#### **Attachment FF: Global Payment Program Valuation Protocol**

#### A. Valuation of Services

Each eligible uninsured service a PHCS provides will earn the PHCS a number of points based on this protocol. Each service has an identical point value for every PHCS, but the assigned point values per service shall vary by GPP Program Year (GPP PY) as described in detail below.

### 1. Categories and tiers of service

Services associated with points in the GPP are shown in Table 1 below, grouped into both categories (1-4) and tiers within categories (A-D). These groupings can contain both traditional and non-traditional services. The groupings were intended to better display the full range of services that may be provided to the uninsured under the GPP, to help develop initial point values for non-traditional services (for which cost data is not available), and to clarify which service types it made sense to revalue up or down for GPP purposes over time.

Categories 1 through 4 are groupings of health care services that are organized according to their similar characteristics. For example, Category 1 contains outpatient services in traditional settings, mostly "traditional" services provided by licensed practitioners. Category 2 is made up of a range of outpatient services provided by non-provider care team members, both inside and outside of the clinic, including health education, health coaching, group and mobile visits, etc. Category 3 services are technologically-mediated services such as real-time video consultations or e-Consults between providers. Category 4 services are those involving facility stays, including inpatient and residential services.

Grouping of services into tiers was based on factors including training/certification of the individual providing the service, time or other resources spent providing the service, and modality of service (inperson, electronic, etc.). Generally speaking, within each category, tier D is the most intensive and/or costly, and often requires individuals with the most advanced training or certifications, resulting in higher initial point values on average, whereas tier A is on the other end of the spectrum in intensity and resource use. However, there can still be significant point value variation within tiers, based on cost, resource utilization, or other relevant factors.

The services whose values would decline over time under the GPP (as described in section 4 below) are most service types in categories 1C (emergent outpatient) and 4B (inpatient medical/surgical and mental health), which are higher-cost and judged as the most likely to be reducible through efforts at coordination, earlier intervention, and increased access to appropriate care.

Table 1: GPP Service Types by Category and Tier, with Point Values

Category and description	Tier	Tier description	Service type	Traditional / non- traditional	Initial point value
		Care by Other	RN-only visit	NT	50
	A	Licensed or	PharmD visit	NT	75
	71	Certified Practitioners	Complex care manager	NT	75
		Primary, specialty, and	Primary/specialty (benchmark)	Т	100
1: Outpatient in	D	other non- emergent care	Contracted primary/specialty (contracted provider)	Т	19
	В	(physicians or	Mental health outpatient	T	38
1: Outpatient in		other licensed	Substance use outpatient	T	11
traditional		independent	Substance use: methadone	T	2
settings		practitioners)	Dental	T	62
			OP ER	T	160
	С	Emergent care	Contracted ER (contracted provider)	Т	70
			Mental health ER / crisis stabilization	Т	250
	D	High-intensity outpatient services	OP surgery	Т	776
	A educati patient		Wellness	NT	15
			Patient support group	NT	15
		Preventive	Community health worker	NT	15
		health,	Health coach	NT	15
		education and	Panel management	NT	15
		patient support	Health education	NT	25
2:		services	Nutrition education	NT	25
Complementary			Case management	NT	25
patient support			Oral hygiene	NT	30
and care		Chronic and	Group medical visit	NT	50
services	В	integrative care	Integrative therapy	NT	50
	Б	services	Palliative care	NT	50
		SCI VICES	Pain management	NT	50
		Community-	Home nursing visit	NT	75
	С	based face-to-	Paramedic treat and release	NT	75
	C	face encounters	Mobile clinic visit	NT	90
		race checamers	Physician home visit	NT	125
		Non-provider	Texting	NT	1
	A	care team	Video-observed therapy	NT	10
3: Technology-	13	telehealth	Nurse advice line	NT	10
based outpatient		toronoami	RN e-Visit	NT	10
	В	eVisits	Email consultation with PCP	NT	30
	C	Store and	Telehealth (patient - provider)	NT	50

		forward	- Store & Forward		
		telehealth	Telehealth (provider - provider) – eConsult / eReferral	NT	50
			Telehealth – Other Store & Forward	NT	65
			Telephone consultation with PCP	NT	75
	D	Real-time telehealth	Telehealth (patient - provider) - real time	NT	90
			Telehealth (provider - provider) - real time	NT	90
		Residential, SNF, and other	Mental health / substance use residential	Т	23
	A	recuperative	Sobering center	NT	50
		services, low	Recuperative / respite care	NT	85
		intensity	SNF	T	141
	Acute inpatient, B moderate intensity	Acute inpatient,	Medical/surgical	T	634
4: Inpatient		Mental health	Т	341	
	С	Acute inpatient, high intensity	ICU/CCU	Т	964
		Acute inpatient,	Trauma	T	863
	D	critical community services	Transplant/burn	Т	1,131

