

AGENDA

CCS/CCHA NICU Improvement Initiative

Design Patterns: Sharing Promising Results

January 24 and January 29, 2007

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|---|------------|--------------|
| 1. Welcome and Introductions | 10 minutes | All |
| 2. Review of Baseline Data | 10 minutes | Paul |
| 3. Getting to Zero!? | 15 minutes | Paul |
| • Design Patterns: Sharing Proven Results | | |
| • Root cause analysis | | |
| • Check-lists, carts, stop the line | | |
| 4. Sharing Stories: | 40 minutes | All |
| • What has been done | | |
| • Why you did it | | |
| • How did it go | | |
| • Results | | |
| 5. Using a Fishbone to Accelerate Improvement | 90 minutes | Janet, David |
| 6. Lunch | | |
| 7. Microsystems: Drilling down and Addressing Specific Issues | 60 minutes | Thomas |
| 8. Team Exercise: Based upon today's discussion | 45 minutes | All |
| • What changes will be made in direction/approach | | |
| • What are your specific next steps | | |
| 9. Next Steps: | | All |
| • Site visits | | |
| • Data collection and reporting | | |
| • Next meeting - June? | | |
| • Financial analysis? | | |