



Annual Medi-Cal Managed Care Quality Dashboard

Reporting Year (RY) 2015

DRAFT Outline of Quality Dashboard:

- I. **Executive Summary**-Provides an overview of relevant activities that occurred during calendar year 2014, such as Medicaid expansion, etc. that impacted managed care, as well as a snapshot of statewide quality performance of managed care health plans (MCPs) over a 3-year period.
 - a. **Background**-Provides an overview of methodology and data used in the quality dashboard. Displays the 2015 Healthcare Effectiveness Data and Information Set (HEDIS®) measure rates for all MCPs, as well as additional trends and data designed to provide a snapshot of MCP performance on quality measures over time.
- II. **Statewide Performance**- Provides an overview of Medi-Cal managed care quality performance using two methods: the Aggregated Quality Factor Score (AQFS) methodology as well as benchmark comparison based on national Medicaid performance standards reported by percentiles (10th, 25th, 50th, 75th, 90th percentiles).
- III. **Focus Areas Overview**-This section groups the HEDIS External Accountability Set (EAS), which consists of 30 indicators, into four sections to provide a whole-person perspective of the quality of services received by Medi-Cal beneficiaries. The 30 HEDIS indicators have been grouped into the following four categories reflective of the populations served and the domains of health services provided: *Maternal Health Section, Child and Adolescent Health Section, Chronic Disease Management Section, Health Care Utilization Section*. Each of the individual indicators will be accompanied by a graph to visually display the RY 2015 rate by MCP reporting unit as compared to a Minimum Performance Level (MPL), High Performance Level (HPL) and the Statewide Average for a particular rate as the benchmarks to gauge performance by a MCP. Additionally, a specific HEDIS indicator from each focus area will be highlighted and will include a description of the indicator, DHCS and MCP efforts around improvement strategies as well as a 3-year snapshot of performance data utilizing statewide average rates (RY 2013 – 2015) for that particular measure to display statewide performance over time.
- IV. **Focus Area-Maternal Health Section**



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- a. Prenatal Care Measure
 - b. Postpartum Care Measure *-*Highlighted Indicator*
 - c. Cervical Cancer Screening Measure
- V. **Focus Area-Child and Adolescent Health Section**
- a. Access to Primary Care Physicians Measures
 - b. Well Child Care Visits Measures
 - c. Weight Assessment and Counseling Measure
 - d. Immunization Status of 2-year olds Measure*-*Highlighted Indicator*
 - e. Immunization for Adolescents Measure
- VI. **Focus Area-Chronic Disease Management Section**
- a. Hypertension Control Measure
 - b. Comprehensive Diabetes Management Measures *-*Highlighted Indicator*
 - c. Annual Monitoring for Patients on Persistent Medication Measures
 - d. Medication Management for People with Asthma Measures
- VII. **Focus Area-Health Care Utilization Section**
- a. All Cause Readmission
 - b. Ambulatory-Outpatient Measure
 - c. Ambulatory- ED Measures *-*Highlighted Indicator*
 - d. Avoidance of Antibiotic Treatment for Adults with Acute Bronchitis Measures
 - e. Imaging Studies for Back Pain Measure

See Attachment A for a listing of the 30 HEDIS indicators. Please note that the 30 unique indicators are encompassed within 15 measures.