

Q1 What is the name of your Tribal Health Program?

Answered: 20 Skipped: 0

#	Responses	Date
1	Tuolumne MeWuk Indian Health Center, Inc.	12/9/2014 3:33 PM
2	Chapa-De Indian Health Program, Inc.	12/9/2014 3:32 PM
3	Redding Rancheria Tribal Health	12/9/2014 3:32 PM
4	Feather River Tribal Health, Inc.	12/9/2014 3:31 PM
5	United Indian Health Services, Inc.	12/9/2014 3:08 PM
6	Tule River Indian Health Center, Inc.	12/9/2014 3:07 PM
7	Lake County Tribal Health Clinic	12/9/2014 3:06 PM
8	Shingle Springs Tribal Health Program	12/9/2014 3:05 PM
9	Greenville Rancheria Tribal Health Program	12/9/2014 3:05 PM
10	Santa Ynez Tribal Health Clinic	12/9/2014 3:04 PM
11	ANAV Tribal Health Clinic	12/9/2014 3:03 PM
12	Lassen Indian Health Center	12/4/2014 12:17 PM
13	Northern Valley Indian Health	12/3/2014 9:16 AM
14	Central Valley Indian Health, Inc.	12/2/2014 3:02 PM
15	Southern Indian Health Council, INC.	12/2/2014 10:34 AM
16	MACT Health Board, Inc,	11/24/2014 11:22 AM
17	Karuk Tribe	10/30/2014 3:33 PM
18	Riverside-San Bernardino Indian Health Inc	10/29/2014 1:10 PM
19	Sonoma County Indian Health project, Inc.	10/22/2014 1:36 PM
20	Indian Health Council, Inc.	10/22/2014 12:29 PM

Q2 What percentage of your overall budget did Medi-Cal (including CRIHB Care/Options) payments represent?

Answered: 20 Skipped: 0

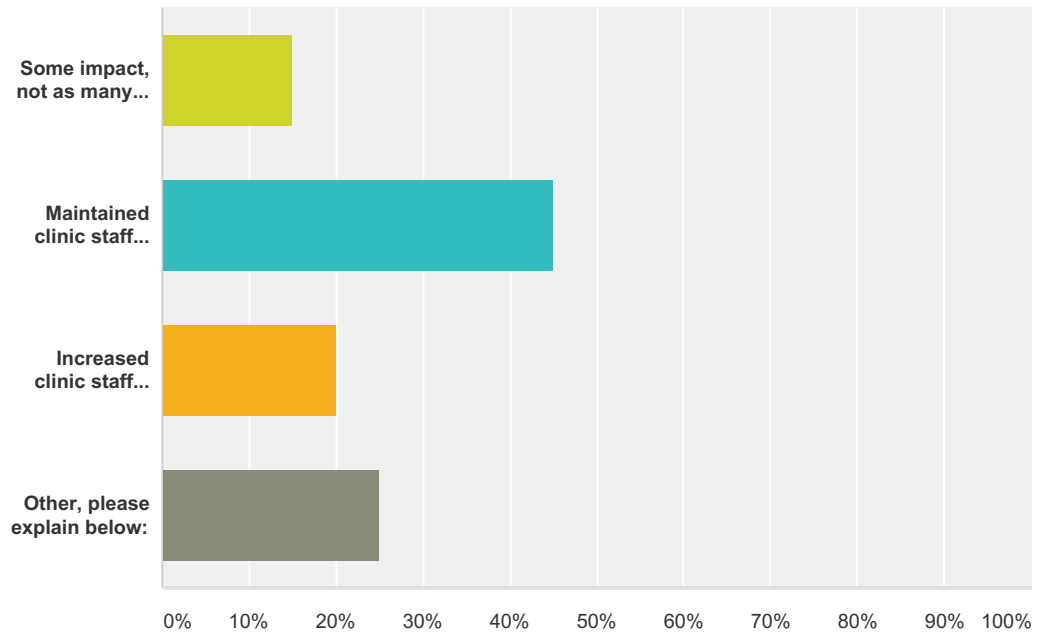
Answer Choices	Responses
% 2013	100.00% 20
% 2014	100.00% 20

#	% 2013	Date
1	40%	12/9/2014 3:33 PM
2	30%	12/9/2014 3:32 PM
3	50%	12/9/2014 3:32 PM
4	37%	12/9/2014 3:31 PM
5	14%	12/9/2014 3:08 PM
6	24%	12/9/2014 3:07 PM
7	74%	12/9/2014 3:06 PM
8	75%	12/9/2014 3:05 PM
9	85%	12/9/2014 3:05 PM
10	60%	12/9/2014 3:04 PM
11	40%	12/9/2014 3:04 PM
12	50%	12/4/2014 12:18 PM
13	47%	12/3/2014 9:18 AM
14	Less than 1 %	12/2/2014 3:03 PM
15	5%	12/2/2014 10:51 AM
16	50%	11/24/2014 1:00 PM
17	8%	10/30/2014 3:41 PM
18	10%	10/29/2014 1:25 PM
19	5%	10/22/2014 5:50 PM
20	less than 5%	10/22/2014 1:38 PM
#	% 2014	Date
1	45%	12/9/2014 3:33 PM
2	40%	12/9/2014 3:32 PM
3	71%	12/9/2014 3:32 PM
4	40%	12/9/2014 3:31 PM
5	30%	12/9/2014 3:08 PM
6	27%	12/9/2014 3:07 PM
7	74%	12/9/2014 3:06 PM

