California Department of Health Care Services
Medi-Cal Managed Care Division
2013 Quality Awards
Presented on April 17, 2013

HEDIS Awards

For Outstanding Performance in the California Department of Health Care Services 2012 Healthcare Effectiveness Data and Information Set (HEDIS®) Measures for Medi-Cal Managed Care

Gold Quality Award

- San Francisco Health Plan (San Francisco County)

Silver Quality Award

- Kaiser Permanente (Sacramento County)

Bronze Quality Award

- Central California Alliance for Health (Monterey and Santa Cruz Counties)

Honorable Mention Quality Award

- Kaiser Permanente (San Diego County)

Most Improved Award—for Most Improved Performance in the California Department of Health Care Services 2011 to 2012 Healthcare Effectiveness Data and Information Set (HEDIS®) Measures for Medi-Cal Managed Care

- Anthem Blue Cross Partnership Plan (Stanislaus County)

Ombudsman Awards

Best Plan Award—for Outstanding Service and Support to Medi-Cal Managed Care Plan Members in Partnership with the Medi-Cal Managed Care Office of the Ombudsman

- Partnership HealthPlan of California

Most Improved Award—for Most Improved Service and Support to Medi-Cal Managed Care Plan Members in Partnership with the Medi-Cal Managed Care
Office of the Ombudsman

- Molina Healthcare of California Partner Plan, Inc.

Special Acknowledgement Awards

For Outstanding Contribution to Quality Improvement in Medi-Cal Managed Care

- Jessica Friedlander, Grievance Coordinator, Partnership HealthPlan of California
- Karyn Appel, Enrollment Manager, Molina Healthcare of California Partner Plan, Inc.
- Health Education and Cultural & Linguistics Services Staff of Alameda Alliance for Health
- Health Education and Cultural & Linguistics Services Staff of Anthem Blue Cross Partnership Plan
- Health Education and Cultural & Linguistics Services Staff of Care 1st Partner Plan
- Health Education and Cultural & Linguistics Services Staff of Central California Alliance for Health Services Advisory Group
- Health Education and Cultural & Linguistics Services Staff of Health Net Community Solutions, Inc.
- Health Education and Cultural & Linguistics Services Staff of Health Plan of San Mateo
- Health Education and Cultural & Linguistics Services Staff of L.A. Care Health Plan
- Health Education and Cultural & Linguistics Services Staff of Molina Healthcare of California Partner Plan, Inc.