

RENEWALS DATA - CASE LEVEL
January 2015 - December 2015

COUNTY NUMBER	COUNTY NAME	SAWS	DUE	PROCESSED ¹	% PROCESSED	NOT PROCESSED ²	PROCESSED, RESULTING IN CONTINUED MC ¹	% CONTINUED MC
1	Alameda	CW	93,402	86,238	92.3%	7,164	63,904	74.1%
2	Alpine	CIV	48	32	66.7%	16	30	93.8%
3	Amador	CIV	1,165	936	80.3%	229	875	93.5%
4	Butte	CIV	10,206	7,311	71.6%	2,895	6,848	93.7%
5	Calaveras	CIV	1,606	1,303	81.1%	303	1,197	91.9%
6	Colusa	CIV	716	400	55.9%	316	387	96.8%
7	Contra Costa	CW	61,836	55,379	89.6%	6,457	39,922	72.1%
8	Del Norte	CIV	965	779	80.7%	186	692	88.8%
9	El Dorado	CIV	6,193	4,726	76.3%	1,467	4,371	92.5%
10	Fresno	CW	85,351	83,154	97.4%	2,197	65,582	78.9%
11	Glenn	CIV	1,103	917	83.1%	186	863	94.1%
12	Humboldt	CIV	7,788	5,824	74.8%	1,964	5,616	96.4%
13	Imperial	CIV	7,380	6,576	89.1%	804	5,611	85.3%
14	Inyo	CIV	535	499	93.3%	36	437	87.6%
15	Kern	CIV	46,592	33,071	71.0%	13,521	31,834	96.3%
16	Kings	CIV	4,277	3,137	73.3%	1,140	3,021	96.3%
17	Lake	CIV	3,070	2,023	65.9%	1,047	1,922	95.0%
18	Lassen	CIV	866	549	63.4%	317	479	87.2%
19	Los Angeles	LDR	1,252,764	364,693	29.1%	888,071	286,800	78.6%
20	Madera	CIV	5,527	4,467	80.8%	1,060	3,899	87.3%
21	Marin	CIV	7,303	4,271	58.5%	3,032	4,122	96.5%
22	Mariposa	CIV	705	612	86.8%	93	560	91.5%
23	Mendocino	CIV	4,347	2,601	59.8%	1,746	2,541	97.7%
24	Merced	CIV	14,862	11,306	76.1%	3,556	10,947	96.8%
25	Modoc	CIV	410	315	76.8%	95	265	84.1%
26	Mono	CIV	589	444	75.4%	145	372	83.8%
27	Monterey	CIV	17,062	10,847	63.6%	6,215	10,518	97.0%
28	Napa	CIV	4,356	3,280	75.3%	1,076	2,892	88.2%
29	Nevada	CIV	3,381	2,321	68.6%	1,060	2,240	96.5%
30	Orange	CW	162,336	151,663	93.4%	10,673	113,018	74.5%
31	Placer	CW	15,407	13,656	88.6%	1,751	9,352	68.5%
32	Plumas	CIV	969	667	68.8%	302	641	96.1%
33	Riverside	CIV	92,105	61,196	66.4%	30,909	55,297	90.4%
34	Sacramento	CW	126,839	119,825	94.5%	7,014	84,054	70.1%
35	San Benito	CIV	2,107	1,420	67.4%	687	1,347	94.9%
36	San Bernardino	CIV	110,176	78,006	70.8%	32,170	69,522	89.1%
37	San Diego	CW	176,735	163,885	92.7%	12,850	120,268	73.4%
38	San Francisco	CW	62,466	60,931	97.5%	1,535	44,073	72.3%
39	San Joaquin	CIV	38,525	35,613	92.4%	2,912	31,462	88.3%
40	San Luis Obispo	CW	17,489	16,753	95.8%	736	12,170	72.6%
41	San Mateo	CW	33,296	28,951	87.0%	4,345	20,415	70.5%
42	Santa Barbara	CW	27,168	24,879	91.6%	2,289	18,191	73.1%
43	Santa Clara	CW	92,094	85,717	93.1%	6,377	64,136	74.8%
44	Santa Cruz	CW	18,078	16,850	93.2%	1,228	12,488	74.1%
45	Shasta	CIV	6,809	4,546	66.8%	2,263	4,281	94.2%
46	Sierra	CIV	134	98	73.1%	36	94	95.9%
47	Siskiyou	CIV	2,015	1,220	60.5%	795	1,175	96.3%
48	Solano	CW	25,988	24,000	92.4%	1,988	17,086	71.2%
49	Sonoma	CW	28,159	24,104	85.6%	4,055	17,380	72.1%
50	Stanislaus	CIV	27,824	16,744	60.2%	11,080	16,300	97.3%
51	Sutter	CIV	4,528	3,238	71.5%	1,290	3,074	94.9%
52	Tehama	CIV	2,907	2,216	76.2%	691	2,034	91.8%
53	Trinity	CIV	670	488	72.8%	182	437	89.5%
54	Tulare	CW	29,449	27,715	94.1%	1,734	20,921	75.5%
55	Tuolumne	CIV	1,831	1,290	70.5%	541	1,210	93.8%
56	Ventura	CW	51,343	46,392	90.4%	4,951	34,873	75.2%
57	Yolo	CW	12,652	12,233	96.7%	419	9,204	75.2%
58	Yuba	CIV	2,651	1,796	67.7%	855	1,681	93.6%
		Totals:	2,817,155	1,724,103		1,093,052	1,344,931	
		Average%			78.1%			86.4%

The data table above represents Medi-Cal Renewals due for the months of January 2015 through December 2015, by county. This data, reported by SAWS, captures processing activities performed up to and including the month in which the Medi-Cal renewal is due. The numbers reflected are case-level counts, not individuals. The counts represent Medi-Cal Renewals that were fully Processed¹, which resulted in an eligibility determination; as well as cases that were Not Processed² by the end of the renewal Due month, which indicates processing activity and/or system resolution continued beyond the renewal month.
(See next page for further detail.)

NOTE: The universe of cases reflected on this report includes Medi-Cal only cases that are case-managed by the counties and do not include cases that are linked to cash assistance such as CalWORKS or SSI.

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FOOTNOTES AND ADDITIONAL INFORMATION

¹ "Processed" reflects cases for which all necessary data entries were made and the case was coded correctly in the system to reflect a fully processed renewal, including cases that transition to Covered CA. "Processed, Resulting in Continued Medi-Cal" reflects only those cases that remained Medi-Cal eligible. The difference between these 2 columns includes Discontinuances and/or whole cases that transitioned to Covered CA coverage.

² "Not Processed" reflects cases where necessary data entries were not complete and/or the case was unable to be coded correctly in the system to reflect a fully processed renewal. This includes cases where the county has worked on the case but is unable to complete the renewal process or complete the renewal process so that it is reflected in SAWS as a completed renewal. Reasons include system errors; manual workarounds, that resulted in cases showing as not processed; administrative verification needed to override federal hub verification results, as appropriate; or renewals processed manually. In some cases, it may be due to incomplete data being entered into the system and cases pending Long Term Negative Action functionality. Additionally, this number reflects counties' ongoing work with beneficiaries who are making good faith efforts in providing what is needed to complete their renewal.

Additional Information:

The variation between counties within the "Processed" data/counts can be attributed to:

- 1) Different county business processes and staffing levels have resulted in different outcomes
- 2) Due to delays in implementing 2015 renewals, counties did not have the full calendar year of 2015 to process 2015 renewals
- 3) Different counties prioritized renewals vs. new applications, manual workarounds and resolution of problem cases resulting from systems issues differently