## 2. Valuation of traditional services

Services for which payment typically is made available upon provision of the service, referred to herein as "traditional" services, will receive initial point valuations based on their cost per unit of service in the historical year SFY2013-14. These traditional services are grouped into categories that reflect generally where care is being provided and intensity. Gross costs incurred for services provided to the uninsured by PHCS in SFY 2013-14, as determined under the applicable claiming methodologies, are summed across all PHCS by service type, using the most complete and reliable data when available, to obtain an average cost per unit for each traditional service. All traditional services are assigned point values based on their relative cost compared to an outpatient primary and specialty visit, which serves as the benchmark traditional service. These initial points are shown in table 1; the relative costs per unit of service are shown in Appendix 1.

## 3. Valuation, non-traditional services

Non-traditional services typically are not directly or separately reimbursed by Medicaid or other payors, and are often provided as substitutes for or complementary to traditional services. These services are assigned initial point values based on their estimated relative cost compared to the benchmark traditional service, and their value in enhancing the efficiency and effectiveness of traditional services.

The non-traditional services in the table 1 provide value to the delivery of health care to the uninsured population by enhancing the efficiency and effectiveness of traditional services, by improving uninsured individuals' access to the right care, at the right time, in the right place. For example, instead of needing to go to the emergency department, an uninsured individual could have telephone access to his or her care team, which would both help address and treat the presenting condition, as well as help connect the patient back to the entire breadth of primary care services. Likewise, a PHCS deploying eReferral/eConsult services would be able to better prioritize which uninsured individuals need early access to face-to-face specialty care expertise, or which can benefit from receipt of specialty care expertise via electronic collaboration between their PCP and a specialist. This collaboration enhances the PCPs' capacity to provide high-quality, patient-centered care, and allows the individual receiving that care to avoid specialty care wait times and the challenges of travelling to an additional appointment to a specialist who may be located far from where they live. This increased ability to provide timely access to specialty expertise will result in earlier treatment of complex conditions and help uninsured individuals avoid the need to seek emergent or acute care for untreated or partially treated sub-acute and chronic conditions. More detail on non-traditional services, including codes where available and descriptions, is in Appendix 2.

Individuals will be considered uninsured with respect to a non-traditional service if he or she has no source of third party coverage for a comparable traditional service. For example, an individual with coverage for outpatient visits would not be considered uninsured with regard to technology-based outpatient services, even if his or her insurance does not cover those services. DHCS shall, in consultation with the DPH systems, issue guidance letters addressing whether individuals shall be considered uninsured in specific factual circumstances, to ensure that the requirements are consistently applied.

#### 4. Point revaluation over time

Point values for services will be modified over the course of the GPP, from being linked primarily to cost to being linked to both cost and value. The provision of general medical/surgical acute inpatient services and emergent services will receive fewer points over time,. The changing point structure will be designed to incentivize PHCS to provide care in the most appropriate and cost-effective setting feasible.

Point revaluation will be calibrated so that the overall impact would not lead to any PHCS receiving additional total points in any given GPP PY if utilization and the mix of services provided remained constant. Specifically, for any PHCS, if its utilization and mix of services does not change from the baseline year of SFY 2014-15, it will not earn any more points in GPP PY 1 than it earned under the baseline year, and in subsequent GPP PYs shall earn fewer points.

As points for certain services are revalued over the course of the GPP, PHCS will be incentivized to provide more of certain valued services and less of certain more costly and avoidable services. This revaluation will be phased in over time to enable PHCS to adapt to the change in incentives. In GPP PY 1, points will be identical to the initial cost-based point values. In GPP PY 2, 20% of the full change will be made to point values. In GPP PY 3, an additional 30% of the revaluation will be phased in, with the final 50% change occurring in GPP PY 4. This phase-in is illustrated in Table 2.

Point values will not vary from their initial cost-based amounts by more than 40% at any time during the GPP.

