

Department of Health Care Services Stakeholder Advisory Committee

Adult Dental Benefit Restoration

Alani Jackson, MPA
Chief, Medi-Cal Dental Services Division
February 8, 2018



Restoration of Adult Dental Benefits

- Medi-Cal eliminated full adult dental benefits in 2009 and restored partial adult dental benefits in May 2014.
- Effective January 1, 2018, DHCS restored optional dental benefits for beneficiaries 21 and older with full-scope dental coverage, pursuant to Senate Bill 97 (Chapter 52, Statutes of 2017) which amended Welfare and Institutions Code, Section 14131.10.
- Restored benefits include laboratory processed crowns, posterior root canal therapy, periodontal services, and partial dentures, including denture adjustments, repairs, and relines.



Restoration of Adult Dental Benefits - Notifications

- Tribal notice and Public notice posted on October 5, 2017; No comments received
- Jackson v. Rank notices were sent to all Medi-Cal beneficiaries from October 2017 – December 2017.
 - Beneficiary notices in 16 threshold languages are posted on the Denti-Cal website
- State Plan Amendment <u>17-027</u> was submitted to CMS on 11/8/17
 - CMS approval pending



Restoration of Adult Dental Benefits - Notifications

- Provider Bulletins
 - Released November 2017 January 2018
- Provider Handbook Updated Jan. 2018
 - Manual of Criteria, Section 5 will be updated as part of Current Dental Terminology 16 regulatory package implementation, anticipated March 2018
- Beneficiary Handbook Update in process Jan. 2018



Medi-Cal Adult Population

Eligible Medi-Cal Adult Beneficiaries by Dental Delivery System CY 2014 to CY 2017

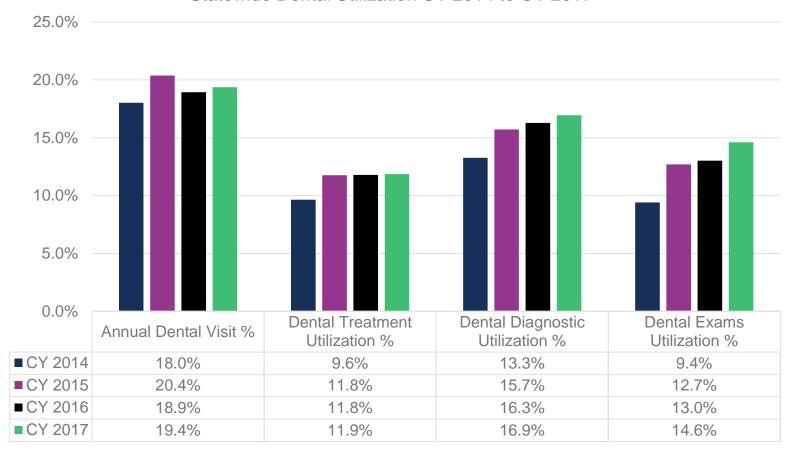


Eligible: Beneficiaries who were enrolled in one dental plan for at least 90 continuous days during the measure year.



Statewide Adult Dental Utilization

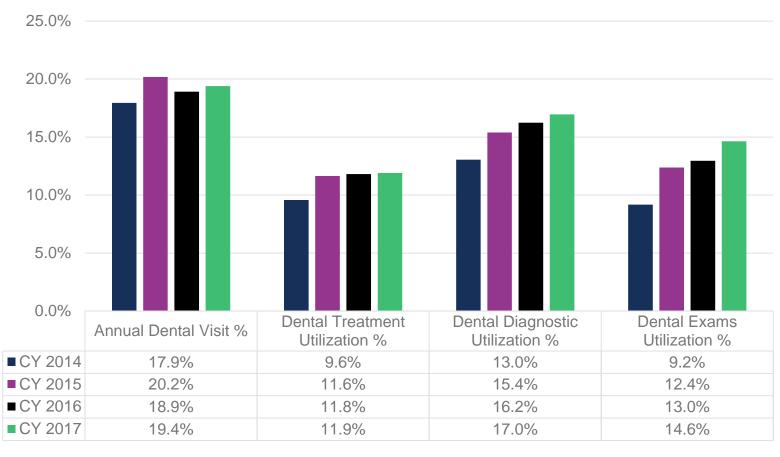
Statewide Dental Utilization CY 2014 to CY 2017