8	75%	12/9/2014 3:05 PM
9	75%	12/9/2014 3:05 PM
10	60%	12/9/2014 3:04 PM
11	50%	12/9/2014 3:04 PM
12	67%	12/4/2014 12:18 PM
13	48%	12/3/2014 9:18 AM
14	Less than 1%	12/2/2014 3:03 PM
15	3%	12/2/2014 10:51 AM
16	72%	11/24/2014 1:00 PM
17	3%	10/30/2014 3:41 PM
18	11%	10/29/2014 1:25 PM
19	5%	10/22/2014 5:50 PM
20	less than 5%	10/22/2014 1:38 PM

Q3 What impact have CRIHB Care/Options uncompensated care payments had on your Tribal Health Program clinic staffing levels?

Answered: 20 Skipped: 0



Answer Choices	Responses
Some impact, not as many clinic staff had to be laid off	15.00% 3
Maintained clinic staffing levels	45.00% 9
Increased clinic staffing levels	20.00% 4
Other, please explain below:	25.00% 5
Total Respondents: 20	

#	Other/Comment:	Date
1	Allowed us to add more in-house services & expand our pain mgmt program to include acupuncture.	12/9/2014 3:31 PM
2	NONE	12/9/2014 3:05 PM
3	Some impact due to large volume of non-native visits	12/3/2014 9:18 AM
4	eliminate programs	12/2/2014 10:51 AM
5	Supports a Call Center thereby allowing clinic front desk staff to concentrate on patient services.	11/24/2014 1:00 PM
6	None	10/30/2014 3:41 PM

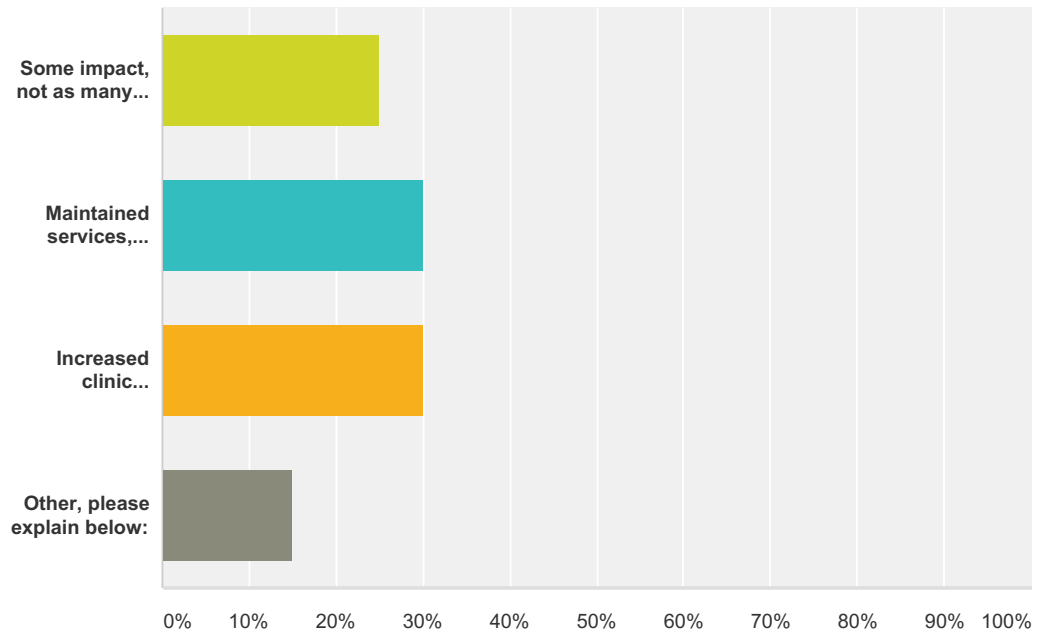
Q4 What service reductions were you prepared to make at your Tribal Health Program due to the 2009 Medi-Cal Optional Benefit reductions?