Table 2: Revaluations to categories of service, by year, compared to initial point value

Category of	Initial point	Point value				
service	value (cost-	(% change),				
	based)	GPP PY 1	GPP PY 2	GPP PY 3	GPP PY 4	GPP PY 5
OP ER	160	160	158	156	152	152
		(0%)	(-1%)	(-2.5%)	(-5%)	(-5%)
Mental health	250	250	248	244	238	238
ER / crisis		(0%)	(-1%)	(-2.5%)	(-5%)	(-5%)
stabilization						
IP med/surg	634	634	630	624	615	615
		(0%)	(-0.6%)	(-1.5%)	(-3%)	(-3%)
IP mental	341	341	339	336	331	331
health		(0%)	(-0.6%)	(-1.5%)	(-3%)	(-3%)

Values for categories not listed are unchanged. Contracted IP and ER values are changed identically with other IP/ER.

### B. PHCS-Specific Point Thresholds

DHCS established GPP PY 1 point thresholds for each PHCS by collecting utilization data for all traditional uninsured services (by each traditional table 1 category) provided in SFY 2014-15, and then multiplying those service counts by corresponding initial point values. The thresholds for PY1 are shown in Table 3.

For GPP PY 2 and onward, each threshold shall be adjusted proportionally to the total GPP funds available for that PY under STC 167, compared to the total GPP funds available in GPP PY 1, e.g. if total GPP funding in PY 2 is 5% less than PY 1 each PHCS threshold will be reduced by 5%.

Table 3: GPP PY 1 PHCS Thresholds, Based on FY2014-15 Uninsured Services

Public Health Care System	System Threshold, GPP PY1
Los Angeles County Health System	101,573,445
Alameda Health System	19,151,753
Arrowhead Regional Medical Center	7,525,819
Contra Costa Regional Medical Center	5,674,651
Kern Medical Center	3,633,669
Natividad Medical Center	2,959,964

Riverside University Health System – Medical Center	8,066,127
San Francisco General Hospital	12,902,913
San Joaquin General Hospital	3,021,562
San Mateo County General Hospital	8,733,292
Santa Clara Valley Medical Center	19,465,293
Ventura County Medical Center	9,213,731

# Appendix 1

**Table 4: Categories of Service and Point Values, Traditional** 

Category	Tier	Service Name	Cost/unit	Initial point value
	В	OP Primary / Specialty (benchmark, 100)	587	100
	В	Dental	365	62
	В	MH Outpatient	225	38
	В	SU Outpatient	62	11
1.0 4 4 4	В	SU Methadone	11	2
1: Outpatient	В	Contracted Prim/Spec	110	19
	С	OP ER	942	160
	С	Contracted ER	411	70
	С	MH ER/Crisis Stabilization	1,470	250
	D	OP Surgery	4,554	776
	A	SNF	829	141
	A	MH/SU Residential	138	23
	В	Med/surg	3,721	634
4: Inpatient	В	MH Inpatient	2,000	341
	С	ICU/CCU	5,663	964
	D	Trauma	5,069	863
	D	Transplant/Burn	6,644	1,131

Table 5: Categories of Service and Point Values, Non-Traditional

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
		Service Category 1: Outpatient		
A	RN Visit <sup>12</sup> (includes Wound Assessment visits)	99211 Office or other outpatient visit for the evaluation and management of an established patient that may not require the presence of a physician or other qualified health care professional. Usually, the presenting problem(s) are minimal.		50
A	PharmD Visit <sup>3</sup>	99605, 99606, 99607 Medication therapy management service(s) provided by a pharmacist, individual, face-to-face with patient, with assessment, and intervention if provided;		75
A	Complex Care Manager <sup>4</sup>	<ul> <li>99490 Chronic care management services, at least 20 minutes of clinical staff time directed by a physician or other qualified health care professional, per calendar month, with the following required elements:</li> <li>• Multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient,</li> <li>• Chronic conditions place the patient at significant risk of death, acute exacerbation/decompensation, or functional decline,</li> <li>Comprehensive care plan established, implemented, revised, or monitored.</li> </ul>		75
		ervice Category 2: Complementary Patient Suppor	t and Care Services	
A	Wellness <sup>5,6</sup>	G0438 Annual wellness visit; includes a		15

