**Clinical Microsystem Assessment Feedback**

Thank you for completing the Microsystem Assessment. This tool was designed to facilitate your unit’s improvement across ten categories. The next step for you and your team is to work on areas where you scored low. The **open-ended questions** in the Microsystem Assessment were designed to help you begin your inquiry into low performance and how to increase your performance in that particular category. For example, if you scored low in the area of education and training, you can start by looking at the following questions:

* How is your current training accomplished?
* Is training accomplished in silos?
* Are your educational efforts tied to the patient flow?

In addition, the Microsystem Assessment provides **Reference Materials** at the bottom of each page that provide tools and techniques as well as reading materials for the specific category.

In order to get the most out of this exercise please share your results with the rest of your team and utilize this tool to improve your performance in the categories.

We would like you to complete the attached form on a monthly basis so we know what categories you have chosen to work on and what you are doing to improve in those areas.

**Neonatal Quality Improvement Project**

**Microsystem Assessment Activities**

**Facility Name:**

**Reporting Month:**

|  |  |
| --- | --- |
| **(1)** | **Microsystem category we are working on improving**: |
|  |  |
| **(2)** | **This month we have been successful at**: |
|  |  |
| **(3)** | **We have ­not been successful at**: |
|  |  |
| **(4)** | **Other activities we are planning**: |