Answered: 20 Skipped: 0

#	Responses	Date
1	Reduction to the Dental Program was imminent.	12/9/2014 3:33 PM
2	Behavioral Health Some Dental Podiatry	12/9/2014 3:32 PM
3	None	12/9/2014 3:32 PM
4	Looking at reduction in staffing & level of care due to lack of funding - hardest hit were dental & BHS.	12/9/2014 3:31 PM
5	none	12/9/2014 3:08 PM
6	Services would have been reduced and would have to make some staffing adjustment.	12/9/2014 3:07 PM
7	Acupuncture and chiropractic	12/9/2014 3:06 PM
8	Lay offs if needed	12/9/2014 3:05 PM
9	WE PICKED UP MORE CHILDRENS SERVICES AND OFFERED ADULT SERVICES ON A CASH BASIS FOR NON COVERED SERVICES	12/9/2014 3:05 PM
10	absorb the cost under our IHS contract; only offer it on a cash basis for those not eligible for a covered benefit	12/9/2014 3:04 PM
11	Reduced dental services	12/9/2014 3:04 PM
12	We had to close our Substance Abuse and Alcohol recovery programs. We reduced our psychologist hours from 40/wk to 8/wk. Laid off 2 dentists. Lost 175,000.00 revenue in 2010.	12/4/2014 12:18 PM
13	Fortunately we didn't make any reductions and managed the operations and growth	12/3/2014 9:18 AM
14	None	12/2/2014 3:03 PM
15	Dental	12/2/2014 10:51 AM
16	In 2009 MACT reduced dental staff, behavioral health staff and associated clinical and overhead costs	11/24/2014 1:00 PM
17	Nothing	10/30/2014 3:41 PM
18	We lost \$1.7 million in funding from the federal government. We were prepared to reduce our outreach staff(CHRs, PHN, Patient Escorts) by 70 FTEs. The \$200,000 we received from the program resulted in us saving 8 FTEs of CHR and Patient Escorts.	10/29/2014 1:25 PM
19	Considered restructuring dental services with loss of adult dental	10/22/2014 5:50 PM
20	Staffing and maybe programmatic reductions	10/22/2014 1:38 PM

Q5 What impact has CRIHB Care/Options had on the types of services offered at your clinic?

Answered: 20 Skipped: 0

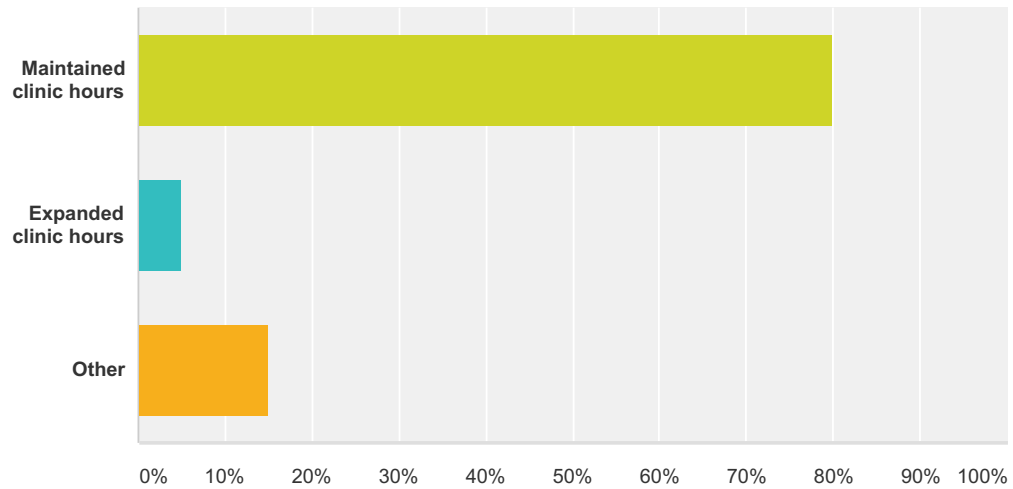


Answer Choices	Responses
Some impact, not as many services had to be eliminated.	25.00% 5
Maintained services, clients did not see a reduction in services offered.	30.00% 6
Increased clinic services, expanded types of services offered.	30.00% 6
Other, please explain below:	15.00% 3
Total	20

#	Other/Comment:	Date
1	Able to add acupuncture for pain management.	12/9/2014 3:31 PM
2	VERY LITTLE, WE HAVE USED IT ONLY SLIGHTLY	12/9/2014 3:05 PM
3	The funding allowed us to maintain our outreach staff who have the closest contact with our patients in the field. We were able to provide an additional 606 visits in Podiatry, Wound Care, Pain Management and some dental services	10/29/2014 1:25 PM
4	Much needed funds	10/22/2014 1:38 PM

Q6 What impact have CRIHB Care/Options payments had on your clinic hours of operation?

Answered: 20 Skipped: 0



Answer Choices	Responses
Maintained clinic hours	80.00% 16
Expanded clinic hours	5.00% 1
Other	15.00% 3
Total	20

#	Comment	Date
1	We had opened up on Wednesday evenings - allowed us to maintain that schedule for expanded access to services.	12/9/2014 3:31 PM
2	NONE	12/9/2014 3:05 PM
3	none	12/9/2014 3:04 PM
4	None	12/3/2014 9:18 AM