<sup>&</sup>lt;sup>1</sup> CMS Source: <a href="https://www.cms.gov/medicare-coverage-database/staticpages/cpt-hcpcs-code-range.aspx?DocType=LCD&DocID=32007&Group=1&RangeStart=99211&RangeEnd=99215">https://www.cms.gov/medicare-coverage-database/staticpages/cpt-hcpcs-code-range.aspx?DocType=LCD&DocID=32007&Group=1&RangeStart=99211&RangeEnd=99215</a>, Accessed 11/14/2015

https://www.careimprovementplus.com/pdf/PROVIDER\_COMMUNICATION\_WELLNESS\_AND\_PHYSICAL\_EXAMIN ATION\_CODES.pdf

<sup>&</sup>lt;sup>2</sup> Understanding When to Use 99211, Family Practice Management, <a href="http://www.aafp.org/fpm/2004/0600/p32.html">http://www.aafp.org/fpm/2004/0600/p32.html</a>, Accessed 11/10/2015

<sup>&</sup>lt;sup>3</sup> Pharmacist Services Technical Advisory Coalition, http://www.pstac.org/services/mtms-codes.html, accessed 11/15/2015

<sup>4</sup> CMS Medicare Learning Network, https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/ChronicCareManagement.pdf, Accessed 11/15/2015

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
		personalized prevention plan of service (PPPS), initial visit G0439 Annual wellness visit, includes a personalized prevention plan of service (PPPS), subsequent visit S5190 Wellness assessment, performed by non-physician Z00.00, Z00.01x`		
A	Patient Support Group	Non-physician Health Care Professional CPT Code 98961 Education And Training For Patient Self-Management By A Qualified, Nonphysician Health Care Professional Using A Standardized Curriculum, Face-To-Face With The Patient (Could Include Caregiver/ Family) 2-4 Patients 98962 Education And Training as above; 5-8 Patients		15
A	Community Health Worker (CHW)		Encounters in which a Community Health Worker assists individuals and communities to adopt healthy behaviors. Conduct outreach for medical personnel or health organizations to implement programs in the community that promote, maintain, and improve individual and community health. May provide information on available resources, provide social support and informal counseling, advocate for individuals and community health needs, and provide services such as first aid and blood pressure screening. May collect data to help identify community health needs <sup>7</sup>	15
A	Health Education		Services provided for the purpose of promoting health and preventing illness or injury. These include risk factor reduction interventions, preventive medicine counseling and behavior change interventions.	25

 $<sup>^6\</sup> https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/AWV\_Chart\_ICN905706.pdf$ 

<sup>&</sup>lt;sup>7</sup> Bureau of Labor and Statistics, Standard Occupational Classification: 21-1094 Community Health Workers. http://www.bls.gov/soc/2010/soc211094.htm, Accessed 11/24/2015

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
A	Nutrition Education <sup>8,9</sup>	97802 Medical nutrition therapy; initial assessment and intervention, individual, faceto-face with the patient 97803 Medical nutrition therapy; re-assessment and intervention, individual, face-to-face with the patient		25
A	Case management		Case management is a collaborative process of assessment, planning, facilitation, care coordination, evaluation, and advocacy for options and services to meet an individual's and family's comprehensive health needs through communication and available resources to promote quality, costeffective outcomes. Case manager is assigned to the patient and engages in direct care OR coordination of care OR manages patient's access to care OR initiates and/or supervises other health care services needed by the patient 11	25
A	Health coach		Health and behavior intervention performed by non-provider member of the health care team to build the knowledge, skills, and confidence required to manage their chronic conditions and improve their health. Includes motivational interviewing, self-management goal setting, patient education and activation and chronic disease support 12	15

<sup>&</sup>lt;sup>8</sup> National Coverage Determination (NCD) for Medical Nutrition Therapy (180.1), <a href="https://www.cms.gov/medicare-coverage-database/details/ncd-">https://www.cms.gov/medicare-coverage-database/details/ncd-</a>

Guidance/Guidance/Transmittals/downloads/A02115.pdf, Accessed 11/10/2015

http://www.cmsa.org/Home/CMSA/WhatisaCaseManager/tabid/224/Default.aspx, Accessed 11/15/2015

<sup>&</sup>lt;sup>9</sup> CMS, DHHS: Medical Nutrition Therapy (MNT) Services for Beneficiaries With Diabetes or Renal Disease - POLICY CHANGE, November 1, 2002. <a href="https://www.cms.gov/Regulations-and-">https://www.cms.gov/Regulations-and-</a>