Fee-For-Service Adult Dental Utilization

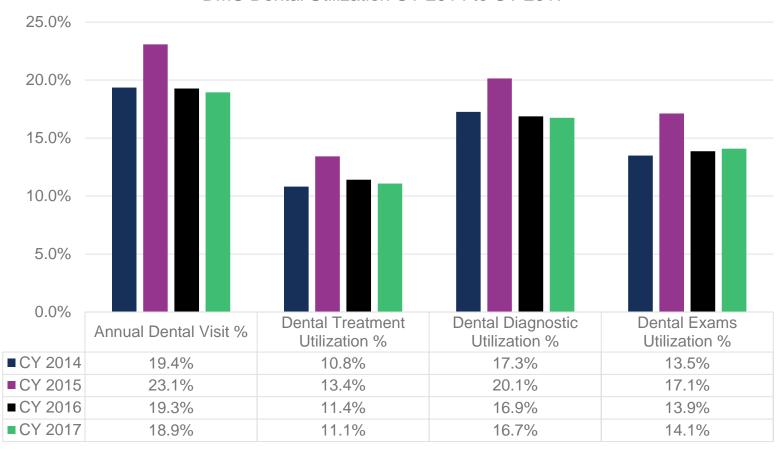
FFS Dental Utilization CY 2014 to CY 2017





Dental Managed Care Adult Dental Utilization

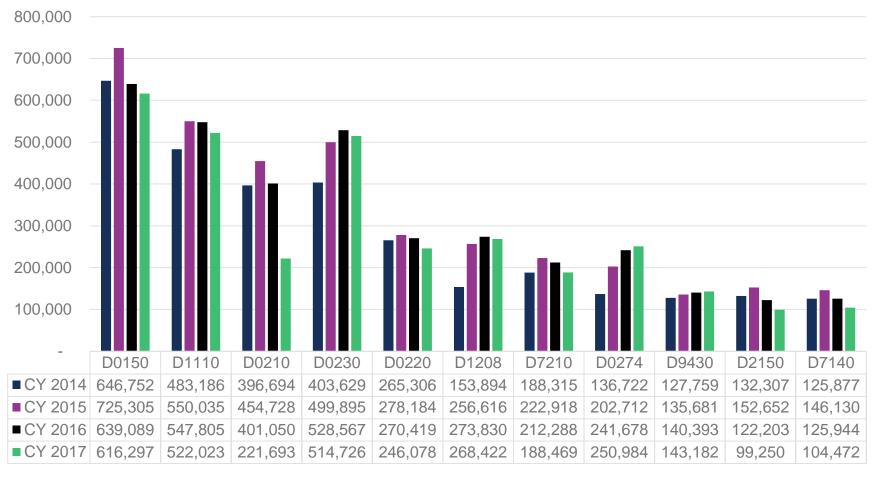
DMC Dental Utilization CY 2014 to CY 2017





Statewide Adult Dental Services Utilization

Top Utilized* Dental Procedures for Adults CY 2014 - CY 2017



Utilized: Top numbers of unduplicated beneficiaries who received each dental procedure over the years of CY 2014 to CY 2017



Statewide Adult Dental Services Utilization

Procedures	Top Utilized (CY14-CY17)	Prop. 56	Description	Category
D0150	Yes	Yes	Comprehensive Oral Evaluation - new or established patient	Diagnostic
D1110	Yes		Prophylaxis - adult	Preventive
D0210	Yes		Intraoral - complete series of radiographic images	Diagnostic
D0230	Yes		Intraoral - periapical each additional radiographic image	Diagnostic
D0220	Yes		Intraoral - periapical first radiographic image	Diagnostic
D1208	Yes		Topical application of fluoride - excluding varnish	Preventive
D7210	Yes	V DC	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	Oral and Maxillofacial Surgery
D0274	Yes		Bitewings - four radiographic images	Diagnostic
D9430	Yes	VAC	Office visit for observation (during regularly scheduled hours) - no other services performed.	Adjunctive Service
D2150	Yes	Yes	Amalgam - two surfaces, primary or permanent	Restorative
D7140	Yes	Yes	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	Oral and Maxillofacial Surgery



The First 26 Days

Daily Treatment Authorization Requests





The First 26 Days

Cycle Time Results for the Month of January

Current Inventory: 102,134

Estimated Incoming for the Week: 172,100 (34,420 average per day)						
Claims:						
Process 90% Claims in 25	Exceeded	Processed in 23 days, with				
days		a 39,004 margin				
Process 99% Claims in 55	Exceeded	Processed 99% in 29 days				
days	_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
Process Claims in an	Exceeded	Process average of 13.7				
average of 20 days	Lxceeded	days				
TARs:						
Process 90% TARs in 15	Exceeded	Processed in 6 days, with a				
days	Exceeded	9,046 margin				
Process 99% TARs in 30	Evacadad	Droggood 00% in 0 days				
days	Exceeded	Processed 99% in 9 days				
Process TARs in an	Fyeeded	Process average of 3.5				
average of 15 days	Exceeded	days				



Questions?

