

Contact Information



California Health & Wellness
1740 Creekside Oaks Drive, # 200
Sacramento, CA 95833
www.CAHealthWellness.com

Provider Services 1-877-658-0305
Member Services 1-877-658-0305
TDD/TYY 1-866-274-6083
Interpreter Services 1-877-658-0305
Administration 916-246-3600

Prior Authorization Request
Concurrent Review
Case Management
1-877-658-0305

Prior Authorization: High Tech Radiology
(MRI/CT/PET)
www.radmd.com

Pharmacy Authorization
U.S. Script
1-855-330-2338
www.usscript.com

Vision Services Authorization
Opticare
1-877-658-0305
www.CAHealthWellness.com

Non-Emergent Transportation Request
1-877-658-0305
www.CAHealthWellness.com

To request a contract
<http://www.cahealthwellness.com/forproviders/become-a-provider/>

To report suspected waste, fraud, or abuse to
California Health & Wellness
1-866-685-8664

Ethics & Compliance Hotline
1-800-345-1642

NurseWise® (Nurse Advice 24/7 Availability)
1-877-658-0305

Claims Submission
Submit online through
www.CAHealthWellness.com

Or mail claims to:
California Health & Wellness
Attn: Claims
PO Box 4080
Farmington, MO 63640-3835

For assistance with
Electronic Claims Submission
California Health & Wellness
c/o Centene EDI Department
1-800-225-2573, ext. 25525
Or by e-mail to: EDIBA@centene.com

Claims Disputes
Submit to:
California Health & Wellness
Attn: Claim Disputes
PO Box 4080
Farmington, MO 63640-3835