<sup>&</sup>lt;sup>10</sup> Case Management Society of America,

<sup>&</sup>lt;sup>11</sup> Oregon APM Patient Touches, direct communication with Oregon Health Authority

<sup>&</sup>lt;sup>12</sup> Per 11/30/2015 communication with Dr. Nwando J. Olayiwola, Associate Professor, Department of Family and Community Medicine, and Director of the <u>Center for Excellence in Primary Care (CEPC)</u>, University of California San Francisco. CEPC is a recognized national leader in <u>Health Coach training</u>.

			Definition [source]	Relative
Tier	Service	Relevant codes and description if available (CPT, ICD)	Where no nationally recognized code	Points
			exists	
A	Panel management		Document in patient's medical record when staff proactively reach out to a patient and speak with them regarding preventive services, chronic illness management, their care plan, problem list, health goals, and/or treatment options 13	15
A	Oral Hygiene Encounters		Adult and Pediatric oral health services including dental varnishing, oral health education and other prevention services provided by dental hygienists	30
В	Group medical visits	99411-99412 Preventive medicine counseling and/or risk factor reduction provided to individuals in a group setting  99078 Physician educational services rendered to patients in a group setting (eg, obesity or diabetic instructions)		50
В	Integrative medical therapies	<b>97810-97811:</b> Acupuncture, one or more needles, without electrical stimulation, personal one-on-one contact with the patient		50
В	Palliative Care	formal election of hospice care. These services may consist of evaluation, consultation and education, and support services. No specific therapy is excluded from consideration.  Care may be provided in the home, hospitals, skilled nursing facilities, or nursing homes by palliative care teams, hospice organizations, or palliative care specialists. Unlike hospice care, palliative care may include potentially curative	Encounters with non-provider care team members that focus on preventing and relieving suffering, and improveing the quality of life of patients and their families facing serious illness. Palliative care is provided by an interdisciplinary team which works with primary and specialty care providers to identify and treat pain and other distressing symptoms, provide psychosocial and spiritual support, and assist in complex decision-making and advance care planning.	
В	Pain management	expectancy parameters.	Encounter provided by a non-provider caregiver or care team focused on enhancing self-management of chronic pain, implementing behavioral strategies for managing pain, discussing medication effectiveness and side effects, assessing treatment	50

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Oregon APM Patient Touches

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relativo Points
			effectiveness, and adjusting treatment plan and goals. Chronic pain visits may also include assessment for signs of substance use or mental health disorder as well as motivational interviewing or other treatment strategies for these disorders	
С	Physician Home Visits <sup>14</sup>	99341 - 99347 Home visit, new patient; 99347 - 99350 Home visit, established patient		125
С	Home nursing visits	G0162 Skilled services by a registered nurse (RN) for management and evaluation of the plan of care; (the patient's underlying condition or complication requires an RN to ensure that essential non-skilled care achieves its purpose in the home health or hospice setting)	Visits by RNs to patients at home for acute or chronic disease management. May include history taking, physical exam, phlebotomy for lab testing, assessment of ADL, and adjustment of diet, activity level, or medications.	75
С	Mobile Clinic Visits	CPT Physician Code 99050 Service(s) provided in office at times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service 99051 Service(s) provided in the office during regularly scheduled evening, weekend or holiday hours, in addition to basic service 99056 Services typically provided in the office, provided out of the office at request of patient, in addition to basic service  Use POS code 15 with the above codes to signify a services provided in a mobile setting 15		90
С	Paramedic treat and release		Paramedic assessment, treatment if appropriate, and discharge of a patient without ambulance transport <sup>16</sup>	75

Service Category 3: Technology-Based Outpatient <sup>17</sup>

<sup>&</sup>lt;sup>14</sup> CMS Billing and Coding Guidelines - L31613 PHYS-081 - Home and Domiciliary Visits: https://downloads.cms.gov/medicare-coverage-

database/lcd attachments/31613 1/L31613 PHYS081 CBG 050111.pdf, Accessed 11/10/2015

