



State of California—Health and Human Services Agency
Department of Health Care Services



ARNOLD SCHWARZENEGGER
Governor

Mr. Gregory Hund
Chief Executive Officer
Fresno-Kings-Madera Regional Health Authority dba CalViva Health
1315 Van Ness Avenue
Fresno, CA 93721

RE: Department of Managed Health Care 1115 Medicaid Waiver Seniors and Persons with Disabilities Enrollment Survey

Dear Mr. Hund:

The Department of Managed Health Care (DMHC) conducted an onsite survey of CalViva Health, a Managed Care Plan (MCP). The onsite portion of the survey was from March 11, 2013 through March 13, 2013. The survey covered the period of January 1, 2011, through December 31, 2012. The scope of the survey included an evaluation of elements related to Utilization Management, Continuity of Care, Availability and Accessibility, Member Rights and Quality Management.

On September 16, 2013, the MCP provided DHCS with a response to its Corrective Action Plan (CAP), which addressed all findings in the survey report. As such, as of the date of this letter, the 1115 Medicaid SPD Survey is deemed closed. The Department of Health Care Services (DHCS) response to the MCP's CAP is contained in the DHCS Comments column of the MCP's CAP submission.

If you have any questions, please contact Mr. Edgar Monroy, Chief, Plan Monitoring Unit at (916) 449-5233 or edgar.monroy@dhcs.ca.gov.

Sincerely,

Originally Signed by Nathan Nau

Nathan Nau, Chief
Medical Monitoring and Program Integrity Section

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cc: Lin McCaul, Contract Manager
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