

**2009 HEDIS Use of Services Measure:
Inpatient Utilization - General Hospital/Acute Care (IPU)
 Medi-Cal Managed Care Plans
 Dates of Service in Measurement Year 2008**

Total Inpatient - Discharges Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	4.5	1.6	3.0	14.7	12.7	14.4	22.8	27.2	6.2
Two Plan Model - Combined	2,406,927	4.4	1.2	2.1	11.4	9.8	11.9	16.2	24.8	4.4
County Organized Health Systems	567,870	6.3	1.4	2.6	13.7	16.7	12.4	3.8	14.6	6.4
Medi-Cal Managed Care Program	3,328,761	4.8	1.3	2.3	12.2	11.7	12.4	5.3	16.4	4.9

Total Inpatient - Days Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	11.5	2.9	7.2	39.8	51.6	61.9	99.7	124.9	17.5
Two Plan Model - Combined	2,406,927	13.8	3.3	6.4	35.9	47.3	66.5	92.0	122.5	14.8
County Organized Health Systems	567,870	28.0	4.6	7.9	47.1	91.4	65.7	20.2	74.8	27.5
Medi-Cal Managed Care Program	3,328,761	16.5	3.4	6.6	38.0	58.0	65.7	28.0	83.1	17.3

Total Inpatient - Average Length of Stay (ALOS)

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	2.5	1.8	2.4	2.7	4.1	4.3	4.4	4.6	2.8
Two Plan Model	2,406,927	3.1	2.7	3.0	3.1	4.8	5.6	5.7	4.9	3.4
County Organized Health Systems	567,870	4.5	3.2	3.0	3.4	5.5	5.3	5.3	5.1	4.3
Medi-Cal Managed Care Program	3,328,761	3.4	2.7	2.9	3.1	4.9	5.3	5.3	5.0	3.5

Notes

1. Data was collected and reported in accordance with HEDIS technical specifications; however, the plans were not audited for these measures.
2. Results for the Use of Services measures were rounded to one place after the decimal point.
3. Measures reported by the health plans as NA, NR, and blanks are replaced by a zero value.
4. Use of Services data was submitted from the health plan through the DHCS External Quality Review Organization (EQRO).
5. Prepared by MMCD Performance Measurement Unit 1/4/2010.

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Medicine Inpatient - Discharges Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	3.6	0.8	0.5	2.6	6.8	8.2	13.2	19.7	1.8
Two Plan Model	2,406,927	4.1	1.0	0.5	2.5	7.0	9.3	13.2	21.6	1.8
County Organized Health Systems	567,870	5.6	1.2	0.7	3.8	11.6	8.3	2.8	12.0	3.4
Medi-Cal Managed Care Program	3,328,761	4.3	1.0	0.5	2.7	8.1	8.7	3.9	13.6	2.1

Medicine Inpatient - Days Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	9.5	1.6	1.1	8.5	25.7	32.7	54.7	82.7	5.8
Two Plan Model	2,406,927	12.5	2.6	1.9	9.2	28.6	42.4	70.7	106.2	6.4
County Organized Health Systems	567,870	21.4	3.2	2.7	14.6	50.0	36.9	12.7	55.6	13.8
Medi-Cal Managed Care Program	3,328,761	14.0	2.5	1.9	9.9	33.2	38.9	18.6	63.4	7.6

Medicine Inpatient - Average Length of Stay (ALOS)

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	2.68	2.0	2.2	3.3	3.8	4.0	4.1	4.2	3.1
Two Plan Model	2,406,927	3.04	2.6	3.7	3.6	4.1	4.6	5.3	4.9	3.5
County Organized Health Systems	567,870	3.84	2.7	3.7	3.9	4.3	4.4	4.5	4.6	4.0
Medi-Cal Managed Care Program	3,328,761	3.23	2.6	3.6	3.6	4.1	4.5	4.7	4.7	3.6

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Surgery Inpatient - Discharges Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	1.0	0.9	0.7	2.5	5.6	5.9	9.2	7.6	1.6
Two Plan Model	2,406,927	0.3	0.2	0.3	1.3	2.7	2.5	3.0	3.1	0.6
County Organized Health Systems	567,870	0.7	0.3	0.4	2.1	5.1	4.1	1.0	2.6	1.4
Medi-Cal Managed Care Program	3,328,761	0.5	0.3	0.3	1.6	3.6	3.6	1.3	2.8	0.9