<sup>15</sup> https://www.supercoder.com/my-ask-an-expert/topic/mobile-clinic

Millin, M. et al. EMS provider determinations of necessity for transport and reimbursement for ems response, medical care, and transport: Combined resource document for the national association of EMS physicians position statements, <a href="http://www.naemsp.org/Documents/Position%20Papers/POSITION%20Determinationoftransport-Resource%20Doc-PEC">http://www.naemsp.org/Documents/Position%20Papers/POSITION%20Determinationoftransport-Resource%20Doc-PEC</a> 2011.pdf, Accessed 11/24/2015

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
A	Texting		Texting services provided by the care team to an established patient, parent, or guardian to support care management. Cannot focus on administrative tasks such as scheduling appointments. Must not originate from a related assessment and management service provided within the previous seven days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment	1
A	Video Observed Therapy		Observation of patients taking their tuberculosis medication in their homes. Observation is done using a live video telephone on both the patient and provider ends <sup>18</sup>	10
A	Nurse advice line 19,20	98966, 98967, 98968 Telephone assessment and management service provided by a qualified non-physician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous seven days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment		10
A	RN e-Visit <sup>21</sup>	<b>98969</b> Online evaluation and management service provided by a <u>qualified non-physician</u>		10

<sup>&</sup>lt;sup>17</sup> General resource for this section is the American Telemedicine Association Letter to CMS on Telehealth Services, December 31, 2013. <a href="http://www.americantelemed.org/docs/default-source/policy/medicare-code-request-for-2015.pdf?sfvrsn=4">http://www.americantelemed.org/docs/default-source/policy/medicare-code-request-for-2015.pdf?sfvrsn=4</a>, Accessed 10/28/2015

<sup>&</sup>lt;sup>18</sup> California Department of Public Health Tuberculosis Control Branch - Guidance for Developing a Video Observed Therapy (VOT) - Policy and Procedures. <a href="https://www.cdph.ca.gov/programs/tb/Documents/TBCB-SPM-Cert-Guidance-VOT-Policy-And-Procedures.doc">https://www.cdph.ca.gov/programs/tb/Documents/TBCB-SPM-Cert-Guidance-VOT-Policy-And-Procedures.doc</a>, Accessed 11/24/15

<sup>&</sup>lt;sup>19</sup> CMS, DHHS: Summary of Policies in the 2008 Medicare Physician Fee Schedule and the Telehealth Originating Site Facility Fee Payment Amount, February 1, 2008. <a href="https://www.cms.gov/Regulations-and-guidance/Guidance/Transmittals/downloads/R1423CP.pdf">https://www.cms.gov/Regulations-and-guidance/Guidance/Transmittals/downloads/R1423CP.pdf</a>, Accessed 10/20/2015

American Academy of Pediatrics, Charging for Nurse Telephone Triage. <a href="https://www.aap.org/en-us/professional-resources/practice-support/Telephone-Care/pages/Charging-for-Nurse-Telephone-Triage.aspx">https://www.aap.org/en-us/professional-resources/practice-support/Telephone-Care/pages/Charging-for-Nurse-Telephone-Triage.aspx</a>, Accessed 10/20/2015

<sup>&</sup>lt;sup>21</sup> CMS, DHHS: Summary of Policies in the 2008 Medicare Physician Fee Schedule and the Telehealth Originating Site Facility Fee Payment Amount, February 1, 2008. <a href="https://www.cms.gov/Regulations-and-guidance/Guidance/Transmittals/downloads/R1423CP.pdf">https://www.cms.gov/Regulations-and-guidance/Transmittals/downloads/R1423CP.pdf</a>, Accessed 10/20/2015

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
		health care professional to an established patient, guardian or health care provider not originating from a related assessment and management service provided within the previous 7 days, using the Internet or similar electronic communications network		
В	Email consultation with PCP <sup>22</sup>	99444 Online evaluation and management service provided by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient or guardian, not originating from a related E/M service provided within the previous 7 days, using the internet or similar electronic communications network		30
С	Telehealth (patient - provider) - Store & Forward <sup>23,24</sup>	Digital Retinal Screening  92250 (global) Fundus photography with interpretation and report		50
С	Telehealth – Store & Forward	+GQ modifier for distant site: 99241-99243 Office consultation, new or established patient 99251-99253 Initial inpatient consultation 99211-99214 Office or other outpatient visit 99231-99233 Subsequent hospital care OR 99446-99449: Non-Face-To-Face Services: Interprofessional Telephone/Internet Consultations	Store and Forward services that include images, such as Teleophthalmology and Teledermatology	65
С		99446-99449, the new "Non-Face-To-Face Services: Interprofessional Telephone/Internet Consultations OR 99241-5 with GT modifer for distant site		50

