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DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

February 1, 2016

Dear Interested Parties:

CALIFORNIA DENTAL MEDICAID MANAGEMENT INFORMATION SYSTEM FISCAL INTERMEDIARY SERVICES REQUEST FOR PROPOSAL 13-90270

ADMINISTRATIVE BULLETIN 7, ADDENDUM 2

Administrative Bulletin 7, Addendum 2, issued by the California Department of Health Care Services (DHCS), Office of Medi-Cal Procurement (OMCP), announces release of information pertaining to Request for Proposal (RFP) #13-90270 for the California Dental Medicaid Management Information System (CD-MMIS) Fiscal Intermediary (FI) Services procurement. DHCS provides notification to interested parties of the following:

- 1) Enclosed with this Administrative Bulletin is the third release of DHCS' official responses to questions submitted by prospective Proposers. Prospective Proposers are reminded that no additional questions pertaining to these responses will be accepted, with the exception of questions or inquiries as described in RFP Section G, Proposer Questions.
- 2) Also included in this release are revisions made to the RFP which address Check Write services. Prospective Proposers are encouraged to carefully review the RFP in its entirety, including, but not limited to, the Main, Exhibit A, Scope of Work, Exhibit B, Attachment 1, Special Payment Provisions, Exhibit E, Additional Provisions and Attachments 12-7, Check Write Services Yearly Bid, and 12-8, Check Write Services Early Termination Bid Sheets, to capture all of these revisions. For three calendar days from the date of this Administrative Bulletin, the Department will accept questions and inquiries limited to Check Write services. Responses will be released shortly after that time. Addendum 2 incorporates changes to the following RFP sections:
 - RFP Main
 - Attachment 12-7 (Check Write Services Yearly Bid) - new
 - Attachment 12-8 (Check Write Services Early Termination) - new
 - Exhibit A, Attachment I (Takeover)

- Exhibit A, Attachment II (Operations)
- Exhibit A, Attachment IV (Turnover/Runout)
- Exhibit B, Attachment I (Special Payment Provisions)
- Exhibit E (Additional Provisions)

These changes are being made to modify or clarify sections in the RFP. Within the text of the documents, changes are indicated as red text strikethroughs (deletions) and/or underlined blue text (additions) to denote revisions. For Americans with Disabilities Act purposes, text deletions will be preceded and ended with an asterisk (*), while text additions will be preceded and ended with a double asterisk (**). The locations of revisions will be indicated by a vertical line in the right margin of the page where applicable. Language modifications supersede prior published language. It is the responsibility of the Proposer to assure they are working from the latest version of all sections and subsections of the RFP.

In order to configure the internet version of the RFP to accurately reflect the current requirements and considerations, remove the existing pages and insert the appropriate replacement pages as shown in the chart below.

REMOVE EXISTING PAGES	INSERT REPLACEMENT / NEW PAGES
RFP Main – all pages *	RFP Main – all pages
N/A	Attachment 12-7 (new attachment)
N/A	Attachment 12-8 (new attachment)
Exhibit A, Attachment I (Takeover) Pages 76-80	Exhibit A, Attachment I (Takeover) Pages 76-80
Exhibit A, Attachment II (Operations) Pages 4-5, 22-26, 38-42, 70-72, and 186-187	Exhibit A, Attachment II (Operations) Pages 4-5, 22-26, 38-42, 70-72, and 186-187
Exhibit A, Attachment IV (Turnover/Runout) Pages i (Table of Contents), 1-3, 17, and 19	Exhibit A, Attachment IV (Turnover/Runout) Pages i (Table of Contents), 1-3, 17, and 19
Exhibit B, Attachment I (Special Payment Provisions) – all pages *	Exhibit B, Attachment I (Special Payment Provisions) – all pages
Exhibit E (Additional Provisions – all pages *)	Exhibit E (Additional Provisions – all pages)

* All pages replaced due to number and/or size of revisions and page shift.