Surgery Inpatient - Days Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	2.0	1.3	1.5	8.6	25.2	27.9	43.8	42.2	5.3
Two Plan Model	2,406,927	1.3	0.7	1.0	6.1	18.4	24.0	21.4	16.4	3.3
County Organized Health Systems	567,870	6.7	1.4	1.7	13.8	41.1	28.7	7.4	19.2	9.8
Medi-Cal Managed Care Program	3,328,761	2.5	0.9	1.1	7.6	24.4	26.7	9.4	19.7	4.6

Surgery Inpatient - Average Length of Stay (ALOS)

Plan Model Type and Program	Average Members Per Month	Age Group								
		<1	1-9	10-19	20-44	45-64	65-74	75-84	85+	All Ages
Geographic Managed Care	353,964	2.1	1.5	2.3	3.4	4.5	4.7	4.7	5.6	3.3
Two Plan Model	2,406,927	4.0	3.4	3.5	4.8	6.8	9.4	7.2	5.2	5.2
County Organized Health Systems	567,870	9.5	4.9	4.0	6.4	8.1	7.0	7.5	7.5	7.1
Medi-Cal Managed Care Program	3,328,761	5.3	3.1	3.3	4.9	6.8	7.4	7.0	6.9	5.3

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Maternity Inpatient - Discharges Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group			
		10-19	20-44	45-64	All Ages
Geographic Managed Care	207,374	1.9	9.6	0.2	4.6
Two Plan Model	1,339,561	1.4	7.6	0.1	3.4
County Organized Health Systems	269,098	1.4	7.7	0.1	3.4
Medi-Cal Managed Care Program	1,816,033	1.4	7.9	0.1	3.5

Maternity Inpatient - Days Per 1,000 Member Months

Plan Model Type and Program	Average Members Per Month	Age Group			
		10-19	20-44	45-64	All Ages
Geographic Managed Care	207,374	4.6	22.7	0.5	11.0
Two Plan Model	1,339,561	3.5	20.6	0.2	9.2
County Organized Health Systems	269,098	3.5	18.6	0.3	8.2
Medi-Cal Managed Care Program	1,816,033	3.7	20.5	0.3	9.2

Maternity Inpatient - Average Length of Stay (ALOS)

Plan Model Type and Program	Average Members Per Month	Age Group			
		10-19	20-44	45-64	All Ages
Geographic Managed Care	207,374	2.4	2.4	2.7	2.4
Two Plan Model	1,339,561	2.6	2.7	3.5	2.7
County Organized Health Systems	269,098	2.5	2.4	4.6	2.4
Medi-Cal Managed Care	1,816,033	2.6	2.6	3.5	2.6

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**2009 HEDIS Use of Services Measure:
Outpatient Drug Utilization
 Medi-Cal Managed Care Plans
 Dates of Service in Measurement Year 2008**

Outpatient Drug - Average Cost of Prescription Per Member Per Month

Plan Model Type and Program	Average Members Per Month	Age Group								
		0-9	10-17	18-34	35-49	50-64	65-74	75-84	85+	All Ages
Geographic Managed Care	376,674	\$ 7.4	\$ 9.9	\$ 21.1	\$ 60.1	\$ 122.4	\$ 68.7	\$ 52.3	\$ 33.2	\$ 21.7
Two Plan Model	2,401,524	\$ 12.5	\$ 11.9	\$ 22.4	\$ 66.4	\$ 150.3	\$ 63.7	\$ 46.9	\$ 28.3	\$ 25.2
County Organized Health Systems	508,775	\$ 9.6	\$ 12.6	\$ 38.3	\$ 95.2	\$ 171.2	\$ 86.1	\$ 92.6	\$ 84.0	\$ 41.7
Medi-Cal Managed Care Program	3,286,973	\$ 11.5	\$ 11.7	\$ 24.4	\$ 70.2	\$ 152.9	\$ 75.5	\$ 78.2	\$ 72.0	\$ 27.3

Outpatient Drug - Average Number of Prescriptions Per Member Per Year

Plan Model Type and Program	Average Members Per Month	Age Group								
		0-9	10-17	18-34	35-49	50-64	65-74	75-84	85+	All Ages
Geographic Managed Care	376,674	3.4	3.1	8.0	19.1	39.0	27.5	21.6	16.2	7.6
Two Plan Model	2,401,524	6.1	4.0	8.3	19.3	40.5	25.1	22.8	19.9	8.7
County Organized Health Systems	508,775	4.2	3.6	9.5	21.3	42.0	27.9	28.5	26.1	11.4
Medi-Cal Managed Care Program	3,286,973	5.5	3.8	8.4	19.6	40.7	26.7	26.6	24.6	9.0

Notes

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