<sup>&</sup>lt;sup>22</sup> Ibid

<sup>&</sup>lt;sup>23</sup> July 2015, Medi-Cal Ophthalmology Updatehttps://mcweb.apps.prd.cammis.medi-cal.ca.gov/assets/0B578FE9-ED37-42F6-BCDF-B7C157751889/ophthal.pdf?access\_token=6UyVkRRfByXTZEWIh8j8QaYylPyP5ULO; Accessed 10/15/2015

 $<sup>^{24}</sup>$  communication with Jorge Cuadros, OD, PhD, Director of Clinical Informatics Research, UC Berkeley School of Optometry, CEO of EyePacs

<sup>&</sup>lt;sup>25</sup> RTR- ECONSULT CPT CODES, UC Davis. https://static1.squarespace.com/static/52d9c6c5e4b021f2d93416db/t/534c2d9fe4b0d8fffdf288f5/139750134395 7/CPT+Codes.pdf, plus communication 10/27/2015 with Timi Leslie, BluePath Health and Rachel Wick, Blue Shield of CA Foundation in reference to BSCF eConsult grant program.

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points			
D	Telephone consultation with PCP <sup>26</sup>	patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service	speaks via telephone with patient about	75			
D	Telehealth (patient - provider) - real time <sup>27,28</sup>	99201-99215 with modifier GT "Office or other outpatient visits" Claims for telehealth services should be submitted using the appropriate CPT or HCPCS code for the professional service along with the telehealth modifier GT, "via interactive audio and video telecommunications systems"		90			
D	Telehealth (provider - provider) - real time <sup>29</sup>		Communication between two providers for purposes of consultation, performed via interactive audio and video telecommunications systems	90			
Service Category 4: Inpatient							
A	Sobering Center <sup>30</sup>		Nurse assessment and monitoring, to determine and ensure safety for individuals found intoxicated in public <sup>31</sup>	50			
A	Recuperative/Respite Care <sup>32</sup>		Provision of acute and post-acute medical care for homeless persons who are too ill or frail to recover from a physical illness or injury on the streets but who are not ill enough to be hospitalized. Services may include recuperative care, completion of therapy	85			

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<sup>&</sup>lt;sup>26</sup> CMS, DHHS: Summary of Policies in the 2008 Medicare Physician Fee Schedule and the Telehealth Originating Site Facility Fee Payment Amount, February 1, 2008. <a href="https://www.cms.gov/Regulations-and-guidance/Guidance/Transmittals/downloads/R1423CP.pdf">https://www.cms.gov/Regulations-and-guidance/Guidance/Transmittals/downloads/R1423CP.pdf</a>, Accessed 10/20/2015

<sup>&</sup>lt;sup>27</sup>CMS Medicare Learning Network: Telehealth Services: <a href="https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf">https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf</a>, Accessed 10/28/2015

<sup>&</sup>lt;sup>28</sup> Medi-Cal Provider Manual: Telehealth, December 2013. http://files.medi-

cal.ca.gov/pubsdoco/publications/masters-mtp/part2/mednetele m01003.doc, Accessed 10/28/2015 29 Ibid

<sup>&</sup>lt;sup>30</sup> San Francisco Department of Public Health, Housing and Urban Health, Medical Respite and Sobering Center. https://www.sfdph.org/dph/comupg/oprograms/HUH/medrespite.asp, Accessed 11/25/2015

<sup>&</sup>lt;sup>31</sup> 12/23/2015 communication with Dr. Hali Hammer, Medical Director for Ambulatory Services, San Francisco Health Network.

<sup>&</sup>lt;sup>32</sup> National Health Care for the Homeless Council, definition of Recuperative Care <a href="https://www.nhchc.org/">https://www.nhchc.org/</a> accessed 11/24/2015

Tier	Service	Relevant codes and description if available (CPT, ICD)	Definition [source] Where no nationally recognized code exists	Relative Points
			(e.g, antibiotics, wound care), temporary shelter, and coordination of services for medically and psychiatrically complex homeless adults <sup>33</sup>	

<sup>&</sup>lt;sup>33</sup> Ibid 12/23/2015 communication with Dr. Hammer.