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Prospective Proposers can view and download the CD-MMIS FI Services RFP and other material relative to this procurement from the following internet site:
http://www.dhcs.ca.gov/provgovpart/rfa_rfp/Pages/OMCPDentalFiDNLD.aspx

If unable to obtain the RFP, Administrative Bulletins, Addenda, etc., via the internet, prospective Proposers are encouraged to contact OMCP at (916) 552-8006 or omcprfp2@dhcs.ca.gov to request disk or hard copy versions of the document(s).

Thank you for your continued interest in the CD-MMIS FI Services procurement.

Sincerely,

Original Signed by *Kevin Morrill*

Kevin Morrill, Chief
Office of Medi-Cal Procurement
Enclosure

Q ID	RFP Reference	Section	Question-Issue	Remedy Sought	DHCS Response
1	Exhibit A, Attachment II	A.5.b.5; Page 5 of 217	<p>RFP states: "Ensure final adjudicated claims data is moved to the financial processes for creation of payment files."</p> <p>CD-MMIS does not currently send files to the SCO for provider payment. This would be a system change. Also, this passage states that EOBs will also be submitted to the SCO, but Page 38 of 217 (Payment Responsibilities) indicates the FI Contractor will print and mail EOBs to providers. Will the FI contractor send EOBs to providers directly?</p>	<p>1) Please update the requirement to reflect the new process of sending files to the SCO for provider payment (effective 7/1/2017).</p> <p>2) Please clarify if the contractor would be required to continue to print checks using the old method for payments prior to implementing the new SCO method.</p>	<p>DHCS will correct the RFP reference(s) in a future addendum.</p> <p>The FI contractor is responsible for printing and mailing EOBs directly to the Medi-Cal dental provider.</p> <p>The Contractors responsibility, as it relates to payment, will be clarified in an upcoming addendum.</p>
2	RFP Main, Attachment 1	P.4.a, Page 23	<p>The RFP states, "a. Proposal Cover Page, RFP Attachment 1 A person authorized to bind the Proposer must sign RFP Attachment 1, Proposal Cover Page. If the Proposer is a corporation, a person authorized by the Board of Directors to sign on behalf of the Board must sign the Proposal Cover Page." There are three blank areas on the form to be filled out. Please identify what information goes in each of these fields.</p>	<p>Identify how the form is to be filled out.</p>	<p>Attachment 1 was replaced as part of Addendum 1. The replacement form displays the proper headings in each field that were improperly masked in the original release.</p>
3	Exhibit A, Attachment III, Scope of Work - Turnover and Runout	Section 12 (page 19 of 19)	<p>Requirement 12. Runout Liabilities states:</p> <p>The Contractor shall at the end of the COP, reimburse the Department for any of the following:</p>	<p>Please confirm the prior contractor should not be liable for these since this RFP is no longer an at risk contract.</p>	<p>DHCS will correct the RFP reference(s) in a future addendum.</p> <p>The AS RFP will be modified to mirror the FI with respect to the</p>

Q ID	RFP Reference	Section	Question-Issue	Remedy Sought	DHCS Response
			<p>a. TARs that were inappropriately denied based on Medi-Cal Dental Program policy by the Contractor and later approved by the successor contractor or the Department due to appeal, dental scope State hearing, or request for reconsideration;</p> <p>b. Claims which were inappropriately denied based on Medi-Cal Dental Program policy by the Contractor and subsequently approved by the successor contractor or the Department due to appeal or request for reconsideration (CIF); or</p> <p>c. Claims/NOAs with date(s) of service(s) through the end of the COP processed by the successor Contractor during the Runout Processing or Contract Closeout periods of this contract.</p> <p>Upon billing by the Department, the Contractor shall reimburse the Department within thirty (30) calendar days. The Contractor may dispute all such billings through the contract dispute provisions. This process shall continue for a period of fifteen (15) months following the end of the COP.</p>	<p>This corresponds to a change already made in Bulletin 6 - Addendum 1, Question 33 on the FI RFP.</p> <p>With the removal of the Runout Liabilities requirements for the FI, we raise the question if this is also applicable to the ASO.</p>	<p>Runout Liabilities.</p>