



AGENDA

April 17, 2013

Sheraton Grand Hotel

1230 J Street, Sacramento, California 95814

- 7:45–8:30 a.m. **Registration & Continental Breakfast**
- 8:30–8:40 a.m. **Welcome**
Toby Douglas, Director
California Department of Health Care Services
- 8:40–9:00 a.m. **Improving Quality – DHCS Update**
Neal D. Kohatsu, MD, MPH, Medical Director
California Department of Health Care Services
- 9:00–9:30 a.m. **Participant Introductions**
- 9:30–10:15 a.m. **Keynote Address – Systemness: The Prescription for Care
Coordination and Integrated Service Delivery**
Kenneth W. Kizer, MD, MPH, Distinguished Professor and Director
Institute for Population Health Improvement
UC Davis Health System
- 10:15–10:30 a.m. **Break**
- 10:30 –11:45 a.m. **Strategies for Overcoming Barriers – Panel Discussion**
Engaging Patients and Families for Active Participation
Michael J. Lepore, PhD, Director of Quality, Research, & Evaluation
Planetree
- Coordinating Care for Complex Care Needs*
Eugene Rich, MD, Senior Fellow and Director
Center on Health Care Effectiveness
Mathematica Policy Research



11:45 a.m.–12:45 p.m. **Lunch and Networking**

12:45–1:45 p.m. **Using Data to Drive Care Coordination Measurement and Improvement – Panel Discussion**

Making Care Coordination Measures Meaningful

Mary Fermazin, MD, MPA, Vice President and Chief Medical Officer
Health Services Advisory Group, Inc.

Integrating Measurement and Evaluation in the Care Coordination Process

Michael J. Lepore, PhD, Director of Quality, Research, & Evaluation
Planetree

1:45–2:00 p.m. **Break**

2:00–3:00 p.m. **Roundtable and Problem-Based Discussion**

- Incorporating Information Technology
- Applied Case Scenarios

3:00–3:30 p.m. **2013 Quality Awards Presentation**

Margaret Tatar, Chief
Medi-Cal Managed Care Division and
Neal D. Kohatsu, MD, MPH, Medical Director
California Department of Health Care Services

3:30–3:45 p.m. **Closing Remarks**

Margaret Tatar, Chief
Medi-Cal Managed Care Division
California Department of Health Care Services

3:45–4:00 p.m. **Program Evaluation**