

Foster Care Program at IEHP

The Beginning

- 13 years ago IEHP worked with Riverside County DPSS to establish the IEHP Foster Program
- MOU was developed that:
 - Defined roles and responsibilities
 - Authorized sharing of member information
 - Defined enrollment criteria
- San Bernardino County joined the program two years after Riverside

Enrollment

- Majority of foster children from both counties are enrolled with IEHP
- Exceptions include:
 - Out of county placements
 - Very medically fragile infants that are mainly covered by CCS
- Approximately 11,000 total foster children enrolled with IEHP from both counties

Network

- IEHP created an 'Open Access' network for foster children
- Pediatrician based across both counties
 - 614 PCPs
- Fee For Service network- so no issue with 'member not assigned for capitation'
- Paid at 110% of Medi-Cal
- Any physician in the Open Access network can see the child which helps with frequent movement to new foster parents

Care Management

- Dedicated unit with nurses and coordinators
- Focused on support for foster parents
 - Finding Open Access PCPs
 - Facilitating specialty care access/coordination with CCS
 - Providing medical information
 - Resolving eligibility issues
- Connection with DPSS/CFS Social Workers
- Facilitation of mental health services
 - Direct by IEHP for mild- moderate
 - Coordination with counties for severe

Medical Information

- All IEHP members have a member history record on web portal
- Information includes:
 - Immunization information
 - Notification if diabetic or asthmatic
 - M.D. or hospital visit information (time lag)
 - Laboratory results
- We are working on 'real time and actionable' IEHP medical data
 - Health Information Exchange
 - db Motion- EMR/ EHR integration

Quality/ Access Results



Foster Children* and IEHP's HEDIS 2016 Rates

Rates based on Administrative data only

Measure	Denominator	Numerator	Foster Children Rate	Denominator	Numerator	IEHP Rate	Rate Difference
Childhood Immunization Status							
Combo 2	332	149	44.88%	23,877	13,059	54.69%	-9.81%
Combo 3	332	140	42.17%	23,877	12,813	53.66%	-11.49%
Combo 10	332	31	9.34%	23,877	4,066	17.03%	-7.69%
Children\Adolescents' Access to Primary Care Practitioners							
12 - 24 Mo	300	293	97.67%	19,386	17,816	91.90%	5.77%
2 to 6	1,474	1,359	92.20%	125,706	104,196	82.89%	9.31%
7 to 11	930	878	94.41%	104,677	87,330	83.43%	10.98%
12 to 19	1,299	1,197	92.15%	135,388	111,511	82.36%	9.78%
All Members	4,003	3,727	93.11%	385,157	320,853	83.30%	9.80%
Immunizations for Adolescents							
Combo 1	179	130	72.63%	22,560	14,084	62.43%	10.20%
Use of Appropriate Medications for People With Asthma							
Total	40	27	67.50%	6,857	4,422	64.49%	3.01%
Weight Assessment and Counseling for Nutrition for Children\Adolescents							
BMI Total	2,716	2,112	77.76%	238,614	164,072	68.76%	9.00%
Nutrition Total	2,716	2,074	76.36%	238,614	159,841	66.99%	9.38%

*Foster Children are identified by using criteria ABGRUP like *FKP

Conclusion

- Great partnership between IEHP and County Social Service Agencies
- Regular Joint Operation Meetings to resolve issues
- Great support for Foster parents to access care, obtain child medical history (only IEHP data at this point...)
- Quality results still need improvement