyperlink to full report)

1:30 – 1:45

**Transitioning from FFS to Managed Care**  
*Presentation by Michael Humphrey, Sonoma  
County In-Home Support Services Public Authority*

*Facilitated Discussion*

*Meeting Materials:*

- Report of the Planning Group on Medi-Cal  
Managed Care To the Sonoma County  
Department of Health Services Director

1:45 – 2:45

**CHCF Access Standards**  
*Presentation by Brenda Premo, & June Isaacson  
Kailes, Western University of Health Sciences*

*Meeting Materials:*

- CHCF Recommendations
- Premo/Kailes Powerpoint Presentation

2:45 – 3:00

**Next Meeting Topics and Feedback on Today's  
Meeting**

2:55 – 3:00

**Adjourn**