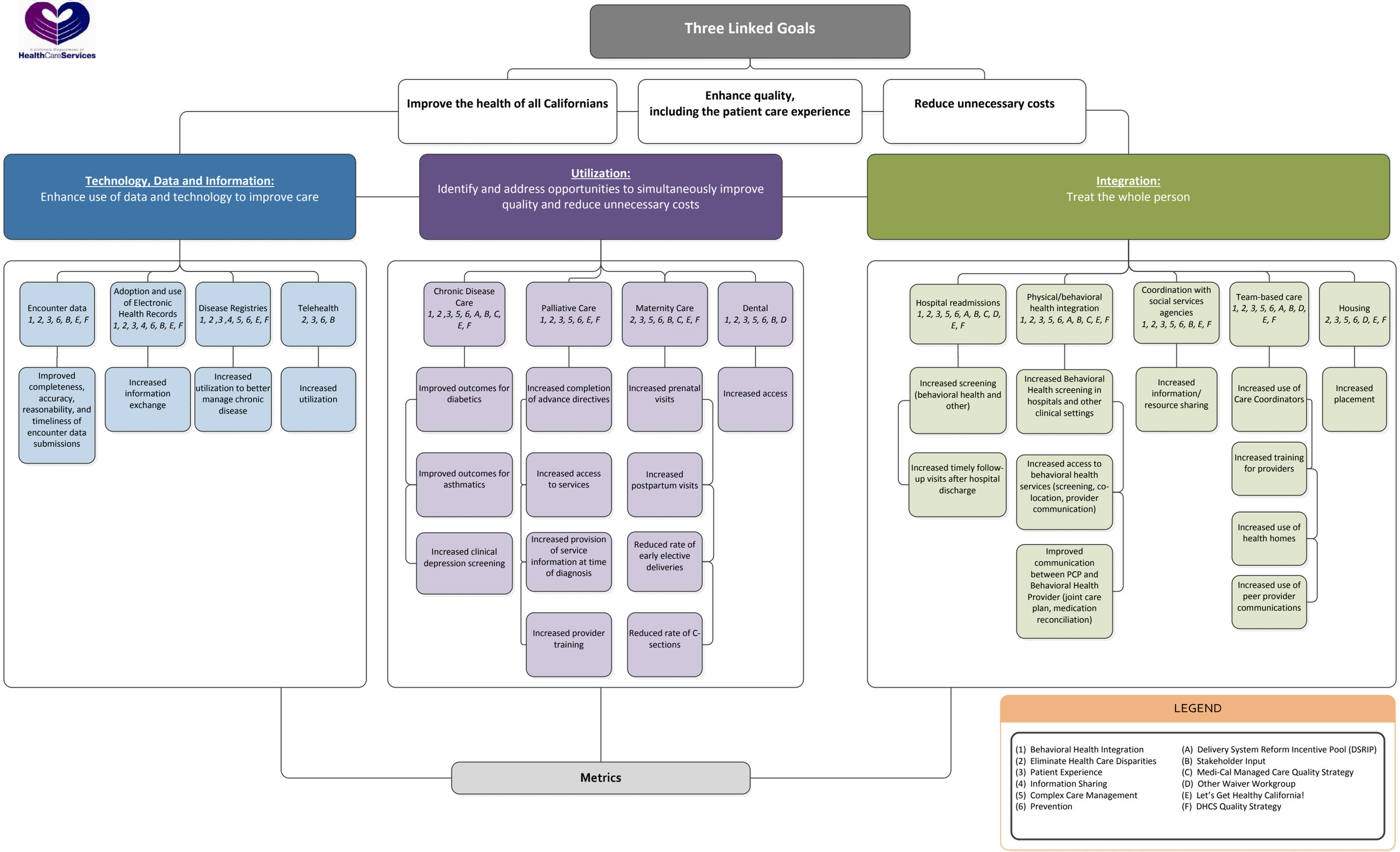
Three Linked Goals
Improve the health of all Californians
Enhance quality, including the patient care experience
Reduce unnecessary costs
Technology, Data and Information:
Enhance use of data and technology to improve care
Utilization:
Identify and address opportunities to simultaneously improve quality and reduce unnecessary costs
Integration:
Treat the whole person
Encounter data 1, 2, 3, 6, B, E, F
Adoption and use of Electronic Health Records 1, 2, 3, 4, 6, B, E, F
Disease Registries 1, 2 ,3 ,4, 5, 6, E, F
Telehealth 2, 3, 6, B
Improved completeness, accuracy, reasonability, and timeliness of encounter data submissions
Increased information exchange
Increased utilization to better manage chronic disease
Increased utilization
Chronic Disease Care 1, 2 ,3, 5, 6, A, B, C, E, F
Palliative Care 1, 2, 3, 5, 6, E, F
Maternity Care 2, 3, 5, 6, B, C, E, F
Dental 1, 2, 3, 5, 6, B, D
Improved outcomes for diabetics
Improved outcomes for asthmatics
Increased clinical depression screening
Increased completion of advance directives
Increased access to services
Increased provision of service information at time of diagnosis
Increased provider training
Increased prenatal visits
Increased postpartum visits
Reduced rate of early elective deliveries
Reduced rate of C-sections
Increased access
Hospital readmissions 1, 2, 3, 5, 6, A, B, C, D, E, F
Physical/behavioral health integration 1, 2, 3, 5, 6, A, B, C, E, F
Coordination with social services agencies 1, 2, 3, 5, 6, B, E, F
Team-based care 1, 2, 3, 5, 6, A, B, D, E, F
Housing 2, 3, 5, 6, D, E, F
Increased screening (behavioral health and other)
Increased timely follow-up visits after hospital discharge
Increased Behavioral Health screening in hospitals and other clinical settings
Increased access to behavioral health services (screening, co-location, provider communication)
Improved communication between PCP and Behavioral Health Provider (joint care plan, medication reconciliation)
Increased information/ resource sharing
Increased use of Care Coordinators
Increased training for providers
Increased use of health homes
Increased use of peer provider communications
Increased placement
Metrics
LEGEND
(1) Behavioral Health Integration
(2) Eliminate Health Care Disparities
(3) Patient Experience
(4) Information Sharing
(5) Complex Care Management
(6) Prevention
(A) Delivery System Reform Incentive Pool (DSRIP)
(B) Stakeholder Input
(C) Medi-Cal Managed Care Quality Strategy
(D) Other Waiver Workgroup
(E) Let's Get Healthy California!
(F) DHCS Quality Strategy